# SF Bike Share

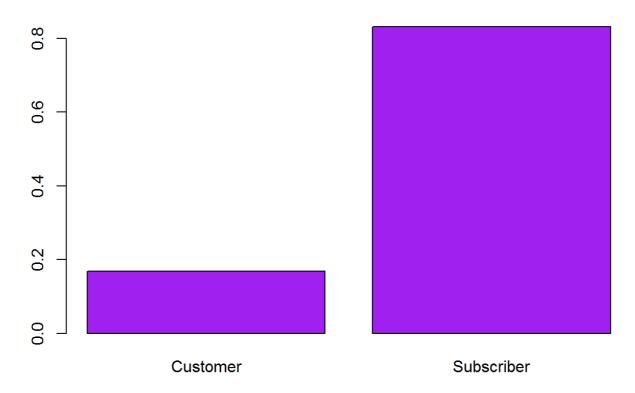
#### Souray Ghosh

August 28, 2017

```
library (sqldf)
library (lubridate)
library (ggplot2)
library (dplyr)
library (chron)
library (classInt)
```

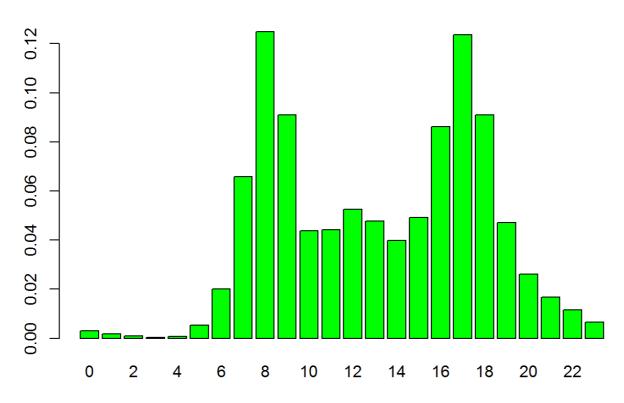
```
df <- read.csv("C:/Users/SGHOSH13/Documents/U-Exercise/data/201408 trip data (5).cs</pre>
v", stringsAsFactors = F, check.names = F)
names(df) <- c("Trip ID", "Duration", "Start Date", "Start Station", "Start Termina</pre>
1",
                                                     "End Date", "End Station", "End Terminal", "BikeID", "Subscriber Ty
pe",
                                                     "Zip Code")
#Double-checking for missing values (though it is mentioned as there isn't any)
sapply(df, function(x) sum(is.na(x)))
#Extract Date and Time and store under different Variables
df$Start Date <- parse date time(df$Start Date, '%m/%d/%Y %H:%M', exact = TRUE)</pre>
df$Start Date1 <- as.Date(df$Start Date)</pre>
df$Start_Hour <- hour(df$Start_Date)</pre>
df$End Date <- parse date time(df$End Date, '%m/%d/%Y %H:%M', exact = TRUE)</pre>
df$End_Date1 <- as.Date(df$End_Date)</pre>
df$End Hour <- hour(df$End Date)</pre>
#Finding which day a particular date falls into
df$StartDayofWk <- wday(df$Start Date1, label=TRUE, abbr = F)</pre>
#Finding whether the day falls on Weekday or Weekend
df$isWeekend = chron::is.weekend(df$Start Date1)
\texttt{df} \\ \texttt{sisWeekend} < - \\ \texttt{factor}(\\ \texttt{df} \\ \\ \texttt{sisWeekend}, \\ \texttt{levels=c}(\\ \texttt{T,F}), \\ \texttt{labels=c}(\\ \\ \texttt{"Weekend"}, \\ \texttt{"Weekday"})) \\ \\ \texttt{notation}(\\ \texttt{df} \\ \\ \texttt{sisWeekend}, \\ \texttt{levels=c}(\\ \texttt{T,F}), \\ \texttt{labels=c}(\\ \texttt{"Weekend"}, \\ \texttt{"Weekday"})) \\ \\ \texttt{notation}(\\ \texttt{df} \\ \\ \texttt{sisWeekend}, \\ \texttt{levels=c}(\\ \texttt{T,F}), \\ \texttt{labels=c}(\\ \texttt{"Weekend"}, \\ \texttt{"Weekend"}, \\ \texttt{"Weekend"})) \\ \\ \texttt{notation}(\\ \texttt{levels=c}(\\ \texttt{l
#Ratio of Customers to Subscribers
barplot(prop.table(table(df$Subscriber Type)), col = "purple", main = "Distribution
of Customer & Subscriber")
```

### **Distribution of Customer & Subscriber**

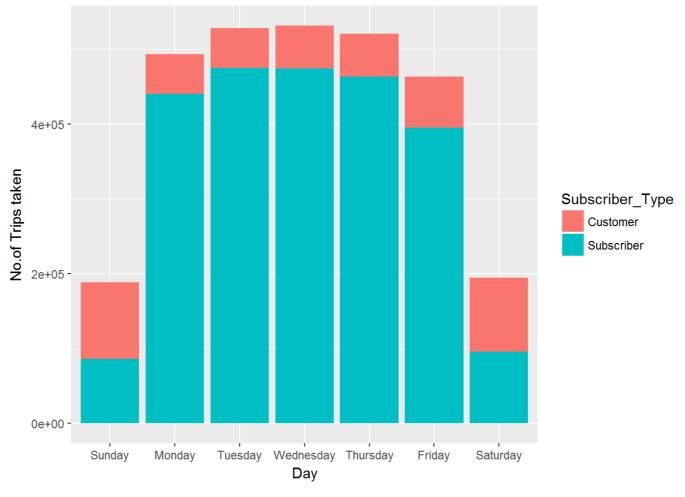


```
#Seeing Proportion of Demand across Hours
barplot(prop.table(table(df$Start_Hour)), col = "green", main = "Demand across the
Hours")
```

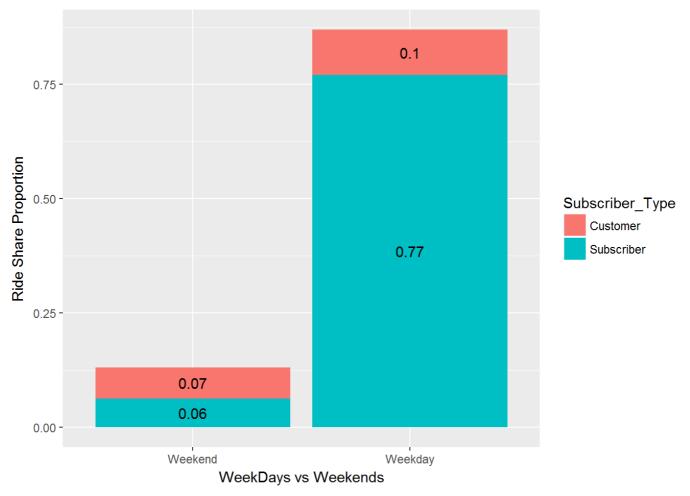
## **Demand across the Hours**

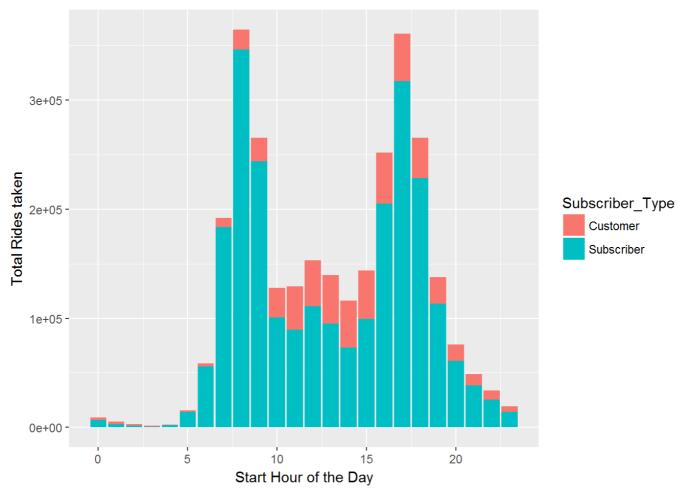


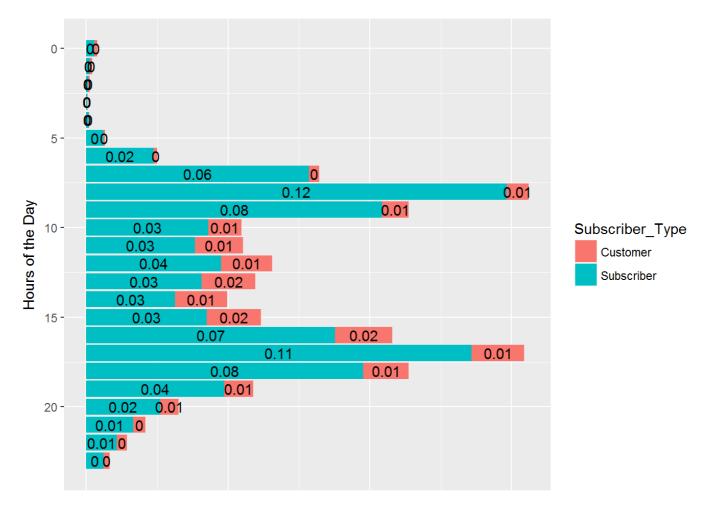
```
#Average Trip Duration in Minutes by Subscriber Type
customerType <- sqldf("SELECT Subscriber Type, AVG(Duration)/60 AS Average Trip Tim</pre>
e mins
                       FROM df
                       GROUP BY Subscriber Type")
customerType
#Find out top Prime Starting Station by no. of Trips starting from it
hotStartZone <- sqldf("SELECT Start Station, COUNT(*) AS Total Trips
                       FROM df
                       GROUP BY Start Station
                       ORDER BY Total Trips DESC")
head(hotStartZone)
#Find out top Prime Ending Station by no. of Trips starting from it
hotEndZone <- sqldf( "SELECT End Station, COUNT(*) AS Total Trips
                       FROM df
                       GROUP BY End Station
                       ORDER BY Total Trips DESC")
head(hotEndZone)
#Some plots for Exploratory Data Analysis which has been Summarised towards the end
of the Script
plt1 <- ggplot(df, aes(x=StartDayofWk, y = length(df), fill=Subscriber_Type)) +\\
        geom bar(stat="identity") +
        xlab("Day") +
        ylab("No.of Trips taken")
plt1
```







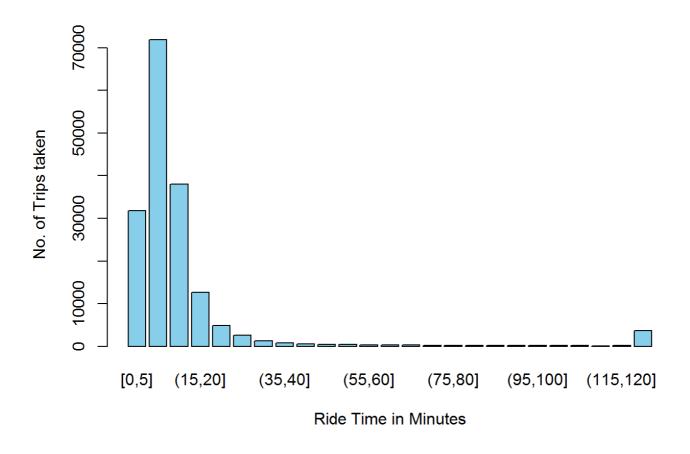


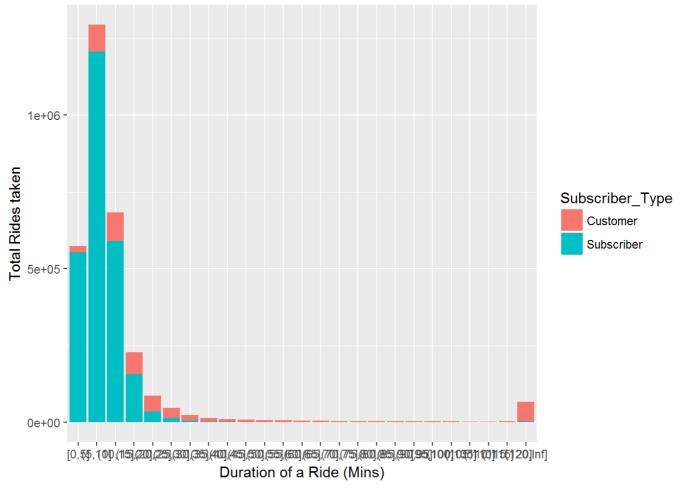


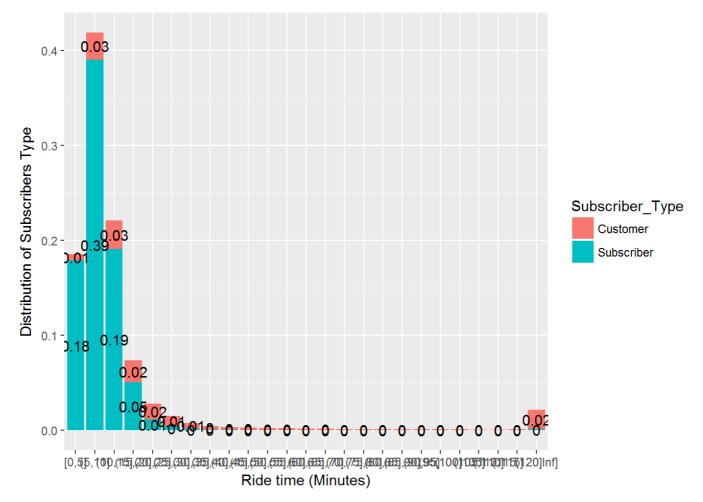
```
#Analysis according to Length of the Trip
df$byTime <- cut((df$Duration)/60, c(seq(0,120,5),Inf), include.lowest=TRUE)

count.duration <- tapply((df$Duration)/60, df$byTime, length)

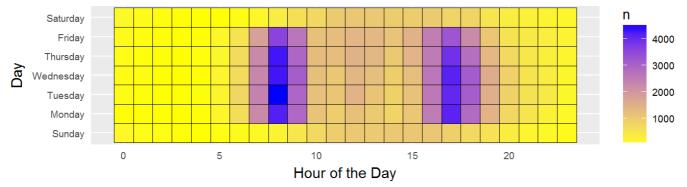
barplot(count.duration, xlab = "Ride Time in Minutes", ylab = "No. of Trips taken",
col = "skyblue")</pre>
```





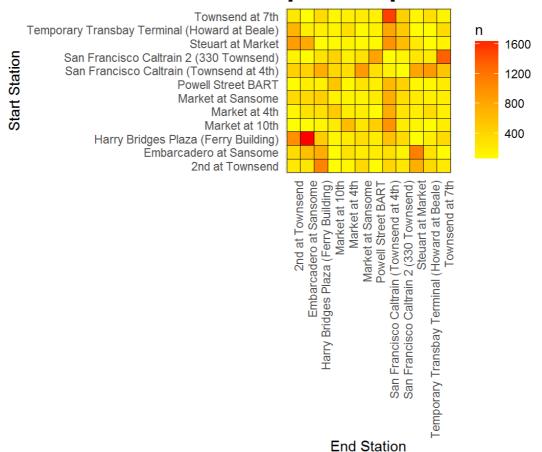


## Heat Map for Rides Taken by Days of the Week & Hour



```
#Find the most Popular Routes
pop routes <- count(df, Start Station, End Station)</pre>
pop routes <- pop routes[order(-pop routes$n),]</pre>
head(pop routes)
#Find top 12 Start and End Stations
pop startStations <- as.character(hotStartZone$Start Station[1:12])</pre>
pop stopStations <- as.character(hotEndZone$End Station[1:12])</pre>
#Subset those observations that is part of the Top 12 Start and End Stations
subDat <- subset(pop routes, pop routes$Start Station %in% pop startStations )</pre>
subDat <- subSet(subDat, subDat$End Station %in% pop stopStations )</pre>
#Generate Heat Map for the Popular Routes
hm3 < -ggplot(subDat, aes(x=End Station, y=Start Station, fill=n)) +
       geom tile(color="black", size=0.05) +
       coord_equal() + scale_fill gradient(low = "yellow", high = "red") +
       labs(x="End Station", y="Start Station", title="Heat Map for Popular Routes"
) +
       theme(plot.title=element text(size = 20, face = "bold", hjust = 0.5)) +
       theme(axis.ticks=element blank()) +
       theme(axis.text.x = element text(angle = 90, hjust = 1, element text(size=6
) ) )
       theme(legend.title=element text(size=7)) +
       theme(legend.text=element text(size=6))
hm3
```

## **Heat Map for Popular Routes**

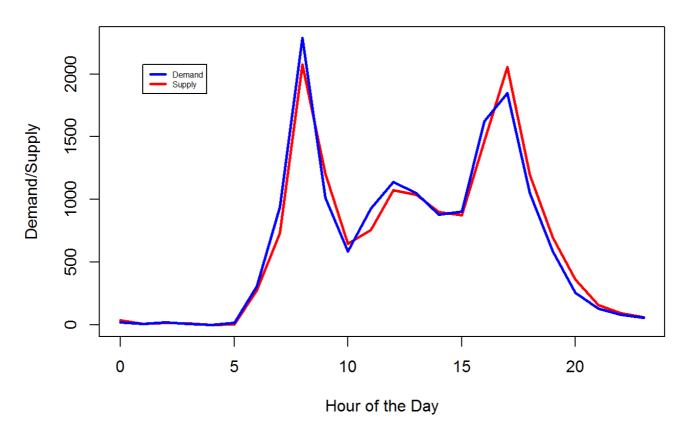


```
df$Start Hour <- as.integer(df$Start Hour)</pre>
df$End Hour <- as.integer(df$End Hour)</pre>
#Demand Supply at every Station
#Find Status Demand / Supply at Each Station
#Create the Table Mapping Station ID to its Name
StationNameTable <- sqldf( "SELECT DISTINCT Start Station, Start Terminal
                             FROM df
                             ORDER BY Start Terminal")
StationStatus <- data.frame()</pre>
stationIDs <- sort(unique(df$End Terminal))</pre>
for(i in 1:70) {
  Station data <- subset(df, df$Start Terminal == stationIDs[i] | df$End Terminal
== stationIDs[i])
 NameofStation <- StationNameTable$Start Station[i]</pre>
  StationCode <- StationNameTable$Start Terminal[i]</pre>
  #Find out the Demand at this Station at every hour
  DD <- sqldf("SELECT Start Hour AS Hour, COUNT(Start Hour) AS Demand
               FROM Station data
               GROUP BY Start Hour
               ORDER BY Start Hour")
```

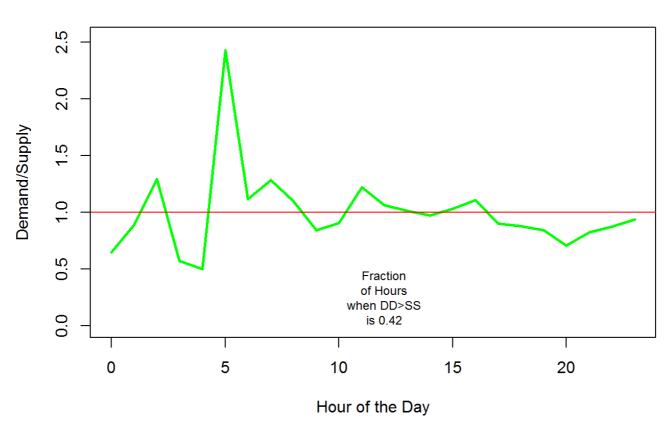
```
#Find out the Supply at this Station at every hour
  SS <- sqldf("SELECT End Hour AS Hour, COUNT(End Hour) AS Supply
               FROM Station data
               GROUP BY End Hour
               ORDER BY End Hour")
  #Merge the Demand and Supply Tables
  DDSS <- merge(SS, DD, by="Hour")</pre>
  #Check whether Demand is more than Supply
  condition <- DDSS$Demand > DDSS$Supply
  status <- ifelse(condition, 1, 0)</pre>
  avgBalancedHours <- (sum(status))/24</pre>
  StatusofStation <- cbind.data.frame(StationCode, NameofStation, avgBalancedHours)
  StationStatus <- rbind.data.frame(StatusofStation, StationStatus)
  NameofStation = avgBalancedHours = StatusofStation = condition = status <- NULL
StationStatus <- StationStatus[order(-StationStatus$avgBalancedHours),]</pre>
names(StationStatus) <- c("Station ID", "Station Name", "Rel Freq(DD>SS)")
StationStatus[,3] <- round(StationStatus[,3],2)</pre>
# These are the Stations where Demand is relatively high to the Supply over the Hou
# with the peak time can be observered from the Plot (where the plot is above the 1
ine y=1)
# It is done in the next Step
head(StationStatus, 10)
#To check if Demand is met with Supply at the most Busiest Stations
# A for-loop structure can be used to iterate over all the desired Stations
# (which is not done here for simplicity) instead a function is written to check
# the Status of a Individual Station when invoked by its Station ID which is deploy
# as a tool using rshiny for Part(c) of this Exercise
DemandSupply StatusAtStation <- function(StationID) {</pre>
  if (StationID %in% unique(df$Start Terminal)) {
    Station data <- subset(df, df\$Start Terminal == StationID | df\$End Terminal ==
StationID)
    NameofStation <- Station data[1,4]</pre>
    #Find out the Demand at this Station at every hour
    Station dataDD <- sqldf("SELECT Start Hour, COUNT(Start Hour) AS Demand
                              FROM Station data
                              GROUP BY Start Hour
                              ORDER BY Start Hour")
    #Find out the Supply at this Station at every hour
```

```
Station dataSS <- sqldf("SELECT End Hour, COUNT(End Hour) AS Supply
                            FROM Station data
                            GROUP BY End Hour
                            ORDER BY End Hour")
   #Merge the Demand and Supply Tables
   Station dataDDSS <- sqldf("SELECT b.End Hour, a.Demand, b.Supply
                             FROM Station dataDD a
                             INNER JOIN Station dataSS b
                             ON a.Start Hour = b.End Hour")
   #Plot the Demand and Supply by Hours
   plot (range(Station_dataDDSS$End_Hour), range(c(Station_dataDDSS$Supply,Statio
n dataDDSS$Demand)),type='n',
         xlab='Hour of the Day', ylab='Demand/Supply',
         main = paste0("Hourly Status of Availability and Demand at ", NameofStat
ion))
         lines(Station dataDDSS$End Hour, Station dataDDSS$Supply, col='red',lwd=
2.5, pch = 2)
         lines(Station dataDDSS$End Hour, Station dataDDSS$Demand, col='blue',lwd
=2.5, pch = 10)
         legend(1, max(Station dataDDSS$Supply), c('Demand', 'Supply'), lty=c(1,1)
, lwd=c(2.5, 2.5),
         col=c('blue','red'), cex = 0.5)
   #Check whether Demand is more than Supply
   condition <- Station dataDDSS$Demand > Station dataDDSS$Supply
   status <- ifelse (condition, 1, 0)
   avgBalancedHours <- (sum(status))/nrow(Station dataDDSS)</pre>
   Station dataDDSS$Supply)+0.1)),type='n',
         xlab='Hour of the Day', ylab='Demand/Supply',
         main = paste0("Demand/Supply Ratio by Hours at ", NameofStation))
   lines(Station dataDDSS$End Hour, Station dataDDSS$Demand/Station dataDDSS$Suppl
y, col='green', lwd=2.5, pch = 12)
   abline(a= 1, b=0, col = "red")
   text(12, 0.25, cex = 0.75,
        paste0("Fraction\nof Hours\nwhen DD>SS\nis ", round(avgBalancedHours,2)))
   print("Please enter a Valid Station ID and call the Function")
 }
# Test the above function
# Pass any number to check the Status of a particular Station
# If ID is not a valid one it asks to re-enter
# Notice there are 2 plots generated
DemandSupply StatusAtStation(50)
```

### Hourly Status of Availability and Demand at Embarcadero at Sansome



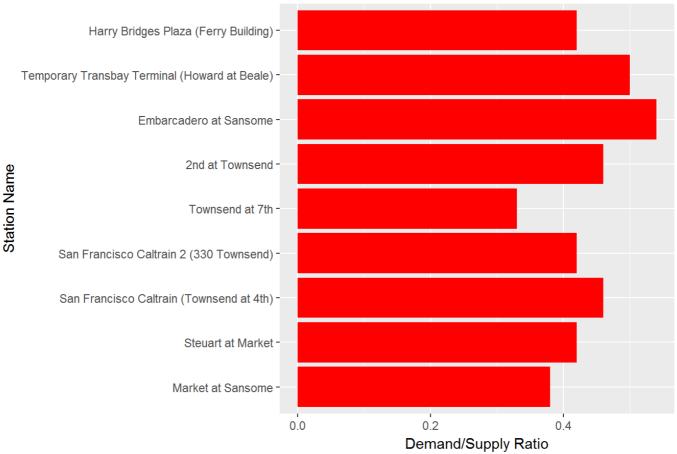
## Demand/Supply Ratio by Hours at Embarcadero at Sansome



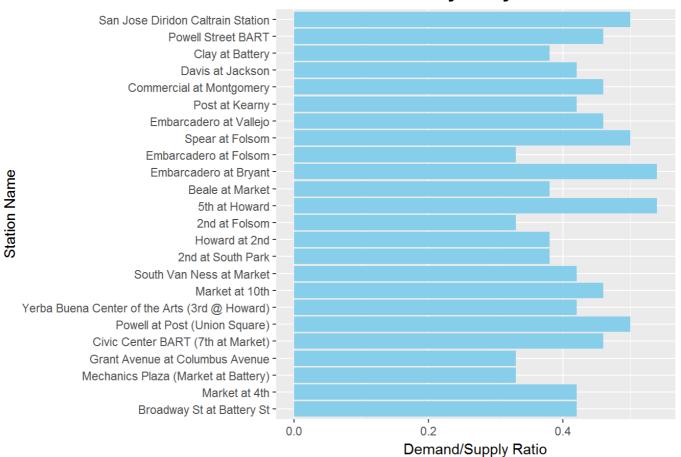
```
un nearco, n. rocar_rrrbo un neobo
                             FROM hotStartZone a
                             INNER JOIN hotEndZone b
                             ON a.Start Station = b.End Station")
#Finding Total Start and Stops for Each Station
StartStopbyStation$Total <- StartStopbyStation$Starts + StartStopbyStation$Stops
# Jenk-Fisher natural breaks optimization is used here to classify all the 70 Stati
# into 3 Groups namely Busy, Moderately Busy or Idle depending upon the above Table
v = StartStopbyStation$Total
#Break the Stations into 3 Clusters based on Jenks-Fisher Algorithm
j int <- classIntervals(v,n=3,style = "jenks")</pre>
print(classIntervals(v, n=3, style = "fisher"))
print(classIntervals(v, n=3, style = "jenks"))
jenks.tests(j int)
#both has classified into the exact same groups with high Goodness of Fit
#Using the Information from the Jenks Classifier I divide the Stations into 3 Group
StartStopbyStation$Group[StartStopbyStation$Total >10362] <- "Busy"
StartStopbyStation$Group[StartStopbyStation$Total >3683 & StartStopbyStation$Total
<= 10362 ] <- "Moderate"
StartStopbyStation$Group[StartStopbyStation$Total <= 3683 ] <- "Idle"</pre>
#Merge with Demand/Supply Status Table
StationByGroupTab <- merge(StationStatus, StartStopbyStation, by="Station Name")
StationByGroupTab <- StationByGroupTab[ ,-c(4:6)]</pre>
StationByGroupTab <- StationByGroupTab[ , c("Station ID", "Station Name", "Rel Freq
(DD>SS)", "Group" )]
#Creating Table for Busy Stations
BusyStations <- StationByGroupTab[StationByGroupTab$Group == "Busy", ]</pre>
median(BusyStations$`Rel Freq(DD>SS)`)
#Creating Table for Moderate Stations
ModerateStations <- StationByGroupTab[StationByGroupTab$Group == "Moderate", ]</pre>
median (ModerateStations$`Rel Freg(DD>SS)`)
#Creating Table for Idle Stations
IdleStations <- StationByGroupTab[StationByGroupTab$Group == "Idle", ]</pre>
median(IdleStations$`Rel Freq(DD>SS)`)
#Plotting Busy Stations
plt busy <- ggplot(BusyStations, aes(x=BusyStations$Station Name, y = BusyStations
$`Rel Freq(DD>SS)`)) +
            geom bar(stat="identity", fill = "red") +
            xlab("Station Name") +
```

```
ylab("Demand/Supply Ratio")+
labs(title="Busy Stations")+
theme(plot.title=element_text(size = 15, face = "bold", hjust = 0.5))
+
coord_flip()
plt_busy
```

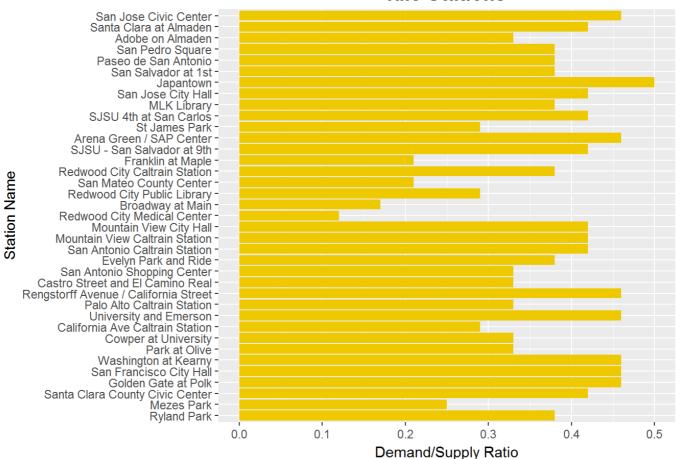




### **Moderately Busy Stations**



### **Idle Stations**



- # Summary
- # Important Plots
- # Number of Trips Taken over the Days of the Weeks by Subscriber Type
- # Inference : The Demand is high in the WeekDays than it is on the Weekends



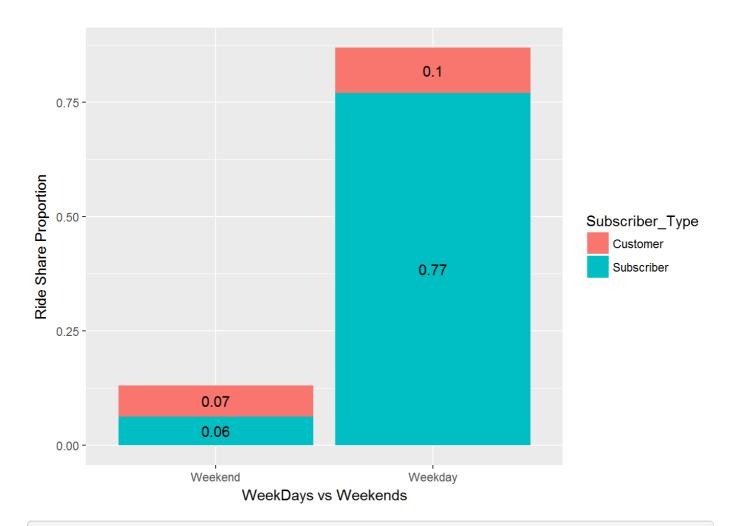
# Stacked Bar Chart of the above plot

# Inference : Customers have more Demand in the Weekends as they take over half of the Rides

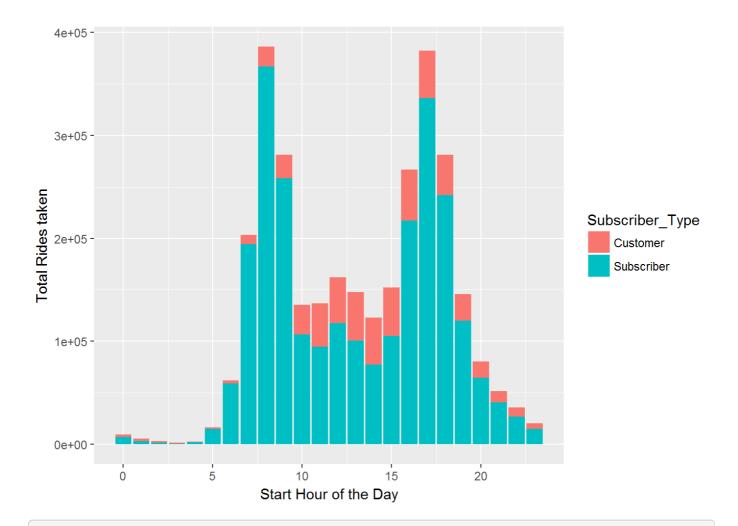


```
# Stacked Bar Chart of Weekday vs Weekends (Grouped)
```

# Inference : Same as above

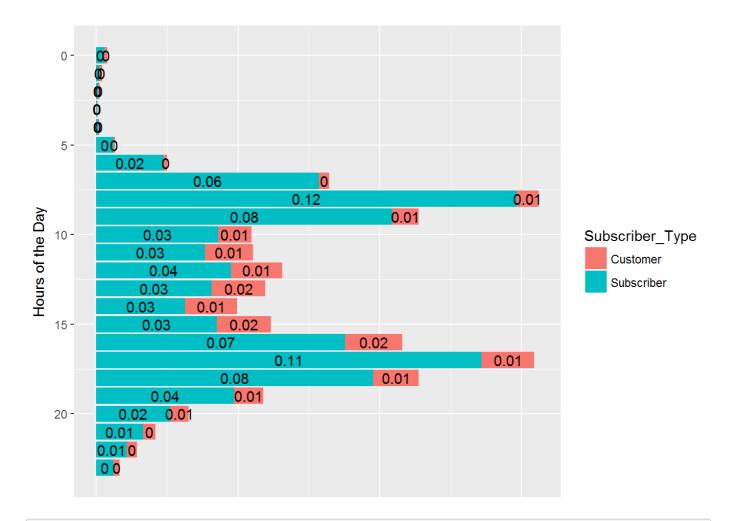


- # Barplot of Rides taken across the Hours of a Day
- # Inference : Most Rides are taken between 8-9 a.m. and the lowest in 3-4 a.m.,
- # so probably take Bike Rides to avoid traffic that could be there due to office/sc hool hours
- # N.B. This doesnt show us whether its Weekday or Weekend, to infer about that I have plotted a
- # Heat Map to understand the Demand patterns

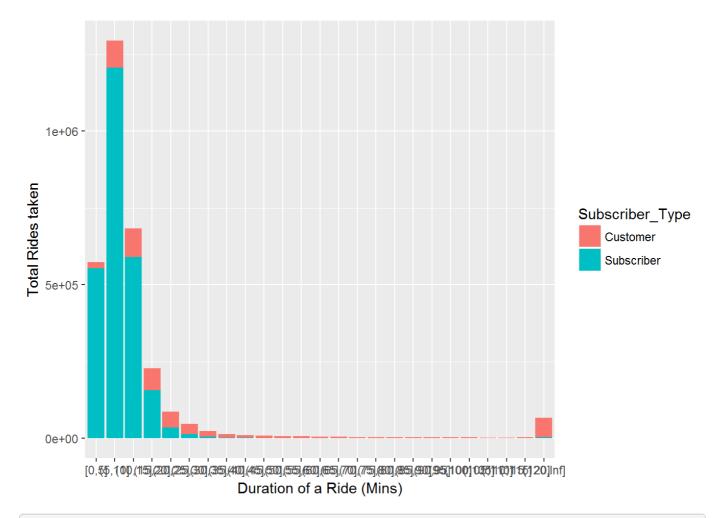


# Stacked Bar Chart of the above

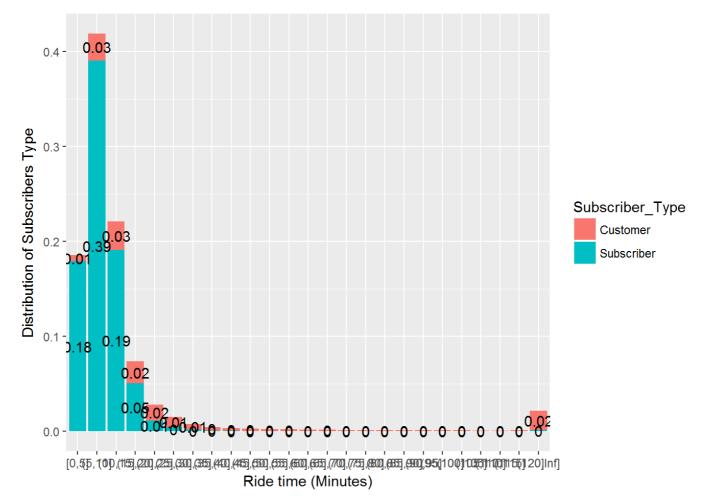
# Inference : Subscribers are more active during the peak hours and vice-versa



# Bar plot of Number of Rides taken when divided into groups of 5 mins each
# Inference : Most of the rides generally last for short duration less than 15 mins



# Stacked Bar Chart to show the average duration of a trip by Subscriber Type
# Inference : Subscribers generally use the service for Short Trips less than 5-10m
ins
plt7

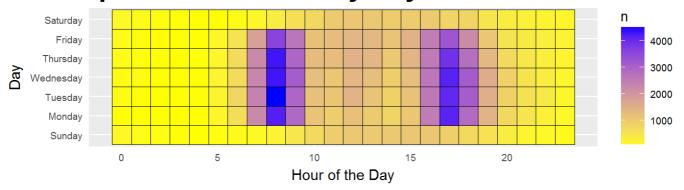


```
# Heat Map to see when across the Demand the # of Trips taken is the most

# Inference : It reveals that the maximum rides happend over the Weekdays and at 8-
9 a.m./
# 5-6 p.m.

hm1
```

# Heat Map for Rides Taken by Days of the Week & Hour



# A Heat Map to show which routes are the most Popular by Start and End terminal

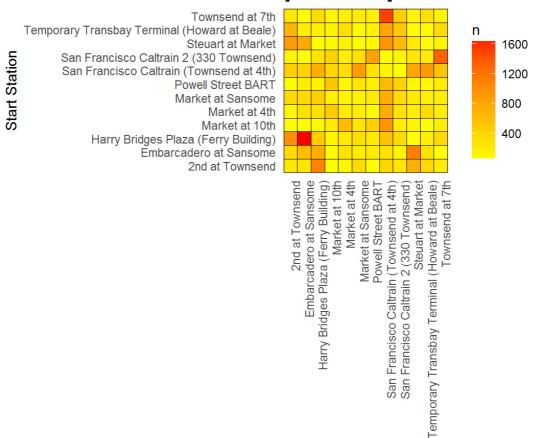
# Inference : So a more reddish box will indicate maximum trips have been taken whe

# the Ride Starts a particular Station and ends at the particular Station)

hm3

## **Heat Map for Popular Routes**

**End Station** 



```
\# To show the Stations where the Demand is relatively higher than the Supply, \# of course Bikes are already stationed there (since the Trip is recorded) hence the ere is
```

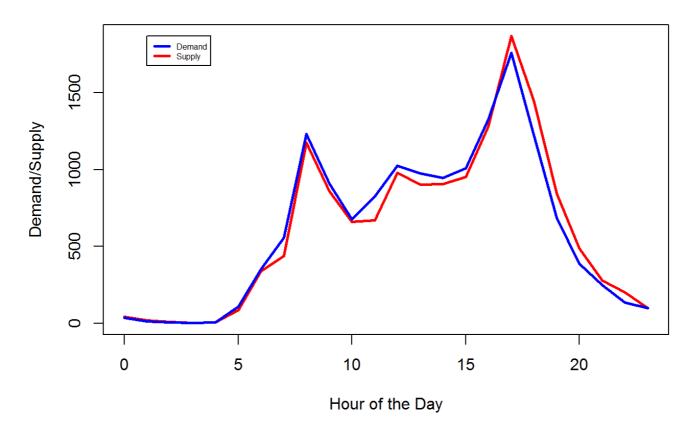
# no issue but these Stations needs to be monitored on an hourly basis

#### head(StationStatus, 5)

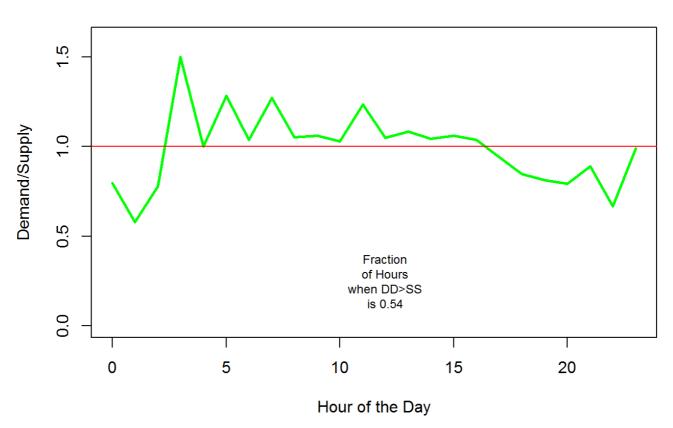
# If we want to see the Hourly status of a particular Station
# N.B. 2 Plots are generated

DemandSupply\_StatusAtStation(60) # pass the Station code as an argument in the func

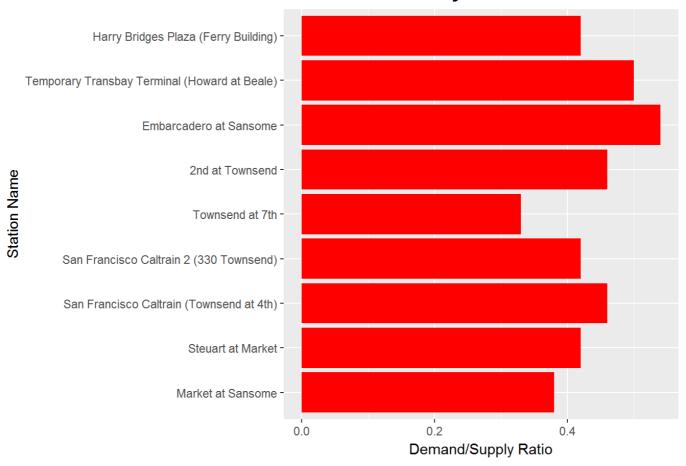
## Hourly Status of Availability and Demand at Embarcadero at Sansome



## Demand/Supply Ratio by Hours at Embarcadero at Sansome

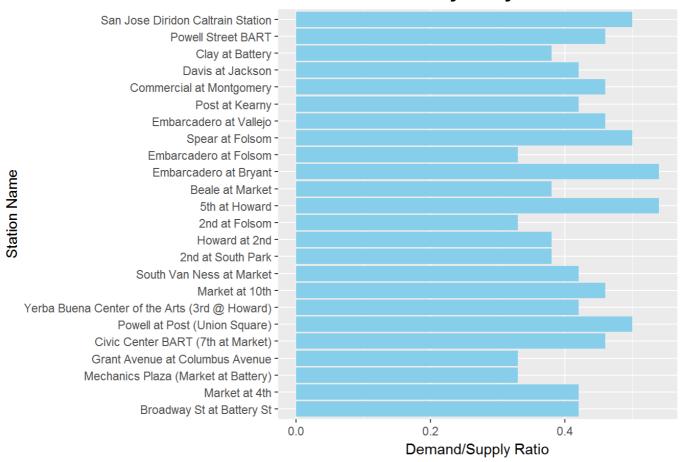






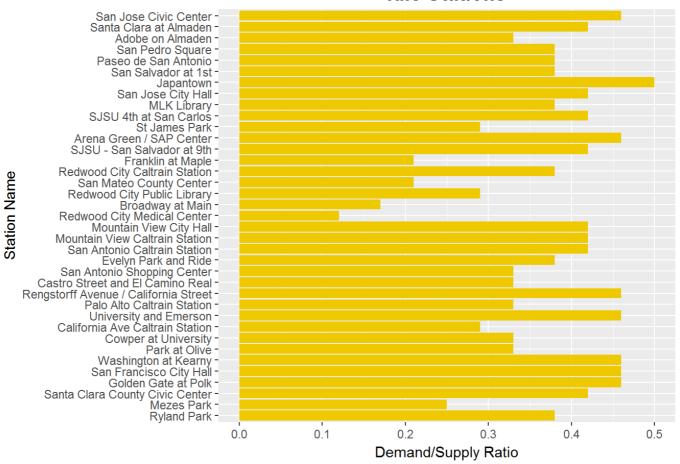
#Plotting Demand/Supply Ratio for Moderately busy Stations
plt\_moderate

### **Moderately Busy Stations**



#Plotting Demand/Supply Ratio for Idle Stations
plt\_idle

### **Idle Stations**



- # The Strategy would be to identify the Busy Stations which are having high Demand: Supply
- # ratio and to deploy more Bikes here from the Idle/Moderately Busy Stations as it would
- # increase the no. of rides.