



Adding NetApp Support Site accounts to Cloud Manager

Cloud Manager

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Adding your NetApp Support Site account to Cloud Manager is required to deploy a BYOL system. It's also required to register pay-as-you-go systems and to upgrade ONTAP software.

Watch the following video to learn how to add NetApp Support Site accounts to Cloud Manager. Or scroll down to read the steps.



What you'll need

You need to create a Connector before you can change Cloud Manager settings. [Learn how.](#)

Steps

1. If you don't have a NetApp Support Site account yet, [register for one](#).
2. In the upper right of the Cloud Manager console, click the Settings icon, and select **Credentials**.



3. Click **Add Credentials** and select **NetApp Support Site**.
4. Specify a name for the account and then enter the user name and password.

- The account must be a customer-level account (not a guest or temp account).
- If you plan to deploy BYOL systems:
 - The account must be authorized to access the serial numbers of the BYOL systems.
 - If you purchased a secure BYOL subscription, then a secure NSS account is required.

5. Click **Create Account**.

What's next?

Users can now select the account when creating new Cloud Volumes ONTAP systems and when registering existing systems.

- [Launching Cloud Volumes ONTAP in AWS](#)
- [Launching Cloud Volumes ONTAP in Azure](#)
- [Registering pay-as-you-go systems](#)
- [Learn how Cloud Manager manages license files](#)

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