

# Yohei Suzuki

## Profile

An online marketing manager who have retrained to be a UX designer/Researcher. Have Advanced skills in analyzing data, landing page research and planning. Familiar with technical projects, having affinity and passion for IT and new technology. Positive thinker with problem-solving and analytical skill, Multitask worker. Highly motivated and interested in learning new computer software and new capabilities.

## Contact

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## Skills

### Language

- Japanese - Native
- English - Fluent
- German - Working level

### UX Research & Design

- User Research
- Usability Analysis
- Creating User Personas
- Journey Mapping
- Information Architecture
- Prototyping and Wireframing
- Usability testing and AB testing
- HTML & CSS
- JavaScript

## Experience

**PPC Manager**.....2017 July-Present

### **Peak Ace AG, Berlin**

Support the creation and optimization of paid search campaigns, keyword research and the creation and optimization of ad copies, conduct competitor analyses for clients from various industries, support with the creation of reports and interpretation of KPIs.

**Translator, Localization Manager**.....2007-Present

### **Freelance**

Able to translate 2k-3k words per day for complex contents. Managing, budget controlling the entire life cycle of localization, translation and proofreading projects. Staffing freelance vendors, preparing project documentation, quality management, account management, and acquire customers. Worked for several companies via agencies and direct deal, including:

**Google, Amazon.com, Intel, Booking.com** (Average 20k+ words per week), **Spotify.com** (Launching contents), **EBEL, Wonderfulexpo2015.info** (Italian tourism site), **Philips**, and many more.

**Online Media Analyst**.....2015-2016

### **Gorkana - Freelance**

Provide analytics report of a specific brand on online and offline media with using analytics tools.

**Community Online Marketing Manager**.....2010-2013

### **Swerford holdings - Gibraltar**

As a Community Manager for Marketing, Localization for 19 Multilingual website called pokerstrategy.com, which has a massive table of contents with a fast-paced start-up environment. The company is a very successful affiliate marketing company, have gained very outstanding affiliate marketing knowledge and extensive community management skill.

## Skills

### Online Marketing Skills

- Google Ads certificates, Google Ad editor, Google Analytics, Google Tag Manager
- SEO Keyword research
- SEO On-Page Optimization
- SEMrush
- Link Building
- Competitor Analysis
- Bid Management
- Campaign Optimization
- Performance Analysis

### Tools

- Sketch
- Photoshop
- Illustrator
- InVision
- MS Office (Excel, Word, Power point)
- Trados, Memo Q
- Google AD editor
- Google Analytics

**Customer Support Representative**.....2009-2010

**888.com, Gibraltar**

Provided support service to the members via email, phone and live chat on a range of issues; such as game enquiries, helping with deposits, cashing out of funds etc. in English and Japanese. Archived 20+ support issues to be solved per day. Offered upsell to get a deposit from the members. translated Japanese to English and vice versa for the Support Department, and any other department in the company.

**Technical / Service Support**.....2007-2008

**Hi-bit K.K and N.T.T, Tokyo**

Provided support service to the customers via email, phone, on a range of issues; such as Technical issues, service issues, handling customer's complaints, pressing overdue payments. Also responsible for upsell campaign.

**Label Manager, Festival Director**.....2001-2006

**Label Manager, Festival Director- Tokyo**

Label Manager, Festival Director~ Led a team to achieve festival success. Greatly influenced the market by indoor event "Stargate" & outdoor festival "Utage", which had audiences count up to 5000.

~CD, Vinyl Distributor~ Distributed music media like CDs, and vinyl for a Japanese market.

~Media Design & Promotion~ Created a media design for a flyer, album cover, website

## Education

**CareerFoundry**.....2018.10-2020.3

**UserExperience design course-Berlin**

Intensive project-based training program with a focus on UserExperience Design. Designed a mobile web app, by Prototyping, wireframing using Sketch and Invision. View project here: [behance.net/gallery/94056827/EXpert](https://www.behance.net/gallery/94056827/EXpert)

**Tech:Camp**.....2016.8

**iOS Swift developer course-Tokyo**

Intensive project-based Bootcamp program with a focus on iOS development with Swift.

**Digital Hollywood Technical school**.....2007

WebMaster course, HTML and CSS

**Kanto Gakuin University**.....2000-2004

Economics, Yokohama