

Care and Coverage *Together*





Together is Better

At Kaiser Permanente of Georgia, we provide our members a unique experience. Unlike other health plans, we provide care and coverage *together*—making getting care easier. Put simply, Kaiser Permanente is a health plan and medical group all rolled into one. Our medical group—the Southeast Permanente Medical Group—cares exclusively for our members in our own medical facilities. In fact, all of our caregivers—doctors, specialists, pharmacists, lab and X-ray technicians, and hospitalists—are all connected and working *together* to improve the health of our members.

We are the state's largest nonprofit health plan and the third largest medical group in Atlanta, offering a broad range of specialties and services at 26 Kaiser Permanente facilities. And because we bring care and coverage together, we can give our members high-quality, coordinated, affordable, and hassle-free care that's convenient for them.

Care and Coverage *Together*
helps Georgia Thrive.

300,000+

Current Members

3,000+

Dedicated Employees

500+

Top-notch Physicians

32

Georgia counties
served
in the metro Atlanta and
Athens-Clarke County areas

26

Medical Offices and
Specialty Centers
including 3 24/7
Advanced Care Centers

3

Affiliated Hospitals
Northside, Piedmont, and
Children's Healthcare of Atlanta

Kaiser Permanente of Georgia: By the Numbers

Delivering the Best in Health Care

Kaiser Permanente of Georgia was established more than 30 years ago to fulfill **Our Mission** of providing high-quality, affordable health care to improve the health of our members and the communities we serve.



Since then, we've focused on **Our Vision** to be widely-recognized as the region's best health care value, offering affordable care, a superior member experience, and high health quality.

Building Healthy Communities

We're in the business of caring for people, but good health extends beyond our facilities. As a nonprofit, tax-exempt organization, building healthy communities is vital to our mission.

Kaiser Permanente of Georgia's Community Benefit Program focuses on:

- Improving Access to Health Care
- Investing in Community Health Initiatives
- Sharing Health Knowledge



Leading the Way in Quality & Service

Our commitment to quality and service is widely recognized year after year.



- Our HMO product is the **top-rated private health plan in Georgia**.¹
- Our Medicare plan is the **highest rated Medicare plan in the state**, and one of only eight Medicare plans in the nation to receive a 5 out of 5 rating.²
- **A leader in commercial health plan quality** - #1 in four effectiveness-of-care measures in the U.S. and 32 in Georgia.³
- **Top in clinical quality in Georgia** - 166 percent better than the average Georgia health plan, according to a 2016 study.⁴

Investing in Our Communities

\$48 million+

2016 Total Community Benefit Investment, including:

70 community organizations received grants

2,334 people enrolled in our charitable health coverage program

5,328 patients received medical financial assistance

202,500+ people saw our Educational Theatre Program

19,500+ pediatric patients enrolled in the Medicaid program

1.6 million+ Georgians impacted by our community benefit contributions and programs



¹ According to NCQA's Private Health Insurance Plan Ratings, 2016-2017. Kaiser Foundation Health Plan of Georgia - HMO.

² According to NCQA's Medicare Health Plan Insurance Plan Ratings, 2016-2017. Kaiser Foundation Health Plan of Georgia - Medicare HMO.

³ Kaiser Permanente 2016 HEDIS™ Scores. Benchmarks provided by the National Committee for Quality Assurance (NCQA) Quality Compass™ and represent all lines of business. Kaiser Permanente combined region scores were provided by the Department of Care and Service Quality. The source for the data contained in this publication is Quality Compass 2016 and is used with the permission of NCQA. Quality Compass 2016 includes certain CAPHS™ data. Any data display, analysis, interpretation, or conclusion based on these data is solely that of the authors, and NCQA specifically disclaims responsibility for any such display, analysis, interpretation or conclusion. Quality Compass™ and HEDIS™ are registered trademarks of NCQA. CAPHS™ is a registered trademark of the Agency for Healthcare Research and Quality.

⁴ Hewitt Health Value Initiative benchmarking study – Kaiser Foundation Health Plan, Inc., AON Hewitt, April 2016.



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Kaiser Permanente of Georgia offers a broad portfolio of employer group, individual and family and Medicare plans. For more information on how we provide care and coverage together, visit:



kp.org/georgia



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