

Abstract

The MY-TV is integrated and automation software for cable operators. Cable operators will distribute TV channels to their customers, for that they charge some money monthly. This system fully automates the existing cable TV system. This system provides the availability of the packages and channels and also buys the package via online payment methods. To maintain their customers and number of users, this software provides automation. In this System they can maintain their employee details and their customer details. By using this system they can meet their business requirements. Using this system the customers can view the details of packages and offers, and then according to it they can apply for the package. They can also pay their bill through internet using the internet transactions and can view the details of bill. The administrator controls all the activities in this system. This system provides the efficient compliant tracking system, if the customer has any compliant just submit their compliant on this system, the compliant manager responses to the compliant with the response message.