

Refund Policy

Eligibility

Sellinder subscriptions are eligible for a refund within seven (7) days of purchase, provided that the customer has not exceeded the usage threshold defined in the subscription plan.

Non-Refundable

Refunds will not be issued if the services have been substantially used, reports generated beyond the trial quota, or if the cancellation request is made after the seven (7) day period.

Requesting a Refund

To request a refund, customers must contact us at legal@sellinder.com. All requests will be processed within ten (10) business days.

Processing

Approved refunds will be credited to the original payment method within a reasonable time frame.

Jurisdiction

Only the courts in Hyderabad, India will have exclusive jurisdiction.

Contact: Neonflake Enterprises OPC Pvt Ltd
303, 3rd floor, Meridian Plaza
Greenlands, Ameerpet, Hyderabad
Telangana, India 500016

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