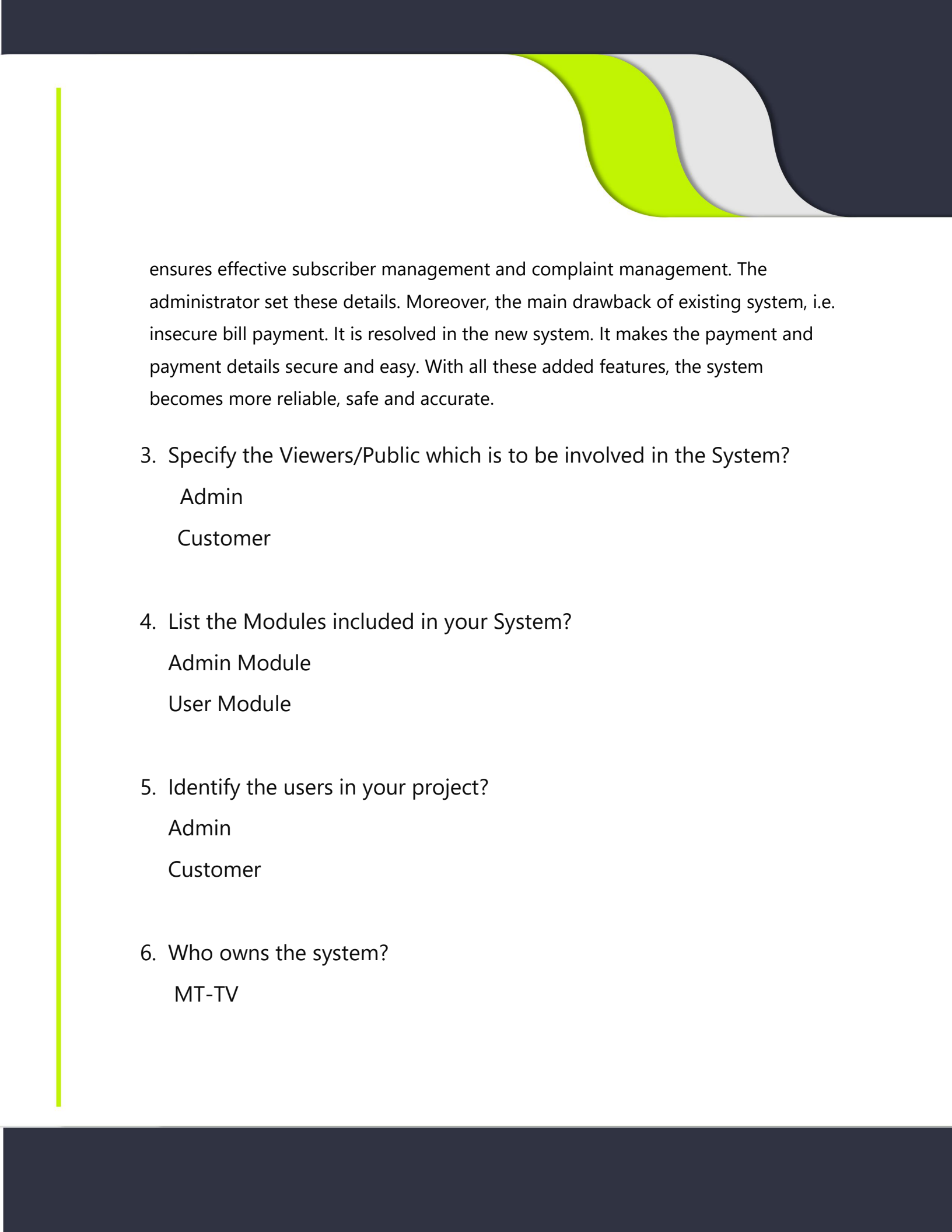# MY-TV

Date: 01/02/2020

Guide: Sruthimol Kurian

1. Project Overview?

   The MY-TV is integrated and automation software for cable operators. Cable operatorswill distribute TV channels to their customers, for that they charge some money monthly. This system fully automates the existing cable TV system. This system provides the availability of the packages and channels and also buys the package via online payment methods. To maintain their customers and number of users, this software provides automation. In this System they can maintain their employee details and their customer details. By using this system they can meet their business requirements. Using this system the customers can view the details of packages and offers, and then according to it they can apply for the package. They can also pay their bill through internet using the internet transactions and can view the details of bill. The administrator controls all the activities in this system. This system provides the efficient compliant tracking system, if the customer has any compliant just submit their compliant on this system, the compliant manager responses to the compliant with the response message.

2. To what extend the system is proposed for?

   The proposed "MY-TV" is user friendly and its dynamic features reduce the amount of staff time. The proposed system is computerized. In this system customers can view their bill amount to be paid, packages, offers etc via internet. It also facilitates online bill payment via internet banking using debit card, credit card etc. And also

ensures effective subscriber management and complaint management. The administrator set these details. Moreover, the main drawback of existing system, i.e. insecure bill payment. It is resolved in the new system. It makes the payment and payment details secure and easy. With all these added features, the system becomes more reliable, safe and accurate.

3. Specify the Viewers/Public which is to be involved in the System?

   Admin

   Customer

4. List the Modules included in your System?

   Admin Module

   User Module

5. Identify the users in your project?

   Admin

   Customer

6. Who owns the system?

   MT-TV

7. System is related to which firm/industry/organization?

   Media

8. Details of person that you have contacted for data collection?

   Sun Direct TV Private Limited, CIN: U92132TN2005PTC055398,
   Registered Office: Murasoli Maran Towers, 73, MRC Nagar Main
   Road,MRC Nagar Chennai- 600 028, Tel : 044- 4467 6767 FAX: 044 –
   4067 9191, Email: info@sundirect.in