

Elizabeth Koch

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PROFESSIONAL SUMMARY

Innovative and results-oriented Product Management Leader with decades of experience driving strategic roadmaps, delivering mission-critical solutions, and guiding cross-functional teams. Adept at fostering collaboration between engineering, operations, and stakeholders to achieve organizational goals. Proven ability to lead complex projects, mentor high-performing teams, and align product vision with business objectives. Passionate about leveraging cutting-edge technologies to address critical challenges in national security and defense.

PROFESSIONAL EXPERIENCE



Clarity Innovations
July 2023 – Present

Product Practice Lead / Product Manager - USSF Guardian One

- Lead product management initiatives, delivering innovative digital solutions for the U.S. Space Force.
- Collaborate with cross-functional teams to define product vision, develop strategic roadmaps, and drive implementation.
- Mentor and coach product managers on Agile practices, fostering a culture of continuous improvement and technical excellence.
- Oversee application delivery to ensure compliance, user-centric design, and operational success in delivering high-impact applications.



Blue Tiger
September 2022 – June 2023

Senior Product Manager - VA Identity Modernization Project

- Directed efforts to modernize the VA's sign-in platform, integrating Login.gov to streamline access for millions of veterans.
- Defined product success metrics and delivered iterative updates to improve system reliability and user satisfaction.
- Engaged stakeholders across multiple departments, ensuring alignment on goals and priorities.



UKG / Ultimate Software
January 2010 – July 2022

Product Manager / Business Analyst - Cloud Environment Services

- Managed client relationships and led cross-functional teams to deliver strategic operational projects.
- Reduced sales demo outages by implementing preventive measures and enhancing pre-sales partnerships.
- Championed Agile methodologies, fostering continuous improvement and delivering high-quality solutions.

Lead - Global Security Identity & Access Management

- Established, developed, and managed an Identity & Access Management team dedicated to delivering access capabilities across the organization.
- Developed and implemented Role-Based Access Controls (RBAC) throughout the SaaS organization, enhancing security and operational efficiency.
- Served as the go-to expert for access management-related matters, providing both functional and technical solutions for issue resolution in all areas.
- Emphasized team and individual growth through regular feedback, coaching sessions, and career development discussions.



Cineworks Digital Studios
April 2004 – January 2010

Director of Information Technology

- Shaped technology strategies, mentored IT teams, and ensured secure, scalable infrastructure for a growing business.
- Directed global IT operations, offering strategic recommendations and system upgrades to support expansion.

EDUCATION

HARVARD UNIVERSITY Extension School, Cambridge, MA



- Master of Liberal Arts (ALM), Digital Media Design (Expected May 2026)
- Bachelor of Liberal Arts (ALB), Computer Science (May 2024), Cum Laude, Dean's List, GPA 3.6
- Graduate Certificates: Front-End Web Development, Back-End Web Development

CERTIFICATIONS & SKILLS

- **Certifications:** Certified SAFe® 6 Product Owner/Product Manager | Certified Incident Responder | Certified Scrum Product Owner® (CSPO®)
- **Leadership & Management:** Cross-Functional Team Leadership | Stakeholder Engagement | Agile Methodologies | Strategic Roadmaps | Mentorship
- **Product & Process Management:** PDLC | Roadmap Development | User-Centered Design | Process Improvement | DevSecOps
- **Cloud & Technical Skills:** AWS | GCP | IAM | CI/CD | DevOps | PowerShell | SQL | Python | JavaScript
- **Tools & Platforms:** Atlassian Suite | Google Suite | Microsoft 365 | Miro | Lucidchart | Adobe Creative Cloud | FigJam | Mural