Gregory Morin | Curriculum Vitae

199 S. Plymouth Avenue, #6 – Rochester, NY 14608

(413) 522 4374 • gregory.scott.morin@gmail.com

HR Department   July 31, 2017
Corporation
123 Pleasant Lane
12345 City, State

Dear Sir or Madam,

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Sincerely yours,

Gregory Morin

Attached: curriculum vitæ

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Skills

Skills: ○ Linux Systems Administration ○ Microsoft Active Directory ○ Request Tracker ○ FOG Imaging

Operating Systems: LINUX: ○ Gentoo ○ CentOS/RHEL ○ Debain/Ubuntu
MICROSOFT WINDOWS: ○ XP ○ 7 ○ Server 2008R2 ○ Server 2012

Programming Languages: ○ Perl ○ JAVA ○ PYTHON ○ LATEX 2_ε ○ BaSH ○ JavaScript

Experience

Rochester Career Mentoring Charter School   **Rochester,NY**
Helpdesk Support Technician, Helpdesk Intern   *July 2013 – June 2017, October 2012 – June 2013*

- Provided daily software and hardware support to 50 staff and 250 high school students
- Successfully installed Best Practical's Request Tracker web-based ticketing system for tracking and organizing trouble tickets and maintained for 4 years
- Maintained FOG (Free Open Ghost) server for automating computer installs and cut down imaging time per machine from >90 minutes to <15 minutes

Advanced Micro Devices   **Austin,TX**
Compute-Grid Co-op Engineer   *June 2010 – December 2010*

- Wrote script to gather server cluster statistics and analyze data for cluster health and efficiency. This was used to identify configuration problems and bottlenecks
- two
- three

RIT,Computer Science Department   **Rochester,NY**
Graduate Assistant   *December 2008 – November 2009*

- one
- two
- three

Advanced Micro Devices   **Boxborough,MA**
Site-Services Co-op Engineer   *2006–2007,2007–2007,2008–2008*

- Part of 8 person team that provided daily dekstop and server support for ~300 person engineering site
- Planned and implemented computer monitor RMA process to facilitate expedient monitor replacement
- Worked weekly to keep cluster uptime >90%

Education

Rochester Institute of Technology   **Rocehster,NY**
attended, Computer Science, BS/MS Dual Degree Program   *2005–2010*