

1	Features and functionality meet common user goals and objectives.	Moderate	
2	Features and functionality support users desired workflows.	Poor	
3	Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).	Good	
4	Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).	Poor	No hay atajos ni tampoco instrucciones
5	Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.	Very poor	No hay cesta ni posibilidad de pagar por internet
Homepage / starting page			
6	The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.	Excellent	
7	The home page / starting page is effective in orienting and directing users to their desired information and tasks.	Good	
8	The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.	Excellent	La interfaz esta conseguida y ayuda a orientarse bien
Navigation			
9	Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).	Good	Es fácil de encontrar con solo el título
10	The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.	Moderate	Es bastante intuitiva la navegación
11	The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).	Very poor	El buscador no funciona
12	The site or application structure is clear, easily understood and addresses common user goals.	Good	
13	Links are clear, descriptive and and well labelled.	Good	Esta bastante clara la información y las secciones
14	Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.	Very poor	NO funciona el buscador
15	The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).	Very poor	No sale por donde estas navegando no hay breacrumb
16	Users can easily get back to the homepage or a relevant start point.	Poor	
17	A clear and well structure site map or index is provided (where necessary).	Poor	No vienen mapas de las actividades solo la localización por texto
Search			
18	A consitent, easy to find and easy to use search function is available throughout (where desirable).	Moderate	
19	The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).	Very poor	

20	The search facility deals well with common searches (e.g. showing most popular results), misspellings and abbreviations.	Poor ▾	El buscador es muy básico no ordena por nada
21	Search results are relevant, comprehensive, precise, and well displayed.	Poor ▾	
Control & feedback			
22	Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).	Very poor ▾	No hay forma de puntuar las actividades ni comentarios
23	Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).	Moderate ▾	
24	Users can easily give feedback (e.g. via email or an online feedback / contact us form).	Moderate ▾	No deja
Forms			
25	Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.	Poor ▾	
26	A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).	Moderate ▾	La información viene clara y no es muy extensa, deja lugar a alguna duda
27	Required and optional form fields are clearly indicated.	Poor ▾	
28	Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.	Moderate ▾	

29	Help and instructions (e.g. examples, information required) are provided where necessary.	Poor	
Errors			
30	Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).	Moderate	Los errores son muy básicos no dan margen a equivocación
31	Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.	Poor	
32	Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.	Moderate	
33	Users are able to easily recover (i.e. not have to start again) from errors.	Poor	
Content & text			
34	Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.	Moderate	
35	Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.	Moderate	Utiliza videos de youtube para enseñar las actividades
36	Language, terminology and tone used is appropriate and readily understood by the target audience.	Good	El lenguaje usado es bastante básico no tiene tecnicismos
37	Terms, language and tone used are consistent (e.g. the same term is used throughout).	Good	
38	Text and content is legible and scanable, with good typography and visual contrast.	Good	
Help			
39	Online help is provided and is suitable for the user base (e.g. is written in easy to understand language and only uses recognised terms). Where appropriate contextual help is provided.	Moderate	
40	Online help is concise, easy to read and written in easy to understand language.	Moderate	
41	Accessing online help does not impede users (i.e. they can resume work where they left off after accessing help).	Very poor	
42	Users can easily get further help (e.g. telephone or email address).	Good	
Performance			
43	Site or application performance doesn't inhibit the user experience (e.g. slow page downloads, long delays).	Moderate	
44	Errors and reliability issues don't inhibit the user experience.	Poor	
45	Possible user configurations (e.g. browsers, resolutions, computer specs) are supported.	Moderate	
Overall usability score (out of 100) *		55	- Moderate
* Very poor (less than 29) - Users are likely to experience very significant difficulties using this site or system and might not be able to complete a significant number of important tasks.			