



Lito Dela Cruz

Computer Science graduate candidate | 202-555-0150 | lito.dc@gmail.com

Innovative programmer with analytical problem-solving skills and 2-year IT internship experience. Demonstrated proficiency in diverse computer programs, including SMS/SQL, Ethernet, VPN, SSH, VoIP, HTML, PHP, ASP, and XML. Looking to design technical initiatives and automate solutions for organizational efficiency, productivity, and profitability.

Education

- Brown University | Providence, Rhode Island | Oct 2016 – Oct 2020

Bachelor of Science in Computer Science, Cybersecurity, GPA 3.8

Vice President of Robotics & Data Analytics Club

Awarded Best Thesis of the Year, Jan 2020

Work Experience

- Information Technology Support | Security Benefit | Nov 2019 – May 2020

- Performed minor repairs to equipment and arrange for other servicing needs. Ensured 100% customer satisfaction by delivering top-level servicing support.
- Identified and reported system issues to vendors while monitoring and testing resolutions of those issues sent to vendors.
- Monitored antivirus software and updates, and repaired computers infected with spyware, adware and/or viruses. Reduced potential systems errors by 89%.
- Oversaw backup systems and procedures to ensure data security while recording over 45 activities per week, as well as solutions and other responses to the request for service.

- Information Technology Intern | Textron Inc. | Dec 2018 – Jun 2019

- Assisted in the design, development, and implementation of new or improved systems and processes. Contributed \$6.7K monthly savings.
- Solved complex technical issues, facilitated automation of repetitive tasks, and completed value-add assignments/projects in IT as assigned. Accomplished a total of 21 projects throughout 6 months of employment.
- Identified, tracked, and resolved issues and risks affecting tasks/assignments.
- Attended meetings with employees at all levels of the organization and contribute to big picture business discussions.

Personal Projects

- Weather App**, May 2020 – Jul 2020

Developed an Android application using HTML, CSS, JavaScript that can monitor weather forecasts and verify climate conditions. Created a custom welcome slider and basic UI that displays current location weather information. Navigated to the API section of the website and selected the automatically generated weather API key. Seamlessly launched the weather app in less than 3 months.

- Medical Booking System**, Jul 2019 – Sep 2019

Created a medical store system for booking online that provided 24/7 customer service. Integrated product search, order placement, and billing & product stock inventory in all available items in the system. Successfully created a medical booking system that can place product orders and track product inventory easily.

Skills

Programming Language

Proficient: Java, PHP, Python

Familiar: C++, C#, HTML

Other Skills

Software Development, Information Technology,
Complex Problem Solving, Analytical Thinking