

Customer Success Grant - Intern Training Program

Grant Details

Goal of this document is to outline program details, grant requirements and any expectations of applicants that you can also use to prepare your application to request resources & support.

What You Get

- Swag to support your team's milestones
- ... and more.

What You Gain

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Today vs. Future State

Program Description

Intern Program

What Does the Customer Do?

- Understand which track(s) their intern(s) will complete during their internship and assign
- Update the template with the information needed
- Update the webinar dates as needed (or provide link to the pre recorded webinar)
- Decide whether they will do a Viz Games or other enrichment activities
- Deliver the program to their interns.

What Does Tableau Do?

- Provide the program documentation to the customer contact
- Provide support locating webinar information
- Provide swag if appropriate
- Encourage our customers to adopt the program

- Connect customer with resources such as professional services or partners if help is required to implement
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How It Works

This is a self paced program that comes “in a box” which consists of 3 tracks:

1. Introductory
2. Power User
3. Advanced

The information is organized and easy for our customers to use:

- leverages eLearning (free for students at accredited academic institutions)
- leverages publicly available webinars
- provides places to add enrichment activities

We suggest having someone invest in the program to provide enrichment activities and the documentation suggests a few potential ones.

Customers are welcome to take advantage of our professional services or partners if they need more support/help in delivering the intern program (or want to extend it but do not have the resources).

This program could also be thought of as a new user onboarding program.

Program Example

Frequently Asked Questions

Link to Additional Information:

[Tableau Training for Interns.docx](#)

Grantor Contact Information:

If you have difficulty accessing the full announcement electronically, please contact: ggani@tableau.com

Resource Opportunity Number:

BP-ITP-20-009

Posted Date:

August 4, 2020

Resource Opportunity Title:

Intern Training Program

Last Updated Date:

August 4, 2020

Supporting Blueprint Pillar:

Proficiency

Original Closing Date for Applications:

December 31, 2020

Subcategory:

Development

Current Closing Date for Applications:

December 31, 2020

Opportunity Category:

Discretionary

Funding Instrument Type:

Grant

Category of Funding Activity:

Agility

Cost Sharing or Matching Requirement:

No

Expected Number of Awards:

10

Application Required:

Yes

Version:

Synopsis 1

Blueprint Value Number(s):

1.002 -- Programs to Increase Proficiency

Eligibility

Eligible Applicants:

Others (see text field entitled "Additional Information on Eligibility" for clarification)

Additional Information on Eligibility:

- CSM Support Customer Accounts
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