



Gonçalo Pardal

2003-07-17

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910046893

Education:

2024 Turn Up Boot Camp (12 weeks) – ITUp

2023 Attended BSc in Computer Science –
Universidade Lusófona de Humanidades e
Tecnologia (Unfinished)

Certifications:

Associate Developer (ODC) – 2024-03-29

OutSystems Associate Reactive Developer
2024-3-13

Skills (0 to 5)

Outsystems	–	4
SQL	–	4
HTML5	–	3
CSS	–	4

Languages

Portuguese	–	Mother Tongue
English	–	Fluent
Spanish	–	Basic
German	–	Elementary

About

Known for his unwavering perseverance, he exemplifies dedication and determination in all his endeavors. Gonçalo's innate desire to help others reflects a sense of empathy and altruism. Furthermore, his passion for programming and his newfound passion for OutSystems is a testament to his commitment to excellence in the field of technology.

Vodafone taught him how to interact with customers. At ITUp, he learned algorithms, SQL, databases and CSS, making him a complete professional.

Experience:

ITUp – Outsystems Trainee

Dec 2023 – Mar 2024

Web Development – HTML/CSS, Algorithms and Data Structures, SQL
OutSystems Development – Screen Lifecycle, Data and Relationships, Modelling, Widgets, Debugging, Data Queries, Actions, Code Reusability, Input Validation, Ajax Interaction, Web Blocks, UI Reusability, Security, Session Handling, Web Services, Themes and Styling, Scaffolding, OutSystems UI, Asynchronous Processing, Performance Best Practices, Usability, Architecture Fundamentals, Multi-Language, Agile Methodology – Daily scrums and teamwork empowerment.

Roll on Cell – Sales

Oct 2022 – Sep 2023

During his time at the call center, honed his communication skills, mastering the art of resolving customer queries efficiently and effectively. He developed a deep understanding of Vodafone's products and services, allowing him to provide customers with accurate information and assistance. Moreover, experience at the call center exposed him to a diverse range of customer inquiries, challenging him to think on his feet and adapt to various situations quickly. This dynamic environment helped him cultivate patience, empathy, and professionalism in dealing with customer concerns.

Worten – Sales

Oct 2021 – Jan 2022

Interactions with customers have honed his communication skills and customer service abilities. He has learned to effectively address customer inquiries, provide product recommendations, and ensure a positive shopping experience for all patrons. Through his work at Worten Store, he has gained valuable insights into inventory management, sales techniques, and product knowledge.