Customer Success Grant - Community Onboarding Program

Grant Details

Goal of this document is to outline program details, grant requirements and any expectations of applicants that you can also use to prepare your application to request resources & support.

What You Get

- Tableau SME to join calls and answer questions
- Planning material and meeting topic ideas
- … and more

What You Gain

- An ongoing process to onboard new users
- A foundation to start your COE efforts
- A communication plan for level setting logistics

Today vs. Future State

Today when people download a Tableau license, and they are new to your Tableau community, they want to know what is available to them and how to get started with all the programs we run. That is where the onboarding call comes in.

Program Description

Community Onboarding Program improve communications within our organization's community. The purpose of the Onboarding call is to identify critical resources for new users to establish a clear . It is not about training people, but about reviewing basic housekeeping rules such as; 'How to connect with a Tableau Doctor', 'Helpful websites and internal resources', 'How to publish to the Tableau Server' and anything specific to the organization. many more topics that can be reviewed answering questions live, point people in the right direction of where they can find additional resources.

How It Works

Program Example

Frequently Asked Questions

    1.

Link to Additional Information

Grantor Contact Information:

If you have difficulty accessing the full announcement electronically, please contact: ggani@tableau.com

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Resource Opportunity Number:	**Posted Date:**
BP-COP-20-008	August 4, 2020
Resource Opportunity Title:	**Last Updated Date:**
Community Onboarding Program	August 4, 2020
Supporting Blueprint Pillar:	**Original Closing Date for Applications:**
Community	December 31, 2020

Subcategory:	**Current Closing Date for Applications:**
Communication	December 31, 2020
Opportunity Category:	**Funding Instrument Type:**
Discretionary	Grant
Category of Funding Activity:	**Cost Sharing or Matching Requirement:**
Agility	No
Expected Number of Awards:	**Application Required:**
10	Yes
Version:	
Synopsis 1	

Blueprint Value Number(s):

1.005 -- Programs to Establish & Improve Community Communication

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Eligibility

Eligible Applicants:

Others (see text field entitled "Additional Information on Eligibility" for clarification)

Additional Information on Eligibility:

• CSM Support Customer Accounts