

Gerard Verhaart



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<https://github.com/gerard-verhaart>

Summary

- Hardworking professional, always looking to learn new technologies and build amazing things
- I love getting technical (code and operating systems) and incorporating my passion into existing projects and team environments

Experience



Deployment and Product Support Engineer

Fingermark

Mar 2021 - Present (2 years 2 months)

- Working with Google Kiosks, AWS, Postman API, Eftpos Systems
- Managing workflow between Tier 2-3 programming and deployment support and the Programming team via Zendesk and Jira
- Facilitating product meetings with enterprise clients
- Improving, implementing, and testing product tooling
- Focused on improving product outcomes and providing excellent customer service



Developer Support

Fingermark

Feb 2020 - Mar 2020 (2 months)

- IT Support Ticket Unification Project (1 Month Contract)



Technical Pre-Sales Engineer

Soft Solutions

Aug 2018 - Jan 2020 (1 year 6 months)

- Technical Pre-Sales Engineer specialising in VOIP and RMM software
- Supporting National Resellers with IT Products sourced from overseas
- Internal IT and Server maintenance



IT Engineer

Ricoh New Zealand Limited

Mar 2017 - Aug 2018 (1 year 6 months)

- IT Support and Server maintenance for Enterprise-level clients
- Call Center for external clients
- Remote management and Domain Admin support



Analyst Programmer

Gentrack Ltd (Global)

Feb 2016 - Feb 2017 (1 year 1 month)

- SQL Queries

- Wizard Support
- Genbasic Development (Cobalt-esque programming language)
- Staging and Testing



Antivirus Tech Support / Sales

Chillisoft

Nov 2013 - Feb 2016 (2 years 4 months)

- Enterprise Sales
- Virus Removal
- Antivirus Installation (ESET)



Information Technology Technical Support

Optimizer HQ

Jun 2013 - Nov 2013 (6 months)

- IT Product and E-Commerce support
- Mail Servers and Payment Gateways



Computer Technician

Herbert Harrison and Associates

Jan 2012 - Apr 2013 (1 year 4 months)

- CakePHP Development (upgrading shop ERP system)
- Computer Sales
- Antivirus Support and Computer Repair

Education



Dev Academy Aotearoa

NZ Certificate in Applied Software Development, Programming Bootcamp - Wellington Campus

Jan 2023 - Apr 2023

Intensive Programming Bootcamp specializing in Javascript, Typescript, HTML + CSS, Web Development, React.js, Node.js, Redux, Human Skills, Full Stack Development and Group Projects



Eastern Institute of Technology

Bachelor of Computing Systems (BCS), Information Technology

2010 - 2012

Skills

Back-End Web Development • React.js • JavaScript • TypeScript • Postman API • API Development
• Full-Stack Development • Pair Programming • Computer Hardware • Microsoft Office