GAR GOEI LOKE

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Education History

PhD (Mathematics), National University of Singapore, 2019.

Advised by Prof Kim Chuan Toh and Prof Melvyn Sim.

Masters of Mathematics (Distinction)

Fitzwilliam College, University of Cambridge, 2012.

Publications

1 Zhou, M., C. Bandi, <u>G. G. Loke</u>, Z. Q. G. Liau, W. Wang. 2019. Intraday Scheduling with Patient Re-entries and Variability in Behaviours. Manufacturing & Service Operations Management. Forthcoming. (Earlier manuscript version: http://ssrn.com/abstract=3451911)

Working Papers in the Public Domain

- 1 <u>Loke, G. G.</u>, Q. Tang, Y. Xiao. 2020. Decision-driven Regularization: Harmonizing the Predictive and Prescriptive. In preparation for submission to Management Science.
 - Online: http://ssrn.com/abstract=3623006
 - To be presented at INFORM Annual Meeting 2020.
- Bandi, C., <u>G. G. Loke</u>. 2018. Exploiting Hidden Convexity for Optimal Flow Control in Queueing Networks. Reject & Resubmit in Operations Research.
 - Online: https://ssrn.com/abstract=3190874
 - Presented at: INFORMS Annual Meeting 2019, Seattle; APS Conference 2019, Brisbane;
 MSOM Conference 2019, Singapore; Mostly OM 2019, Shenzhen
- 3 Jaillet, P., <u>G. G. Loke</u>, M. Sim. 2018. Strategic Manpower Planning under Uncertainty. Major Revision in Operations Research.
 - Online: https://ssrn.com/abstract=3168168
 - Presented at: MSOM Conference 2018, Dallas, INFORMS Annual Meeting 2017, Houston
- 4 Xie, J., <u>G. G. Loke</u>, M. Sim, S. W. Lam. 2018. The Analytics of Bed Shortages Coherent Metric, Prediction and Optimization. Submitted to Operations Research.
 - Online: https://ssrn.com/abstract=3041878
 - Awarded Best Student Paper at POMS-HK 2018.

Working Papers

- 1 A Robustness Framework for Resource Allocation with Both Demand and Supply Uncertainty
 - On-going work with Y. F. Lim (SMU) and P. Wang
 - Presented at INFORMS Annual Meeting 2019, Seattle
- 2 Inventory-responsive Donor Management Policy: A Tandem Queueing Network Model
 - On-going work with Y. Gao (SMU), T. B. N. Yeo and T. Zhu
 - To be presented at INFORMS Annual Meeting 2020

Updated: 06 November 2020

Consultancy Projects

Water Management and Dispatch from a Robust Perspective
With Public Utilities Board and Government Technology Agency, Singapore
Featured on https://medium.com/dsaid-govtech/using-robust-optimization-and-mixed-integer-programming-to-manage-singapores-water-resources-a0b899afe601

Honorary Appointments

Dec 2019 – : Data Science Fellow, Government Technology Agency, Singapore Present

Professional Employment History

Professional Employment History				
Jun 2019 – :	NUS Business School, National University of Singapore			
Present	Visiting Assistant Professor, Department of Analytics & Operations			
Feb 2019 - :	Smart Nation and Digital Government Office, Prime Minister's Office			
May 2019	Senior Manager, Government Data Office. Roles include:			
	 Overseeing data governance policies and practices across government agencies and their partners 			
Aug 2018 - :	Government Technology Agency (GovTech)			
Feb 2019	Quantitative Analyst, Data Science and Al Department. Roles include:			
	Collaborating with agency policy units to scope, diagnose and analyse quantitatively policy levers, leading to concrete changes in policy actions or products that are integrated in daily policy operations			
Jan 2014 – :	Public Service Division, Prime Minister's Office			
Aug 2017	Lead Analyst (HR Intelligence), Strategic Planning & Research.			
	I served as Team Lead for a team of data scientists, responsible for employing statistical learning, mathematical modelling and optimization with the aim of:			
	• Evaluating HR policies such as organizational structure, performance management, recruitment, retention and employee engagement			

PhD Students

N	Minglong ZHOU, Department of Analytics & Operations, NUS Business School.	Expected to graduate 2021
Υ	angge XIAO, Institute of Operations Research & Analytics, NUS.	Expected to graduate 2023

nascent HR Analytics capabilities

Providing consultancy to public service agencies and helping them develop

Teaching

2019/2020	:	Sectional instructor for first-year Decision Analytics using Spreadsheets (Latest evaluation: 4.6/5.0)
2017	:	Tutor for first-year Linear Algebra (Evaluation: 4.2/5.0)

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Other Experiences / Achievements

2010	: Trained the Singapore team to the International Mathematics Olympiad (IMO) in Kazakhstan (Observer B)
2007	: Represented Singapore in the IMO in Hanoi (Bronze)