# Using Queueing Network Modelling to Assess the Impact of the OPICP

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8th IMA International Conference on Quantitative Modelling in the Management of Health and Social Care



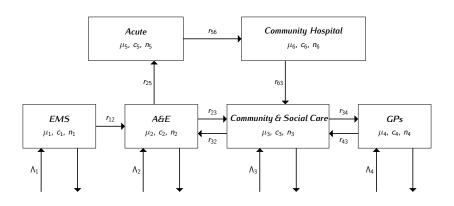
# Aneurin Bevan University Health Board



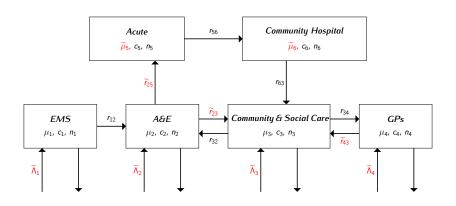
# Older People's Integrated Care Pathway

- Pathway focused around pro-active patient centred coordinated care
- Individuals identified through risk stratification as being at risk of admission to institutionalised care or becoming frequent users of high cost care
- Develop holistic personal *Stay Well Plans* for these individuals, utilising *low and no cost services*
- Aim to keep individuals and carers as well and as independent as possible

# Elderly People's Flows Through Health System



# Elderly People's Flows Through Health System



## Simulation with Ciw

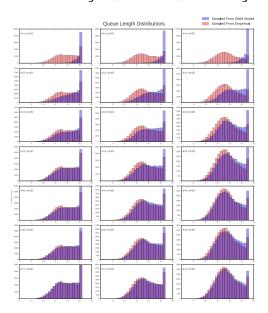
#### Open Source Python Library Three-Phase Simulation



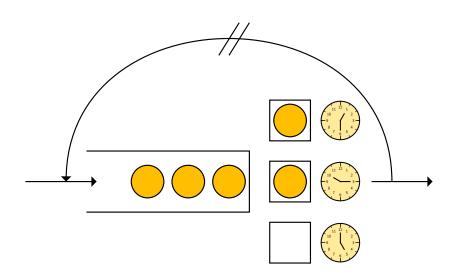
https://github.com/geraintpalmer/Ciw https://pypi.python.org/pypi/Ciw http://ciw.readthedocs.org

```
params = {
  'Number_of_nodes': 2,
  'Number of classes': 2.
  'Number_of_servers': [3, 1],
  'Simulation_time': 2000,
  'Arrival distributions':{
    'Class 0': [['Exponential', 6.0],
                ['Uniform', 0.2, 0.3]].
    'Class 1': [['Lognormal', 0.4, 0.3],
                ['Deterministic', 0.25]]},
  'Service distributions':{
    'Class 0': [['Exponential', 7.0],
                ['Deterministic', 0.3]],
    'Class 1': [['Exponential', 7.0],
                ['Exponential', 4.5]]},
  'Transition_matrices':{
    'Class 0': [[0.0, 0.5],
                [0.0, 0.8]
    'Class 1': [[0.2, 0.0],
                [0.2, 0.411]
}
```

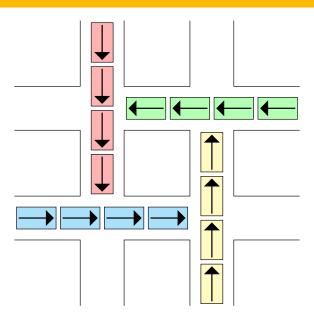
### S.T. Luen-English, J. Gillard, & V. Knight

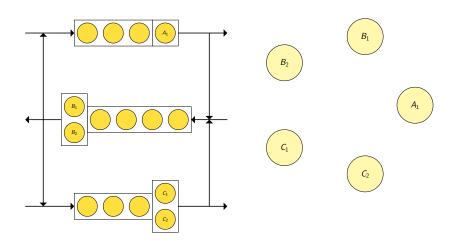


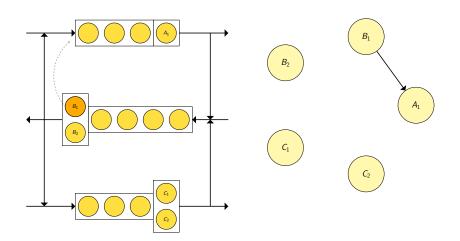
L. Hölscher & J. Morgan

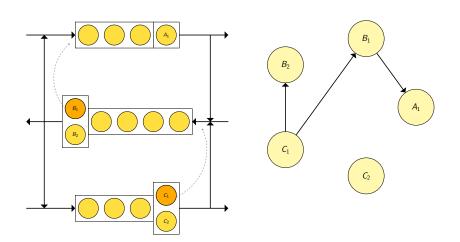


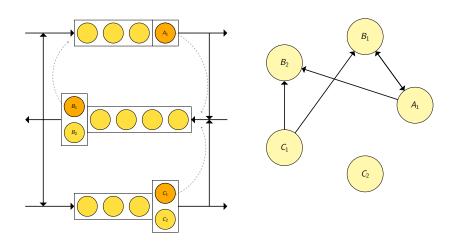
# Deadlock

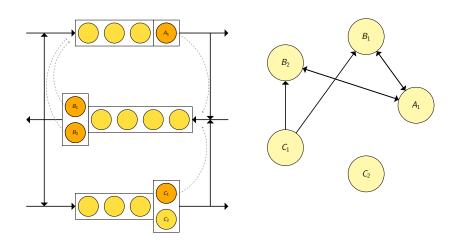


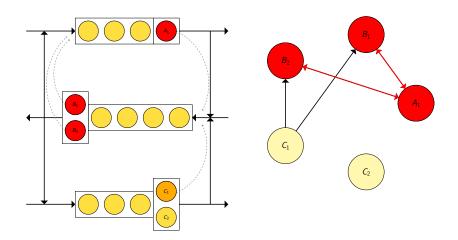








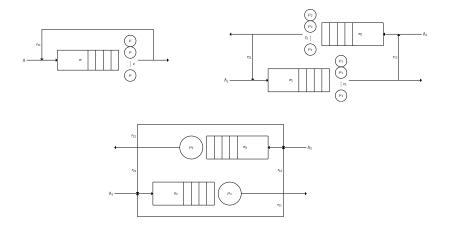




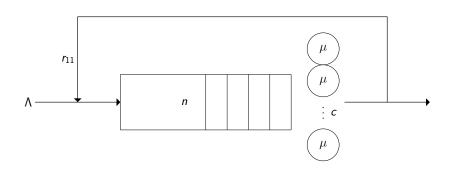
#### Deadlock Detection in Ciw

```
>>> import ciw
>>> params = {'Number_of_nodes': 1,
               'Arrival_distributions': [['Exponential', 6.0]],
. . .
               'Service_distributions': [['Exponential', 5.0]],
. . .
               'Transition matrices': [[0.5]].
. . .
               'Number_of_servers': [1],
. . .
              'Queue_capacities': [3],
. . .
               'Detect deadlock': True}
. . .
>>> Q = ciw.Simulation(params)
>>> times_to_deadlock = Q.simulate_until_deadlock()
>>> times_to_deadlock[((0, 0),)]
1.1707879982560288
```

# Three Deadlocking Queueing Networks



## Markovian Model of Deadlock

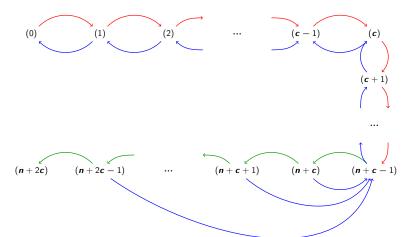


$$S = \{i \in \mathbb{N} \mid 0 \le i \le n + 2c\}$$

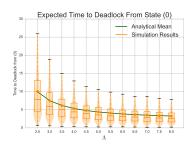
Define  $\delta = i_2 - i_1$ 

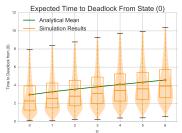
$$q_{i_1,i_2} = \left\{ egin{array}{ll} \Lambda & ext{if } \delta = 1 \ (1-r_{11})\mu ext{min}(i,c) & ext{if } \delta = -1 \ 0 & ext{otherwise} \end{array} 
ight\} & ext{if } i_1 < n+c$$

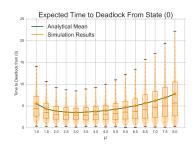
$$q_{i_1,i_2} = \left\{ \begin{array}{ll} (c-b)r_{11}\mu & \text{if } \delta = 1 \\ (1-r_{11})(c-b)\mu & \text{if } \delta = -b-1 \\ 0 & \text{otherwise} \end{array} \right\} \quad \text{if } i_1 = n+c+b \quad \forall \quad 0 \le b \le c$$

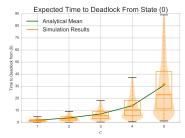


#### Times to Deadlock

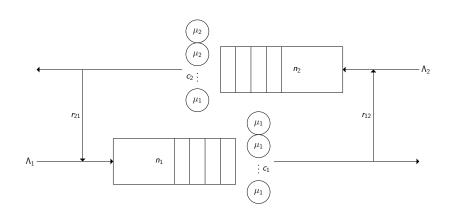








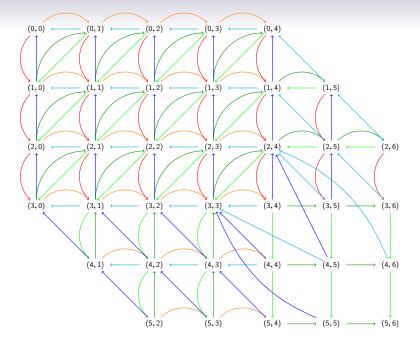
## Markovian Model of Deadlock



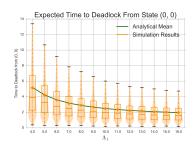
$$S = \{(i,j) \in \mathbb{N}^{(n_1+c_1+c_2)\times(n_2+c_2+c_1)} \mid i \leq n_1+c_1+j, \ j \leq n_2+c_2+i\}$$

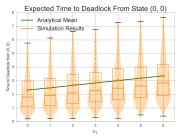
$$\begin{split} \delta &= (i_2, j_2) - (i_1, j_1) \\ b_1 &= \max(0, i_1 - n_1 - c_1) \\ b_2 &= \max(0, i_2 - n_2 - c_2) \\ s_1 &= \min(i_1, c_1) - b_2 \\ s_2 &= \min(i_2, c_2) - b_1 \end{split}$$

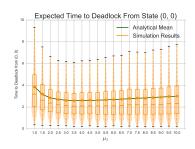
	$j_1 < n_2 + c_2$	$j_1 = n_2 + c_2$	$j_1 > n_2 + c_2$
$i_1 < n_1 + c_1$	$\begin{array}{l} \Lambda_1 \text{ if } \delta = (1,0) \\ \Lambda_2 \text{ if } \delta = (0,1) \\ \eta_2 s_1 \mu_1 \text{ if } \delta = (-1,1) \\ \eta_2 s_2 \mu_2 \text{ if } \delta = (1,-1) \\ (1-\eta_2) s_1 \mu_1 \text{ if } \delta = (-1,0) \\ (1-\eta_2) s_2 \mu_2 \text{ if } \delta = (0,-1) \end{array}$	$\begin{array}{l} \Lambda_1 \text{ if } \delta = (1,0) \\ r_{12}s_1\mu_1 \text{ if } \delta = (0,1) \\ r_{21}s_2\mu_2 \text{ if } \delta = (1,-1) \\ (1-r_{12})s_1\mu_1 \text{ if } \delta = (-1,0) \\ (1-r_{21})s_2\mu_2 \text{ if } \delta = (0,-1) \end{array}$	$\begin{array}{l} \mathbf{\Lambda}_1 \text{ if } \delta = (1,0) \\ r_{128_1\mu_1} \text{ if } \delta = (0,1) \\ r_{218_2\mu_2} \text{ if } \delta = (0,-1) \\ (1-r_{12})_{8_1\mu_1} \text{ if } \delta = (-1,0) \\ (1-r_{21})_{8_2\mu_2} \text{ if } \delta = (-1,-1) \end{array}$
$i_1 = n_1 + c_1$	$\begin{array}{l} \Lambda_2 \text{ if } \delta = (0,1) \\ \eta_2 \mathbf{s}_1 \mu_1 \text{ if } \delta = (-1,1) \\ \eta_2 \mathbf{s}_2 \mu_2 \text{ if } \delta = (1,0) \\ (1 - \eta_2) \mathbf{s}_1 \mu_1 \text{ if } \delta = (-1,0) \\ (1 - \eta_2) \mathbf{s}_2 \mu_2 \text{ if } \delta = (0,-1) \end{array}$	$\begin{array}{l} r_{12}s_1\mu_1 \text{ if } \delta = (0,1) \\ r_{21}s_2\mu_2 \text{ if } \delta = (1,0) \\ (1-r_2)s_1\mu_1 \text{ if } \delta = (-1,0) \\ (1-r_{21})s_2\mu_2 \text{ if } \delta = (0,-1) \end{array}$	$r_{12}s_1\mu_1 \text{ if } \delta = (0,1)$ $r_{21}s_2\mu_2 \text{ if } \delta = (1,0)$ $(1 - r_{21})s_2\mu_1 \text{ if } \delta = (-1,0)$ $(1 - r_{21})s_2\mu_2 \text{ if } \delta = (-1,-1)$
$i_1 > n_1 + c_1$	$\begin{array}{l} \Lambda_2 \text{ if } \delta = (0,1) \\ r_{12} s_1 \mu_1 \text{ if } \delta = (-1,0) \\ r_{21} s_2 \mu_2 \text{ if } \delta = (1,0) \\ (1 - r_{12}) s_1 \mu_1 \text{ if } \delta = (-1,-1) \\ (1 - r_{21}) s_2 \mu_2 \text{ if } \delta = (0,-1) \end{array}$	$\begin{array}{c} r_{12}s_1\mu_1 \text{ if } \delta = (0,1) \\ r_{21}s_2\mu_2 \text{ if } \delta = (1,0) \\ (1-r_{12})s_1\mu_1 \text{ if } \delta = (-1,-1) \\ (1-r_{21})s_2\mu_2 \text{ if } \delta = (0,-1) \end{array}$	$\begin{split} &r_{12}s_{1}\mu_{1} \text{ if } \delta = (0,1) \\ &r_{21}s_{2}\mu_{2} \text{ if } \delta = (1,0) \\ &(1-r_{12})s_{1}\mu_{1} \text{ if } \delta = (-\min(b_{1}+1,b_{2}+1), -\min(b_{1},b_{2}+1)) \\ &(1-r_{21})s_{2}\mu_{2} \text{ if } \delta = (-\min(b_{1}+1,b_{2}), -\min(b_{1}+1,b_{2}+1)) \end{split}$

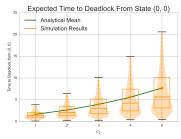


#### Times to Deadlock

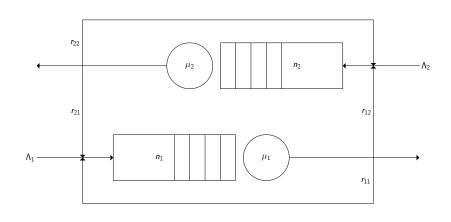








## Markovian Model of Deadlock



$$S = \{(i,j) \in \mathbb{N}^{(n_1+2\times n_2+2)} \mid 0 \le i+j \le n_1+n_2+2\} \cup \{(-1)\}$$

$$\text{Define } \delta = (i_2,j_2)-(i_1,j_1)$$

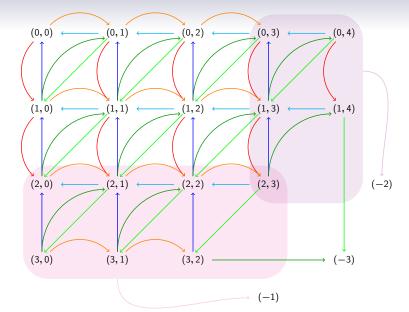
$$q_{(i_1,j_1),(i_2,j_2)} = \begin{cases} & \Lambda_1 & \text{if } i_1 \le n_1 \\ & \Lambda_2 & \text{if } j_1 \le n_2 \\ & 0 & \text{otherwise} \\ & (1-r_{12})\mu_1 & \text{if } j_1 < n_2 + 2 \\ & 0 & \text{otherwise} \end{cases} & \text{if } \delta = (1,0)$$

$$q_{(i_1,j_1),(i_2,j_2)} = \begin{cases} & \Lambda_1 & \text{if } i_1 \le n_1 \\ & \Lambda_2 & \text{if } j_1 \le n_2 \\ & 0 & \text{otherwise} \\ & (1-r_{12})\mu_1 & \text{if } j_1 < n_2 + 2 \\ & 0 & \text{otherwise} \end{cases} & \text{if } \delta = (-1,0)$$

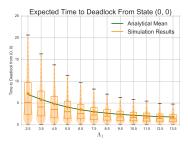
$$q_{(i_1,j_1),(i_2,j_2)} = \begin{cases} & I_1 \neq i_1 < n_1 + 2 \\ & I_2 \neq i_1 & \text{if } j_1 < n_2 + 2 \text{ and } (i_1,j_1) \neq (n_1+2,n_2) \\ & I_1 \neq i_2 & \text{otherwise} \\ & I_2 \neq i_1 & \text{otherwise} \\ & I_3 \neq i_1 < n_1 + 2 \text{ and } (i_1,j_1) \neq (n_1,n_2+2) \\ & \text{otherwise} \end{cases} & \text{if } \delta = (-1,1)$$

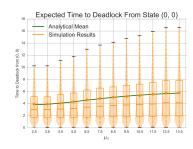
otherwise

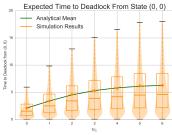
$$\begin{aligned} q_{(i_1,j_1),(-1)} &= \begin{cases} r_{11}\mu_1 & \text{if } i > n_1 \text{ and } j < n_2 + 2 \\ 0 & \text{otherwise} \end{cases} \\ q_{(i_1,j_1),(-2)} &= \begin{cases} r_{22}\mu_2 & \text{if } j > n_2 \text{ and } i < n_1 + 2 \\ 0 & \text{otherwise} \end{cases} \\ q_{(i_1,j_1),(-3)} &= \begin{cases} r_{21}\mu_2 & \text{if } (i,j) = (n_1,n_2 + 2) \\ r_{12}\mu_1 & \text{if } (i,j) = (n_1+2,n_2) \\ 0 & \text{otherwise} \end{cases} \\ q_{-1,s} &= q_{-2,s} = q_{-3,s} = 0 \end{aligned}$$



### Times to Deadlock







# Summary

## Summary

- Developed a general use simulation library in Python
- Investigated potential for deadlock, automatic detection
- Modelled some deadlocking queueing networks

#### To Do...

- Build and parameterise patient flow networks from data
- Use queueing network analysis and simulation to investigate impact of the OPICP
- Determine the OPICP's effect on demand and workforce needs

## Thank You

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