Project Types and Interview Rationale

- **Replacing an old system with a new one:**
  We want to understand why the system is being replaced, who the users are, and what they do with the system.

- **Enhancing a system:**
  We want to understand why the enhancement is needed, who is impacted by it, and what related processes and uses might be impacted.

- **Fixing a defect:**
  We want to understand the issues the defect is causing, who it is impacting, and what users, uses, processes, and data are related to the defect. In addition, we need to determine what would happen if the defect is not fixed.

- **Implementing a package software:**
  We want to understand what capabilities we are looking for in the package software that we have to-day and what we want to have in the future. We want to know how these capabilities are done today, what users are impacted, and how users' activities change. In addition, we want to determine what we need to integrate the package software to exchange and share data for end-to-end processing.

- **Upgrading a package software:**
  We want to understand why the upgrade is needed, who uses the system, what functions or user interface changes are changing with the upgrade, and who is impacted and how. Also, we need to de-termine if there are there any new capabilities in the upgrade that the users or business can leverage.

- **Improving or changing a business process:**
  We want to understand what the driver is for improving or changing the process and what the current issues are from various perspectives.

- **Adding features to a product:**
  We want to understand what features are needed for which users and why.

- **Integrating a system with another system:**
  We want to understand the value of integrating and sharing data between the systems.

- **Creating a report or reporting capabilities:**
  We want to understand why the report is needed, what data is expected, and what the reader of the report will do based on reviewing the report.