



**Nam Doan Hai**

Director, Deputy Group Head of IT at Central Group

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**Nam Doan Hai** · 2nd

Director, Deputy Group Head of IT at Central Group

Vietnam · 500+ connections · [Contact info](#)



**Central Group**

**Post and Telecommunication  
Institute of Technology (PTIT)**

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## Highlights



**1 mutual connection**

You and Nam both know Ho Han

## About

- 12++ years experiences to manage IT team for Global business operation in 100++ country and 1000++ User in local
  - Highly collaborative style; experiences in build team leadership, relationship with Sr management level
  - Familiar to working in Asia Pacific with some country list: VietNam\Myanmar\Thailand\Singapore...
- ... [see more](#)

## Activity

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**Phi Thuan Nguyen good luck Hai**  
**haha**

Nam commented



**Hem hieu**

Nam commented



**Apollo dang tuyen CIO good luck**

Nam commented



**A duoc ko Son Do (Mr. Henry) lol**

Nam commented

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## Experience

### Central Group



1 yr 7 mos

#### Director, Deputy Group Head of IT

Full-time

Oct 2020 – Present

· 7 mos

Ho Chi Minh City, Vietnam

Representative for Group Head of IT in VIETNAM In charge to managed whole IT team in Various area: ERP Core; Finance; Merchandize; Supply Chain; Properties; HRM ;Omni-channel; Infrastructure; DB; Operation; Rollout services; Security; Procurement; PMO...

#### Director, Head of IT Operation Services

Full-time

Oct 2019 – Oct 2020

· 1 yr 1 mo

Vietnam

- Lead 50 IT member across System / Network / Project / DB/ SAP-Basis/ Operation...
- Business Transformation
- Manage Multiple Complex Project 1M-5M USD
- manage IT operation for 200++ facilities "Big C/Nguyen Kim/ LanChi/ Supersport...

### Corporate IT Manager



.azada Group  
Aug 2017 – Oct 2019  
· 2 yrs 3 mos  
Vietnam

- o Lead IT operation team 8 member deliver IT services for 1000++ user nationwide
- o Accountabilities and Responsibilities for all IT Infrastructure used in country included: 7 warehouse \ 2 Sorting Center \ 30 Hub
- o Project: IT infrastructure Setup new Sorting Center and 2x Warehouse with capacity 100k parcel per day
- o Standardize and build new SOP follow ISO 9001-2015 for all department

... see more

### Manager IT



Nielsen  
Dec 2014 – Aug 2017  
· 2 yrs 9 mos  
Vietnam

- o Sourcing and partnership with Tata Consultant Services "TCS" to deliver IT services.
- o Manage IT services for "6 offices \ more than 1000++ user" in accordance to global IT standards, policies, and Sourcing Model.
- o Develop and lead Team 4 direct staffs more proactive and efficient
- o Project Management ; OPEX\CAPEX control ; Asset management;

... see more

### ICT Manager VietNam, Myanmar & Singapore



ebodin  
Oct 2011 – Dec 2014  
· 3 yrs 3 mos  
Vietnam

- o Act as a key member of management teams.
- o Ownership for development and delivery of the country IT budget
- o Developing, implementing and maintaining policies and Procedures,
- o SLA(Services level Agreement)...

... see more

### Networks administrator

United Pharma Vietnam  
Jan 2008 – Oct 2011  
· 3 yrs 10 mos  
Ho chi Minh

- Lead Infrastructure team (System, Network...)
- Manage services desk system

- Maintenance and support Budget Monitoring System (BMS), Purchase monitoring System (PMS).
- Maintenance system and support ERP user

... see more

## Education

### Post and Telecommunication Institute of Technology (PTIT)

Engineer's degree, Information Technology  
2003 – 2008

CDCP- Certified Data Centre Professional Certificate ID: 5695422.20538615 2016  
ITIL – Foundation V3.2011 - Certificate number: 5806841.20582159 2013  
PMP- Project Management Professional 2010

## Licenses & certifications

### Cultural Awareness for Global Business

MIT Professional Education  
Issued Feb 2021 · No Expiration Date  
Credential ID 29165406

[See credential](#)

### Leadership & Innovation

MIT Professional Education  
Issued Feb 2021 · No Expiration Date  
Credential ID 29165812

[See credential](#)

## Skills & endorsements

### Servers · 46



Endorsed by **Saeful Rahman and 1 other** who is highly skilled at this



Endorsed by **2 of Nam's colleagues** at **Lazada**

### IT Service Management · 30



Endorsed by **Tran Le The Duan (Dominic)**, who is highly skilled at this



Endorsed by **2 of Nam's colleagues** at Central Group

**IT Operations** . 22



Endorsed by **Tran Le The Duan (Dominic)**, who is highly skilled at this



Endorsed by **2 of Nam's colleagues** at Lazada

Industry Knowledge

**System Administration** . 18

**Network Administration** . 16

**Business Development** . 3

Tools & Technologies

**Cisco Technologies** . 21

Other Skills ⓘ

**Server Architecture** . 7

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## Doan Nguyen (MSc)

Senior ERP Project manager|IT

Head(FMCG,Pharmaceutical,Re-engineering  
steel building  
construction,Furniture,Oil&Energy)

July 4, 2011, Nam reported directly to Doan

He has grown in credibility and confidence, he has an excellent management and communication skill ! He works on brevity and best use of time, doing a good job with several key IT directors and key users at different countries(from Singapore, Phillipines, Indonesia,Vietnam) with competing demands. I guest... [See more](#)

## Accomplishments

### Language

English

1  
✓

## Interests

### Gartner IT Infrastructure, Operations & Cloud Strategies

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### Hewlett Packard Enterprise

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### CDCP - Certified Data Center Professionals

11,195 members



### Coca-Cola Current & Former Employees Group

58,380 members



### Best Practices in IT Management





6,895 members

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Chief Information Officer at SunLife Vietnam

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Business Development - Micropayment and Foot Traffic Across Asia at MozoX Pte. Ltd.

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**Phi Thoàn Nguyễn** •3rd

Senior Manager CRM, Data analytics and Integration at Central Group

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Long Bui Hai •3rd

Head of Analytics at One Mount Group

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Nattapol Jongjaroonkiat •3rd

Head of IT International & CRM at Central Group Thailand Head of IT Central Retail Vietnam

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BE BA (My Nguyen)

Recruitment Specialist cum Admin at Milensea Retail

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Khánh Linh Đỗ

Human Resources Assistant at Hachinet Software

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Student at Ton Duc Thang University

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