



P.O. Box 15284  
Wilmington, DE 19850

Sam Bobley  
101 Greenwich St  
Fl 23  
New York, NY 10006

Preferred Rewards

Customer service information

- 1.888.888.RWDS (1.888.888.7937)
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
- bankofamerica.com
- Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

Your combined statement  
for January 17, 2020 to February 13, 2020

Your deposit accounts	Account/plan number	Ending balance	Details on
Adv Plus Banking	0009 0009 0009	\$10,530.87	Page 3
Regular Savings	0009 0009 0009	\$554.96	Page 5
Total balance		\$11,085.83	

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SSM 10-18-0650.B | ARI MKSTM

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Account number: 0009 0009 0009

**Your Adv Plus Banking  
Preferred Rewards Platinum  
Honors**ANDREW PONDER CHRISTINE  
PONDER

Account summary

Beginning balance on January 17, 2020	\$4,339.68
Deposits and other additions	10,768.18
ATM and debit card subtractions	-653.31
Other subtractions	-3,923.68
Checks	-0.00
Service fees	-0.00
Ending balance on February 13, 2020	\$10,530.87

Deposits and other additions

Date	Description	Amount
01/17/20	INSIKT INC DES:DEPOSIT ID:350209 CAPGEMINI AMERICA INC CO ID:11775843 PPD	3,433.13
01/31/20	INSIKT INC DES:DEPOSIT ID:350209 INDN:CHIGURUPATI SIRISHA CO ID:11775843 PPD	3,664.67
01/31/20	INSIKT INC DES:DEPOSIT ID:350209 INDN:CHIGURUPATI SIRISHA CO ID:11775843 PPD	3,547.66
Total deposits and other additions		\$10,768.18



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Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
01/24/20	BKOFAMERICA ATM 01/24 #000007230 WITHDRWL CANOGA PARK CANOGA PARK CA	-200.00
02/04/20	SMART AND FINA 02/02 #000929704 PURCHASE SMART AND FINAL SIMI VALLEY CA	-53.31
02/05/20	BKOFAMERICA ATM 02/05 #000005706 WITHDRWL CANOGA PARK CANOGA PARK CA	-400.00
Total ATM and debit card subtractions		-\$653.31

Other subtractions

Date	Description	Amount
01/24/20	BANK OF AMERICA CREDIT CARD Bill Payment	-1,510.00
01/25/20	AMERICAN EXPRESS DES:ACH PMT ID:W1674 INDN:SIRISHA CHIGURUPATI CO ID:1133133497 WEB	-293.13
01/25/20	AMERICAN EXPRESS DES:ACH PMT ID:W0914 INDN:SIRISHA CHIGURUPATI CO ID:1133133497 WEB	-184.46
01/25/20	Automatic Transfer to CHK 8976 Confirmation# 1327975029	-25.00
01/28/20	CITI CARD ONLINE DES:PAYMENT ID:132867132295963 INDN:SIRISHA CHIGURUPATI CO ID:CITICTP WEB	-1,954.90
02/07/20	MOSAIC DES:SURE PAY ID:15140049758*R1 INDN:KISHORE GARIKAPATI CO ID:CSCSM59063 PPD	-78.91
Total other subtractions		-\$3,923.68





Account number: 0009 0009 0009

## Your Regular Savings

ANDREW PONDER

### Account summary

Beginning balance on January 17, 2020	\$529.96
Deposits and other additions	25.00
ATM and debit card subtractions	-0.00
Other subtractions	-0.00
Service fees	-0.00
Ending balance on February 13, 2020	\$554.96

### Deposits and other additions

Date	Description	Amount
01/25/20	Automatic Transfer from CHK 6139 Confirmation# 1327975029	25.00
Total deposits and other additions		\$25.00

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