



## 2. Welcome to Trailmix 0 – Information Technology Basics



Hello everyone 🙌. Hope you all watched the video where we completed Part A. Now, let's start Part B 😊.

Follow the Below steps to complete the **Trailmix 0**:

Let's have a brief intro about **Trailmix 0** –

**Trailmix 0 contains two sections:**

**Section 1 – Few Basic Concepts.**

**Section 2 – Learn with Trailhead.**

**Section 1 contains two video links**

1. Introduction to Cloud Computing and Salesforce Development
2. Software development lifecycle (SDLC)

**Section 2 contains 2 Trails and 2 Modules**

**2 Trails:**

1. Find Your Way Around Trailhead
2. Learn About the Fourth Industrial Revolution

**2 Modules:**

1. Project Management Essentials
2. Git and GitHub Basics

After Clicking on Trailmix 0 you will get this below page

The screenshot shows the Trailmix 0 - Information Technology Basics (Optional) page. It includes a task titled "Part B: Start your Learning" with a link to "Trailmix 0 - Information Technology Basics (OPTIONAL)". A red box highlights this link. Another task titled "Trailmix 1 - Fundamentals of Salesforce" is shown with a "Mark as Complete" button. A third task titled "Chance to win a Salesforce branded sipper bottle" is also present.

The screenshot shows the Trailmix 0 - Information Technology Basics (Optional) page. It includes three video links: "Introduction to Cloud Computing and Salesforce Development" and "Software development lifecycle (SDLC)", both with play icons. A red box and arrows point to the first video link, with the annotation "Watch the videos and complete the Section 1 in Trailmix 0".

Next scroll down you will see the section 2 👉

Task  
**Section 2: Learn with and about Trailhead**  
Learn about Trailhead - our free learning platform, and learn more about information technology and development practices using it.

Trail Click on the Below Trail to get started with **section 2** 👉 +200 POINTS  
**Find Your Way Around Trailhead**  
Get started with Trailhead in just a few minutes.  
0% [star] [plus] [tag]

Trail +600 POINTS  
**Learn About the Fourth Industrial Revolution**  
Understand the technologies that are transforming global business and society.  
0% [star] [plus] [tag]

Module +400 POINTS  
**Project Management Essentials**  
Learn from Walden University how project management methodologies are put into practice.  
0% [star] [plus] [tag]

After Clicking the trail you will be directed to below page -

Module +200 points Beginner Business User ~10 mins left  
**Your Guide to Trailhead**  
Find your way around Trailhead and start learning today.  
0% [star] [plus]

Module +100 points Beginner Business User ~5 mins left  
**Find Your Way Around Trailhead**  
Get started with Trailhead in just a few minutes.  
Skills you will gain Complete the Trail to build your expertise. Learn More  
Community and Social Work Employee Training Self-Development  
Products General  
Show 1 Units

Module +100 points Beginner Business User ~10 mins left  
**Trailblazer Community: Quick Look**  
Connect with other Trailblazers by exploring the Trailblazer Community.  
0% [star] [plus]

After Clicking on the first module you will get this page -

Module +100 points Beginner Business User ~5 mins left  
**Your Guide to Trailhead**  
Find your way around Trailhead and start learning today.  
**Start**

Skills you will gain Complete the badge to build your expertise. Learn More  
Community and Social Work Employee Training Self-Development  
Products General

Available on these trails  
Get Started with Trailhead  
Find Your Way Around Trailhead  
Learn About Trailhead and Salesforce  
Skill Up for the Future with Trailhead

Click on start module and let's complete it to get our first 100 points and Badge 👉

After clicking on Start Module You will be directed to the below page:

The screenshot shows the 'Navigate Trailhead' module. It includes sections for 'Learning Objectives' (with a list of goals like 'Find your way around Trailhead.'), 'Topics' (with 'Learning Objectives' selected), 'Challenge' (with a badge for '+100 points'), and 'Get help with this badge' and 'Provide feedback for this badge' buttons. Below these are sections for 'Sum It Up' and 'Skills You'll Learn'. A large image of a computer monitor displaying the Trailhead homepage is centered.

Try to spend 5 min to read this page and scroll down to attempt the quiz.

Note: Points awarded in quiz based on your Performance

1. First attempt and all correct -100 points.
2. All correct in second attempt - 50 points.
3. All correct in third attempt - 25 points

The quiz interface shows a question: 'True or false: Trails are guided learning paths made up of modules and projects.' Options A (True) and B (False) are shown. The next question is 'What is the benefit of earning a Salesforce certification?' with options A (To brag about it to coworkers), B (To prove your skills and grow your resume), C (To become a Trailhead Ranger), and D (To grow your prospect list). A callout box says 'Select two options as shown in above and click on below'. A red circle highlights the green button 'Check the Quiz to Earn 100 Points'. A badge for 'Your Guide to Trailhead' is shown with a 'WOOHOO!' message and social sharing icons.

Now go back and click on the next module

The module title is 'Trailblazer Community: Quick Look'. It includes a badge for '+100 POINTS', a 'Module' section, a 'Show 1 Units' button, and a progress bar at 0%.

After clicking the next module, you will be directed to the below page:

The screenshot shows the Trailblazer Community: Quick Look module. At the top, there's a navigation bar with '+100 points', 'Beginner', 'Business User', and a timer indicating '~5 mins left'. Below the navigation bar, a section titled 'Explore the Trailblazer Community' is shown with a duration of '~5 mins'. A large blue arrow points from the 'Start' button on the left to the 'Click on start module and let's complete it to get another 100 points and Badge' call-to-action box on the right.

**Skills you will gain:**  
Complete the badge to build your expertise. Learn More

**Community and Social Work**

**Click on start module and let's complete it to get another 100 points and Badge** 🤝

This is a detailed view of the 'Explore the Trailblazer Community' page. It includes sections for Learning Objectives, Topics, and a Challenge. The challenge section offers '+100 points' for completing the module.

**Learning Objectives:**  
After completing this unit, you'll be able to:

- Describe the power of the Trailblazer Community.
- Engage with other Trailblazers in the Trailblazer Community.
- Find Topics & Groups that align with your needs and interests.

**The Power of the Community:**  
Trailblazers are always looking for innovative ways to maximize Salesforce success in their organizations and make the world a better place. We love to help Trailblazers learn, connect, have fun, and give back together.  
Since its establishment in 2006, the Trailblazer Community has helped millions of Trailblazers worldwide on their journeys of learning and succeeding with Salesforce.  
We surveyed hundreds of active Community members, and they gave us quite a few reasons you shouldn't wait to engage with the Trailblazer Community:

- 90% reported that participation in the Community helps them accelerate innovation at their company.
- 80% said that the peer connections they've made help them increase adoption and productivity.
- 73% said the Community helped them build professional networks.

Here's what a few of our Trailblazer Community group leaders, members, and Salesforce MVPs have to say about the power of the community.

**Watch on YouTube**

**Connect with Trailblazers from Anywhere:**  
Trailhead and the Trailblazer Community are part of one unified platform where you learn relevant skills, connect with other Trailblazers, and give back, together.

Try to spend 5 min to read this page and scroll down to attempt the quiz.

The quiz page features two questions. The first question asks: 'What's the first step to getting involved in the Trailblazer Community?' with options A, B, C, and D. The second question asks: 'True or false: As a member of the Trailblazer Community, you're able to learn about a number of topics by networking within the Salesforce ecosystem.' with options A and B. A call-to-action box at the bottom says 'Select two options as shown in above and click on below'.

**Quiz**

**+100 points**

**1** What's the first step to getting involved in the Trailblazer Community?

**A** Signing up on Trailhead

**B** Talking to your Salesforce account executive

**C** Emailing the Trailblazer Community team at Salesforce

**D** Going to Dreamforce

**2** True or false: As a member of the Trailblazer Community, you're able to learn about a number of topics by networking within the Salesforce ecosystem.

**A** True

**B** False

Select two options as shown in above and click on below

Second attempt earns 50 points. Three or more earns 25 points.

**Check the Quiz to Earn 100 Points**

**WOOHOO!**

Trailblazer Community: Quick Look

You've got a shiny new badge. Now tell the world about it!

f t

Now we have successfully completed the first trial and earned 200 points + 2 Shining Badges! 🎉. You can check them in your Profile.

Let's go back to Trailmix 0 -- Section 2: Click on Second Trail "**Learn About the Fourth Industrial Revolution**", Then you will be redirected to the below page:

The screenshot shows the Trailmix interface. At the top, it says "Troll" and "Business User". It displays a trail titled "Learn About the Fourth Industrial Revolution" with a purple icon. Below the title, there is a brief description: "Understand the technologies that are transforming global business and society." Underneath, it says "Skills you will gain: Complete the Trail to build your expertise. Learn More" with links to "Business Strategy", "Business Operations", "IT Management", and "Business Solutions". The trail has three modules listed: "The Four Industrial Revolutions" (200 points), "Meet the Three Industrial Revolutions" (-1 hr left), and "Learn about Drivers of the Fourth Industrial Revolution" (-5 mins). A large blue arrow points from the main trail page to a detailed view of the first module, which is highlighted with a yellow border. This detailed view shows the module title "The Four Industrial Revolutions" with a purple icon, a brief description, and a "Start" button. Below it, it says "Skills you will gain: Complete the badge to build your expertise. Learn More" with links to "Business Strategy", "IT Management", and "Business Solutions". To the right of this detailed view, a callout box says "Click on the first Module and complete the two units as shown in below".

#### 1<sup>st</sup> unit Quiz answers – Meet the Three Industrial Revolutions

Quiz +100 points

**1** What is an industrial revolution?

- A Significant change that affects a single industry only
- B New technologies and novel ways of perceiving the world that trigger a profound change in economic and social structures
- C An event that happened in a previous century and doesn't affect modern society
- D A series of technological advances that may or may not have a profound effect on societies

**2** Which series of events best describes the transformations of the first three industrial revolutions?

- A Mechanization of production; introduction of mass production; the digital revolution
- B Mechanization of production; invention of steamships and railroads; the digital revolution
- C Discovery of electricity; the growth of mass production; the digital revolution
- D Mechanization of production; the agrarian revolution; the digital revolution

**3** What was a key impact of the Third Industrial Revolution?

- A Agrarian societies become more urban.
- B The world became less reliant on animals and humans for energy creation.
- C Mass production created more jobs for skilled workers.
- D Electronics and information technology began to automate production.

Second attempt earns 50 points. Three or more earns 25 points.

**Check the Quiz to Earn 100 Points**

#### 2<sup>nd</sup> unit Quiz answers –Drivers of the Fourth Industrial Revolution

Quiz +100 points

**1** The Fourth Industrial Revolution is:

- A Also known as the digital revolution
- B Transforming the way humans live, work, and relate to one another
- C Expected to begin in 2020
- D Changing the world, but not as drastically as the first three industrial revolutions

**2** Key drivers of the Fourth Industrial Revolution include:

- A Semiconductors, personal computing, and the Internet
- B Self-driving cars, virtual assistants, and precision medicine
- C Increased computing power, connected devices, and artificial intelligence
- D B and C

**3** How does the scope of the Fourth Industrial Revolution differ from that of the first three?

- A It will be more widespread because technology is more pervasive and sophisticated.
- B It will be less widespread because there are so many more industries.
- C It will be more widespread because the world is so much more connected.
- D It doesn't.
- E A and C

Second attempt earns 50 points. Three or more earns 25 points.

**Check the Quiz to Earn 100 Points**

Try to complete until this for today.  
See you Tomorrow 😊