# **Georgios Oikonomitsios**

## Cabin Crew Leader in Qatar Airways

Highly ambitious, motivated and driven by values and principles of loyalty, professionalism and success. With almost 10 years of experience in the Customer Service industry on board the World's Best Airline.

Seeking a position in Amiri Airlines that will utilize the professional and soft skills developed through past work experiences in this field.



Date of Birth: 4<sup>th</sup> July 1981 Nationality: Greek Email: <u>georgioso1981@hotmail.com</u> Mobile: +974 66525070

## **Work Experience**

#### Career Timeline in Qatar Airways Group

27 <sup>th</sup> Aug 2018	<del></del>	<u>Cabin Services Director</u> Currently 2 years and 8 months
13 <sup>th</sup> Sep 2015	<b></b>	Cabin Senior Total of 2 years and 11 months
12 <sup>th</sup> May 2013	<b></b>	F1 Premium Cabin Crew Total of 2 years and 4 months
3 <sup>rd</sup> Sep 2011	<del></del>	F2 Economy Cabin Crew Total of 1 year and 8 months

Past work experience includes, but not limited to, marketing, advertising, customer network expanding and fine dining restaurant serving.

# **Current Position Experience**

In my current job at the position of a Cabin Services Director, in charge of PR with a high profile of customers, Royalties, Celebrities, VIPs, ensuring an exceptional level of customer experience, comfort, hospitality and satisfaction.

Ensuring the delivery of outstanding service, by monitoring and enhancing the team's performance and productivity leading them towards the common goal of success.

Targeting and achieving exceptional and unique customer experience and overall satisfaction.

## **Education – Certificates**

Senior Leadership Excellence, Premium Services, Cultural and Emotional Intelligence, WSET Level 1 Award in Wines, Customer First, Fine dining, Geology (National and Kapodistrian University of Athens).

### **Skills**

Leadership

Time Management

Problem Solving

Flexibility

Teamwork

**Empathy** 

# Languages

Greek — Native

English —— Advanced

German — Intermediate

#### **Extra**

Numerous appreciation letters from customers and management (Available on request).

Never reported sick since date of join in Qatar Airways.

#### **Interests**

Fast Cars, Movies, Computers, Enjoying food, Repairing old items.