

# A catalog of regular rules in personnel scheduling problems

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## 1 Definitions and notations

We assume that time is divided in discrete consecutive *intervals*  $\mathcal{I}$  and that  $\Sigma$  is a finite and non empty set of *status*. A status describes an assignment (e.g., working activity, rest break) for a given interval  $i \in \mathcal{I}$ . We therefore call *schedule* any sequence of status, no matter its size. In particular,  $\epsilon$  denotes an empty schedule and given a status  $s \in \Sigma$  and an integer  $i \in \mathbb{N}$  we note  $s^i$  the schedule consisting of  $i$  successive status  $s$ . Each status  $s \in \Sigma$  might have a “cost”, denoted as  $c_s$ . This cost might represent, for instance, the number of working periods of the status. In the following we explicitly refer to two Personnel Scheduling Problems (PSP): the Nurse Scheduling Problem (NSP) and the Multi-Activity Shift Scheduling Problem (MASSP). For each of these problems, Table 1 presents an example of sets  $\mathcal{I}$  and  $\Sigma$  that we will reuse throughout this document.

	$\mathcal{I}$	$\Sigma$
NSP	days	$\{Early (E), Late (L), Night (N), Day-off (O)\}$
MASSP	15-min intervals	$\{Activity 1 (A_1), Activity 2 (A_2), Rest (R), Break (B), Lunch (L)\}$

Table 1: Example of interpretation of our formalism for different PSP.

A *regular rule* is a set of schedules (possibly infinite) that can be represented by a regular language over the alphabet  $\Sigma$ . It implicitly models a working regulation usually expressed as a verbal expression (e.g., “a *Night* shift cannot immediately precede an *Early* shift” or “a working day cannot contain more than five assignments of *Activity 1*”). This document proposes a list of generic rules commonly present in the PSP literature, and a way of modeling them with our framework composed of four standard parametric rules (**cardinality**, **stretch**, **pattern**, **knapsack**) as well as four operations (**side**, **windows**, **periodic**, **mask**) and some usual operations on regular language as union, intersection or complementation.

## 2 One-level rules

We can express some rules using intervals  $\mathcal{I}$  as time basis (e.g., constraining a number of *Night* shifts assignments in an NSP or bounding a number of consecutive intervals with the same activity in a MASSP). In the following we call these rules *one-level rules* in contrast to multi-level rules that we will define in the next section. We can identify two categories of one-level rules. The *horizontal rules* are expressed over the entire schedule whereas *local rules* constrain only some sub-sequences of a schedule (e.g., blocks of consecutive identical status). Let  $\Sigma = \{s_1, \dots, s_n\}$  a set of  $n \geq 2 \in \mathbb{N}$  status and let  $\mathcal{T} = \{\Sigma_1, \dots, \Sigma_m\}$  be a partition of  $\Sigma$  of size  $m \in \{2, \dots, n\}$ . For all  $i \in \{1, \dots, m\}$ , we call  $\Sigma_i$  the type of any status in  $\Sigma_i$  and we can assume without loss of generality that  $s_i \in \Sigma_i$ . Let  $\mathcal{P} = \Sigma'_1, \dots, \Sigma'_{m'}$  with  $m' \geq 2 \in \mathbb{N}$  be a sequence of elements in  $\mathcal{T}$  such that for all  $i \in \{1, \dots, m'-1\}$ ,  $\Sigma_i \neq \Sigma_{i+1}$ . Finally, let  $c_i \in \mathbb{R}^+$  be a assignment cost associated with any assignment in  $\Sigma_i$  for all  $i \in \{1, \dots, m\}$ . To not overload the notations, we do not make the difference between a status  $s \in \Sigma$  and the corresponding singleton  $\{s\}$ .

### 2.1 Horizontal rules

**Cardinality:** for all  $i \in \{1, \dots, m\}$ , there must be at least  $l_i \in \mathbb{N}$  and at most  $u_i \geq l_i \in \mathbb{N} \cup \{\infty\}$  occurrences of a status in  $\Sigma_i$ ,

$$\text{cardinality}(\langle \Sigma_1, \dots, \Sigma_m \rangle, \langle l_1, \dots, l_m \rangle, \langle u_1, \dots, u_m \rangle).$$

*Example (NSP).*  $\text{cardinality}(\langle N, O, \{E, L\} \rangle, \langle 0, 2, 0 \rangle, \langle 2, 3, \infty \rangle)$  this rule ensures that a schedule must have at most 2 “number of *Night* shifts and between 2 or 3 days-off”.

*Example (MASSP).*  $\text{cardinality}(\langle \{A_1, A_2\}, \{R, B, L\} \rangle, \langle 12, 0 \rangle, \langle 24, \infty \rangle)$  this rule ensures that the “total working time lies between 3 and 6 hours”.

**Cardinality (periodic partial variant):** this is a cardinality rule that is only applied to the subsequence build by keeping only the  $i$ th assignment of a schedule if there is  $(q, r) \in \mathbb{N} \times \{0, \dots, k-1\}$  such that  $i = kq + r$  and  $b_r = 1$  where  $k \in \mathbb{N}^*$  and  $b_0 \dots b_{k-1} \in \{0, 1\}^k$ ,

$$\text{mask}(\Pi^C, b_0 \dots b_{k-1})$$

where  $\Pi^C$  is a cardinality rule.

*Example (NSP).*  $\text{mask}(\Pi^C, 0000011)$  only applies the rule  $\Pi^C$  to weekend days (assuming schedules start on a Monday).

**Knapsack:** this rule guarantees that the sum of the *status* assignment costs is at least  $l \in \mathbb{R}^+$  and at most  $u \geq l \in \mathbb{R} \cup \{\infty\}$ ,

$$\text{knapsack}(\langle \Sigma_1, \dots, \Sigma_m \rangle, \langle c_1, \dots, c_m \rangle, l, u).$$

*Example (NSP).* “The total working time in a schedule must fall between 28 and 40 hours”. This rule is represented by  $\text{knapsack}(\langle \{E, L\}, N, O \rangle, \langle 7.5, 10, 0 \rangle, 28, 40)$ , where *Night* shifts are 10 hours long and *Early* and *Late* shifts last 7.5 hours.

**Pattern:** in this rule assignment types must appear in the order defined by  $\mathcal{P}$  and the  $i$ th stretch of assignments of the same type must have a size of at least  $l_i \in \mathbb{N}^*$  and at most  $u_i \geq l_i \in \mathbb{N} \cup \{\infty\}$  for all  $i \in \{1, \dots, m'\}$ ,

$$\text{pattern}(\langle \Sigma_1, \dots, \Sigma_m \rangle, [\Sigma'_1 \dots \Sigma'_{m'}], \langle l_1, \dots, l_{m'} \rangle, \langle u_1, \dots, u_{m'} \rangle).$$

*Example (MASSP).*  $\text{pattern}(\langle R, \{A_1, A_2, B, L\} \rangle, [R\{A_1, A_2, B, L\}R], \langle 16, 1, 16 \rangle, \langle \infty, \infty, \infty \rangle)$  is a representation of the rule “At least four hours of *Rest* activities have to be placed at the beginning and at the end of the schedule, there must be at least one other activity during the day”.

**Pattern (0-stretch variant):** as a pattern rules, assignment types must appear in the order defined by  $\mathcal{P}$  and the  $i$ th stretch of assignments of the same type must have a size of at least  $l_i \in \mathbb{N}^*$  and at most  $u_i \geq l_i \in \mathbb{N} \cup \{\infty\}$  for all  $i \in \{1, \dots, m'\}$ , except for one stretch  $j \in \{1, \dots, m'\}$  for which  $l_j = 0$ .

$$\Pi^{\mathcal{P}} \cup \Pi^{\mathcal{P}_j}$$

where  $\Pi^{\mathcal{P}}$  is the corresponding pattern rule assuming  $l_j = 1$  and  $\Pi^{\mathcal{P}_j}$  is the pattern rule build as follow: if  $j = 1$  or  $j = m'$  or  $\Sigma'_{j-1} \neq \Sigma'_{j-1}$  then simply remove  $j$  from  $\{1, \dots, m'\}$  in the pattern definition, otherwise, remove  $j$  and  $j-1$  from  $\{1, \dots, m'\}$  and replace  $l_{j+1}$  (resp.  $u_{j+1}$ ) by  $l_{j-1} + l_{j+1}$  (resp.  $u_{j-1} + u_{j+1}$ ). Such a variant is easy to generalize to a set of  $m'' \leq m' \in \mathbb{N}^*$  that may not appear in the pattern by doing the union of the  $2^{m''}$  resulting pattern rules.

## 2.2 Local rules

**Stretch:** for all  $i \in \{1, \dots, m\}$ , the consecutive assignments with the same type  $\Sigma_i$  must appear in stretches of length between  $l_i \in \mathbb{N}^*$  and  $u_i \geq l_i \in \mathbb{N} \cup \{\infty\}$ ,

$$\text{stretch}(\langle \Sigma_1, \dots, \Sigma_m \rangle, \langle l_1, \dots, l_m \rangle, \langle u_1, \dots, u_m \rangle).$$

*Example (NSP).* The rule “Days-off has to appear in stretches with size at least 2, and a valid schedule cannot have more than 3 consecutive *Nights*” is represented by  $\text{stretch}(\langle N, O, \{E, L\} \rangle, \langle 1, 2, 1 \rangle, \langle 3, \infty, \infty \rangle)$ .

**Stretch ( $\infty$ -side variant):** this rule relaxes the minimum length of stretches of type  $\Sigma_i$  for  $i \in \{1, \dots, m\}$  at the beginning and the end of a schedule,

$$\text{side}(\Pi^{u_i=\infty}, s_i^{l_i}, s_i^{l_i}) \cap \Pi^{l_i=1}$$

where  $\Pi^{u_i=\infty}$  (resp.  $\Pi^{l_i=1}$ ) is the rule obtained by replacing  $u_i$  by  $\infty$  (resp.  $l_i$  by 1). This rule is easily adaptable to several types of assignments and to consider the relaxation for only the end or only the beginning of a schedule.

*Example (NSP).* “Working shifts have to be in stretches of at least 4 assuming an infinite number of working shifts were allocated at the end of the previous planning”. This rule can be modeled through the  $\infty$ -side variant, allowing the schedule to start with any number of working shifts.

**Forbidden pattern:** no subsequence of size  $k \in \mathbb{N}^*$  can respect a pattern rule  $\Pi^P$ ,

$$\text{windows}(\Pi^P, k, 0, 0).$$

More complex variants can be formalized by doing the union of different pattern rules and/or by intersecting such rules for different values of  $k$ .

*Example (NSP).* The rule “A *Night* shift cannot be followed by an *Early* shift” can be modeled using  $\Pi^P \text{pattern}(\langle N, E, \{O, L\} \rangle, [NE], \langle 1, 1 \rangle, \langle \infty, \infty \rangle)$  and  $k = 2$ .

### 3 Multi-level rules

*Multi-level rules* use intervals  $\mathcal{I}$  as a first level time basis and then express some regulations on a larger time basis. For example, in a NSP, some regulations may constrain the number of weeks (i.e., second level) containing a certain number of days-off (i.e., first level). This last example would use a periodic basis of seven days and we call such rules *periodic rules*. On the contrary, *sliding rules* consider a rolling basis as a second level. For example, a MASSP may ensure that every sub-sequence of 10 consecutive symbols (i.e., second level) does not contain more than a certain number of a given activity (i.e., first level).

These rules usually use an horizontal rule, hereafter denoted by  $\Pi$  as a first level and use a  $k$ -intervals basis with  $k \geq 2 \in \mathbb{N}$  on which they express the second level rule.

#### 3.1 Periodic rules

**Periodic rule:** the rule  $\Pi$  is applied periodically on a  $k$  interval basis,

$$\text{periodic}(\Pi, \Pi^B, k)$$

where  $\Pi^B$  denotes an automaton whose language is a set of words that contain only the symbol 1 (e.g.,  $\text{cardinality}(\langle 0, 1 \rangle, \langle 0, 0 \rangle, \langle 0, \infty \rangle)$ ).

*Example (NSP).* The “Rule  $\Pi$  must be respected every week” is modeled with  $k = 7$ .

**Periodic rule (cardinality variant)** a rule  $\Pi$  is applied at least  $l \in \mathbb{N}$  and at most  $u \in \mathbb{N}^*$  periods on a  $k$  interval basis,

$$\text{periodic}(\Pi, \Pi^B, k)$$

where  $\Pi^B$  is the cardinality rule  $\text{cardinality}(\langle 0, 1 \rangle, \langle 0, l \rangle, \langle \infty, u \rangle)$ . Such a rule can easily be extended to also constrain the number of periods where  $\Pi$  is not respected.

*Example (MASSP).* With  $(l, u, k) = (1, \infty, 48)$  allows to guarantee that “at least one half a day has to respect the rule  $\Pi$ ”.

**Periodic rule (stretch variant)** a rule  $\Pi$  is applied to consecutive periods of  $k$  intervals by blocks of at least  $l \in \mathbb{N}^*$  and at most  $u \geq l \in \mathbb{N} \cup \{\infty\}$ ,

$$\text{periodic}(\Pi, \Pi^{\mathcal{B}}, k)$$

where  $\Pi^{\mathcal{B}}$  is the stretch rule  $\text{stretch}(\langle 0, 1 \rangle, \langle 0, l \rangle, \langle \infty, u \rangle)$ . Such a rule can easily be extended to also constrain the number of consecutive periods where  $\Pi$  is not respected.

*Example (NSP).* “If a week respect the rule  $\Pi$ , so must do the two next ones” is modeled with  $k = 7$ ,  $l = 3$ ,  $u = \infty$ .

**Periodic rule (slided-cardinality variant)** a rule  $\Pi$  is respected at least  $l \in \mathbb{N}$  and at most  $u \geq l \in \mathbb{N} \cup \{\infty\}$  periods of  $k$  intervals for each sequence of  $k' \geq 2 \in \mathbb{N}$  consecutive periods,

$$\text{periodic}(\Pi, \text{windows}(\overline{\Pi^{\mathcal{B}}}, k', 0, 0), k)$$

where  $\Pi^{\mathcal{B}}$  is the cardinality rule  $\text{cardinality}(\langle 0, 1 \rangle, \langle 0, l \rangle, \langle \infty, u \rangle)$ .

*Example (MASSP).* “Over five rolling days, at least two days must satisfy the rule  $\Pi$ ” this rules uses  $k = 96$ ,  $k' = 5$ ,  $l = 2$  and  $u = \infty$ .

**Periodic rule (partial variant)** each period of  $k$  intervals, when keeping only the  $i$ th assignment of this period if there is  $(q, r) \in \mathbb{N} \times \{0, \dots, k-1\}$  such that  $i = kq + r$  and  $b_r = 1$  where  $b_0 \dots b_{k-1} \in \{0, 1\}^k$ , must respect the rule  $\Pi$ ,

$$\text{mask}(\text{periodic}(\Pi, \Pi^{\mathcal{B}}, \sum_{i=0}^{k-1} b_i), b_0 \dots b_{k-1})$$

where  $\Pi^{\mathcal{B}}$  denotes an automaton whose language is a set of words that contain only the symbol 1 (e.g.,  $\text{cardinality}(\langle 0, 1 \rangle, \langle 0, 0 \rangle, \langle 0, \infty \rangle)$ ). Such rule can be enriched by using any of binary automaton instead of  $\Pi^{\mathcal{B}}$  (e.g., the ones presented before in this section).

*Example (NSP).* “Every weekend must respect the rule  $\Pi$ ” is build with  $k = 7$  and the binary sequence 0000011.

### 3.2 Sliding rules

**Sliding rule** the rule  $\Pi$  is applied on every sub-sequence of  $k$  consecutive status,

$$\text{windows}(\overline{\Pi}, k, 0, 0).$$

*Example (MASSP).* “Over each rolling hour, the rule  $\Pi$  must be respected” is a sliding rule with  $k = 4$ .

**Sliding rule (cardinality variant)** the rule  $\Pi$  must be respected between  $l \in \mathbb{N}$  and  $u \geq l \in \mathbb{N} \cup \{\infty\}$  times over all sub-sequences of  $k$  consecutive assignments,

$$\text{windows}(\Pi, k, l, u).$$

*Example (NSP).* “5 consecutive days without a day-off is authorized at most twice” use a cardinality rule  $\Pi = \text{cardinality}(\langle O, \Sigma \setminus \{O\} \rangle, \langle 1, 0 \rangle, \langle \infty, \infty \rangle)$ ,  $k = 5$ ,  $l = 0$  and  $u = 2$ .

## 4 Logical rules

They allow to enforce logical links between a set of rules. For instance, “if  $\Pi$  is respected, then  $\Pi'$  is not mandatory”. The classical operations on regular languages (i.e., intersection, union and complementation) are usually sufficient to model these rules. We proposes two examples implying links between two rules  $\Pi$  and  $\Pi'$ .

**Exclusive or rule** either  $\Pi$  is respected or  $\Pi'$  is respected but not both,

$$(\Pi \cup \Pi') \cap (\overline{\Pi \cap \Pi'})$$

which can be generalized to a finite set of rules of size three or more.

**Conditional rule** if  $\Pi$  is respected then  $\Pi'$  must also be respected,

$$(\Pi \cap \Pi') \cup \overline{\Pi}$$

which can be generalized to a finite set of rules of size three or more.

*Example (MASSP).* “If there are more than 16 intervals of working activities, then there must be at least 4 intervals assigned to a *Break*”. This is an example of a conditional rule.