



Thai Chu Lam

A seasoned IT Director, Enterprise Architect

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A seasoned IT Director, Enterprise Architect

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**AVIVA VIETNAM LIFE INSURANCE
COMPANY LIMITED**



Vrije Universiteit Brussel

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Highlights

Reach out to Thai for...

Mentoring, Paid consulting, Probono consulting and volunteering.

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About

Extensive experience in setting up enterprise architecture and leading the creation of IT strategy, roadmap as well as delivering business - IT projects.

Activity

860 followers

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Experience

IT Director



AVIVA VIETNAM LIFE INSURANCE COMPANY LIMITED · Full-time

Jul 2019 – Present

· 1 yr 10 mos

Hanoi

Reporting to CEO

- Leading the transformation of the IT operation and development following a fully service based model, including end user supporting, application development, system operation, infrastructure, security and project implementation services
- Leading the delivery of business - IT projects
- Leading the IT cost optimization

IT Director



Vinpearl · Full-time

Apr 2018 – Jul 2019

· 1 yr 4 mos

Hanoi

Reporting to CEO and Group DCEO

- Leading the creation of the customer journey and the digital strategy for all business domains including hospitality, amusement parks and golf
- Leading the delivery of key projects, including mobile app for customers; facial recognition system to enhance customer experience; Salesforce Contact center & CRM, more

Vingroup JSC

2 yrs 8 mos



DCEO of Vinservice in charge of IT Services Division

Full-time

Aug 2017 – Apr 2018

· 9 mos

Hanoi

Reporting to Group DCEO

In charge of IT Services Division providing shared IT services including IT development, operations and supports for all sub companies of Vingroup

Director of Group Technology Solutions Division

Full-time

Sep 2015 – Aug 2017

· 2 yrs

Head Office

Reporting to Group DCEO

- . Overall managing IT development, operation and support for all sub-companies (P&Ls) of Vingroup.
- . Establishing and managing the function of IT architecture and planning to facilitate the Business and IT alignment

... see more

Vietnam International Bank



5 yrs 2 mos

Head of IT Strategy & Architecture, Head of Digital Banking Services

Mar 2011 – Aug 2015

· 4 yrs 6 mos

Hanoi, Vietnam

Reporting to CIO

- Establishing and managing the technology strategy & architecture function at the bank; creating a tailored enterprise architecture framework, architecture governance forum, architecture repository and technology reference model to ensure efficiency of IT solutions resulting in a better alignment between business & IT.

... see more

Senior Executive, Planning & Assistant Dept.

Jul 2010 – Feb 2011

· 8 mos

Hanoi, Vietnam

Reporting to CIO

- Involving in establishing IT governance model, project and service delivery framework, solution development life cycle (SDLC) for the bank
- Acting as a technology architecture expert for corporate website and intranet projects: responsible for proposing high level architecture, high level project cost estimation

... see more

Team Lead, Software Industry Group

MIC

Jul 2003 – Sep 2007

· 4 yrs 3 mos

Hanoi, Vietnam

- Researching and building the Decision 56/2007/QĐ-TTg of the Prime Minister and supporting regulating documents, which approve the master plan for developing Vietnam digital content industry nation wide, period 2006 – 2010.
- Proposing and deploying CMMI project to support software enterprises in building and applying CMMI standards in their software production processes.
- Participating in building the Decree 71/2007ND-CP of the Government guiding some articles on information technology industry of the IT Law.

... see more

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Education

Vrije Universiteit Brussel



Master, Applied Computer Science, Great Distinction
2007 – 2009

Graduation thesis: designing and building a recommendation system for social networks



Hanoi University of Science and Technology

Engineer, Information Technology, Distinction
1994 – 1999

Graduation thesis: Building an online community for VNN network

Skills & endorsements

Team Leadership . 39



Endorsed by **Nguyen Duc Long, who is highly skilled at this**



Endorsed by **11 of Thai's colleagues at Vietnam International Bank (VIB) - Ngân Hàng Quốc Tế**

Software Project Management . 37



Endorsed by **2 of Thai's colleagues at Vinpearl**

Team Management . 35



Endorsed by **Nguyen Duc Long, who is highly skilled at this**



Endorsed by **2 of Thai's colleagues at Vinpearl**

Industry Knowledge

Integration . 25

Project Management . 23

Software Development . 18

Architectures . 15

IT Management . 13

Project Planning . 11

Business Analysis . 11

IT Strategy . 9

Architecture . 6

Enterprise Architecture . 6

Risk Management . 5

Change Management . 5

Business Strategy . 5

Solution Architecture . 4


Internet Banking . 3

Strategic Planning . 2

CMMI . 1

Interpersonal Skills

Management . 16

Other Skills 

Enterprise IT Strategy . 3

Architecture Governance . 2

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Recommendations

Received (2) Given (0)



Rana Peries

CTO / Co-Founder at 101Digital - Helping banks & neobanks accelerate digital product innovation and go to market

November 12, 2016, Rana managed Thai directly

Thai is one of the best enterprise / solution architects that I have had the pleasure of working with. After initially being a mentor to Thai, I had the opportunity of working alongside Thai. Thai has the incredible potential to keep an eye on the big picture strategy, whilst taking a very practical and pragmatic approach ...

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Warren Cammack

Digital Transformation Leader

June 20, 2016, Thai worked with Warren in the same group

I worked with Mr Thai across several projects as part of VIB's digital strategy over a period of 12 months. I was extremely impressed by his level of professionalism which encompassed his vast experience resulting in well thought out decision making on a number of complex IT and delivery issues. It was also a... [See more](#)

Accomplishments

Language

English

1
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CTO Microsoft, Author of "Reprogramming the American Dream"

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Ian Bremmer [in](#)

President at Eurasia Group

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Co-chair, Bill & Melinda Gates Foundation

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Infrastructure & DevOps at Niteco

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Tran Khanh Toan •3rd

Unit Head of IT corebanking at Übank

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Tuan Nguyen •3rd

Acting Director of IT Division at BAOVIET INSURANCE

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People you may know



BE BA (My Nguyen)

Recruitment Specialist cum Admin at Milensea Retail

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Le Nhat Huy

President at UTE Logistics and Supply Chain Club

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Khánh Linh Đỗ

Human Resources Assistant at Hachinet Software

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Nguyen Dinh Dat

Frontend Angular Developer

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Student at Ton Duc Thang University

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