

She gets my vote . . . Dependable, organized and a positive attitude . . . **The client was thrilled** . . . My block award goes to . . . in making what is sometimes the im-



possible . . . for all of your hard work and dedication! . . . **Whenever I am in a jam, I know that I can turn to him. . . WOW! . . . *Exceptional work!***

. . . has been the saving grace . . . **She is a great teamplayer!**

## ***THE ABCs OF POSITIVE FEEDBACK: July 2022***

### ***Congratulations to all the employees who received positive feedback in July.***

Thank you to below AWS account team members for working closely together across different teams and continents to ensure the client's 30 feature requests for Project Director and Tableau were implemented in record time. I truly appreciate your flexibility, attentive listening to the client's needs, good communication, quickness in acting, countless meetings, and always responding positively. You went above and beyond.

**Dane Lukasik (BI Analyst, Austin, TX):** Thanks for all your support with client and Pactera requests. You have truly taking ownership of AWS reporting.

**Olga Bezulyk (Team Lead, Prague Production):** You are an absolute rock star. You live and breathe this account and are so knowledgeable. Thank you for always providing valuable feedback and improvement suggestions.

**Monika Sluková (Global Quality Manager, Prague Production):** Thanks for helping us optimize reporting and validating data.

**Julien Didier (VP Technology, AI, New York, NY):** I appreciate you spending countless evenings with me trouble-shooting LQS data and ensuring this data is being captured correctly.

**Maksim Vasilyev (Manager, Solutions Engineering, New York, NY) and Guillem Solans (Sr. Solutions Architect, Barcelona, Spain):** I couldn't do this job without you. Thanks for fielding endless questions from me, trouble-shooting, testing, brainstorming and working on Solutions with me.

**Saul Rotblatt (Sr. Director, Application Development, San Jose, CA):** Mediator Master Mind!! We'd be lost without you. Thanks for all your work on continually optimizing the AWS mediator.

**Lori Freise (Director, Strategic Accounts, Corvallis, OR) :** Thanks for all the AWS knowledge you have shared with me and working closely with me on this account.

*Benjamin Esch/TDC Austin*

**Nicolas Figueroa Bigio [San Juan], Courtney Stewart [Atlanta] & Desmond Miller [New York]/IT –** I would like to nominate Nicolas Figueroa Bigio, Courtney Stewart, and Desmond Miller of TPT IT. I needed a place to store recordings from the meetings that I host every month because the storage on my OneDrive didn't have enough space left after storing past recordings. Since I need to share those recordings with 100+ internal linguists, things were a bit complicated. Nicolas was patient in that he called and chatted with me via MS Teams in order to determine what is needed. He then discussed the matter with Courtney, and Desmond approved to create a share drive on the NY server. The whole process took about three weeks. I really appreciate the time and effort all three spent on my request. Now that I have a lot of space available on my OneDrive and the past recordings found a safe space to rest, I could not be happier. Thank you guys!

*Miyako Inoue-Herrera/TPT New York*

**Alvaro Florez [Madrid] & Yewon Lee [Seoul]/SAS –** I would like to dedicate my July block to Yewon and Alvaro from APAC and EMEA SAS because of their amazing work on the SAS Summit Initiative no. 36. Their work pace and commitment to this initiative helped us approve and KO it 3 months earlier than the initially set deadline. The quick response to feedback, the excellent brainwriting brainstorming and the quality input set the revamp of the Hero of the Month Award for success. I want to thank you for the well-done work and the excellent contribution while working on this together. Really good job, guys! Keep being impact players and contributing to the team on a wider level than your day-to-day tasks!

*Radu Chifan/TPT Madrid*

**Porsche Cosima Team/Barcelona & Madrid** – We would like to nominate the Barcelona/Madrid Porsche Cosima Team to a Block. The whole team is working really hard on all action items defined during retrospective meeting. Everyone is very dedicated, implementing agreed changes, brainstorming on potential improvements, being creative, critically looking at the process, and considering changes with a very open mind. Thanks Team, it is a great pleasure to be working with you on this!

*Odile Bideau & Brit Kiessling/TDC & iSP  
Barcelona & Amsterdam*

“Everyone is very dedicated, implementing agreed changes, brainstorming on potential improvements, being creative. It is a great pleasure to be working with you on this!”

**Yewon Lee [Seoul] & Sally Chan [Hong Kong]/APAC SAS** – Buenos Aires Team would like to dedicate this block to this amazing team for the support you gave LATAm with the big influx of projects we received during July. Your help made a huge impact not only on the timeliness of the projects but also in the way LATAm was able to set up their day without any backlog! We appreciate you ♥

*SAS Buenos Aires – Julieta, Aline & Ildiko*

**Sarah Fletcher & Zara Samm [London], Gwendolyn Bassett [Boulder] & Anna Capatina [Barcelona]/LingVal** – I would like to give my block to Sarah Fletcher and Zara Samm from the London Office, Gwendolyn Bassett from the Boulder office and Anna Capatina from the Barcelona office, as well as the whole team working on a very important, high-visibility eCOA study. We are working on a pilot program for this account, and our contact was initially very difficult to win over. However, thanks to the hard work and dedication of the team, they recently had ravishing words about our work, appreciating the attention to detail, care and knowledge we put into this study. You deserve all the credit for this! Thank you Team!

*Giovanna Caiazzo/TPT London*

**Marija Jovanovic [Serbia]/eLearning, Mirjana Andric [Serbia]/eLearning & Elena Gonzalez [Barcelona]/Media** – Thank you so much to Marija and Mirjana on the engineering side, as well as to Elena on the Media side. They have put all the efforts possible on delivering a very demanding and difficult project this month. It wouldn't have been possible to deliver on time without their help. They've always been willing to help despite the tight deadlines. Even with non-stop emails from all sides, they managed to keep up the good mode and being positive always. It has been a great teamwork on all levels. Hvala & Gracias!

*Nolwenn Lamour, Javier Tarin & Arnau Perez/  
TDC Madrid & Barcelona*

**Karen Gambardella/Training [London], Julia Yongjee Kim/QM [Seoul], Miru Ryu/QM [Seoul], Ting Chan/Machine Translation & AI [Hong Kong] & Tània Blanch Miró/Machine Translation & AI [Barcelona]** – I would like to nominate Karen from the Training Team, Julia and Miru from the QM team, and Ting and Tània from the MT team on behalf of the Seoul Branding team! Seoul Production held a webinar with the external linguists in early August as part of our branding initiative, and it would have been impossible without their help. Karen not only helped setting up the webinar sessions for the externals to join but also gathering registration/attendance data afterwards. She even provided her valuable insight and shared how the registration forms could be improved to be more effective. I really appreciated her patience with my endless questions and requests in the past few weeks. Also, Julia, Miru, Ting, and Tània kindly offered their expertise for the Linguist Webinar sessions: TC Best Practices, Advanced & Intro to Wordfast, and MT at TransPerfect. Thanks to their involvement and dedication, we were able to make this event more impactful, providing various insights to the external linguists and resolving queries that they had as well. Thank you very much for the time and effort you guys generously provided in preparing and conducting this event. Really appreciate it! You guys are the best! ☺

*Yuna Lee/TPT Seoul*

**Steven Li [New York] & Dineshwaran Asaithambi [Chennai]/Solutions Engineering** – This block goes to Steven and Dinesh for their willingness to assist with system-related questions. They are always available to help provide guidance and support based on their knowledge and experience of TI systems. This has led to successful migration projects and appreciation from the clients.

*Owen Omoijuanfo/TPT Life Sciences London*

## TransPerfect Translations Production – New York

**Gloria Park/Legal GSS** – My block this month is for Gloria Park for a fast kickoff and initial delivery of a machine translation project she is handling for Wilson Sonsini. The client wanted an initial batch for review and within 24 hours, Gloria and the GSS team had them reviewing. Thank you for keeping the client happy!

*Eric Elting/TLS San Francisco*

**Jacqueline Pfister/ITAR - MedTech** – Jackie and her team are absolutely wonderful to work with. They have helped my team win numerous deals, and are always willing to work with sales to find a solution and help us win more work. They are quick, thorough and I love working with them. I really appreciate all your hard work and daily help, Jackie and MedTech team!

*Leah Israel/TPT San Francisco*

**Alexandra Miklich/HR Production** – I would like to nominate Alex Miklich this month due to her outstanding support on the super rush projects for PAR Technology Corporation. She took on several of these at once and handled them perfectly. The client was very impressed with our speed and support and that all comes down to the fluid project management from Alex. Thank You!

*Nathan Krings/TPT New York*

**Katelyn Calk/Life Sciences Clinical [Atlanta]** – We just started working with Katelyn in the past couple of months and she has been nothing short of awesome. I have really appreciated how hard she works to meet deadlines in a timely manner and always keeps me in the loop ☺ I have never worked with someone so proactive about their communication – it's refreshing to know I don't have to worry about anything being missed when it comes to her delivery on a job. THANK YOU Katelyn!

*Lea Smeester/TPT Chicago*

**Catherine Sweeney & NY Retail team for lululemon & esES lululemon linguists/Retail** – Lululemon launched into Spain this week and it truly couldn't have been possible without the help of Cat. Cat is a star PM who has managed all the client's urgent requests with diligence and care, staying late on Fridays and constantly re-organizing resources. Cat and all the lululemon PMs who assisted in the Spain website project (and still are) are directly responsible for the client being really pleased with the translations part of their launch and with TransPerfect overall. Thanks to the esES linguists as well who adapted to stringent client expectations, worked directly with client reviewers, and bent over backwards to make things happen. It's truly a pleasure to work with this team and a successful new market launch is case & point! The work never ends with lulu but these milestones are worth celebrating the team that make them happen ☺



*Mara McLaughlin/TDC Boulder*

**Lee Gallagher/Media** – Lee has been an absolute rockstar in this period where Clario Elearning has been super busy, delivering most things ahead of schedule, being super communicative with us about what was realistic and what wasn't and acting like a true teamplayer. She has worked on most of our multis, keeping us informed on the whereabouts of files, and helping us meet tight deadlines. It's really lovely to work with you!

*Eleonora Narbone/TPT London*

**Angela Zhang/Tech** – Shout out to Angela who helped me work through the monthly PO app! Thank you very much for your attentiveness to detail and swiftness to respond ☺ Looking forward to crossing paths with you again!

*Audrey Dean/TDC São Paulo*

**Brandon Simpson/Life Sciences CRO Team** – Thank you Brandon for always being responsive and on top of things when something goes awry with our client. I appreciate you always being on your 'A game'!

*Alexia Rhodes/TPT Boston*

**Dylan Donohue/Tech Engineering** – We would like to give our block nomination to Dylan as we would be lost without him! We've recently had several complex projects and Dylan spent a lot of time looking into numerous issues, keeping us updated and fixing files for us so that projects run as smooth as possible. Thank you so much Dylan, we really appreciate all your help and hard work!

*Sasha Hodgson/TPT London*



**Fionnuala O'Donnell/Technology Solutions** – EU Finance would like to nominate Fionnuala O'Donnell for her support in setting up one of our clients on TSR DL. She took the time to call production in order to help us understand how the newly created workflows would function, as well as updating our confluence page with all the rele-

vant instructions so knowledge could be quickly shared amongst different hubs and PMs. Fionnuala – you really do have the patience of a saint and we can't thank you enough for your continued help and support! Our multi-lingual team mascots also want to say a big thank you <3

*EU Finance  
Production/TPT*

**Ryan Clark/HCM** – I would like to nominate Ryan Clark from HCM production for a block. Ryan recently joined the HCM production team as a client facing PM and has been an asset helping with quoting, client communication, and solving problems. Our clients really like him and he's doing a great job!

*Caitlin Lallis/  
TPT New York*

**Grace O'Donnell/Legal RED** – I'm nominating Grace because she has been an amazing training manager. Working with trainees in a completely different time zone (NY vs. LA) is not easy! Grace would stay on crazy hours until 9 or 10pm EST to make sure we had assistance with everything. She has been overly welcoming and hardworking, being an exemplary model of a TPT employee. Thanks to Grace for everything and now I've graduated training! Couldn't have done it without her! ☺

*Nia Allen/  
TPT Los Angeles*

**Alex Miklich/HR Production** – My block for July goes to Alex Miklich, PM in HR Production. I work with Alex on a lot of projects and she is always on point with response times, deadlines, etc. and generally pleasant to work with. She was the PM on a recent job that I made a mistake on and was happy to jump on a call with me to discuss the issue and then quickly provided a couple of ideas and options for how we could handle the problem. This immediately made my stress levels go down. Thanks to Alex for the support and expertise!!

*Frank Palcko/  
TPT Cleveland*

**Tim Swatek/HR Production** – We do a bi-yearly project of a CEO message that is distributed by one of our clients internally throughout their FOC around the World. They require a 12 hour TAT, and as it's a direct message from their CEO, we obviously want to treat it with a quality process. Tim Swatek and the HR production team were able to have this turned around within their window, delivering the files back to them early by a few hours. Thank you again Tim and the team for helping this go smoothly!

*Austin Holian/TLS San Francisco*

### **Translations.com – New York**

**Marta Sarandeva/TechOps** – I would like to nominate Marta Sarandeva, TechOps NY for a block. Marta oversees the technology workflows in place with eviCore, and does so with such a client centric and solution-oriented mindset. Marta is so wonderful at breaking solutions down for both the client and I, and bringing the best solutions forward. I feel so grateful to work with Marta on this client account because I know it is handled with the best care and attention! Thanks, Marta!!

*Amanda Seetaram/TPT Atlanta*

**“Alex was happy to jump on a call with me to discuss the issue and then quickly provided a couple of ideas and options for how we could handle the problem.”**



**Facundo Ercole/AI** – Facu took on the daring challenge of stepping into Zoi's steps as a global operations manager for all gaming related activities. Providing quotes, managing production and overall always being available for all global communications with AM's and us. Facu, we see what you're doing for us and this block comes nowhere as close as to describe how truly grateful we are to have you on board of the gaming team! We seriously don't know how you're online for everyone ALL the time around the world.

*Stijn Morren/TPT  
Amsterdam*



### G3 Translate – New York

**Khalid Peche** – This month G3 Translate would like to nominate Khalid Peche for his outstanding efforts as a Team Lead. Khalid has taken on a number of initiatives this past quarter – from non-stop networking and establishing great connections at the ELEVATE Conference in Amsterdam, to training a new hire on his team and developing him into a solid PC with one of the highest number of jobs handled in Q2, to taking on the initiative to create and further develop an e-Learning syllabus for all new G3 team members. He is an all-around true leader and mentor and we are so proud of all of his achievements. Thank you Khalid for your continued hard work and dedication to G3!

*G3 Translate*

### Operations – New York



**Sonia Kumra** – I'd like to nominate Sonia Kumra for a block. I was visiting the NY office and came down with COVID on the day of my departure. After encountering some unexpected issues with my hotel reservation, Sonia was able to get everything sorted out for me on a Saturday despite her being on a family vacation. She literally turned the family car around just to help me! I can't express my gratitude enough. I thought I was going to have to live on the street for a night but Sonia swooped in and saved the day. Huge kudos!!! You saved me!



*Connor Wertz/TPT Los Angeles*

I don't think we appreciate our operations team enough and especially people that work so hard like Sonia to ensure all our travel goes smoothly. There's a lot of work and attention to detail and I cannot thank Sonia enough for being so diligent and focused on each travel request. Timely with her responses and so friendly and easy to talk to. Appreciate you so much and all your hard work is definitely not going unnoticed.

*Simona Havranova/TPT Life Sciences NY*

### TLS – New York

**Anders Nelson/Deposition Services** – My July block goes to Anders Nelson, Sr. Transcription Manager in NY. Anders has been a huge help in getting a transcription done for a piece of text that will be used as thought leadership article – his proactive and resourceful mindset really helped me out tremendously, thanks very much for that Anders!

*Dennis van de Schraaf/TLS Amsterdam*

**Daniel Boisson/Depositions Services** – My block goes to Daniel Boisson, Senior Project Manager, TransPerfect Legal Solutions for all of his work on the never-ending personal job that has come with multiple client questions and revisions, and lots of extra work putting together the final packets and certifying them etc. Daniel has gone above and beyond for us and we appreciate him immensely!

*Leigh Wheaton/TPT Boston*

### Trial Interactive – New York

**Jay Smith/Product Management & Sridharan Vijayarangan/Solutions Engineering** – I wanted to take the time to thank Jay Smith, Head of Product (New York office) and Sridharan Vijayarangan, Technical Project Manager (New York office) for their hands on support with Karyopharm. The Karyopharm

client had issues with the Audit Module streaming back over a year. Jay and Sri spent 6+ hours on calls with the Karyopharm client so they could understand the issues Karyopharm have been experiencing. Jay and Sri obtained crucial information on these calls that helped resolve the issues in the Audit Module and overall improve the Audit Module and its functionality. The client is now able to perform Audits in their rooms without issues. Special thanks to **Abdul** and **Kijung** for making these changes happen (as well as **Yuri, Andrei, Tatsiana, Shereen, Nick,** and many others)!

*Stacy Dagana/TPT Life Sciences Philadelphia*

### **TransPerfect Translations Production – London**

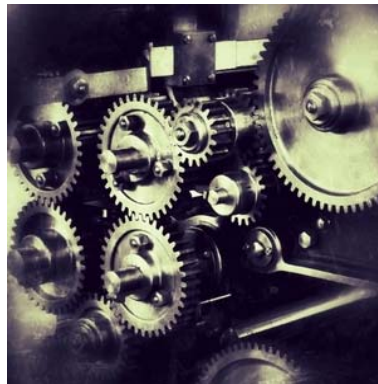
**Sameer Aboobaker/Vendor Management** – We would like to thank Sameer for his help on vendor recruitment for the Medical Writing department, his job managing vendor contact and PV updates have been of great help for our department. Sameer is not only efficient but also, it's very pleasant to work with him. Thank you, Sameer, for your work!

*Medical Writing/TPT*

**“Jay and Sri spent 6+ hours on calls with the client so they could understand the issues they have been experiencing. The client is now able to perform Audits without issues.”**

**Yesica Jespersen and the LDN HCM Production team** – My Block goes to Yesica Jespersen and her team from LDN HCM. Yesica is always very communicative and is easy to speak to. She and HCM have handled endless jobs for me for several clients, including Novo Nordisk, who proves to be particular. Yesica takes a lot of initiative and lately has taken to resolve harder pre-flight queries with calls, which makes it more time efficient, helped me in understanding production and enabled us to problem solve. Her colleague **Yasmin** is also an honourable mention, as she often supports the Novo load and handles many jobs for us as well! Thanks Team – I appreciate your hard work!

*Joanna Skorupinska/TPT Life Sciences Paris*



**Rea Bartlett Tandon [Manchester], Gitta Verbraak, Idael Cepero, Paul Konstantinov & Christina Farah [London]/Technology Solutions** –

This month's block nomination goes out to the amazing "TechSol Huns" for all their amazing work on Revolut. This client has so many moving parts and constant updates and the team have helped Kate and I so much in improving so many aspects of the account, from syncing external TMs and tweaking the parser every five minutes to saving hours of PM time every day by setting

up autobatching. Thank you all for your patience, expertise, and all the hours you've put in to make this account run like a well-oiled machine. Thankfully, with all your help, we'll no longer need to submit 85 Jira tickets a day!

*Georgia Fagg & Kate Ann Taylor/TPT*

My block this month goes to Gitta Verbraak who is the Technology Solutions Manager in London. I would not have managed to stay sane for the better part of this year if it weren't for Gitta. She dove in head first to the most complicated workflow I've ever seen (and I think it's up there for her as well). We've not crossed the finish line yet but when we do – we are going to CELEBRATE!

*Sasha Toussaint/TLS London*

**Julie Arias & Hannah Field/EU Finance** – Julie and Hannah are absolute rock stars! They are one of the few reasons we have been able to keep Experian's Product department as a client. These jobs are highly complex and loaded with volume, and you guys make it look simple. Appreciate all your hard work on this account – much more to come because of you!

*Josh Lawas/TPT Los Angeles*

**Hannah Brehm/NY Media Services & IVRS** – What can I say about Hannah? Not only does she have the coolest name (I'm not biased or anything ☺) but she is always the most helpful. Anytime I need to brainstorm or run something by her, she's ready to help. Most recently she helped me with a complex media quote that was crazy urgent. Hannah jumped on it at her end of day to make sure I had it in time to go back to the client. Thank you Hannah for all of your help and guidance!

*Hannah Mangum/TPT Life Sciences New York*



**Crystal Ma/LingVal** – I would like to nominate Crystal Ma in the NY Ling Val production department for her efforts on the MedAvante-Prophase account. Crystal has worked tirelessly to streamline the workflow and train me as CS on this complex account. She has worked many overtime hours and always has a service-oriented “above and beyond” attitude. Through the intricate quoting to the unique challenges we face on their projects, Crystal leads the effort to provide essential solutions. I especially appreciate her comprehensive process improvements and stellar training for whole team. I learn from Crystal every single day and I appreciate her so much!

*Taite Pauley/TPT RTP*

**Eva Lugauer/Life Sciences** – This month, our block nomination goes to Eva for all the help she has given us with resolving technical issues for DCRI EN. Eva is always on hand to help both PMs and linguists, and works hard to get software set up and compliant. Thank you for everything you do!

*TeamDanniel/TPT*

**Charlotte Mwayi & Konstantina Saiti/Life Sciences** – A belated thank you to Charlotte and Konstantina for all their help with our team's takeover of Eversana. You have always been so quick to reply to any questions and really helpful with explaining anything that we were unsure about. We really appreciate it, thank you!

*TeamSophie/TPT*

Charlotte Mwayi, **Elisavet Ampazi & Jennet Annayeva/Life Sciences** – On behalf of the Labcorp into Foreign team I wanted to give a huge thank you to Eli, Char and Jennet for all of their help with into Foreign jobs for Labcorp this month. You're always proactive in offering help and prioritise the jobs that would help our team most. It's never easy taking on new types of jobs but you never shied away and now you can PM anything! I don't know what we would have done without you! We appreciate all of your hard work and flexibility! <3 Thanks so much!

*Stella Dudson/TPT London*

**Leila Lister, Eleanor Targ, Brooke Hampshire & Eleanor Joyce/QM Team** – Thank you so much to Leila, Eleanor, Brooke, and Ellie for all their help on the influx of DE AstraZeneca jobs that we've received over the last month. Thank you for your flexibility with deadlines and for moving around projects to fit these in, for taking high word count jobs at the last minute, and for all your patience with a not-so-user-friendly platform! We're very lucky to have you and appreciate all your hard work!

*TeamSophie/TPT*

**Stefania de Miglio/EULF English** – Stefania went above and beyond to help me with this project that required a lot of back and forward between the client and the linguist. Many edits were needed until we were able to get to an agreement. Despite the many back and forwards, she did her best in helping me wrap it up in the most efficient way possible. That is something I really appreciate and the client was happy at the end. Thank you Stefania! It was a pleasure working with you ☺

*Elizabeth Ramos Gordillo/TLS Amsterdam*

**Rebecca Mansfield/Life Sciences\_EN** – This month we would like to nominate Becca Mansfield for her amazing work on the AZ account! It must have been a very stressful time for her but she remained calm, friendly and understanding and was very quick to respond to any issues or to reassign other project deadlines for us. Thank you so much, Becca! It's great working with you!

*TeamKate TPT Linguists/TPT London*

**Madeleine O'Hara & Max Day/RED Linguists** – I'd like to nominate Maddy and Max for being so quick and happy to respond to any translation queries I have and for the in-depth research they do on medical terms. Thanks for being so reliable and providing such valuable help to me and others!

*Rachel Walker/TPT Milan*

**Santos Fowler/Life Sciences** – I would like to give my July block to Santos Fowler, Senior Project Manager, London Life Sciences. Santos has been working with me on a big UBC translation project with multiple moving pieces and tight timelines. He has been extremely efficient with communication, meeting timelines and managing expectations. Thank you Santos for all your hard work!

*Bukky Williams/TPT Life Sciences Paris*

**Francesca Stankovich/Life Sciences** – The LDN LS team would love to send a block nom to our very own Francesca Stankovich. Francesca has been such a huge team player with training three PCs and assisting with training a 4th! She's always incredibly proactive with a super high level of ownership. Thanks for going the extra mile and helping out with training coverage!!

*London Life Sciences team/TPT*

**Isabell Schmitt & Sabrina Hofstetter/QM** – I'd like to nominate both Isabell Schmitt and Sabrina Hofstetter from TPT General London QM for >DE. They are always so friendly, and go above and beyond when working on your project to ensure the best quality. Both girls are quick to help out with last minute rush German jobbies, and work as a great pair! As the German language lead I feel super lucky to have two FAB internals I know I can count on. Thank you dream team, keep up the good work! ☺

*Harriet O'Flaherty/TPT London*

**Hannah Blake/NY Life Sciences** – My block this month goes to Hannah Blake – Hannah, thank you for being so on top of it all the time! Hannah and I have been working together closely over the past few months on the same client account, and she never fails to amaze me with her responsiveness, awareness, and communication. I always have a good grasp of what is going on thanks to Hannah and her team, and am so thankful for her partnership. Thank you for all of your hard work – it doesn't go unnoticed!

*Maggie Perry/TPT Life Sciences Boston*

### **Accounting – London**

**Paul Ralston/AR** – This month I am nominating Paul Ralston for a Block! Paul, you are always so pleasant and quick-witted when it comes to the multitudes of invoice updates needed for IQVIA projects. Between multiple POs per project, changing POs, invoice reductions – you name it, you've fixed it for me. Thanks to your time and patience, I think we can both agree we're now a well-oiled machine when it comes to fixes! Thank you for all you do!

*Alexandra Sheppeck/TPT Pittsburgh*

### **Business Intelligence – London**

**Skaiste Trecekauskaite** – A huge thank you to Sky for your help updating all the MedInfo tableau views! We now have a great overview of which business users are submitting what, and when, to us, information that we can now use to report back to the client, and to help improve our timeliness KPIs. Thank you so much!

*Lizzy Daw/TPT London*

**“Francesca has been such a huge team player with training three PCs and assisting with training a 4th! Thanks for going the extra mile and helping out with training coverage!!”**



## IT – London

**Andrei Ioanovici/Helpdesk** – This month we would like to nominate our block to Andrei from LDN Helpdesk team. Thank you so much Andrei for your help with the multitude of IT asks that we have had in the last few months, setting up remote visitors and new PCs, desk moves, new software, investigating faults and fixing everything with speed and a smile ☺ You are always ready to help, patient, thorough and a delight to have around. Thank you!

*NY Media*

Thank you so much Andrei for going above and beyond by prioritising our networking issues that has been affecting our work for the past month and for always keeping us up to date with the developing of the solution for this issue as well as for being such a supportive bridge between us and the engineering team!

*Carla Biondi/TPT London*

## Multimedia – London

**Simon Penny-King** – I nominate Simon Penny-King, Multimedia Account Manager. For his knowledge and diligence helping with a big opportunity. He's great communicating both internally and with the client, aside from very organized all the way through. Thanks Simon! :)

*Jen Pineda/TPT Madrid*

## Sales – London

**Amber Imran & Charles Lilwall/TLS** – I would like to nominate Amber and Charlie for their effort and time as they were covering me when I was on a holiday. They were very responsive to my clients and handled all my client's requests, complaints, follow ups, etc in a very efficient way. Thanks both – much appreciated!

*Dina Salem/TLS Dubai*

**Anna Nicola** – In legal Corp we would like to nominate Anna Nicola for being always extra sweet in emails and calls. Anna also is always willing to have a great relationship with production and up to coffee to meet us. Always willing to help production with deadline extension when needed. Anna also writes very good JS, instructions for jobs are always super clear and gets back to our production questions very quickly! Thank you Anna for the great job that helps us do our job even better. ☺

*London Legal Corporate/TPT*

## TLS – London

**Aharon Goldstein Filarski/Technology** – Aharon has demonstrated his incredible expertise on a recent matter. He was a pleasure to work with, super responsive – and I cannot wait to work with him even more! Thank you, Aharon!

*Charlie Lilwall/TLS London*

**Dimitar Bakardzhiev/Technology** – Towards the end of July, I was telling myself (and colleagues) that I needed a crash course from Dimitar on how to manage my time most efficiently. With emails pinging from all corners of a client's office about looming production deadlines, Dimitar still handled everything with an air of cool, calm collectedness. Despite being faced with technical issues at the client's exact crunch time, he presented the most exceptional and practical can-do attitude. He comes from a place of yes whilst being transparent about the realistic solutions we can provide. And for all those reasons above, he deserves an honourable mention this month for outstanding service.

*Stephanie Pollard/TLS London*



**Yes!**

**Inneli Udurawana/Project Management** – My block this month goes to Inneli Udurawana, Director of Project Management. We had a complex cross-border litigation matter with data to collect & in the UK, and Inneli helped us execute this flawlessly! Thank you for your guidance, time, and direction. Very much appreciated!!

*Nicole Villablanca/TLS Atlanta*

**“Despite his busy schedule, Walid was always ready to explain, change and adjust. The switch took place on time and went completely smoothly.”**

### **Translations.com – London**

**Emily Billington/Client Services** – My block goes to Emily Billington. For Joolz we had a very chaotic on-boarding phase/pre-flight. Client being slow with reviews giving incomplete feedback etc. Emily managed to get everything sorted despite these challenges and the client has now successfully been on-boarded! 😊

*Brandon Smit/TPT Amsterdam*



**Walid Azizi/GlobalLink Solutions Engineering** – My block this month goes to Walid Azizi. The past couple of weeks have been intense and Walid has been doing an amazing job on Victorinox. The switch from TRP to TSR had often been postponed - for a client who has happily worked with one system for more than 7 years, with more than 35 tech reluctant reviewers who have difficulties getting used to new interfaces, the preparation for this kind of change is crucial. Walid has always been available and extremely reliable in making sure we're well prepared. Despite his busy schedule, he was always ready to explain, change and adjust. The switch took place on time and went completely smoothly. Thank you Walid for the great cooperation and looking forward to next projects with you!

*Maike Mioch/TDC Amsterdam*

### **Trial Interactive – London**

**Divya Chotai/Client Solutions** – I would like to take the time out of my day to acknowledge Divya Chotai. Divya has been an amazing team player on many of my projects. She is hard working and dedicated. This wonderful team player comes to my clients with experience that I very much appreciate. I just love working with on my projects. She communicates effectively, is detailed in her work. Goes over and beyond for the client to makes sure we are delivering to their expectations. Divya always works as a team and meets with me one on one or in our team calls before delivering a final product to a client. We put our heads together and our experience and get the job done. She has jumped into my projects and gotten up to speed within no time and is able to jump in and work on action items with no problem. I wanted to take the time to say thank you to Divya for being an amazing asset to my projects team and I'm so happy to work with her and look forward to continue working with her.

*Eleanor Hernandez/TPT  
Trial Interactive Miami*

### **Production – Barcelona**

**Roxane Melotti/BMC** – I would like to nominate Roxane Melotti for a block this month. She is doing an amazing job on the Victorinox account. Even in difficult times she always stays positive, she is solutions oriented and comes up with workarounds for the sometimes tricky client demands and I can count on her to get the job done. Thank you for all your hard work Roxane, much appreciated 😊

*Julia Zeyer/TDC Paris*

**Hugo Boss Team/MCM** – My block this month goes to the HUGO BOSS Team **Angela Villar, Tamara Sousa and Miriam Baeza Tomas!** Our client's needs get speedier and bigger by the day, but this team always finds a way to make things happen with an incredible can-do-attitude and (what feels like) around the clock availability. It has been a rocky road from time to time, but with a great team spirit we always find a way out. The client agrees – during the QBR at the beginning of the month, they thanked the whole team for all the efforts and for matching their speed. Let's keep up the good work ladies! 😊

*Maria Nabereit/TDC Paris*



**Tania Martinez/Global Training** – The Master, Guru of Teams and EMGMH (she knows what I am talking about) Thank you for your time helping us to solve every little question we have, we know they are a lot A LOT! I don't know what would be of us without you.

*Claudia Rodriguez/TPT Paris*

## CORE VALUES Block

### *Service, Own It & Results*

**Ana Lechado** – Knowing our client, Amazon Photos, was new to the translation world, Ana created a customized experience for the client, providing them with specific user-guides outlining all the best practices on how to submit in ATMS. The client was extremely satisfied with Ana's clear instructions and guidance. Further to highlight Ana's creativity and innovation, she led the creation of a Cultural Consultation/ Internationalization guide for Amazon Business that is now used by their marketers and authors. Ana, you consistently exceed expectations & we are lucky to work with you!

*Daisy McClure/Vancouver*

I would like to say an enormous thank you to Ana Lechado for her outstanding efforts on the Amazon Studios account. Ana goes out of her way to help set-up and ensure a smooth submission process for the client in ATMS. Going above and beyond, Ana created custom user guidelines for not only the Client, but for also linguists and PMs. Ana always does what she can to improve a client's workflow, and clients are always very happy to work/communicate with her directly. Ana, your hard work is so appreciated!

*Darina Volodchenkova/TPT Los Angeles*

**Anna Kunysz/MCM** – This month we would like to nominate Anna Kunysz for the incredible job she is doing, not only getting HUGO BOSS out of at risk situation, but being way over the standard assistance she could have provided. She is on top of everything with a response time close to 0-sec. She has been willing and happy to help since day 1 with every single query or request we throw at her (and that is a lot). She takes on the constant challenges and goes beyond her duties, all with a smile and a positive attitude that makes everyone's lives easier. We truly appreciate every email she replies, every call she schedules and hosts, every analysis and deck she carefully prepares and all the suggestions and tips that come from her. She is definitely a rock star. Thanks a lot Anna, we cannot make it without you!

*Angela Hernandez/TDC Barcelona*

**Cristina Garriga Comerma/Life Sciences** – Cristina's patience and diligence captivates me every second. I wish her all the success and prosperity at TPT and her personal life.

*Sudan Alifu/TPT Life Sciences Budapest*

**Javier Muñoz Ramon/Corvallis Production** – This month I'd like to nominate Javier for his help with Clario e-learning jobs. With an influx of submissions and the urgency required by some of the sponsors in the last month, it was great to be able to count on Javier to preflight & post process files for our team. This really helped us speed up the jobs and deliver some of them early the client. Thanks for your help: this is very much appreciated!

*Davide Stroppiana/TPT London*

**Alejandro Parra & Marta Gil/Internal Linguists** – Alejandro and Marta have been the best support on the Aena account. They made every effort to support me as an on-site linguist working from the client offices. They also listened to linguists' feedback and worked to improve MT output and make the FPE process more efficient. They communicated clearly and answered every question so the projects ran as smooth as possible. I will miss working so closely with you both on this account!

*Marta García Andrés/TDC Barcelona*

**Roser Mata/Media Solutions** – I'd like to give my block to Roser Mata Senior Quotes Project Manager | Media Solutions BCN – despite my request for the quote being quite chaotic as well as with gaps in instructions, Roser was eager to help and find the best solution! He did his best to provide a reasonable ballpark on our media services without source file or clear guidelines from the client. His help, understanding and kind efforts are truly appreciated. Thank you, Roser ☺

*Darina Bokhan/TPT Amsterdam*

**Pol Fontanals, Martí Rovira & Juan Romero/Media Services** – In the name of all audio project managers, I would like to give a block to our amazing “**Three Musketeers**”, the **audio engineers** in **TDC Media Services Barcelona**: Pol Fontanals, Martí Rovira, and Juan Romero. In all the years they have been working for the media team, they have consistently supported us not only by simply doing an amazing job at their daily tasks but also on any additional request we threw at them, always aiming at providing us with customized feedback as fast as possible. I am deeply thankful for all the time and efforts they are consistently providing by training and guiding new hires or explaining in detail any new technical feedback or developments, which supports multiple sub-teams under Media Services to deliver at the highest quality level to our clients. During **2020**, with incredible energy and commitment, they took a personalized approach to support our voice talent community to set themselves up professionally with home studio equipment to be able to continue recording from home when our studios were closed down for almost two years. By doing so, they helped building a solid base that enabled us to continue delivering high-quality voiceover products to our clients into any language and to grow our team despite of a global pandemic. Pol, Martí, Juan- You are very committed colleagues and I will forever be grateful for having had you at our side during these challenging times!

*Christine Recker/TPT Media.NEXT Barcelona*



**Elena Gualix & Marta Gil/Production** – My July block nomination is for Elena Gualix and Marta Gil (Project Coordinator/ Team Lead - TDC). Both have taken care of Swiss Airlines and Austrian Airlines for a few months this year and their work has been amazing: always responsive, guiding the client when needed, going the extra mile for complex requests and always trying to add some value to every project. From almost day one, Elena and Marta immediately had a list of process improvements and suggestions that they proactively presented to both the Program Manager and me. Now these accounts are changing teams and I wanted to thank Elena and Marta for they great contribution. *Siempre nos quedará Eurowings ;).*

*Adela Baena/  
TDC Montpellier*



**Jordan Sunley/Internal Linguists** – Jordan has helped us from day 1 with all the FE reviews for our welcome emails. He is super professional, helpful and easy to work with. We really appreciate that the Internal Linguists help us with this request. You guys are awesome and deserve more than just 1 block! Stay tuned for more L&D requests 😊

*Tania Martinez/  
TDC Barcelona*

“Yoko went the extra mile not only to ensure everything was complying with client’s requirement, but also to train the other linguists involved along the way.”

**Yoko Kobayashi/Internal Linguists** – This is a very overdue block nomination for Yoko. Recently, she was extremely helpful with a special high visibility project for DeLonghi Japan and she went the extra mile not only to ensure everything was complying with client's requirements but also to train the other linguists involved along the way. Thank you once more for what you do, we wouldn't have been able to provide the same quality service to the client if it wasn't for you. Thanks a lot!

*Consuelo Zanutto/TPT Barcelona*

## Business Intelligence – Barcelona

**William Nelson** – William has been a super star with implementing and improving Samsung Tableau reports. Despite the repeated updates required by the recent changes in the client requirement, William has always been cooperative, supportive, and prompt with all requests. Thank you so much for all your support!

*Chloe Kim/TDC Seoul*



## eLearning – Barcelona

**Eimantas Juodelis** – This month I'd like to send my block to Eimantas, who helped me deal with very urgent, very large quotes that ended up in the pretty big project for localization. Our Client, Medtronic, usually gives us a very short time for reply. His professionalism and flexibility allow us to win where our competition is too late to respond. Thank you so much for help in those rush quotes that become significant business turnaround.

*Iwona Maldzewska/eLearning Warsaw*

**Cristina Pelaez [Madrid], Laura Jordà, Paula Belchí & Gonzalo Leal [Madrid]** – Cristina Pelaez, Laura Jordà, Paula Belchí, and Gonzalo Leal are our very own QA superstars. They are responsive, efficient, flexible, and thorough. We didn't use to have internal QA for our department but ever since this mini-team got created, I have personally seen an improvement in our deliverables across the board. They always take feedback into account, share information amongst themselves to ensure the quality of the next delivery is even better, and they are always willing to go the extra mile (by checking other people's deliveries, for instance). Our daily projects definitely benefit from their commitment and professionalism and, to top it all off, all 4 of them are the nicest human beings! Thank you guys for being such a strong pillar for our team, we appreciate you immensely!

*Claudia Freixas/TDC New York*

**Marina García & Ricardo Rincón** – Marina and Ricardo flew in with their superhero capes waving **DRAMATICALLY** in the wind against the backdrop of the sun rising on Johnson & Johnson eLearning projects at a time when multiple client contacts were leaving us bad yelp reviews and new project requirements were longer than CVS receipts. Their attention to detail, great organization skills and determination to do the good stuff were crucial to putting the account back on track. No matter how complex a client request is, Marina and Ricardo always find a solution. I would trust these two to rid the world of Covid, global warming and maybe even crocs.

*Dmitrii Fotin/TDC Portland*



## Engineering & Technology – Barcelona

**Sofia Alves Machado/Solutions Engineering GlobalLink** – Sofia made the process of onboarding a new client to GlobalLink absolutely seamless. She took the time to understand the client requirements clearly and create a custom solution that fit their needs perfectly. From end to end, she set clear expectations and delivered on those in a timely manner. This implementation could be a model for other eLearning clients and make GlobalLink work for more areas of our business. Thanks for your constant patience and professionalism, Sofia!

*Sarah Minkoff Stevens/TPT Chicago*

**Andres Guillem/Solutions Engineering** – Andres Guillem has been vital in the collaboration with a new hotel client, PHG who has had issues with our experienced adaptor AEM. He has taken initiative, gone above and beyond, been proactive and without his help not only would we not have been able to confirm the integration, I think we may have lost the tech client. Thank you Andres for your professionalism, great attitude and always being willing to help.

*Kayla Madsen/TPT Madrid*

## Translations.com – Barcelona

**Sandra del Molino/Client Services** – I would like to block Sandra del Molino, Account Manager TDC Client Services. She has been instrumental in getting a new large eLearning project scoped out for a large client. It has been a tedious project with scope changes and demanding timelines but Sandra has been extremely calm and responsive in getting the client what they need and ultimately leading this opportunity to a close. I so appreciate her hard work and dedication. Thank you for all you do Sandra!

*Anne Rhea/TPT Life Sciences Paris*

## iSP – Amsterdam

**Maaïke de Rijk/Creative Services** – Thank you so much Maaïke for your continued hard work and dedication to being so on top of things. You're incredibly trustworthy and a pleasure to work with. Keep up the amazing work.

*Anisa Lahlali/TPT Amsterdam*



**Matea Babić/Quotes** – I want to give my block to Matea Babić, Quotes Manager. She did great job working on continuous flow of Rituals POS quotes and solving issues with the source and deliverable lists files. Really appreciate your help!

*Igor Tyukhtin/TPT Amsterdam*

**Marta Ponte Muñoz** – Hey Marta – want to give you a quick SO as you are doing a proper job with Boomerang. Was a pleasure returning back from PTO and seeing your pro-activeness in your communication – following up for coverage and also cool that you joined one call with client earlier this month. Looking forward continuing our collaboration!

*Steven van Muijden/TPT Amsterdam*

Marta is a well-rounded project coordinator – knows what to do, how to communicate, solving issues and coming up with solutions on the spot. It's great working with Marta and I look forward to many more projects together ☺

*Mohamed Al Ali/TPT Amsterdam*

**Federica Lapuzza** – Federica has learned to know her accounts inside out, and has proved that she can own her jobs and carry responsibility. Tough Nu Skin projects are flying in lightning speed and she won't let them fall through the cracks! Federica's positive attitude and energy is something we all could learn from. ☺

*Julia Kellums/TPT Amsterdam*



“These two ladies have gotten their head around it all within a short time and are now handling the client like a pro!”

**Réka Szentirmay/DTP** – Réka has been very helpful helping us out with very specific DTP wishes from a client, and we could find our way through thanks to her. Her experience helped us finding out what was the best solution we could bring to satisfy client's willing, thank you for that Réka!

*Ghislain Taddei/TCS Amsterdam*



**Nicole Fuccio & Paula Nicolau** – The House, The Quest to Master Time, Rejuvenation ... you know it all, insight out! My block this month goes to the new La Prairie team – Nicole Fuccio and Paula Nicolau – for giving this challenging client a caring home. Rules are not always black and white, reviewers more often do not follow the rules, however, these two ladies have gotten their head around it all within a short time and are now handling the client like a pro! New tools even – no problem - bring them on. Nothing scares them, on the contrary, everything is handled smoothly! Keep up the great work – it is my pleasure to work with you both ☺.

*Brit Kiessling/iSP Amsterdam*

**Ghislain Taddei/Production** – My block goes to Ghislain Taddei, iSP TCS Production, who works on accounts like Heineken, PVH, Tommy and many more. I think his actual name is Jeff Keller, since he wrote the book 'Attitude is Everything', which is something that I feel Ghislain embodies like none other! We all know and experience that life at TP is not always a walk in the park (or should I say 'savannah'?) – clients, resources, colleagues (especially Sales) can be tough rhinos to deal with, but Ghislain looks for



the positive in all challenges, sees them as opportunities to learn and get better, and generally brings spirits up. Aside from being a solid PM managing projects, and taking ownership of more than just what is assigned etc, his attitude is always positive, he enters the office with a smile on his face every day, and he organizes office drinks to keep the social levels up. These non-operational, attitude type things are one of the key components determining whether someone will persevere, grow and progress, or if they take a left turn for the exit. So, this is why I think this mid-summer block is well deserved and I am very much looking forward where this positive dude will progress towards!

*Jens Huijgen/TDC Amsterdam*

## TransPerfect – Amsterdam

**Mirjana Koščec-Mečava/Production** – This month's block goes to Mirjana, as this past month we had the opportunity to finally re-take the Client Meetings & Travels together, something that I missed a lot! At the same time, this month has been a bit tough due to difficult situations faced with clients but yet, facing these challenges with Mirjana as a colleague makes a big difference. Her experience, dedication and professionalism always allow you to learn and become a better professional, so I feel extremely lucky to have the opportunity to work with her every day. Thanks for all your patience and hard work, we are a great team!

*Alba Fernandez Mollet/TPT Medellin*

## Sales – Atlanta

**Semone Blackshear & Becca Anderson** – Our team was very short staffed for a couple months. Semone and Becca offered to help us by taking on requests and projects for certain accounts until we could manage. I honestly don't know what we would have done without their support and I am incredibly grateful for their willingness to help keep us afloat. You two are the absolute best, thank you!

*Stefanie Urbano/TPT Atlanta*

## TransPerfect Translations Production – Atlanta

**Fain King/Operational Excellence** – This month's block goes to Fain King, Director, Operational Excellence, Atlanta Office. Fain has been instrumental with some new eLearning clients. He approaches every opportunity with enthusiasm and the level of care every client should receive. I look forward to working more deals with you Fain! Thanks for everything you do!

*Justin Scott/TPT Pittsburgh*

## TransPerfect Translations Production – Beijing



**All PMs working on e-learning/Life Sciences** – We've had a really busy period this month with a lot of Rush e-Learning jobs coming in, and we couldn't have gotten through it without the team in Beijing! A huge huge thank you to them for being so on top of things and keeping up with all the jobs coming through at the minute - it's a huge help to have such a capable team taking care of Chinese for us!

*Bethan Forsdyke/TPT London*

## Translations.com – Beijing

**Jieming (Jamie) Qiu/OneLink Engineering** – I'd like to nominate Jamie Qiu from OneLink Engineering for this month's block. Jamie is great team player and extremely helpful. It wouldn't matter if it's her project or not, she's always willing to help out when needed. She's been an enormous help for tech for the APAC region. Thanks for the support Jamie ☺

*Suresh Sandrasakaran/TDC Tokyo*

## Translations.com – Boulder

**Sean Ward/Client Services** – Sean, really helped make July run a bit smoother when he stepped in to support an existing account whose rep had just left the company. He picked things up fast despite not following familiar workflows. Thanks Sean!!

*Jessica Peyser/TPT Life Sciences New York*

## TPT Life Sciences – Brussels

**Julian Orlando/Sales** – I am writing to nominate Julian Orlando for a block because of his impressive voluntary collaboration with our team in remote projects conducted in Belgium. Despite his busy schedule, he ensured that our team had all the help we needed from the Belgium office where he prepared, shipped, and tracked devices all the while sending the team updates to all the four different PMs that needed them. He remained upbeat and friendly through it all. Julien went above and beyond in these projects, despite the fact that he had no stake in any of them. This was a great example of someone who will do his best for the welfare of each of us, and the company in general.

*Veronica Wairimu/TPT DataForce Nairobi*

## Translations.com – Buenos Aires

**Joaquín Miguel Elias/Production** – I've only had the pleasure of working with Joaquín for a couple of months but his speed, clarity and attention to detail impressed me from the first week. I'm never concerned a deadline will be missed if I am not made aware of a change well in advance, he's a real man of his word. Thank you for making the account transitions so seamless and adding value from the outset. You're an asset to the team and I am sure you'll go far in your career.

*Nick Burton/TDC Barcelona*

**Olga Bobrikova, Juan Martin Viera & Alan Borodovsky/Production** – Olga, Juan, and Alan have done exceptional work with our client The Trevor Project as TTP prepares to launch their life-saving services in Mexico. The Trevor Project is an LGBTQ youth suicide prevention non-profit, and the team has treated this critically important work with the utmost level of care. The team has adapted to the client's changing needs with a can-do attitude, always coming from a place of YES. I can say that Olga, Juan, and Alan are truly a joy to work with and I have complete confidence in their output.

*Hannah Stell/TDC New York*

## IT – Buenos Aires

**Matias Garcia Olmos/Helpdesk** – Matias showed great patience, perseverance and dedication to my "access denied" issue. With persistence he continued to troubleshoot through all the hurdles thrown at him. No matter the setback, Matias hacked away at the issue with a friendly, positive attitude and I couldn't have asked for better support from Help Desk. It's much appreciated!

*Craig Kerr/TPT Johannesburg*

## Trial Interactive – Chicago



**Ashley Parik** – My July block nomination goes to Ashley Parik. My clients are always very happy with her training sessions, she is thorough and always shows great optimism and spirit. I get responses from her on emails at all times of day, not to mention the training sessions that she often does at unsociable hours. She recently had to reschedule some sessions with one of my clients at short notice and despite some connectivity/access challenges on her end, she took care of it all and had them rescheduled before I even knew what was going on. Ashley, thank you for all the amazing support!

*Lynn Ferguson/TPT  
Trial Interactive London*

## TLS – Cleveland

**Joe Raley/Digital Forensics** – On behalf of Nick Roscoe, and myself, we would like to recognize the hard work of Joe Raley, Director of Forensic Technology & Consulting. Thank you Joe for your communication, your expertise, and for providing perhaps the fastest turnaround times in the industry. Huge win for TransPerfect with a Health Services client.

*Austin Philpot/TLS  
Columbus*

## TransPerfect – Cleveland

**Andrew Hart/Media Client Services** — Andrew is always a pleasure to work with, but on my most recent project I had with him he really impressed me. Not only did Andrew make himself readily available and respond super quickly to the client's or my own questions, he also helped me problem solve as challenges arose around shifting deadlines. Thank you so much for all your help, Andrew!

*Christian Kline/TPT Chicago*

**"The team has adapted to the client's changing needs with a can-do attitude, always coming from a place of YES."**



## TransPerfect Translations Production – Dallas

**Karen Black/Interpretation Coordination** – My block nomination for this month is for Karen Black who is a Project coordination intern from the Dallas office in Texas. She and I worked hand and hand getting an interpreter ready for a really interesting project and were able to secure an interpreter together. She was so easy to work with and was always on top of what I needed to get from the client and what she needed from me. I loved all her words of encouragement and her ability to figure things out on the fly. She made getting this project ready and finalized a breeze. Look forward to working with her in the future!

*Rachel Flicker/TPT Atlanta*

## Sales – Dubai

**Kathryn Quintero** – Kat continuously goes out her way to support the PMs and it doesn't go unnoticed! Her genuine interest in all of her projects is shown by how involved she always is, from providing clear and concise Job Summaries and kick-off emails to jumping on Teams calls whenever we are in doubt. Your flexibility and enthusiasm makes our job so much easier. We really appreciate you Kat!

*Dubai Production/TPT*

## TLS – Dubai

**Harvey Khan** – Two on the bounce! It's hard not to give this to Harvey after another awesome month. Not only is he managing projects across three jurisdictions but stays up till 10.30pm on a Friday to get stuff out. He recently put himself forward to fly back from his holidays to help new hires settle in to the office. He has also taken on the mammoth task to get Dubai data centre up and running and getting the best deal for the company (he will not rest until he gets the best deal). Above all that, continues to jump on matters and help the office grow. Thanks a lot, bud!

*Mike Deeker/TLS Dubai*

## Translations.com – Dublin

**Rita Bricchi/GCS eLearning Development** – Rita has countlessly supported me (and other team mates) in all queries related to elearning translation and localization, as she is highly experienced in this area. She has proactively followed up on every single case where I've needed her help until it has been fully resolved. On many occasions, she has taken time out to connect me with other colleagues to support in solving issues that are beyond her scope. In one particular recent case, we've had to optimize a project plan in order to meet a tight client deadline. Rita helped me come up with an innovative solution to shorten the timeline and involved another department to ensure it can be executed. Having Rita on our team adds tremendous value to the work we provide, which ultimately leads to a world class client experience.

*Egon Wong/TPT Barcelona*

**Grainne Comerford/Client Solutions** – This month I would like to nominate Grainne Comerford in Dublin for working hard and effectively under pressure. Grainne was due to go on holiday this month, but had a number of quotes to help create before she went off. She went above and beyond to not only make sure the quotes were done on time, but that the quotes were explained in detail so that I could deliver it to the client. Thanks Grainne!

*Ashley Moons/TPT DataForce Amsterdam*

## Trial Interactive – Dublin

**Amruta Patil** – I wanted to thank you for all the support of this year since I joined TMFQ. It hasn't been always easy, so apologies. With this block I want to say sorry but also thank you for your support, for your guidance, for listening, for caring, for been there, for all the moments shared and for even making me laugh when needed. Thanks for everything really!!!!

*Eva Matheu/TPT Trial Interactive Barcelona*

## TransPerfect Translations Production – Hong Kong

**Maggie Cheng** – I would like to say big thank you to Maggie who always provides prompt help. Thank you for helping me out with confirming source word count promptly every time I reach out for help! Your quick response helped me to quote to client in a timely manner, and also prevent underquoting. Really appreciate your help!

*Leslie Oh/TPT Seoul*

**Jasmine Lo/EULF** – Jasmine is always picking up projects at an hour where sales can't reply, which must not be easy. I know I can wake up to emails from Jasmine where she has pre-flighted a project and clarify any potential issues we need to consider. No matter what the job is, I can count on her to be thorough, consultative, proactive, and solution-driven. Thanks for being so consistent Jasmine!

*Danielle Giannecchini/TLS London*

**Sylvia Lau/Life Sciences** – The Seoul team would like to nominate Sylvia for a block this month. Sylvia has been a huge help picking up all Seoul COTs this past month and has made the transition seamless for us. She has been extremely organized, timely, and communicative to everyone on the team and she proactively flags issues to PMs/sales as she sees them. Even beyond just standard COT help, Sylvia has been willing to help with creating TCerts for large IRB jobs when we face tech issues and aren't able to receive them as normal. Her help has been hugely appreciated this past month!

*Seoul Production/TPT*

### **TLS – Hong Kong**

**Patrick Lau/Digital Forensics** – This month I would like to nominate Patrick Lau, Senior Digital Forensics Examiner, Digital Forensics APAC for a Block. We were recently asked by a law firm client here in London to have a call with their end client's IT and Legal in Taiwan to help give them peace of mind regarding an upcoming data collection and review exercise. Patrick not only addressed all questions succinctly and professionally but also facilitated the call for both Mandarin and English speakers on the call. Despite the different languages, the call was executed professionally and displayed TLS' expertise (and by extension that of our law firm client in London) in secure data management and discovery. Thank you Patrick!



*Rachael Muma/TLS London*

### **Translations.com – Houston**

**Susan Mocini/Client Services** – Susan joined the Sherwin-Williams account management team earlier this year and has been a tremendous help. Managing 2 AEM adaptors, 30+ websites, and 18 LPs, she is organized, responsive, and builds trust & confidence with the end client. She addresses confusion head on to ensure clarity & understanding. Thanks for all your hard work on this account! I've heard "she's great!" multiple times from Jen (Manager Digital Operations).

*Jerad Enke/TPT Columbus*

### **Translations.com – Istanbul**

**Alara Alpay/Production** – I would like to nominate Alara because she really goes above and beyond every day working on the Emirates account. She does an amazing job of handling the Emirates Skywards and Customer Strategy content and deals directly with the client, emailing back and forth ensuring their customer emails and campaigns are ready to go live in 27 languages. There are always tight timelines and she always does her best to meet these. The client has expressed how wonderful it is to work with Alara as well, she is a credit to the Emirates account. I would also like to personally thank Alara for supporting me while I was OOO for a day – I really appreciate her help. Thank you for everything Alara!

*Charlotte Lowden/TPT Dubai*

**“Susan addresses confusion head on to ensure clarity & understanding. Thanks for all your hard work. I’ve heard ‘she’s great’ multiple times from the client.”**

## IT – Kragujevac

**Dimitrije Sekulic/Helpdesk** – My block goes to Dimitrije Sekulic, Junior Helpdesk/Support Specialist. Dimitrije has been a life saver when my VPN decided not to work anymore. He was very responsible as soon as I reached out to him and fixed the issue in a very timely manner. Thank you so much for your support Dimitrije, much appreciated!

*Karin Mayr/TPT Media.NEXT Barcelona*

## TransPerfect – Madrid



**Diane Luc/SAS** – I would like to dedicate my July block to Diane, who is constantly smashing the numbers, including this month! Since she joined the Syneos team, Diane has been an impact player. In a matter of months, she settled her status as the account's top submitter, enabling me to have very reliable help. In the past month, the volumes spiked up, and Diane made sure to be in the front row tackling those and helping with all the other side tasks needed. I want to thank her for her efforts and show my appreciation for the great impact she's making day in and day out. Keep it up with the great progress and excellent work! Thank you, Diane!

*Flavio Abdyl/TPT Madrid*

**Violeta de Pereda/SAS** – This month, I would like to give my block nomination to Violeta for her amazing work and coverage through a challenging period of the year! Violeta always goes the extra mile and shows her commitment to the team by impacting the volumes and working on tech updates while managing a second client. For the second month in a row, Violeta is the highest submitter in Labcorp, and her impact is priceless, considering the limited coverage and the constant increase in work. Thank you so much for being a great team member and for being in the trenches daily!

*Radu Chifan/TPT Madrid*

## Sales – Madrid

**Thomas Caunegre** – Please I want to give my next block to Thomas Caunegre in Spain Sales team from Madrid office. He shared with me his best practices on doing outreach and helped me with my questions on how to register an account and get TransPort access for them.

*Guo Tang/TPT Gaming Solutions Madrid*

## TransPerfect Translations – Milwaukee

**Megan Wyclendt/NY Interpretation Coordination** – Megan went over and beyond the standard for a very intense on-site interpretation project. She was extremely responsive over the weekend and throughout the entire length of the project. The complexity of the project and demands from the client contacts on-site created challenges each day of the event. I am grateful for Megan's expertise in managing the client's tough demands all while maintaining our interpreters' happiness and keeping their motivation high. Any time a question was asked, Megan provided a full in-depth detailed overview of exactly what happened, and also provided her input on how we can be even more efficient on the next project. Thanks for being amazing at what you do Megan!! 😊

*Becca Anderson/TPT Atlanta*

## Sales – Munich

**Orly Dirschauer** – I'd love to nominate Orly for a few reasons. We somehow (luckily for me) more often than not end up in breakout sessions together on Wednesday scrimmages. Orly is so insightful - always offering as much info, stories and advice as time allows. I remember her from my second month - she volunteered me to scrimmage in front of ~50 people (for which I was equally scared & grateful for). She encourages people to learn & ask questions, while making everything super interesting & exciting (not to mention sending useful materials over which help me set meetings!). Thanks Orly, your energy is everything!

*Lilly Atkinson/TPT London*

**“I can confidently say that the success of many of our OneLink sales is directly related to Matt’s ability to get information to us in the fastest way possible.”**

#### **Translations.com – Newton**

**Matthew Krause/OneLink Quotes Team** – My nomination this month (and should have been for many previous months) is Matt Krause. He works tirelessly managing quotes for OneLink and now, OneLinkJS. For almost a month, he was the sole individual handling ALL OL/OLJS quotes and did a tremendous, if not super human, job. There is a tremendous amount of work to manage and deliver OneLink quotes and doing it single handedly for almost a month is a testament to his work ethic and professionalism. It can be a stressful position as he has to manage the sales expectations of a fast turnaround on quotes, the conflicts or lack of information from the quote requests, and the number of requests that come in day to day. He is often working late hours to accomplish these tasks, whether working alone or with others. I can confidently say that the success of many of our OneLink sales is directly related to Matt’s ability to get information to us in the fastest way possible.

*Mark Ambrose/San Jose*

#### **Semantix – Oslo**

**Leon Ørseng** – I would like to nominate Leon for Blocks. He has been of great help in receiving packages sent back from participants on behalf of LiveOn Norway. He remains positive and open to assist with any upcoming tasks.

*Emmanuella Gathon/TPT DataForce*

#### **Translations.com – Paris**

**Yaiza Francés/Production** – This is my first time nominating someone, and I choose to nominate my colleague Yaiza Francés. Yaiza has been extremely helpful in several of my accounts on multiple occasions. She was also able to take on a big project that had to be delivered while I was OoO, and she handled it with flying colors, despite having most of her accounts active at the time. Thanks, Yaiza!

*Cynthia Mouzannar/TDC Paris*

#### **Sales – Paris**

**Anne Rhea/Life Sciences** – Not only did Anne take the time to notice and see me as a person instead of “a vendor” when she stepped into Galleries Lafayette in Paris, she is also the reason I am here today. Despite being abroad, Anne has considerably been checking up on me both before and after I started. All in all she has from day one been receiving me with open arms and a warm, happy, curious spirit (incl. EOD songs) making me feel very included as well as comfortable and safe to ask any questions. It has been a real joy and she has my full appreciation and gratitude.



*Zoë Mellen/TPT Paris*

#### **Sales – Philadelphia**

**Karina Scorzett/ Legal Solutions** – We would like to nominate Karina for the block this month because she has always been very proactive, making sure ICPMs are completing tasks on time, extremely reliable and dedicated to her clients. Karina has revolutionized the way we invoice for Chubb,



which will lead the company closer to garnering more revenue for the account. Her organizational skills, willingness to put herself second to improve the overall system, and efficient attitude makes her a great collaborative partner. Not to mention, she has impeccably polite client communication skills. We are so appreciative of all your hard work and hope to continue to work together on many more projects!!

*Interpretation Coordination/TPT*

### **Trial Interactive – Philadelphia**

**Stacy Dagana** – You are enthusiastic, energetic, and have a positive attitude. Without your tremendous support, our project might not have been able to achieve such amount of success. I thank you for the constant endeavors and dedication.

*Sanket Shah/TPT Life Sciences Pune*

### **TransPerfect Connect – Phoenix**

**Michael Watkins/Strategic Accounts** – Mike went above and beyond during the Regions Bank account restructuring process. Not only was it a massive undertaking, but when the client changed scope on us twice, Mike took it in stride and managed it well and exceeded client expectations. He was proactive in client responses, not only during the setup process but during the transition. As always, Mike, your help is so appreciated! Couldn't do the job without you!

*Isabella McDevitt/TPT Atlanta*

**Shaneqa Hall** – Shaneqa has been the key leader in coordinating both the client-facing and internal collaboration need to launch a new BPO engagement. In the process, she has confronted and overcome multiple technical, recruiting, staffing, training, cultural, contractual, and communication challenges. Heroes are those that run *towards* problems, and Shaneqa proactively and skillfully problem-solved as each step of the process to get everyone on the same page and keep the positive momentum of the deal and overall relationship moving forward towards a successful launch. Shaneqa's leadership and effort is very much appreciated, by both TransPerfect and our new BPO client. Truly appreciate you and the team rallying to set this up for success.

*Alex McDonald/TPT Atlanta*



**Shaneqa Hall & Albert Ambriz [El Paso]** – Shaneqa and Albert have helped to build out our TPC BPO service line. Their amazing attitude, problem solving and communication that Albert and Shaneqa have brought to TP has helped us to walk-the-walk during the sales cycles. They're gems, I'm so excited to work with them and collaborate every time.

*Jonathan Vion/TDC Atlanta*

### **eLearning – Portland**

**Audrey Quintard-Schmidt/Client Services** – Audrey and I work together on a key account and I never have to worry about how the over \$1m in eLearning work is doing, because I know it's in wonderful hands with Audrey. She is friendly, communicative, patient, and just overall the best to work with! I can't imagine having anyone else supporting this account and feel so lucky to have her! Thank you for all you do, Audrey!!!

*Jackie Perelgut/TPT Chicago*

### **Production – Prague**

**Yuliya Fomicheva/Internal Linguists** – I would like to nominate Yuliya for going above and beyond with the Marriott account as our Russian Language Lead. She has played a key role in monitoring quality and implementing corrective actions for Russian since day one. We know how demanding the client reviewer is, and Yuliya has undoubtedly "won her heart". Tons of thanks, Yuliya!

*Laura Nitardi/TDC Buenos Aires*

### **iSP – Pune**

**Priyank Shukla** – I would like to nominate Priyank from ENG team – I would like to thank Priyank for all his efforts and patience for assisting quotes, and thank him for guiding me on how to prep the files. He is a very good teacher.

*Eva Chan/iSP Hong Kong*

## IT – Pune

**Pune IT Team (Vikrant Raut, Dinesh Jambekar, Vikram Doke, Bhushan Patil, Anand Raut & Swapnil Fate)** – The Pune IT team has proved to be a savior on multiple occasions. Understanding the situation and providing solutions is what they live every day!!! I have raised tickets during odd hours. Since the task was critical, I made the phone call at 11.30pm. Though I was not expected my call was answered and Vikram stayed with me for the next 15 mins to ensure that my issue is sorted. This is just one example. Thank you guys for making our task happen on time!!!

*Shailendra Chauhan/TPT Life Sciences Pune*

## Prague Production – Pune

**Satyaprakash Singh** – I feel it is my duty and pleasure to recognize Satya's effort in taking over two very complex projects that I handed over to him before I switched role, with various changes on the projects themselves while still in progress. He managed to grab several important updates from me and use them, even if the information were not always univocal or clear. He took on all the necessary steps with the stakeholders and endured with patience, empathy and understanding. He is untangling all knots. Kudos to the entire supportive team in Pune managing from above.

*Matteo Marras/TPT Prague*

**Pallavi Dusane** – I nominate Pallavi Dusane, Project Manager from Pune, India for a July block. Pallavi has been doing a great job handling the many schedule changes that HPE and other clients have provided lately and I appreciate her steady, calm, and polite manner in dealing with these challenges. I know the clients have also expressed their appreciation. Thank you Pallavi for your past and future contributions!

*Mike McPherson/TDC Corvallis*

## Trial Interactive – Pune

**Yogesh Gauda/Service Desk** – He has been a very responsive and helpful colleague. He is approachable and welcomes questions anytime he is online. When he is faced with challenging questions, he will seek different ways to ensure that the questions are answered. Always carrying a positive vibe when he helps out. Thank you Yogesh and I really appreciate you being so patient and keen to share!

*Karen Tan/TPT Trial Interactive Singapore*



**Abhijit Kamble & Aatif Hajari/Trial Interactive Configuration Team** – My block goes to the amazing configuration team we have at Trial Interactive and specially to these two guys who are always available, are proactive and a huge support for new room builds. During the last few months, the new patient recruitment Exeltis

client has been demanding with new configuration and thanks to the great attitude of Abhijit and Aatif, the onboarding has been super smooth and easy. On top, they are FC Barcelona supporters, perfection is possible!

*Carlos Contreras/TPT Barcelona*

## Sales – RTP

**Sarah Madden** – A big thank you to Sarah for helping Boston LifeSci the past month. Between helping with invoicing, answering thousands of questions, and hopping on labeling disco calls at a drop of a hat– I think I speak for everyone that we appreciate you!!

*Meg Quinn/TPT Life Sciences*

“The Pune IT team has proved to be a savior on multiple occasions. Understanding the situation and providing solutions is what they live every day!!!”

## Translations.com – São Paulo

**Renata Cajé & Gabi Rocha Romera/NY Travel Team** – I'd like to nominate Renata and Gabi on Kayleigh Wood's team (TDC), for a block in July. They have been working together on a unique opportunity, and without their help and problem-solving, we would not be able to manage this new opportunity with an MSA client. From the beginning, they were onboard with scoping out this interesting project, involving copy/pasting into a Contract Management System. Now that they've helped manage this process, we've established a very solid relationship with the legal team, which I'm sure we can turn into more revenue down the road.

*McKenzie Rae/TPT Philadelphia*

**Santiago Ranzatto/NY Travel Team** – Santi helped me a lot on the first day of coverage of Eastman account that is usually managed by a member of his team who was OoO. Santi was there for me every step of the way while we were receiving again and again tech complications – not only did he provide background of previous troubleshooting, but we brainstormed and discussed together the solutions and he jumped in himself to find a resolution and stayed extra to ensure client received the content on the same day. Thank you, Santi, for being so supportive and teaching me so much in just one day!

*Teodora Stoencheva/TDC Buenos Aires*

## HR – Shanghai

**Mingtao Lin/ Recruitment** – My block goes to Mingtao Lin for his outstanding contribution to TDC Barcelona this month. Mingtao's involvement has been beyond impeccable. Apart from providing us with candidates on a very short notice, his notes about each candidate were detailed, clear and accurate. He went the extra mile during one of the interviews and stepped in to solve a technical problem with the candidate even though he was not on the call... MAGIC. Mingtao even helped management liaise with the local office to ensure a seat was secured for our remote hire. Thank you for your commitment, it really makes a difference!

*Teodora Gidikova/TDC Madrid*



## Trial Interactive – Singapore

**Karen Tan** – Karen has supportive & helping in nature! She supported us in completing the client task, critical situation of the account & preparation of query sheet. In scenario where there were lots of issues on documents, Karen puts all issues in front of client & makes the proper resolution. Her proactiveness & supportive nature helps the coding team in completing any task within timeline. Thank you so much Karen & expecting such support in future also!

*Nilesh Patil/TPT Life Sciences Pune*

## TLS – Sydney

**David Dunn/Project Management** – Another mad month for DD. One of our largest cases is coming to trial and he's been running point – multiple client teams, time zones, complicated workflows, tight deadlines, weekends, late nights, early mornings...he's had it all. Incredible work and I can't thank you enough.

*Tom Balmer/TLS Sydney*



David has been doing an absolutely amazing job at managing probably one of the most challenging and demanding clients I've ever seen. He has sacrificed sleep and likely some sanity to help deliver on incredibly complex workflows and incredibly tight deadlines but remains calm and collected in any client comms. I honestly don't know how he's doing it and is well deserving of a block this month. Amazing work, and hopefully you can get some rest soon!

*Chris Lichtenberg/TLS Sydney*

## Milim – Tel Aviv

**Ilya Nemetz/Legal & BMC** – I would like to nominate Ilya for his work on a complex, multi-stage transcription & translation project. Ilya went above & beyond by helping educate the client (and me!) regarding our process, timelines & expectations. More than once, Ilya worked outside the scope & hours scheduled to ensure we met the client's expectations. It is great to know we have Ilya on our team!

*Paul McIlroy/TLS Phoenix*

## Translations.com – Tokyo

**Kirstie Lush, Yuka Nomura & Roberto Mantonico/Production** – I would like to thank Kirstie, Yuka and Roby for their continuous help throughout these months in our day-to-day communication. They are always very responsive and patient in explaining and answering my different queries, and I really appreciate their proactiveness to initiate discussions on coming up with better practices to tackle and move forward with our projects. It is my pleasure to have been working with them three and I am grateful for all their support. Thank you so much! :)

*Carol Wong/TDC Hong Kong*

**“I really appreciate Erika and Masaya’s clear communication and prompt actions. Thank you ladies!”**

**Yuliya Charanovska & Taro Sakonju/Palma Production** – Yuliya and Taro are the absolute PM stars of Selfridges, one of the biggest accounts we handle in the EU OneLink team. They work perfectly together and tirelessly to make sure all requests are on time and that the highest quality is present in everything they manage. Even the client has praised the detailed-oriented, quick response, and friendly approach. They bring balance with their suggestions and opinions and are always on top of each detail. Thank you so much for all the hard work, I know it’s a lot and it’s very much appreciated on the IM team :)

*Olga Escorihuela/  
TDC Lisbon*



**Leslie Pena/Client Services** – Thank you Leslie for always being super speedy and helpful in setting up new clients on TransPort! No matter the question, you always have a response and are happy to explain the circumstances. Particularly in the last 2 months with all the new client onboarding; really appreciate your help!

*Stephanie Rogers/TPT Sydney*

## TransPerfect Translations Production – Tokyo

**Erika Orimoto & Masaya Yahat/Life Sciences** – I would like to nominate Erika and Masaya for a block of this month. They recently assisted me with a rush translation request that seemed impossible. Not only did they deliver this job early, they were really helpful for me to confirm the best deadline with client by sharing as much as detailed status updates and possible options on real time. I really appreciate their clear communication and prompt actions. Thank you, ladies!

*Suryeon Park/TPT Seoul*

## TLS – Washington, DC

**Stephen Kaludis/Technology** – As always, Stephen has been crushing it! This month's fun is a continuation of an earlier audio redactions project with tight turnarounds, a demanding in-house counsel lead, and several outside counsel attorneys to keep happy and updated. Stephen isn't only maintaining a case study style client-facing relationship, tailored to their expectations and workflows, he's also the person to go to for all things Veritone redactions. Sprinkle in ensuring everything from the hosting side is clear for our India Review Team to perform their work over night, you can see why he's the obvious choice for this month's nomination. Stephen, thank you for all your work on getting this project over the finish line - we're grateful to have you leading this project!!

*Ben Edwards/TLS Washington, DC*

**Hannah Orse/Production & Management** – This month I would like to nominate Hannah Orse, Project Manager on TLS's Production Management team for a block. Whenever a request comes in and a production hand is needed Hannah is always there to assist right away. She is extremely responsive and quick to take matters into her own hands if need be on a project. It has been a pleasure to work with her over the past year and she will continue to be my first call when a quick question does come up on



the production side.

*Peter Spadaccini/TLS Washington, DC*

A huge thank you to Hannah Orse TLS Project Coordinator in DC! Hannah is always willing to help out with quotes and jobs for the team and has been doing an incredible job over the past few months. She is very organized and has been helping me with big quotes and kicking off jobs over weekends/afterhours – something that I am very grateful for! She is great at communicating with both, clients and productions and at keeping track of the team's translation jobs. I look forward to continue working with Hannah!

*Maria Valery/TLS Washington, DC*

**Marvin Contreras /Technology** – This month's Block goes to Marvin Contreras, Director, Project Management. Marvin went *way above and beyond* to meet an insane deadline for a very demanding client in early July, and by doing that he defines our core value of **Owning It**. So much so that when the client was emailing him on 4<sup>th</sup> of July weekend he didn't say no, he stepped up and made it happen. But it didn't stop there... On the actual 4<sup>th</sup> of July Holiday, Marvin continued to respond and perform requests. Both the client and our sales team is indebted to him and everything he does to make TLS the only solution when you truly need to get it done. Thank you so much for your hard work Marvin and love working with you, man.

*Greg Stecker/TLS Washington, DC*

### **ArchiText – Wilmington**

**Robyn Buckley/Production** – Robyn gets my vote. Robyn is very organized, prompt to respond and keeps me up to date on the project. All in all, Robyn makes my job easier. Thank you!

*Sue Christian/TPT Boston*