

Problem Sheet 3

1. Describe in words the following queueing systems:

- (a) $M/M/5$
- (b) $D/M/1/5/SIRO$
- (c) $G/G/\infty$
- (d) $M^3/D/\infty/\infty/PS$
- (e) $M/E_2/1/\infty/FIFO$

2. At a chicken shop the deep-fat-fryer can be described as a Markovian queue. Chicken pieces are put in the fryer at a rate of λ per time unit. There is room for only 3 pieces of chicken in the fryer, and no new chicken orders are taken when the fryer is full. When a piece of chicken is in the fryer alone it completes frying at a rate of μ . When there are two pieces of chicken in the fryer they cook at a rate of $\mu/3$, and when there are three pieces of chicken in the fryer they cook at a rate of $\mu/4$.

Find the steady-state probabilities in terms of λ and μ .

Find the expected number of pieces of chicken in the fryer when $\lambda = 5$ and $\mu = 9$.

3. Consider an $M/M/1$ queue with arrival rate $\lambda = 10$ and $\mu = 15$. Find ρ , P_0 , L , W , W_q , and L_q .

4. Consider an $M/M/\infty$ queue with arrival rate $\lambda = 6$ and $\mu = 8$. Find P_0 , L , W , W_q , and L_q .

5. For an $M/M/\infty$ queue with arrival rate λ and service rate μ , derive the fact that $L = \lambda/\mu$ without using Little's laws.

6. A blood diagnostic centre can be described as an $M/M/1$ queue. Blood samples arrive at a rate of λ per time unit. Once in the centre, whether being processed or waiting, the samples need to be kept cold, at a cost of C_h per time unit. An automated diagnostic machine can process the blood samples one at a time, at a rate of μ per time unit, which can be controlled. It costs μC_s per time unit to run the machine at a rate μ . What should the machine's service rate be set to in order to minimise the overall cost?