

Pleasurable's Risk Awareness Policy

We have several risk awareness policies for our project.

- We will use accessible design and formatting in everything we provide while being risk-aware of competing access needs. Some forms of accessibility require multiple or customizable formats and we aim to provide as many iterations of materials as possible but we must make judgment calls regarding the most distributed format. We must also be cognizant of how we are prioritizing our time and effort across materials to be sustainable. Examples include accessibility for epilepsy, dyslexia, color vision deficiency, etc. Please read our Accessibility Plan for more details.
- We will use words that tailor our approach to those whom we are supporting, including, but not limited to, using gender-neutral, body-neutral language.
- We will denote which resources are made with clear, plain language, and which are made with industry or academic jargon.
- We will include a warning/content note in several formats (audio, visual, text, ASL, Spanish) if any material (including outside links) may be upsetting, triggering, or meant for audiences who are of the legal age to purchase, view, or use adult products where they live. We will make good faith efforts to label what kind of triggers may be present in the material with the disclaimer that it is a non-exhaustive list. We aim to have a document outlining triggers and what they encompass.
- We recognize that there are competing access needs when using verbal and visual disclaimers and content warnings and we are doing our best to establish guidelines and protocols to deal with these circumstances.
- When providing materials that we understand may be triggering, activating, or upsetting, we will include external mental health resources that are free and available in real time.
- We will prioritize harm-reduction strategies for ourselves as well as others. We acknowledge that medical costs and access are often a barrier; we hope to act as facilitators and resource providers in order to lower barriers to access as possible. To practice harm reduction for our team, we will have disclaimers such as "We are not medical professionals and are not offering medical advice" and recommendations such as "We advise people to consult with a healthcare provider if they're seeking medical advice, diagnoses, or treatment." We will explicitly state that the information provided in our material is for educational purposes only, and does not substitute for professional medical advice.
- When applicable, and within our own individual risk-profiles, members of Pleasurable will disclose if they are sharing information based on lived experiences. Our experiences are valuable and valid source materials. No member of Pleasurable is ever required to disclose personal information. When speaking from experience, we are not required to provide additional details if they become uncomfortable or present a risk to ourselves.
- We will refer to everyone by names we have been given consent to use in each context. Some individuals do not share their full name, have pseudonyms, or have other boundaries depending on content and public access.

- For content that we publish, we will ask people included in the content how they identify for purposes of visual description, including but not limited to pronouns, identities, descriptors, and marginalization statuses.
- We aim to correctly use the pronouns, identities, descriptors, and marginalization statuses provided to us by all individuals within and outside of our group. Because we are human, sometimes we will make mistakes. When that happens, we will practice guidance on harm reduction for this circumstance by acknowledging our mistake and quickly apologizing (thus not centering ourselves or causing more harm by lingering on the topic), such as by saying something like, “Oops, my mistake, it’s actually [blank],” and then moving on. When witnessing someone make a similar mistake, we will kindly and quickly correct them by saying something like, “Actually, so-and-so uses XYZ pronouns.”
- We anonymize data when asked to and when appropriate (such as past clients and web tracking).
- We will remain dedicated and open to feedback.

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