

Response to Technical Check Results

- The check asked for:

“SOURCE FILES Kindly provide an editable source file (format .doc or .tex) for the manuscript file of your submission.”

Tex files and PFDs for the manuscript and figures have now been included.

- The check asked for:

“KEYWORDS The first keyword in the manuscript should be the same as the keyword entered in the 'Section/Category' field in the EES submission system, (currently ' queueing').”

The keywords on the manuscript have now been changes to match those entered in the ESS submission system. These are “queueing”, “queueing networks”, “deadlock”, and “Markov models”.

- The check asked for:

“RESPONSE TO REVIEWERS As detailed in the decision letter from the Editor, in addition to uploading a file that addresses the issues raised in the reviewers' comments, you should highlight any changes to the text in the revised manuscript (either by the use of a different colour for the text, or highlighting the text). Please do not add comment boxes or use track changes in the text. ”

All additions and modifications to the original manuscript have been highlighted with red coloured font.