

Steven Loh

[Contact by email for phone number]

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Biomedical Science graduate with 9 years of experience in the IT sector, looking to career change from computer and infrastructure support into a software/web development role.

Currently studying full stack Javascript w/ react and redux, and looking for a hybrid or full remote role where I can contribute and continue to learn.

Looking for a permanent position, Open to offers and opportunities above £25k, if regular office presence is required then preferred postcode regions are: RG, SO, GU or reasonable proximity to London Waterloo. Available for immediate start.

Git Portfolio (In progress): <https://github.com/GetLoh>

Employment History:

2020 - 2021 2nd Line Support Engineer

Riven Associates Ltd

Providing general support to ~100 SME's in a wide range of systems.

2020 01-09 Projects and Infrastructure Engineer

NewCMI Ltd

Implementation, install/deployment and support of new client systems.

2016 - 2020 2nd Line Support Engineer

NewCMI Ltd (as BTA Ltd)

Part of a small team responsible for approx. 5000 endpoints across 100ish clients, most tickets closed per year since joining company, and awarded for most positive feedback per period on multiple occasions. Some work involving support of wordpress and domains/DNS.

2016 (6mth) 2nd Line IT Engineer

Barton Technology

Head engineer in a small MSP providing remote and onsite IT Support for around 75 small-medium sized companies. Mentor to two apprentices.

2013 - 2015 Breakfix Engineer / Projects Lead Engineer

Fujitsu Services

Call-out engineer, sent to sites to diagnose and repair broken IT / Onsite Lead for win7 migration

2012 - 2013 Financial Bookkeeper

Admin & Comm' Services

2011 - 2013 Waiter

Miller and Carter Steakhouse

2011 - 2011 Chef

Café Rouge

Academics:

2011 Bachelor of Science (w/Hons) in Biomedical Science

University of Warwick

3 year undergrad course covering broad spectrum of both biological and medical modules and included lab experience both assisted and unassisted.

Lead a final year group project (team of 8) where our project scored highest in the year, obtained first class marks in individual lab research project (cell genetics for peptide ligands in plants).

2008 440 UCAS Points

Haverling College

4 Full A2's @ AABB, All in STEM subjects

Qualifications/Certificates (just IT support for now..)

- 2021 Sophos Certified Engineer (ET01+ET15)
- 2020 Kaseya Certified Administrator (KCA 9.5, renewed twice)
- 2019 Microsoft Server 2016 – 70-740 – Installation, storage, compute
- 2018 MCSA: Office 365
 - 70-346 – Managing Office365 Identities and requirements
 - 70-347 – Enabling Office365 Services
- 2014 CSCS: Computer systems installer

Skills and competencies

Includes self-taught, exposure, or experience supporting via previous work.

Programming/Coding

- Javascript (ES6, but familiarity with ES5 constraints) and JSON
 - o React
 - o Redux
 - o External API's (have used Spotify, Openweather)
 - o Testing – Mocha and Jest
- HTML and CSS
- Git (github)
- Powershell

Cloud

- Cloud storage - Onedrive, Autotask Workplace, Google Drive, Dropbox
- Email – Office 365 (Including AADC and ADFS), Hosted Exchange, Google Apps, communicate
- Collaboration – Sharepoint, Teams, Skypefb, Slack, Discord
- Web services – DNS/MX, Domain Registration, Wordpress, Drupal
- Other – Cryptocurrency/Blockchain (knowledge only, never worked with it)

Media

- Adobe Photoshop + Adobe Lightroom
- Sony Vegas Pro

Additional Languages

- Cantonese (Basic)
- Japanese (N5 Certified)

Interests and Hobbies

- Personal fitness
- Video games
- Travel

Other

- Full Clean UK Driver's License and vehicle
- Previously SC Cleared and DBS checked (did some work for UK MoD and schools)