**User Account**

**Search Events by Zip code**

* Search Events Tab

**Flow of events**

1. The use case starts when the user inputs a zip code in the “Search Events” tab
2. The user clicks the “Search” button
3. The system will display nearby events based on the zip code entered
4. The user will be able to view the description i.e. price, venue, date & time, etc. of each event clicked
5. If the user clicks the reserve tickets button for an event

6.a Use Reserve Tickets

7.) Else if the user clicks the buy tickets button for an event

7.a Use Buy Tickets

**Search Venues by Zip code**

* Search Venues Tab

**Flow of events**

1. The use case starts when the user inputs a zip code in the “Search Venues” tab
2. The user clicks the “Search” button
3. The system will display nearby venues based on the zip code entered
4. The user will be able to view the description i.e. location, current/upcoming events (link to event page), price range ($-$$$), etc.

**Reserve Tickets**

* Reserve Tickets Button

**Flow of events**

1. The use case starts when the user clicks the Reserve Tickets Button in the event/venue page
2. The user will specify how many tickets they would like to reserve in a text field
3. The system will check if there are still remaining tickets
4. If there are still remaining tickets then the system will link the user to the My Account page
5. Else the system will display a message saying that there are no more tickets left

End If

**Buy Tickets**

* Buy Tickets Button

**Flow of events**

1. The use case starts when the user clicks the Buy Tickets Button in the event/venue page
2. The user will specify how many tickets they would like to buy in a text field
3. The system will check if there are still remaining tickets
4. If there are still remaining tickets then the system will link the user to the My Account page
5. Else the system will display a message saying that there are no more tickets left

End if

**Cancel Tickets**

* Cancel Tickets Button

**Flow of events**

**View Ticket/Table inventory**

* View Tickets/Table Button

**Flow of events**

**View transaction invoices/reservation information**

* View Transaction Invoice Button

**Flow of events**

**Search transaction history in each venue**

* Search Transaction History Button

**Flow of events**

**Comments / Concerns / Complaints**

* Place a comment/concern/complaint
  + Provide a name and email or remain anonymous in complaint.