* The system will be established as a website based client.
* There will be a user login page.
* Users are able to login with three different types of users: admins, associates, and clients
* Messages will be secure and encrypted when not being viewed.
* Associates can contact clients, admins and associates.
* Admins will be able to create associate accounts.
* Admins can start conversations with clients, managers and associates.
* Admins can see all conversations but will only be able to participate in their own conversations.
* Clients will only be able to start conversations with associates.
* Clients will create their own accounts.
* Invitation codes will be provided by associate(s). The invitation codes will be used by clients to link to their associate(s).