

GLOSSARY

Use the terms and definitions below to understand concepts taught in the course.

Transcript Search: Note that you can search for terms directly within the course. To search video text, switch to the Transcripts tab, then press Command/Control+F on your keyboard to run a search within the active transcript.

Term	Definition
business analyst	Person responsible for ensuring what the project delivers is valuable and meets the needs of the business and the customer
collaboration	Working together to complete a project
functional scope	Scope that includes features, goals, and functions of the product, service, or system that will be provided by the end of the project
project manager	Person responsible for delivering the work of the project; role includes defining and delivering the work within the approved budget and on schedule
project scope	Work to be done; includes the resources involved, necessary tasks, and the people performing the tasks to complete the work
scope creep	What occurs when scope is added to the deliverables, plans, or promises to stakeholders without planning the impact on resources, cost, and schedule
stakeholders	Person with an interest in the performance of a company or outcome of a project
technical scope	Technologies impacted by a project
triple constraint	Cost, schedule, and scope