

Ericka Mae Bertes

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[LinkedIn](#)



WORK EXPERIENCE

Associate Software QA Engineer

Feb. 2023 - present

Navitaire Philippines Inc

Taguig City

- Software tester of a web service and an application for revenue management
- Designs and executes test plans for functional, technical, and regression testing
- Executed performance testing of a web service using an automated script in C# and Performance Monitor
- Designed and implemented automated test scripts using C#
- Executed automated Gherkin and Specflow scripts for an automated test of an application
- Documents executed test plans and new features comprehensively
- Utilized Azure DevOps in reporting and tracking items and bugs
- Collaborates closely with an Agile Scrum Team consisting of backend developers and testers from design to retrospective

Software QA Tester Intern

June 2021 - Aug. 2021

Kitika Mobile Healthcare Inc

Quezon City

- Assisted in detecting bugs in the website and mobile app.
- Tested website and mobile apps and helped in identifying deficiencies
- Assisted in testing the new website and mobile app versions through regression and stress testing and creating daily reports.
- Suggest solutions to identified problems.
- Using Agile Methodologies in the development.
- Creating test cases and executing them on the platform.
- Testing different phases of the app and website development
- Collaborate with the team in presenting bugs and giving ideas to solve the problems.
- Designed mockups for website and application

Naga City Youth Official

April 2017 - March 2018

Naga City Hall

Naga City, CamSur

- Helped in developing programs for the youth
- Became the counterpart of Chief of Hospital of Naga City Hospital
- Helped in managing and organizing the events for Youth Month 2017 in Naga City

EDUCATION

Bachelor of Science in Computer Engineering

2018 - 2022

Ateneo de Naga University

Naga City, CamSur

- Bachelor of Science in Computer Engineering
- Seniors' Project: Predicting Credibility of Filipino-Language Media with Natural Language Processing and Machine Learning (With a final rating of 98)
- General QPI: 3.25 (with 4.0 as the highest) — With Honorable Mention
- Scholarships:
 - College Scholarship Program
 - Tanging Yaman Foundation Scholarship

Camarines Sur National High School

2012 - 2018

Science, Technology, Engineering, & Mathematics

Naga City, CamSur

- Graduated Senior High School in the Science, Technology, Engineering, and Mathematics track with High Honors and Outstanding Performance in Mathematics and Science
- Completed Junior High School in Science, Technology, and Engineering Curriculum with Honors

AFFILIATIONS

Institute of Computer Engineers in the Philippines Student Edition *Bicol Chapter*

- 2019-2020 President
- 2018-2019 Secretary

Computer Engineering Society *Ateneo de Naga University*

- 2021-2022 Auditor
- 2020-2021 President
- 2019-2020 External Vice President
- 2018-2019 Assistant Secretary

AWARDS & ACHIEVEMENTS

Dean's Lister

- Second Semester, Academic Year 2021-2022
- First Semester, Academic Year 2018-2019

National Programming Challenge Contestant

- Institute of Computer Engineers in the Philippines
- Citystate Asturias Hotel, Puerto Princesa, Palawan
- November 26-29, 2019

Region V Programming Challenge Champion

- Institute of Computer Engineers in the Philippines Students Edition (Bicol Chapter)
- Ateneo de Naga University
- September 29, 2020

CERTIFICATIONS

- Introduction to Packet Tracer | *Cisco Networking Academy* | 2020
- NDG Linux Unhatched Completion | Cisco Networking Academy. | 2019
 - NDG Linux Essentials
 - NDG Linux Series
 - IT Essentials

SKILLS

- Can program in C, C++, C#, Java, and Python.
- Can manage databases using MySQL.
- Knowledgeable in using different Operating Systems - Linux (Ubuntu and Zorin OS), Windows (XP/VISTA/7/8/8.1/10), and macOS.
- Has knowledge in MATLAB, Multisim Circuit Design Suite, PCB Wizard, and Eagle Layout.
- Knowledgeable about basic concepts about Routing and Switching in CISCO Networking

KEY STRENGTHS

- Great communication and interpersonal skills
- Excellent organizational and administrative skills
- Can work in a team environment and independently
- Good problem-solving ability and analytical skills
- Excellent leadership skills
- Excellent at creating reports and presentations
- Fluent in English, Filipino, and Bikol