



QUEST NATIONAL ACCOUNT NUMBER 97508147

\*\*\*ADDITIONAL INSTRUCTIONS FOR CORRECT SAMPLE LABELING AND HANDLING\*\*\*

\*\*\*PLEASE DELIVER THIS PAGE TO QUEST STAFF ALONG WITH YOUR REQUISITION\*\*\*

#### LABELING REMINDER –

- This requisition uses a ten-digit Privacy ID for the **Patient Name** field. Please label the specimen samples with this ten-digit Privacy ID as listed on the requisition. The name you put on the specimen containers should be – first name: "DTC" and last name: the seven numbers.
- Entering anything other than the EXACT requisition patient name will cause the specimen/test to be rejected. **DO NOT** insert the patient's actual name on the collection tube, as this will cause the test to be rejected/not performed.
- This is particularly important for HIV tests, as by law the test CANNOT be performed if the specimen is mis-labeled. If this happens, the patient will have to return to the PSC to provide a new sample.

#### URINE SPECIMEN COLLECTION REMINDER –

- Please put the urine test specimen into a UPT tube - BD Probetec for test codes 17303, 17304 or 17305 (or Aptima—test codes 11361, 11362, 11363.) Sterile urine cups CANNOT be processed for these tests. If you send a urine cup for this order the test will need to be recollected as test will be **rejected**.
- The urine must be transferred to a UPT tube (BD Probetec or Aptima Combo) within one hour of collection. The urine must be filled in-between the fill lines: over-filling or under-filling will compromise the specimen and it will be **rejected**.
- Remind patient NOT to clean the area before collecting the specimen.

#### QLS LAB TESTING REQUIRED –

- All samples must be sent to the nearest Quest Diagnostics **QLS** laboratory. Sending the samples to a non-QLS (or non-standard) laboratory will cause the sample to not be resultd/reported/billed properly.

#### ANY QUESTIONS –

- If you have any questions or concerns please call DTC MD toll-free at 866-749-6269.