

GEORGE G. GOTTEMOELLER

614-787-5190 • george.gottemoeller@gmail.com
github.com/ggottemo

WORK EXPERIENCE

TD Synnex, Obetz, OH

Electronics Repair Technician I (October 2021 - Current)

- Analyze, troubleshoot, repair, and resolve technical problems on equipment and components
- Resolve integration and configuration problems according to provided specifications
- Manage the repair of multiple systems concurrently
- Log detailed information regarding repairs via a database
- Perform basic through-hole soldering when necessary for board-level repairs

Microcenter, Columbus, OH

Parts Coordinator (May 2021 - September 2021)

- Responsible for locating and ordering parts requested by team members for repairs
- Assisted colleagues with troubleshooting procedures to determine the point of failure on a device
- Communicated with vendors regarding part orders, returns, and in-warranty repairs
- Certified through Dell, HP, and Lenovo to order parts and service units
- Ensured the budget was never exceeded for individual units requiring multiple repairs

Microcenter, Columbus, OH

Product Repair/Test Technician (October 2020 - May 2021)

- Used problem solving and critical thinking to discover the cause of nonfunctional products
- Collaborated with team members to repair products promptly and order required parts
- Repaired various product types, ranging from computers and laptops to TVs, monitors, and 3D printers
- Increased knowledge of the inner hardware and disassembly process for various popular electronics
- Organized the status of product transfers using LibreOffice Base

Columbus City Schools, Columbus, OH

Web Development Intern (May 2020 - August 2020)

- Used software to plan visual layout and backend structure of website and databases
- Regularly communicated with leadership to ensure goals were being met
- Used a combination of HTML, CSS, PHP, Javascript, and SQL as needed to fulfill project objectives. Features included a CRUD system to manage the MySQL database, an Ajax-powered live search, and converting completed HTML forms to printable PDFs through the use of PHP
- Managed time and project priorities to complete objectives in an effective manner

SKILLS & CERTIFICATIONS

HP Commercial Desktops, Workstations, and Notebooks Service Qualification

Issued June 2021

Dell TechDirect 1000 Enterprise Foundations (Course: FN_PRO_1185)

Issued May 2021

Lenovo RASERVICE - Notebook, Tablet, Desktop & Workstation Authorized Technician

Issued May 2021

System Software: Working knowledge of Microsoft Office Suite, Visual Studio Code, Git/Github, Basic knowledge of Wireshark, Adobe Photoshop & After Effects

Programming Languages: Basic knowledge of R, C, C++, and Java. Working knowledge of Python

Web Development / Markup Languages: Working knowledge of HTML, CSS, JS, SQL, Bootstrap, Basic knowledge of PHP, SASS, jQuery, and React

Concepts: Responsive Web Design, Content Management Systems [CMS], Setup of Virtualbox and Digital Ocean virtual machines, Database Management, use of WordPress for streamlined website creation

Operating Systems: Operational knowledge of Windows 7/10, Linux, and Mac OS

EDUCATION

University of Kentucky, Lexington, KY

Bachelor of Science in Information Communication Technology