Content Designer and Psychology graduate aspiring to be a Product Designer in a fast-paced and collaborative environment, where teamwork, feedback and iteration form the backbone of the impactful delivery of user-centred products and services. Striving to create beautiful and simple interfaces while advocating for evidence-based practice in design.

## **CONTACT DETAILS**

(07503) 917965

in www.linkedin.com/in/georgia-heeler

## **EDUCATION**

2020 – 2021:

#### User Interface Design Certificate,

Career Foundry 10-month online bootcamp course. Submitted coursework of concept app designs and developed skills in: design principles and heuristics, user research, user testing, wireframing, prototyping and front-end development.

2015 - 2019:

# BSc (Hons) Psychology with placement

year\*, University of Bath, 2:1
British Psychological Society accredited training in research and statistical analysis.

2014 - 2015:

# Foundation Diploma in Art & Design,

London College of Communication, UAL, Distinction; awarded 'Best in Show' for my class.

2012 – 2014:

#### A Levels and Cambridge Pre-U,

City of London Freemens School, Surrey A\* Psychology; A\* English Literature; D3 Art & Design.

# **SKILLS & TOOLS**

#### Software:

Microsoft Office Adobe CC Figma

#### Languages:

Basic HTML, CSS and JavaScript

#### Research:

Quantitative and qualitative research methods and analysis

References available upon request

# **EXPERIENCE**

February 2021 - Present

# Marketing Content & Design Assistant, Enham Trust Graduate Trainee, Charityworks

- Graduate Trainee on the UK's leading non-profit leadership development talent programme, Charityworks, endorsed by the Institute of Leadership and Management.
- Scored 99% on user-centred Impact Research conducted and assessed as part of the programme, interviewing disabled service-users to inform the delivery of new care model.
- Designing and producing print and web-based marketing, design and communication assets for all departments.
- Responsible for running and maintaining Enham's social channels and website, including content creation and copywriting.
- Reviewing social metrics, SEO and Google Analytics data to inform marketing and design decisions.

October 2020 – November 2020

Ul Designer, Everknock, London (Remote)

- Working in a start-up environment as a part-time UI designer for a property transaction platform.
- Working alongside developers to make improvements to user problems identified from their first MVP iteration.
- Developing user stories, generating ideas and solutions to user problems, identifying feature requirements and building prototypes.

September 2019 – March 2020

# Brand Ambassador (BA), Obsidian Marketing, Guildford

- B2C Direct sales role comprising door-to-door fundraising for various non-profit clients.
- Awarded 'Emerging Talent' award for my office and achieved number one position in the weekly fundraiser rankings twice, securing the highest donor acquisition amongst ≈500 other BAs across the UK.

October 2017 – June 2018:

# \*University clinical & research placement year,

UCL Great Ormond Street Institute of Child Health and Great Ormond Street Hospital, London

- Working in a team to conduct a large-scale research project, involving a national sample of 100 visually impaired (VI) children.
- Assisting with participant recruitment and child assessments;
   maintaining databases requiring accuracy and excellent attention to detail; data entry and analysis.
- Assisting in a clinic for VI children. Observed and challenged the validity of communication assessments, motivating me to explore this subject for my dissertation.