



Date : 02 Jan 2025

Dear Ganeshan Guruswamy,

We hereby acknowledge that your claim has been submitted via Medi Assist Portal, and we wish to convey that the mandatory documents ID PROOF of Guruswamy Arumugam, are missing. Please provide the required details using the following link <https://massist.in/MASIST/87ba0kp> at the earliest. Please ignore if already submitted.

As per the recent IRDA and insurer guidelines, we need the following to register and proceed with your claim :

PAN card copy of proposer/employee (mandatory if the claim amount is >100,000/-) Any Govt issued photo ID of the patient, like Aadhar, PAN, DL, Passport, and Voter ID. Address proof of the patient (if photo ID do not contain address) like Aadhar,DL,Passport or Voter ID. If the patient is a baby and does not have any of the above, the birth certificate will suffice. Feed the correct bank account number. Any check bounce due to the wrong account number, may take a long time for rectification and payment.

Please help us to help you in a better way !

Stay safe and stay healthy !

Warm Regards,

Team Medi Assist

Medi Assist Insurance TPA Pvt. Ltd

(Formerly known as Medi Assist India TPA Private Limited) CIN: U85199KA1999PTC025676. Regd Off: Tower "D", 4th floor, IBC Knowledge Park, 4/1, Bannerghatta Road, Bangalore - 560 029.

Helpline: 0120-6937324

Disclaimer: The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility.



THIS IS A SYSTEM GENERATED CORRESPONDENCE. PLEASE DO NOT REPLY TO THIS EMAIL

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