

Gerardo A. Gándara

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EDUCATION

Southern Methodist University
Full Stack Web Developer

Dallas, Tx
Sep 2020

Universidad Interamericana de Puerto Rico Recinto Metropolitano
Bachelor of Arts in Sports Management

Cupey, PR
May 2017

SKILLS

- Exceptional organizational and customer service skills.
- Outstanding knowledge of browser-based technologies as HTML, CSS, JavaScript, jQuery, Responsive Design, Bootstrap, Foundation ZURB, Handlebars, Local Storage, Session Storage and React.js.
- API interaction knowledge: API, JSON and AJAX.
- Highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner.
- Profound creative and analytical problem-solving and troubleshooting skills.
- High verbal and written communication skills.

EXPERIENCE

Recaro Aircraft Seating
Spares Coordinator

Fort Worth, Tx
Aug 2019-Present

- Enter and process customer spares PO s in SAP for airlines.
- Manage and track all open orders in SAP until each customer PO is completed and closed.
- Ensure consistent on-time delivery performance of spare parts per customer requirements meeting all RECARO s standard quality requirements. Regular interaction with customers via email and phone.

Recaro Aircraft Seating
Assembler

Fort Worth, Tx
Sept 2018 -Aug 2019

- Assemble various parts into sub or final assemblies.
- Conduct self-inspections on completed assemblies.
- Meet quality specifications and work specifications operational procedures.
- Support and maintain 5S initiatives.

RLR Sports

Promotions/Marketing/Special Events Coordinator

Caguas, PR
October 2016-Aug 2017

- Assist Los Criollos de Caguas professional baseball team in Puerto Rico coordinating and integrating various marketing and communication activities.
- Event coordinator with Pro Camps Worldwide for MLB-PA in The Goodwill Tour Youth Clinic in Carolina, P.R.
- Event coordinator in MLB's Pitch, Hit and Run in Puerto Rico.

ESPN **Bristol, CT**
Bilingual Stats and Information Summer Intern June 2016-August 2016

- Research, write and edit content for Bottom line on four ESPN International and Domestic Spanish-language networks. Worked specially with research on EURO 2016 and the Río Olympics.
- Contributed for @ESPNDatos Twitter account, which has +160,000 followers.
- Participated on “ESPN: The Pitch” Intern Business Idea Competition.
- Provide stats and important information to commentators and analyst for different events in the Río Olympics. Provide content to all ESPN outlets with statistical background and historical context for sports news and events during the Olympics.

Marriott Hotels **San Juan, PR**
Lead Parking Attendant Feb 2018 - Present

- Monitor and direct personal and commercial vehicle traffic on property, including guest vehicles, taxi cabs, limousines, and buses, to ensure vehicles are legally parked and to maintain a smooth and efficient flow of traffic.
- Supply guests with directions and information regarding property amenities, services, and hours of operation, and local areas of interest and activities.

Alight Solutions **San Juan, PR**
Bilingual Customer Service Representative August 2017- Oct 2017

- Enroll employees from different companies to their benefits.
- Assist customers with their questions about their Health and Welfare in their annual enrollment period.

Ameripark, LLC **San Juan, PR**
Valet Supervisor – Plaza Las Americas (Mall) August 2014-Sept 2017

- In charge of over 20 employees in 7 different locations across the mall. A constant evaluator of opportunities for self-development and team-member development.
- Scheduler, ensuring no full-time employees exceeds 29 hours a week.
- Perform data analysis and provide recommendations to achieve labor management.

Carolina Lomanview **Carolina, PR**
Basketball Coach Jan 2012 – Aug 2016

- Teach, coach and develop basketball players from the ages 5 to 18.
- Conduct and supervise practices / player conditioning.
- Prepare and implement game strategies and basketball analytics.

Disney’s Typhoon Lagoon Water Park **Orlando, FL**
Slide Operator August 2011-January 2012

- Collaborate with the coordinators to ensure the delivery of efficient, high-quality service.
- Went above and beyond to make sure the customers’ needs were met.

ESPN Puerto Rico Tip-off 2015 **San Juan, PR**
Media and Hospitality Coordinator November 2015

- Assist and coordinate on fan activities and deliver box scores to TV and Radio.

FIBA Marchand Continental Championship Cup 2015

Team Host to Dominican Republic

San Juan, PR

August 2015

- Coordinate team's snacks, bus to games, practices and any cultural activities in their visit to Puerto Rico.