

# Georgios Oikonomitsios

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880 street, zone 26, building 34, Doha, Qatar

## SUMMARY

A self-motivated, adaptable, and continuously learning Cabin Services Director with over 10 years in the Aviation Industry in Qatar, looking to transition back to the education industry utilizing all knowledge, communication and management skills acquired throughout the years.

## EXPERIENCE

### QATAR AIRWAYS

DOHA, QATAR

#### Cabin Services Director

09/2018 – Current

- Responsible for the optimal operation of each flight, ensuring the safety and wellbeing for all passengers and crew.
- Responsible for documenting and reporting all flight details, security, and medical incidents with HQ.
- Promoting a healthy working environment motivating each cabin crew to flourish, grow and continuously improve their performance and service towards our customers.
- Regularly selected to lead high profile VIP flights for unique events.

09/2015 – 09/2018

#### Cabin Senior

- Continuously improved the performance and competitiveness of the cabin crew team and the service they provided to our customers through leadership and management of cabin crew.
- Ranked 2<sup>nd</sup> scoring 98% in the Cabin Senior selection assessment among all eligible candidates.

#### F1 Premium Cabin Crew

05/2013 – 09/2015

- Provided an outstanding customer service, by creating an environment that impressed our Premium Class customers, through service and by recognizing their individual needs.

#### F2 Economy Cabin Crew

09/2011 – 05/2013

- Provided a consistent and outstanding customer service to all our customers to increase their loyalty and establish the reputation and image of Cabin Crew as a distinct competitive advantage for Qatar Airways.

### NEW AGE ENGLISH

#### English Language Teacher

02/2011 – 07/2011

- Worked with children aged 5 to 12 years old, teaching English as a language

## EDUCATION

### NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS

ATHENS, GREECE

BSc Geology (Incomplete)

09/1999 – 06/2003

Studied the subterranean environment of Greece, geological techniques, and phenomena of earth.

## CERTIFICATIONS

- |  |         |
|--|---------|
| ▪ edX & Harvard University   CS50x - CS50's Introduction to Computer Science | Ongoing |
| ▪ Udemy   The Complete 2021 Web Development Bootcamp                         | Ongoing |
| ▪ Udemy   Python GUI Programming Using PyQt5                                 | 07/2020 |
| ▪ Udemy   Linux Administration Bootcamp: Go from Beginner to Advanced        | 04/2020 |
| ▪ Udemy   Python GUI Programming Using Tkinter and SQLite3                   | 02/2020 |
| ▪ Qatar Airways   Senior Leadership Excellence                               | 08/2018 |
| ▪ Qatar Airways   Cultural and Emotional Intelligence                        | 11/2017 |
| ▪ Pan-Hellenic Seminar on Children with Learning Difficulties                | 05/2011 |

## SKILLS

**Operating Systems:** Windows, Mac OS X, Linux

**Office:** Office 365, Outlook, Word, Excel, PowerPoint, SharePoint

**Communication Platforms:** Zoom, Microsoft Teams, Google Hangouts, Slack

**Programming Languages:** Python, C#, Unity, JavaScript, CSS, HTML, jQuery, SQL

## FOREIGN LANGUAGES

Greek – Native; English – Proficient (Proficiency, Cambridge University); German – Intermediate (Grundstufe, Goethe Institute)