

GEORGE LESLIE

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PROFILE SUMMARY

Ambitious DevOps Engineer with good experience in Linux, GitHub, HTML, CSS, Node.JS, React, networking, and cloud basics. I have hands on experience with AWS (EC2, S3), nginx, Apache, Jenkins MongoDB, and MySQL. Actively learning and gaining experience about all the above CI/CD pipelines. I have Setup my own web servers and databases using AWS to host my own websites. A quick learner, problem solver with a proactive approach, I am willing to dedicate my whole life to this as this is all I have.

TECHNICAL SKILLS

- + **Operating Systems:** Practical experience with Linux (Ubuntu, CentOS) and familiar with Windows and macOS for system administration tasks.
- + **Networking:** Comprehensive understanding of networking principles, including TCP/IP, DNS, NAT, and PAT, with a strong foundation in network models, topologies, and both IPv4 and IPv6 addressing and subnetting. Skilled in configuring and troubleshooting key network services and devices, such as DHCP, DNS, NTP, Ethernet switching, and IP routing, with hands-on experience in enterprise-grade equipment and Wi-Fi implementation. Knowledgeable in security fundamentals, network hardening techniques, and physical security controls, with experience in using various software tools and commands for network troubleshooting. Proficient in cloud service fundamentals, load balancing, and managing web services with Nginx and Apache.
- + **Version Control:** Proficient in Git for version control with a solid grasp of GitHub workflows, enabling effective collaboration and project management.
- + **Programming Languages:** Proficient in JavaScript, with hands-on experience in Node.js for backend development and React for building responsive front-end applications. Solid foundation in HTML, CSS, Linux, and version control with GitHub. Skilled in utilizing WSL and VS Code to streamline and optimize the development workflow. Strong understanding of web development principles, combining HTML, CSS, and JavaScript to create user-friendly interfaces and full stack applications.
- + **Infrastructure Management:** Experience with AWS services, including EC2 and S3, where I have deployed VPS's, web servers, managed databases, and optimized cloud resources for hosting websites., using Nginx and Apache for web server configuration.
- + **CI/CD Pipelines:** Familiar with Jenkins for automating build and deployment processes.
- + **Security:** Experienced in implementing security best practices across cloud and network environments, including configuring firewalls, security groups, VPCs, and DNS security settings. Experience with bcrypt for password hashing and SSL/TLS for encrypted data transmission, ensuring secure user data, and building robust, secure applications and infrastructure.
- + I am also currently expanding my skills in Infrastructure as Code with Terraform, container orchestration using Kubernetes, and configuration management with Ansible to enhance automation and scalability. Additionally, I am gaining familiarity with Prometheus and Grafana for system monitoring and logging, as well as Elasticsearch and Kibana for data reporting and analytics to ensure performance, reliability, and actionable insights. I continue to dive deeper into all these areas to strengthen my expertise and deliver effective solutions.

SOFT SKILLS

- + **Strong Problem-Solving Skills:** Skilled at troubleshooting both abstract and technical issues, applying strong analytical and creative thinking to resolve complex challenges and improve operational efficiency.
- + **Critical Thinking:** Able to assess problems from multiple angles, utilizing both creative and logical approaches to find innovative and effective solutions.
- + **Effective Communication:** Experienced in customer-facing roles, translating technical information into clear terms for diverse audiences to enhance understanding and support.
- + **Collaboration:** Actively contribute technical and strategic insights within cross-functional teams, leveraging collaboration to learn from senior professionals and deliver optimized solutions.
- + **Self-Motivated:** Rapidly learn and integrate new tools and technologies through self-directed projects and freelance experience, driven by a passion for innovation and continuous improvement.

PROJECTS

SELF-LEARNING PROJECTS | 2024

- + <https://gdleslie.com>
- + Network+ (comptia)
- + AWS

PROFESSIONAL EXPERIENCE

TECH DOMAIN

FREELANCE NETWORK ENGINEER

REMOTE

09/2024 - PRESENT

- + Assist in diagnosing and troubleshooting basic network issues, including DNS errors and TCP/IP configurations to ensure the system's stability.
- + Configure security protocols such as firewalls and VPNs in conjunction with senior engineers to enhance the security of the network.
- + Monitor network systems to detect performance issues, escalating complex issues to senior engineers for resolution.
- + Work with clients to understand their basic networking needs and provide appropriate solutions under the direction of senior team members.
- + Document network setup, maintenance, and troubleshooting processes to support team workflows and knowledge sharing.
- + Provide support for the deployment of network updates and patching, as well as ensuring the security and reliability of the system.
- + Worked with senior engineers to troubleshoot and resolve network-related issues.

BUSINESS DEVELOPMENT MANAGER

LYRECO UK AND IRELAND

LONDON, UNITED KINGDOM

01/2023 - 02/2024

- + Spearheaded business development initiatives, achieving a 23% growth in client acquisition for IT services within the first year. Successfully onboarded key clients, resulting in an additional \$475,000 in annual revenue.
- + Collaborated with internal teams to create customized IT product offerings, achieving a 98% client satisfaction rate by aligning solutions with specific client needs and enhancing service value.
- + Conducted in-depth market research to identify and pursue new business opportunities, directly leading to a 17% increase in lead conversion rates. Presented IT solutions to clients, effectively translating technical concepts into clear business value and securing long-term contracts.
- + Collaborated with teams to deliver IT services seamlessly.

EDUCATION & CERTIFICATION

CompTIA Network+ Certification | Year 2020

BACHELOR OF ENGINEERING (BENG) (1ST) - LEEDS UNIVERSITY YEAR 2012

BTEC National Diploma in Construction | South Essex Collage, Year 2009

GCSEs (A-C Level) | Year 2007 | Felsted School, Great Dunmow, Essex, United Kingdom.