



QUEST NATIONAL ACCOUNT NUMBER 97508147

ADDITIONAL INSTRUCTIONS FOR CORRECT SAMPLE LABELING AND HANDLING

PLEASE DELIVER THIS PAGE TO QUEST STAFF ALONG WITH YOUR LAB ORDER

LABELING REMINDER –

- This requisition **MAY** use a nine-digit Privacy ID for the **Patient Name** field. If so, please label the specimen samples with this nine-digit Privacy ID as listed on the requisition. The name you put on the specimen containers should be – first name: “DTC” and last name: the nine numbers. If the **Patient Name** field is a name please use the name.
- Entering anything other than the EXACT **REQUISITION PATIENT NAME** will cause the test to be invalidated.
- This is particularly important for HIV tests, as by law the test CANNOT be performed if the specimen is mis-labeled. If this happens, the patient will have to return to the PSC to provide a new sample.

URINE SPECIMEN COLLECTION REMINDER –

- Please put the urine test specimen into a UPT tube - BD Probetec (or Aptima) tube. Urine cups CANNOT be processed for these tests. If you send a urine cup for this order the test will need to be recollected.
- The urine must be transferred to a UPT tube (BD Probetec or Aptima Combo) within one hour of collection. The urine must be filled to between the fill lines – over- or under-filling will invalidate the specimen.
- Remind them NOT to clean the area before collecting the specimen.

QLS LAB TESTING REQUIRED –

- All samples must be sent to Quest Diagnostics QLS laboratory. Sending the samples to a non-QLS laboratory will cause the sample to not be resultated properly.

ANY QUESTIONS –

- If you have any questions or concerns please call DTC MD toll-free at 866-749-6269.