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Tam Ho
Freelance Writer


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 Message

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 Message


More...

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- Tam Ho
- 2nd degree connection2nd

Freelance Writer

- Ho Chi Minh City, Vietnam
- 89 connections
- [Contact info](#)
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- [VINALINK ACADEMY](#)
- [Open to work](#)

[Reservations Supervisor, Hotel Specialist, Customer Service Sales Specialist and Content Writer roles](#)

[See all details](#)

Highlights



• [1 mutual connection](#)

[You and Tam both know Ngoc Tran](#)

About

I have a diverse experience in my career - working in tourism industry, customer services and broadcast news media. I am confident in my ability to learn and versatility to apply my knowledge into different fields. I am also a hard-worker and motivated individual, who wish to contribute my creativity and enthusiasm into

...

[see more](#) ... [see more](#)

Activity

90 followers

Posts Tam created, shared, or commented on in the last 90 days are displayed here.

[See all activity](#) [See all activity](#)

Experience

-

[Content Writer](#)

[Company Name](#)

[Freelance](#)

[Dates Employed Sep 2020 – Present](#)

[Employment Duration 8 mos](#)

[Location Ho Chi Minh City, Vietnam](#)



[Reservation & Contracting Executive](#)

[Company Name](#)

[Phoenix Voyages Group Full-time](#)

[Dates Employed Jun 2016 – Jun 2020](#)

[Employment Duration 4 yrs 1 mo](#)

[Location Ho Chi Minh City](#)

1/Hotel Reservation:

- Handle hotels enquiries and reservations for FIT/GIT (Inbound market and Direct market).
- Handle Series bookings and Small leisure group bookings (under 08 rooms and 16 pax).
- Negotiate for best price/offer that hotels could provide & lowest cancellation fees on specific cases.
- Collaborate with hotels regarding on-spot support.
- Collaborate with operation department to appropriately arrange hotel reservation with the rest of travel services: transportation, restaurants, guide, car.
- Collaborate with Quality Control department to manage and respond to complaints/ feedback during trip and post trip.
- Collaborate with Finance Department for payment arrangement with hotels and other suppliers.



- Contact suppliers to require contract and check, analyse and compare contract rate, term & conditions to report to Contracting Manager.

[Administrative Assistant Office Manager](#)

- Hotels with professional and personal knowledge/relations: Accor Hotels, Marriott, Hyatt, etc

[Company Name](#)

- Negotiate with suppliers for the best price, term, payment & cancellation policies with each specific hotels booking. ... [see more](#)

[Công Ty TNHH Truyền Thông Và Giải Trí Điện Quân Full-time](#)

[Dates Employed Mar 2015 – Mar 2016](#)

[Employment Duration 1 yr 1 mo](#)

[Location Nha Trang, Vietnam](#)

- Administrative Assistant for Office Manager at Nha Trang Branch.

- Support team to produce news, make ideal script for television programs.
- News Presenter (TV Host) & Reporter for KTV (Khanh Hoa Province Television), HTV7, HTV9 (Ho Chi Minh City Television)
- Manage internal events of Branch. ... [see more](#)



[Chương trình Chuyển Động 365 ngày 23/06/2015 trên KTV](#)

[Chương trình Chuyển Động 365 ngày 23/06/2015 trên KTV](#)

•

Sales Administrator

[Company Name](#)

[Golden Star Travel Part-time](#)

[Dates Employed Apr 2014 – Oct 2014](#)

[Employment Duration 7 mos](#)

[Location Ho Chi Minh City, Vietnam](#)

- Telesales
- Contacting customers by phone or email to answer queries and obtain missing information.
- Maintaining and updating sales and customer records.
- Directing feedback from customers to relevant departments.
- Compiling monthly sales reports.
- Supporting the sales department with other administrative tasks ... [see more](#)

[Trang chủ](#)

[Trang chủ](#)

Education

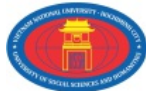
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[VINALINK ACADEMY](#)

[Degree Name Content Marketing](#)

[Field Of Study Digital Marketing](#)

[Dates attended or expected graduation 2020 – 2020](#)



•

[**UNIVERSITY OF SOCIAL SCIENCES AND HUMANITIES \(USSH\)**](#)

[Degree Name Bachelor of Applied Science \(B.A.Sc.\)](#)

[Field Of Study Tourism and Travel Management](#)

[Grade Good](#)

[Dates attended or expected graduation 2010 – 2014](#)

Excellent Student of Tourism Department in 2013-2014 accademic year.

Volunteer experience



•

[**Tour guide and Tour Operator**](#)

[Company Name Saigon Hotpot](#)

[Dates volunteered Mar 2012 – Dec 2013](#)

[Volunteer duration 1 yr 10 mos](#)

[Cause Social Services](#)

Saigon Hotpot is a non-profit organization run by university students that provides free guide services for foreign tourists and cultural exchange activities in Ho Chi Minh City.

- Tour Consultant for customers
- Manage and arrange tours
- Solve on-spot problems during tour and post tour

Website: saigonhotpot.vn

•

Tour Guide

Company Name SSEAYP - The 39th Ship for South East Asean Youth Program

Dates volunteered Sep 2012 – Nov 2012

Volunteer duration 3 mos

Cause Social Services

This is an annual program sponsored by the Japanese Government bringing more than 300 youths from ASEAN & Japan together, related to discussions on social and youth matters, cultural introductions, sports, recreation and club activities.

https://en.wikipedia.org/wiki/Ship_for_Southeast_Asian_and_Japanese_Youth_Program



Integration Team Member

Company Name International Youth Club

Dates volunteered 2011 – 2013

Volunteer duration 2 yrs

Cause Social Services

Club is under the management of Ho Chi Minh City Communist Youth Union.

- Organize events: Connection Journey (Cultural program), Fly my Vietnam (English speaking contest).
- Host for Crayon Radio Club, admin of Fanpage "Crayon Radio".
- Tour guide for SSEAYP Welcoming - The Ship for South East Asean Youth Program

Website: www.facebook.com/iycvietnam

Show 1 more experience ▼

Skills & endorsements

1. Customer Service

See 2 endorsements for Customer Service 2

- Loc T. Huynh and 1 connection have given endorsements for this skill

2. Social Media

See 2 endorsements for Social Media 2

- Loc T. Huynh and 1 connection have given endorsements for this skill

3. Tourism

See 2 endorsements for Tourism 2

- Loc T. Huynh and 1 connection have given endorsements for this skill

Industry Knowledge

1. [Event Management](#)

[See 2 endorsements for Event Management 2](#)

2. [Event Planning](#)

[See 2 endorsements for Event Planning 2](#)

3. Travel
4. Journalism
5. Hotel Booking
6. Customer Experience
7. Office Administration

Interpersonal Skills

1. [Management](#)

[See 1 endorsement for Management 1](#)

2. [Teamwork](#)

[See 1 endorsement for Teamwork 1](#)

3. Communication
4. Negotiation

Other Skills



1. Hospitality

Show less Show only Tam's featured skills ^

Accomplishments

Tam has 3 courses 3

Courses



- Content Marketing
- Journalism
- Master of Ceremonies

Tam has 2 languages 2

Languages



- English
- Vietnamese

Interests

-

[Justin Trudeau](#)ⁱⁿ

[Prime Minister of Canada | Premier ministre du Canada](#)

[5,101,127 followers](#)

-  Travel & Tourism

[Travel & Tourism E-Commerce](#)

[24,781 members](#)

- 
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IS NOTHING**

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[2,202,276 followers](#)

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[VinaHR - Top HR Network in Vietnam](#)

[36,060 members](#)

- 

[Emmanuel Macron](#)ⁱⁿ

[President of the French Republic.](#)

[2,404,576 followers](#)



[Six Senses Hotels Resorts Spas](#)

[145,643 followers](#)

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[General Manager](#)

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[Freelancer](#)

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[Nhi Bui 3rd degree connection 3rd](#)

[Ados at Aurai by the Pearl Cam Ranh](#)

Connect



Thanh Tam Nguyen 2nd degree connection 2nd

Talent Acquisition at Home Credit Vietnam

Connect



Padmavathy Shanmugam out of network 3rd+

B2B Manager at Portea HomeHealthCare

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BE BA (My Nguyen) {distance} {distance}

Recruitment Specialist cum Admin at Milensea Retail

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Hien Tran {distance} {distance}

IT Recruitment consultant

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Le Nhat Huy {distance} {distance}

[President at UTE Logistics and Supply Chain Club](#)

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[Khánh Linh Đỗ](#)

[Human Resources Assistant at Hachinet Software](#)

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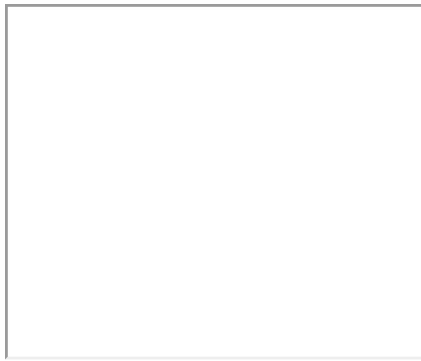


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[Content Marketing: Newsletters](#)

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 Compose message

...

^ You are on the messaging overlay. Press enter to open the list of conversations.

These skills do not currently fit under the available categories

Loading...