Content Designer and Psychology graduate aspiring to be a Product Designer in a fast-paced and collaborative environment, where teamwork, feedback and iteration forms the backbone of the impactful delivery of user-centred products and services. Striving to create beautiful and simple interfaces while advocating for evidence-based practice in design.

## **CONTACT DETAILS**

(07503) 917965

in www.linkedin.com/in/georgia-heeler

#### **EDUCATION**

2020 - 2021:

## User Interface Design Certificate,

Career Foundry

10-month online bootcamp course, covering theory of design principles and submitting coursework of concept app designs. Developing skills in user research, user testing, wireframing and prototyping. Final 2 months specialised in front-end development.

2015 - 2019:

## BSc (Hons) Psychology with placement

year, University of Bath, 2:1
British Psychological Society accredited training in research and statistical analysis

2014 - 2015:

## Foundation Diploma in Art & Design,

London College of Communication, UAL Distinction; awarded 'Best in Show' for my class

## SKILLS & TOOLS

## Software:

Microsoft Office Adobe CC Figma

#### Languages:

Basic HTML, CSS and JavaScript

## Research:

Quantitative research methods and analysis

Qualitative research methods and analysis

## References available upon request

## **EXPERIENCE**

February 2021 - Present

# Marketing Content & Design Assistant, Enham Trust Graduate Trainee, Charityworks

- Graduate Trainee on the UK's leading non-profit leadership development talent programme, Charityworks, endorsed by the Institute of Leadership and Management.
- Scored 99% on user-centred Impact Research conducted as part of Charityworks, interviewing disabled service-users to inform the delivery of new care model.
- Designing and producing print and web-based marketing, design and communication assets for all departments.
- Responsible for running and maintaining Enham's social channels and website, including content creation and copy writing.
- Reviewing social metrics and Google Analytics data to inform marketing and design decisions.

October 2020 – November 2020

Ul Designer, Everknock, London (Remote)

- Working as a part-time UI designer in a start-up environment for their second design sprint.
- Working alongside developers to make improvements to user problems identified from their first MVP iteration.
- Developing user stories, generating ideas and solutions to user problems, identifying feature requirements and creating prototypes.

September 2019 – March 2020

## Brand Ambassador (BA), Obsidian Marketing, Guildford

- B2C Direct sales role comprising door-to-door fundraising for various non-profit clients.
- Awarded 'Emerging Talent' award for my office and achieved number one position in the weekly fundraiser rankings twice, securing the highest donor acquisition amongst ≈500 other BAs across the UK.

October 2017 – June 2018:

## University clinical & research placement year,

UCL Great Ormond Street Institute of Child Health and Great Ormond Street Hospital, London

- Working in a team to conduct a large-scale research project, involving a national sample of 100 visually impaired (VI) children.
- Assisting with participant recruitment and child assessments;
   maintaining databases requiring accuracy and excellent attention to detail; data entry and analysis.
- Assisting in a clinic for VI children. Observed and challenged the validity of communication assessments, motivating me to explore this subject for my dissertation.