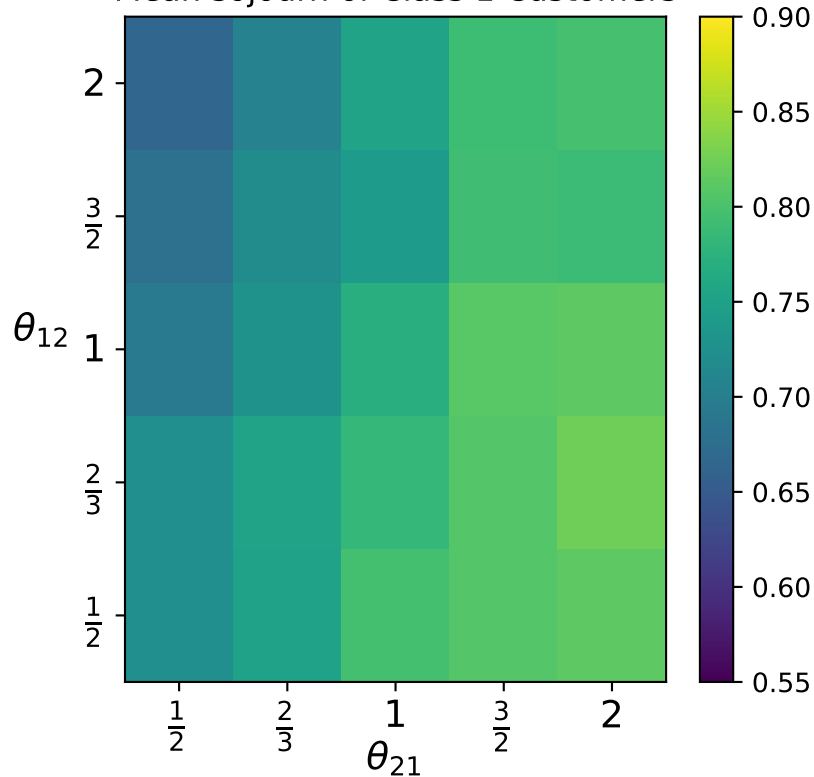


Mean sojourn of Class 1 Customers



Mean sojourn of Class 2 Customers

