

Gregory Getchell

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Web Developer • Front End Developer

PERSONAL SUMMARY

An accomplished individual who strongly believes in the power of the Internet, with an intense desire to learn how to improve the webs core functionality, and to be involved in its future development. Right now I am looking to enter into the Web Developer field at an entry level position with a company that offers a unique work environment within which I can thrive and grow along with the company.

LANGUAGES

HTML5, CSS3, HTML5 Semantics, SASS, SCSS, JavaScript, jQuery,
Git, GitHub, Google Chrome Dev Tools, Google Analytics.

WORK EXPERIENCE

December 2005

FIELD SERVICE ANALYST

CompuCom Systems Inc.

Providing on-the-job training to new hires.

Keeping customers up to date with what is going on as regards to their reported problems.

Providing client support via telephone and email.

Providing operational support to internal employees and customers as per precise business requirements.

Dealing with customer' questions regarding product technology, via telephone, e-mail, face to face and web chat.

Responsible for high level system problem troubleshooting and for coming up with unique approaches to problem solving.

Keeping accurate time and expense management, to reduce any possible overtime when not necessary.

FIELD SERVICE TECHNICIAN

October 2004 - December 2005

Town Business Systems

Keeping customers up to date with what is going on as regards to their reported problems.

Providing external client support via telephone and email.

Providing operational support to internal departments and external suppliers as per precise business requirements.

Dealing with customer' questions regarding product technology, via telephone, e-mail, face to face and web chat.

Responsible for high level system problem troubleshooting and for coming up with unique approaches to problem solving

Keeping accurate time and expense management.

EDUCATION

Freecodecamp.com Virtual online program Front End Developer Certificate, working on Back-End	November 2015 - present
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Capella Education Company, New York Mobile Friendly Web Development Certificate Degree	April 2016 - June 2016
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Wentworth Institute of Technology, Boston, MA Applied Science in Electronics Engineering Associates Degree	January 2003 - June 2006
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Northeastern University, Boston, MA Software Development Certificate Degree	April 2000 - June 2001
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Member of:

- Boston PHP Group
- Boston CSS Group
- Boston Front End Developers Group
- Boston HTML5 Game Development Group
- Boston Golang Group
- Boston GDG Group
- seasonal member of Amateur Telescope Makers of Boston