

# Georgios Oikonomitsios

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880 street, zone 26, building 34, Doha, Qatar

## SUMMARY

An experienced Director of Services, with more than 10 years demonstrated history of working in the aviation industry. Looking forward to transition to a higher management position or back to the education industry utilizing all knowledge, communication and management skills acquired throughout the years.

## EXPERIENCE

### QATAR AIRWAYS

DOHA, QATAR

#### Cabin Services Director

09/2018 – Current

- Responsible for the optimal operation of each flight, ensuring the safety and wellbeing for all passengers and crew.
- Responsible for documenting and reporting all flight details, security, and medical incidents with HQ.
- Promoting a healthy working environment motivating each cabin crew to flourish, grow and continuously improve their performance and service towards our customers.
- Regularly selected to lead high profile VIP flights for unique events.

#### Cabin Senior

- Continuously improved the performance and competitiveness of the cabin crew team and the service they provided to our customers through leadership and management of cabin crew.
- Ranked 2<sup>nd</sup> scoring 98% in the Cabin Senior selection assessment among all eligible candidates.

09/2015 – 09/2018

#### F1 Premium Cabin Crew

- Provided an outstanding customer service, by creating an environment that impressed our Premium Class customers, through service and by recognizing their individual needs.

#### F2 Economy Cabin Crew

- Provided a consistent and outstanding customer service to all our customers to increase their loyalty and establish the reputation and image of Cabin Crew as a distinct competitive advantage for Qatar Airways.

05/2013 – 09/2015

### NEW AGE ENGLISH

09/2011 – 05/2013

#### English Language Teacher

- Worked with children aged 5 to 12 years old, teaching English as a language

02/2011 – 07/2011

## EDUCATION

### NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS

ATHENS, GREECE

BSc Geology

Expected 2024

Studied the subterranean environment of Greece, geological techniques, and phenomena of earth.

## CERTIFICATIONS

- |  |         |
|--|---------|
| ▪ edX & Harvard University   CS50x - CS50's Introduction to Computer Science | Ongoing |
| ▪ Udemy   The Complete 2021 Web Development Bootcamp                         | Ongoing |
| ▪ Udemy   Python GUI Programming Using PyQt5                                 | 07/2020 |
| ▪ Udemy   Linux Administration Bootcamp: Go from Beginner to Advanced        | 04/2020 |
| ▪ Udemy   Python GUI Programming Using Tkinter and SQLite3                   | 02/2020 |
| ▪ Qatar Airways   Senior Leadership Excellence                               | 08/2018 |
| ▪ Qatar Airways   Cultural and Emotional Intelligence                        | 11/2017 |
| ▪ Pan-Hellenic Seminar on Children with Learning Difficulties                | 05/2011 |

## SKILLS

**Operating Systems:** Windows, Mac OS X, Linux

**Office:** Office 365, Outlook, Word, Excel, PowerPoint, SharePoint

**Communication Platforms:** Zoom, Microsoft Teams, Google Hangouts, Slack

**Programming Languages:** Python, Unity, JavaScript, CSS, HTML, jQuery, SQL

## LANGUAGES

Greek – Proficient; English – Proficient (Proficiency, Cambridge University); German – Intermediate (Grundstufe, Goethe Institute)