

# Student support for health and wellbeing



## Accommodation and settlement

Information, advice and support for students' successful arrival and settlement in Brisbane, including airport reception services, accommodation and tenancy support, advice on cost of living, local transport and more.



## Medical centres

Provides quality health and medical services, information and advice across both campuses to students and staff by General Practitioners, Registered Nurses, Mental Health Nurses, and Registered Psychologists.



## International student support

Supports international student settlement via pre-arrival, orientation and other transition programs, including specific international cohort support.



## Counselling services

Free and confidential counselling with qualified professionals. Services are provided face to face, online and via phone.



## Welfare and financial services

Confidential support, information, advocacy and referral for students on a wide variety of academic, personal and financial matters. Provides financial support such as Equity Emergency and Work Integrated Learning (WIL) Bursaries and food support to students with demonstrated need.



## Complex academic support

Direct referrals can be made to the Student Success team to support students encountering complex circumstances, difficulties with their studies or seeking some direction to get back on track: [qut.to/earlyalert](https://qut.to/earlyalert)



## Disability and accessibility services

Provides reasonable adjustments and provision of Access Equity Plans for students who have a disability, injury, or health condition that is permanent, temporary, episodic or fluctuating.



## Student programs and initiatives

Social engagement and wellbeing support for all students through the delivery of a variety of programs, activities and events to promote connection and belonging, including QRSnet Program and Sensational Summer Initiatives.



## Harassment and discrimination advice

Confidential advice and support for students about how to report an incident and the help available.



## Chaplaincy

Provides pastoral care to students of all faiths or none on matters of a spiritual, ethical or personal nature.

## Contact us:

### Student Support:

☎ (07) 3138 2019      📍 GP-X300 and KG-C420  
✉ [studentservices@qut.edu.au](mailto:studentservices@qut.edu.au)      ⌚ 9am - 5pm, Monday - Friday

Students can find out more on the HiQ website [qut.to/support](https://qut.to/support)

Staff can find more information on the Digital Workplace [qut.to/studentssupportinfo](https://qut.to/studentssupportinfo)

### Medical Centres:

☎ (07) 3138 3161      📍 GP-X400 and KG-U240  
✉ [healthservices@qut.edu.au](mailto:healthservices@qut.edu.au)      ⌚ 8.30am - 5pm, Monday - Friday

Staff and students can find out more online at [medical-centre.qut.edu.au](https://medical-centre.qut.edu.au)

### How can I refer students?

Please feel free to refer students directly to our services. If a student is in distress, you may want to contact us directly yourself to arrange for a warm handover.