



**Nguyen Thuy Trang**

Job desired: Data Analyst

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Female

1997

Hanoi, Vietnam



## Education

FOREIGN TRADE UNIVERSITY

Aug 2015 - Jul 2019

*Major: International Economics*

GPA: 3.89/4 (equivalent to 9.0/10)



## Work experience

MOMO (M\_SERVICE)

May 2020 - Present

*Junior Data Governance*

Main responsibilities:

- Corporate with other business units to brainstorm, define, and analyze business requirements; in order to come up with ideas and propose solutions for users' pain points within data.
- Support the Business Intelligence team in data quality enhancing, metrics defining, and reporting.
- Support in constructing workflow charts and diagrams, studying system capabilities, and writing specifications.
- Work as a coordinator alongside Data Scientist to deliver a training program in Data Science to Momo staffs.
- Work with senior staffs in improving data quality (i.e. build reference data management system, issue data process for business, support other technical teams in database design, etc.)

FIVE9 VIETNAM

Mar 2019 - Mar 2020

*Data Business Analyst*

Main responsibilities:

- Collect, analyze, and interpret data using technical tools such as Excel and Power BI (basic level).
- Exploit and document the stakeholders' requirements using tools like Visio, Balsamiq.
- Analyze and propose appropriate solutions as well as come up with new ideas for developing and upgrading features.
- Involve in building data models to analyze and insight users on social networks, together with testing activities of model and algorithm.

Recognition and Gains:

- Involve in multiple projects that well-received by many partners such as Abbott, Maritime Bank, BIDV, etc.

DEPOCEN

Jun 2018 - Nov 2018

*Research Intern*

- Conduct research activities such as surveying, interviewing, data back-checking to gather essential data catering to the next research stages.



## Certifications and courses

VIETNAM SUMMER SCHOOL IN RESEARCH 2018

Aug 2018 - Aug 2018

*founded by Harvardpostdoc fellow Dr. Jenny Tue Anh and Harvard University PhD Candidate Vu Thanh Chau*

I took part in VSSR as a participant in an introductory and intensive 4-day course Quantitative Methods in Macroeconomics focusing on analyzing macro-data using R.

PYTHON FOR DATA ANALYSIS

Oct 2019 - Dec 2019

*founded by experienced Data Scientists working in data industry*

I have learnt the basic concepts of Python Programing and been able to use Python to perform some very simple data analysis tasks



## Honors & Awards

- Graduate as Valedictorian

2015 - 2018

- Korean Government Scholarship for Masters Degree
- Foreign Trade University Scholarship for Outstanding Performance (6 times since 2015)
- Vietcombank Scholarship for Outstanding Performance (2017)



## Skills

Computer	Proficient in Microsoft Office (MOS Excel with score 1000/1000)
Language	English (TOEIC Certificate with score 815/990 issued by IIG in 2016)
Programming	Python (toddler)
Software	Balsamiq, Visio, Power BI (toddler), etc.



## References

Le Minh | CTO of Five 9 Vietnam| Head of Corporate IT of Momo | Mobile: (+84) 913 049 030