



GONZALO GRAÑA

DATA ANALYST

PROFESIONAL EXPERIENCE

EXPEDIA GROUP | Lodging Service Associate
Feb 2018 – Currently. (Madrid, Spain)

Tasks

- Support in the large accounts consolidation and reporting.
- Exercise sound judgment and maintain compliance on behalf of Expedia and Global Financial Operations while working with multiple vendors and departments.
- Audit tax settings and assist on jurisdiction wide tax setup.
- Train, by phone, new hotel partners on tools and processes that wil I optimize their products on Expedia Group sites.

EXPEDIA GROUP | Lodging Partner Associate
Apr 2016 - Jan 2018. (Prague, Czech Rep.)

Tasks

- Create, maintain, distribute and track assigned reports, projects, and other assignments as management requires.
- Provide operational support inclusive of revenue-generating work-types and complex supplier relations issues to hotel partners and Market Management team.
- Conduct investigations using internal and external resources to research and determine the cause of vendor issues.
- Manage the process of content, photo and promotion administration.

EUROSTARS THALIA HOTEL *** | Receptionist**
Oct. 2015 - Apr. 2016. (Prague, Czech Rep.)

Tasks

- Front desk management and customer service.
- Managing daily inventory and rates.

SOFTWARES & SKILLS

Excel

Salesforce

Tableau

SQL

Python

Teamwork

PROFILE

Through university and work experience I developed excellent analytical, team working and customer-oriented skills. I'm now looking forward to taking the next step in my career and reorient it to my passion: data analytics.

CONTACT

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[ggrana](#)

EDUCATION

MASTER IN BIG DATA & BUSINESS ANALYTICS
IFFE Business School
2021

MASTER IN PLANNING TOURIST DESTINATION MANAGEMENT
Universidade da Coruña
2015 – 2017

TOURISM DEGREE
Universidade da Coruña
2010 – 2014

LANGUAGES

English : High

Spanish : Native

Galician : Native