

01/27/25

Egor and Valentina Gerasimovich
915 28TH ST NE UNIT C
AUBURN WA 98002

Account: # 7383483 & 7041615
RE: Financial Assistance for 01/15/2023 thru 07/15/2025

Dear Egor and Valentina Gerasimovich:

We are pleased to inform you that Financial Assistance has been granted. Based on the information provided to MultiCare regarding your income, family size, employment status and other circumstances, a discount of Financial Assistance 100% has been applied to your applicable outstanding balances on accounts within the range of dates specified above. If any balances remain, you can expect to receive an updated statement in about 45 days.

You may appeal this decision in writing within thirty (30) days of this letter. Please provide any additional information concerning your income, family size, employment status or other circumstances. Once the additional information is received, your application will be reviewed within fourteen (14) days.

Financial Assistance does not cover the following: Care provided by Non-MultiCare physician(s) operating in our hospitals, anesthesia costs, ambulance services, physician fees in labs or imaging, retail pharmacy costs, elective procedures, urgent care clinics, indigo clinics, Convenience Care by WoodCreek, and more. For a complete list of non-covered services please refer to our website www.multicare.org/financial-assistance/ or contact our Financial Assistance department at 253-876-8550.

Financial Assistance will be automatically applied to non-excluded and medically necessary services that you receive within the time frame listed above. To be eligible for Financial Assistance for services received after this time frame, you will need to re-apply. Please bring this letter with you for all services.

You may be contacted by a member of MultiCare's Patient Financial Navigator team to review if you qualify for State Family Medical Support and/or Qualified Health Plans offered through the Washington Benefit Exchange.

If you were on a payment plan before applying for Financial Assistance, that payment plan has been deactivated. If you have a remaining balance after the Financial Assistance is applied and you need a new payment plan, please visit learn.carepayment.com/multicare to learn about your payment plan options. MultiCare partners with CarePayment to offer a 0.00% APR financing option to help you pay your balance over time. There is no application and no impact to credit score. CarePayment is not a credit card and is not a collection agency. If you have any questions about CarePayment, please visit www.carepayment.com or call 1.866.625.8532.

If you have any questions about our Financial Assistance program, would like to receive a copy of our policy, or have other concerns about your Financial Assistance determination, please do not hesitate to reach out to us at 253-876-8550.

Sincerely,

Lily
MultiCare Patient Financial Navigation