Tung

Birth: Feb 10th ,1988 **Gender:** Male
Address: 1208, No14B, KDTM Dinh Cong, Hoang Mai, Hanoi
Tel: **Email:**

Education:

2006 – 2011	Hanoi University of Technology *Major in Applied Mathematics and Computing*
6/2008-2009	Netpro Networking Academy *CCNA*
3/2009 – 2010	iPMAC Networking Academy *CCNP*
6/2012 – 2013	iPMAC Networking Academy *Linux LPI*
2010	Got CCNA certificate

Technical skill

- Network Performance Tuning, LAN Knowledge,
- Network Design and Implementation, Problem Solving, Strategic Planning, Multi-tasking, Quality Focus
- Have a good skill with:
  + Server Management (Windows 2008, 2012): AD, DHCP, DNS, WSUS, DFS…
  + Virtualization: VMware, Hyper-V
  + Desktop management: ME desktop central, JP1 ITDM
  + Network devices Cisco & HP
  + PBX: Panasonic, Avaya, Grandstream
  + Firewall: Pfsense, Fortinet
  + Endpoint Antivirus: Kaspersky, McAfee
  + Disk Encryption: Checkpoint
  + CCTV: Hikvison, Dahua, Surveon
  + NAS Backup: Qnap, Synology, Buffalo…
  + Monitor: PRTG, ME opmanager
  + Server backup: Veeam, Robocopy
- Have a basic skill with:
  + Monitor: Centreon

+ Linux: Centos 6.9

Personal Ability

- Fast learner, adapting myself to circumstance very quickly.
- Able to work well in either team environments and individually as well.
- Good at communication, specifically working team.
- Planning and organizing skills.
- Adept problem solver.

Working experience

11/2018 – Now	**Vietnam - Japan International General Hospital** *PMU: IT Management*

- Calculate and optimize Server resources (vCPU, RAM, LUN, network…)
- Working with vendors to create total solution for IT and ELV system
- Make IT and ELV technical requirement (hardware, software, system integration)
- Choose the best solution (technical and economic solution) suitable to Hospital requirements and calculate the cost estimation:
  + General IT: AD, Mail, security, monitoring, syslog, device management, network…
  + Hospital IT: HIS, LIS, PACS, Medical Equipment
  + ELV: IPTV, DS, Nurse Call, Car Parking, Access Control…
- Make implementation plan: Cabling, Hardware and Software
- Support tendering team negotiate and order equipment
- Make commissioning plan: Training, Test
- Build the IT policy and write SLA for organization

7/2017 – 10/2018	**MAT Vietnam** *Senior Network and System Engineer*

1. Presales cum Consultant
- Support sale team survey customer requirement
- Create the best and the second solution for requesting directly from customer
- Send and explain the solutions to sale team

2. Senior Engineer
- Build project scheduler and follow it
- Directly implement "approved solution"
  + Upgrade Chiyoda Factory's network
  + Implement NVR system for 2nd Chiyoda Factory
  + Migrate gateway router from Draytek 2925 to Cisco 888 for Tomy HK company
  + Upgrade MAT's WIFI system
  + Upgrade Kuroda Kagaku Factory's network
  + Implement Symantec Endpoint Protection for MHIVA Factory
  + Daily update IT knowledge via Seminars, online-offline learning

3. PIC of Chiyoda, KYB and Goko Spring Factory
- Manage DC system: AD, DHCP, DNS, WSUS…
- Manage Fileserver and backup system (Windows, Buffalo and Synology NAS)
- Manage F-secure Endpoint Protection system
- Manage network and Firewall policy
- Manage Exchange online Mail (for KYB) and MDaemon mail (for Chiyoda)
- Manage IT asset by ITDM of Hitachi
- Helpdesk and Troubleshoot client errors (~120 clients) (remote, on-phone, direct support)
- Build checklist for installing new PC for factories
- Guide users using IT equipment based on policy
- Send monthly system status report to management team

4. Self-study
- Build Zabbix and PRTG to monitor system
- Backup server by using Veeam
- Build IT asset management by using Snipe IT
- Build FreeNAS system to share storage (read document only)
- …

4/2017 – 4/2017	**Other Project** *Upgrade and Migrate Windows system for Ecoba Company (outsourcing only)* - Configure Inter-Vlan routing between Cisco 2960, 3650 and Pfsense firewall - Implement security Layer 2 system - Implement virtualization addition AD, DNS, WSUS - Configure High available DHCP and File Server using HP P2000 G3 - Implement Backup system daily - Setup monitoring system via Centreon - Write document and handover it to user

6/2016– 12/2016	**APRICOT HOTEL** *IT Manager* 1. IT Support: - Support users use computer, IT equipment and hotel management software - Good at help user directly, voice call or mail… - Issue training plan for my department and other department - Issue company policy - Manage CCTV and IPTV system 2. System administrator - Manage the IT Infrastructure Inventory - Configuring and managing AD, DHCP, WSUS, ISA, HP switch system, ESXi system. - Troubleshooting network problems and conflicts. Improve network system performance - Performs and verifies system and data backups and restoration on servers using backup software. - Disaster Recovery Plan for Networking. - Researches, configures and installs computer software packages, software upgrades, Operating System upgrades and maintenance - Report to GM monthly
8/2015 – 6/2016	**FUJI XEROX VIETNAM COMPANY** *IM Executive* 1. IT Support: - Provide technical assistance and support for incoming queries and issues related to computer systems, software, and hardware - Issue user guide when implementing new software - Troubleshoot O365 (word, excel, Lync…) on user's PC - Follow up with users to ensure problem has been resolved 2. System Administrator: - Manage the IT Infrastructure Inventory - Manage AD, DHCP, DNS, WSUS, RSA VPN… system on Hanoi and Haiphong site - Manage Checkpoint Disk Encryption and Mcafee Endpoint Production system - Manage Avaya PABX system in Hanoi office and Haiphong office - Guidance users in computer manipulation as company's policy - Install, modify, and repair computer hardware and software. - Performs daily backup server to server, server to Buffalo NAS. - Researches, configures and installs computer software packages, software upgrades, Operating System upgrades and maintenance - Weekly report to Manager

8/2011 – 7/2015	**CHURCH BOUTIQUE HOTEL GROUP (THIEN HUONG L.L.C)**

IT Manager

1. IT support
- Responsibility:
- Issue training plan for other departments
- Support user use computer and hotel management software in head office and remote branch office by phone, mail or remote tools

2. System Administrator
- Implement and manage ESXi, ADDS, File server and WAN/LAN system on HP ML350 G5 servers, LinkSys AP, Draytek 2912 router…
- Manage Hikvision CCTV, Panasonic 100D PBX system and other IT equipment in head office and branch offices
- Perform daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems and key processes, -   Audit system, application logs and verifying completion of scheduled jobs such as backups.
- Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, recovery tapes or disks are created, and media is recycled and sent off site as necessary.
- Create, change, and delete user accounts per request.
- Investigate and troubleshoot issues. Repair and recover from hardware or software failures.
- Send "Changing System" Report to General Manager

Reference

1, Church Boutique Hotels Group:
Mr. Patrick Bui Tuan, Operation Manager of Church Boutique 58 Hang Gai
Phone No: 091.594.8883

2, Fuji Xerox Vietnam:
Mr. Cao Binh Nguyen, IM Executive of Fuji Xerox HCM
Phone No: 090.144.5422

3, Apricot Hotel:
Mr. Phung Ba Hung, Assistant IT Manager
Phone No: 0987.168.949

4, Other Project (Ecoba company):
Mr. Le Xuan Vinh, IT specialist of Ecoba
Phone No: 0165.902.8009

5, MAT Vietnam:
Mr. Dao Xuan Thanh, Senior Network and System Engineer of MAT
Phone No: 090.226.6112

6, Vietnam – Japan International General Hospital
Ms. Van Thi Thu Ha, Human Resource Executive
Phone No: 096.583.3595

CISCO

Cisco Career Certifications

Le Thanh Tung

HAS SUCCESSFULLY COMPLETED THE CISCO CAREER CERTIFICATION REQUIREMENTS AND IS RECOGNIZED AS A

Cisco Certified Network Associate

CISCO CERTIFIED
CCNA
NETWORK

VALID THROUGH   September 16, 2013
CISCO ID No.   CSCO11843292

John T. Chambers

John Chambers
Chairman and CEO
Cisco Systems, Inc.

Validate this certificate's authenticity at
www.cisco.com/go/verifycertificate
Certificate Verification No. 406073604399IRUG

500043934
0309