



# 旧床垫回收服务

买了宜家新床垫，旧床垫怎么妥当处理？不用担心，我们为您提供旧床垫回收服务。同时，我们还会向您提供宜家抵用券以示感谢。

(购买 BEITO 贝托、JÖMNA 卓姆娜、沙发床床垫、儿童床垫不享受此服务。)

详情请咨询宜家工作人员或与我们的宜家中国客服中心联系。联系电话：400-800-2345

## Removal and return of mattresses service

You bought a new IKEA mattress but wondered how to deal with the old one properly? Don't worry, we are happy to take it away for you. And we will offer you IKEA coupon as repay.

(This service is not valid for BEITO, JÖMNA, sofa bed mattress and children mattress purchase.)

Details please talk to an IKEA co-worker or contact IKEA China Customer Support Center.

Tel: 400-800-2345



## 旧床垫回收服务

请帮助我们完成对环境的承诺：所有来自宜家顾客的旧床垫都将予以拆解后做原材料回收利用，不让大批旧床垫出现在填埋场增加环境负担，同时你也能睡个安稳觉。

服务须知：

- 使用此服务的前提是必须在宜家购买了床垫，选择送货服务并在购买当天登记了回收旧床垫的服务。登记地点在宜家商场的送货服务柜台；
- 回收地点需与送货地址一致，我们的送货人员将于送货完成的同时回收旧床垫；
- 宜家会对使用此服务的顾客回赠宜家抵用券，回赠数量的原则是与顾客购买的床垫数量和回收的旧床垫数量一一对应原则，即购买一张宜家床垫、对应返回一张旧床垫，可以发放一张¥100抵用券；购买两张宜家床垫、对应返回两张旧床垫，可以发放两张¥100抵用券。抵用券在回收旧床垫的同时交赠；
- 宜家抵用券可以用于在宜家商场内购买家具及家居用品时使用，不包括食品、服务和处理商品，有效期为发放日起30天内；
- 由于您的旧床垫被回收后我们将对其进行拆解和环保处理，因此旧床垫一旦回收，将不再退回；
- 本服务暂时只提供给本地送货区域覆盖范围内的顾客(外地顾客不享受此服务)

## Removal and return of mattresses service

Please help us to keep the promise for a sustainable environment: when you choose our Mattress-removal service, all the old mattresses will be dismantled and recycled to avoid landfilling and lower the environment burden. So you can have a good night's sleep as well.

Remark:

- The prerequisite to use the service is you should buy IKEA mattress, Delivery service and register your service requirement at the same day of buying. You can register at the delivery service counter of IKEA store.
- Our delivery co-worker will removal the old mattress once the delivery service done;
- We removal and return all old mattresses for you regardless brand, size and material. IKEA owns the right to final judge whether the returning belongs to mattress scope.
- We will give you IKEA coupon as repay when removal your old mattress. The repay quantity is related to your buying quantity and removal quantity one by one. For example if you buy one IKEA mattress and removal one old mattress, we can repay you one coupon in ¥100. You can get the coupon at the same time when the old mattress is taken back.
- The valid date of the coupon is within 30 days from issued date and the scope is for all IKEA products excluding IKEA Food, bargaining corner products and services.
- As we will dismantle and recycle your old mattress after we remove it from your home, your old mattress will not be returned if you have to return the IKEA mattress that you purchased before.
- The service is only available for customer whose removal address is within the local delivery service zone (not available for domestic customer).

## **宜家家居 天津商场**

地址: 天津市东丽区津塘公路433号

邮编: 300300

客服热线: 400-800-2345

商场营业时间: 10:00-21:00

餐厅营业时间: 9:00-20:30

### **IKEA Tianjin Store**

Address : No.433,Jintang Road, Dongli District, Tianjin

Post code: 300300

IKEA China contact center hotline: 400 800 2345

Store opening hours: 10:00 - 21:00

Restaurant opening hours: 9:00 - 20:30