

# TRAVEL INSURANCE

## INSURANCE CERTIFICATE INFORMATION/ Ticket Details

### Travel Insurance Certificate No./

Travel Certificate Insurance

16011-0001-69-257884839

CER-5968045

### Product Name

Travel Insurance Certificate

### SUSEP Process/ Product SUSEP Number

15414.900762/2015-16

### Issuance Date/Time (DD/MM/AAAA

HH:MM:SS)

10/08/2025 01:12:15

### Start/ Effective date (dd/mm/yyyy)

10/08/2025

### End/ Expire Date (dd/mm/yyyy)

10/08/2026

### Branch/ SUSEP LOB

1369

### Branch Description/ LOB Description

Travel

## INSURANCE COMPANY INFORMATION

### Insurer Name/ Company Name

AIG Seguros do Brasil S.A.

### CNPJ/ Company Registration Number

33.040.981/0001-50

### SUSEP Registration/ SUSEP Number

08737



# TRAVEL INSURANCE

## INSURED INFORMATION

Name	Last Name	Date of Birth (DD/MM/AAAA)
Patrícia	Castro dos Santos Póvoa	10/07/1980
Nationality	CPF or Passport	
Brazil	49328209846	
Address	Complement / Apartment Number	Neighborhood
Quadra ARSO 42 Alameda 5	Plano Diretor Sul	Plano Diretor Sul
City	State	CEP/ Zip code
Palmas	TO	77015640
Phone	Email	
55 63992159847	povoa.patricia10@gmail.com	

## BENEFICIARY(IES) / Beneficiary Information

The Beneficiary is the individual or legal entity(ies) that is previously designated by the Insured and to whom the indemnity must be paid in the event of a covered claim. The Insured may freely indicate a beneficiary(ies), provided that such indication does not violate local legal provisions. The beneficiary(ies) will be designated at any time. In the event that the beneficiary(ies) is not indicated, or if for any reason the indication made does not prevail, the insured sum will be paid as stipulated in article 792 of the Civil Code.

## CURRENCY LEGEND / Currency Legend Information

USD (\$) - U.S. dollars

BRL (R\$) - Brazilian Real

## INSURED SUM / Sum Insured Information

For these benefits to apply, the loss must occur within the term of this Insurance Certificate.

The coverage and indemnity applicable in the event of a claim will consider the type of card used to purchase the ticket.

If you have more than one Visa card or more than one Visa Travel Insurance Certificate, the coverage provided in a single certificate will be considered, and the certificate coverage will not be cumulative in the event of a claim.



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## STANDARD BENEFIT (A)

Type of Card used to purchase the Ticket					
Infinite					
Coverage <sup>(1)</sup>	Benefit Amount	Coverage Period	Net Premium (in R\$)	IOF (in R\$)	Total Premium (in R\$)
Medical and Hospital Expenses When Traveling Abroad (DMHO) <sup>(5)</sup>	\$175,000 <sup>(3) (4)</sup>	Coverage is valid for up to 60 consecutive days from the first departure date of each trip.	*	*	*
Dental Expenses While Traveling Abroad (DO)	\$7,500 <sup>(3)</sup>		*	*	*
Repatriation of Mortal Remains	\$100,000 <sup>(3)</sup>		*	*	*
Emergency Medical Repatriation	\$100,000 <sup>(3)</sup>		*	*	*
Medical Evacuation	\$100,000 <sup>(3)</sup>		*	*	*
Early Return of Eligible Person	\$30,000 <sup>(3)</sup>		*	*	*
Extension of Stay	\$2,000 <sup>(3)</sup>		*	*	*
Companion in Case of Extended Hospitalization	\$12,000 <sup>(3)</sup>		*	*	*
Inpatient Cash Benefit	\$6,000 <sup>(3)</sup>		*	*	*
Business Class Return	\$7,500 <sup>(3)</sup>		*	*	*
Pet Kennel Expenses	\$650 <sup>(3)</sup>		*	*	*
VIP Transportation Expenses	\$2,500 <sup>(3)</sup>		*	*	*
Additional Expenses in Case of Accident	\$300 <sup>(3)</sup>		*	*	*
Baggage Delay (Enhanced)	\$600 <sup>(3)</sup> R\$1.980 <sup>(2)</sup>	between 4 (four) hours and 4 (four) days after the actual arrival time at the destination.	*	*	*
Baggage Loss	\$3,500 <sup>(3)</sup> R\$11.500 <sup>(2)</sup>	While traveling by means of authorized public transport	*	*	*
Trip Delay (Enhanced)	\$200 <sup>(3)</sup> R\$660 <sup>(2)</sup>	after 4 hours	*	*	*
Trip Cancellation	\$4,500 <sup>(3)</sup> R\$14.850 <sup>(2)</sup>	From the effective date of the Insurance Ticket until the date of departure.	*	*	*
Missed Connection (Enhanced)	\$300 <sup>(3)</sup> R\$990 <sup>(2)</sup>		*	*	*
<b>Total Premium Payable</b>	<b>(*) Premium paid in full by Visa</b>				

<sup>(1)</sup> Coverage extends to all eligible persons who have their ticket paid for with an eligible Visa Card in the name of the Cardholder and have the insurance ticket issued in their name.

<sup>(2)</sup> Insured limit valid for domestic travel.

<sup>(3)</sup> Insured limit valid for travel abroad.

<sup>(4)</sup> This amount complies with the Schengen Treaty.

<sup>(5)</sup> The Travel Insurance covers medical expenses related to injury or sudden illness that occur during an International Insured Trip outside Brazil, including coverage for COVID-19, SARS-Cov-2, and any mutation or variation of SARS-CoV-2, subject to all applicable policy terms and conditions. Coverage applies to all International Insured Trips beginning on or after May 1, 2021, regardless of when the trip was purchased or the Insured Trip's international destination, excluding Brazil. However, it will not apply if the injury or illness occurs before the start of the trip.

## PAYMENT INFORMATION

Payment Method/ Payment Mode  
Non-contributory product

Term  
N/A

Frequency  
N/A



# TRAVEL INSURANCE

Broker

APOLIX Corretora de Seguros LTDA

Broker's SUSEP/ SUSEP Id

10.0611832



# TRAVEL INSURANCE

## LEGAL INFORMATION

**ATTENTION: Travel Insurance is not health insurance! Carefully read the contractual terms and conditions, noting your rights and obligations, as well as the contracted limit of insured sum for each coverage.**

The geographic scope of coverage for domestic travel is the entire Brazilian territory, and for international travel it is the entire world, except for Brazilian territory. When there is no accredited network in the destination country, coverage will be by reimbursement.

To be eligible for the Insurance, in addition to having an issued and valid Insurance Card, the Insured must:

- Pay the full amount for the air, sea, or land tickets with an eligible VISA Credit Card; or
- Purchase tickets by redeeming points in loyalty programs, provided that boarding fees and any taxes due have been paid with an eligible VISA Credit Card; or
- There are no charges for boarding fees or taxes; purchase tickets only by redeeming points obtained by using the VISA credit card.

This material only contains a summary of your insurance; see all other information at: <https://www.visa.com.br/portaldebeneficios>

To discuss the benefits available on your card or matters related to a claim, contact the Visa Service Center at 0800 891 3679

To contact AIG Insurance: SAC AIG (Monday to Friday, from 9 am to 6 pm): 0800 726 6130, SAC AIG - Assistance for the Hearing and Speech Impaired (Monday to Friday, from 9 am to 6 pm): 0800 724 0149; AIG Ombudsman (Monday to Friday, from 9 am to 6 pm): 0800 724 0219, AIG Ombudsman - Assistance for the Hearing and Speech Impaired (Monday to Friday, from 9 am to 6 pm): 0800 200 1244.

SUSEP - Superintendence of Private Insurance - independent federal government unit responsible for the inspection, regulation, and control of the markets for insurance, open private pension, capitalization, reinsurance, and insurance brokerage.

The insured can consult the registration status of their insurance broker at the website [www.susep.gov.br](http://www.susep.gov.br), through their SUSEP registration number, full name, CNPJ, or CPF, or by calling 0800 021 8484.

The full General Insurance Conditions can be accessed directly on the SUSEP website. [www.susep.gov.br/menu/consulta-de-produtos-1](http://www.susep.gov.br/menu/consulta-de-produtos-1)

The registration of this plan with SUSEP does not imply an incentive or recommendation for its sale on the part of this independent government entity.

VISA is an Insurance Representative that has a contract with AIG Seguros Brasil S/A to provide insurance coverage to eligible VISA cardholders. In this contract, there is no remuneration provided for the Representative.



Thomas Batt  
AIG Seguros Brasil S.A.

This ticket has a supplemental document with information about the conditions for the Travel Insurance.

All information provided by the cardholder is their responsibility, as well as their consequences for providing them.



## HOW TO CONTACT THE SUPPORT CENTER?

To file an incident/claim, or for more information about any of these services:



By email

Benefits@ap-visa.com



By landline

1. +1 800 396 9665 - press option 1 for Portuguese and option 3 for Visa Benefits
2. 0800 891 3679 for calls from Brazil (1)
3. +1 303 967 1098 for international collect calls (1 and 2)
4. +1 800 396 9665 for toll free calls from the USA and Canada (1 and 2)

- (1) For calls made by mobile phone, all roaming charges are the responsibility of the user.
- (1 AND 2) Collect call via an international operator.

Attention: Sometimes certain clinics or hospitals charge both the patient and the insurance company. If this happens, contact the Support Center. Or if you prefer, send an email to: [visa\\_iemscclaims@axa-assistance.us](mailto:visa_iemscclaims@axa-assistance.us)