

# Correspondence: Timely Filing: Timely filing of

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POSTAL: START OF MAIL PIECE

## Identifiers

Claim ID: CLM-001

Subscriber ID: SUB-1001

Date of Service: 2024-10-05

Patient Name: Alexis Carter

## Summary & Cues

This correspondence concerns timely filing related to a claim. The payer indicates the claim missed the filing deadline. Language such as 'timely filing' and 'claim beyond filing window' appears. No payment considered due to lateness.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Timely Filing: Timely filing of

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POSTAL: none

## Identifiers

Claim ID: CLM-001

Subscriber ID: SUB-1001

Date of Service: 2024-10-05

Patient Name: Alexis Carter

## Summary & Cues

This correspondence concerns timely filing related to a claim. The payer indicates the claim missed the filing deadline. Language such as 'timely filing' and 'claim beyond filing window' appears. No payment considered due to lateness.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Timely Filing: Timely filing of

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POSTAL: none

## Identifiers

Claim ID: CLM-001

Subscriber ID: SUB-1001

Date of Service: 2024-10-05

Patient Name: Alexis Carter

## Summary & Cues

This correspondence concerns timely filing related to a claim. The payer indicates the claim missed the filing deadline. Language such as 'timely filing' and 'claim beyond filing window' appears. No payment considered due to lateness.

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# Correspondence: Timely Filing: Timely filing of

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POSTAL: END OF MAIL PIECE

## Identifiers

Claim ID: CLM-001

Subscriber ID: SUB-1001

Date of Service: 2024-10-05

Patient Name: Alexis Carter

## Summary & Cues

This correspondence concerns timely filing related to a claim. The payer indicates the claim missed the filing deadline. Language such as 'timely filing' and 'claim beyond filing window' appears. No payment considered due to lateness.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: EOB: Zero pay EOB

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POSTAL: START OF MAIL PIECE

## Identifiers

Claim ID: CLM-002

Subscriber ID: SUB-1002

Date of Service: 2024-09-18

Patient Name: Jordan Lee

## Summary & Cues

Explanation of Benefits (EOB) shows a payment of \$0.00 with denial/remark codes. This packet summarizes adjudication outcome and patient responsibility with zero payment.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: EOB: Zero pay EOB

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POSTAL: none

## Identifiers

Claim ID: CLM-002

Subscriber ID: SUB-1002

Date of Service: 2024-09-18

Patient Name: Jordan Lee

## Summary & Cues

Explanation of Benefits (EOB) shows a payment of \$0.00 with denial/remark codes. This packet summarizes adjudication outcome and patient responsibility with zero payment.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: EOB: Zero pay EOB

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POSTAL: none

## Identifiers

Claim ID: CLM-002

Subscriber ID: SUB-1002

Date of Service: 2024-09-18

Patient Name: Jordan Lee

## Summary & Cues

Explanation of Benefits (EOB) shows a payment of \$0.00 with denial/remark codes. This packet summarizes adjudication outcome and patient responsibility with zero payment.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: EOB: Zero pay EOB

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POSTAL: END OF MAIL PIECE

## Identifiers

Claim ID: CLM-002

Subscriber ID: SUB-1002

Date of Service: 2024-09-18

Patient Name: Jordan Lee

## Summary & Cues

Explanation of Benefits (EOB) shows a payment of \$0.00 with denial/remark codes. This packet summarizes adjudication outcome and patient responsibility with zero payment.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: Medical Records: Medical rec

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POSTAL: START OF MAIL PIECE

## Identifiers

Accession ID: ACC-55890

MR ID: MR-7782

Subscriber ID: SUB-1003

Date of Service: 2024-08-27

Patient Name: Miguel Alvarez

## Summary & Cues

Payer requests medical records/lab report documentation to support review. Includes instructions, due date, and mailing/fax details for the records request.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Medical Records: Medical rec

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POSTAL: none

## Identifiers

Accession ID: ACC-55890

MR ID: MR-7782

Subscriber ID: SUB-1003

Date of Service: 2024-08-27

Patient Name: Miguel Alvarez

## Summary & Cues

Payer requests medical records/lab report documentation to support review. Includes instructions, due date, and mailing/fax details for the records request.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Medical Records: Medical rec

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POSTAL: none

## Identifiers

Accession ID: ACC-55890

MR ID: MR-7782

Subscriber ID: SUB-1003

Date of Service: 2024-08-27

Patient Name: Miguel Alvarez

## Summary & Cues

Payer requests medical records/lab report documentation to support review. Includes instructions, due date, and mailing/fax details for the records request.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Medical Records: Medical rec

Packet pages 9-12 | Page 4 of 4 | Global Page 12

POSTAL: END OF MAIL PIECE

## Identifiers

Accession ID: ACC-55890

MR ID: MR-7782

Subscriber ID: SUB-1003

Date of Service: 2024-08-27

Patient Name: Miguel Alvarez

## Summary & Cues

Payer requests medical records/lab report documentation to support review. Includes instructions, due date, and mailing/fax details for the records request.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Receipt acknowledgement: R

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POSTAL: START OF MAIL PIECE

## Identifiers

Claim ID: CLM-004

Subscriber ID: SUB-1004

Patient Name: Priya Shah

## Summary & Cues

Acknowledgement of Appeal receipt. Tracking details and timelines are provided.  
No determination decision included in this packet.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: Receipt acknowledgement: R

Packet pages 13-16 | Page 2 of 4 | Global Page 14

POSTAL: none

## Identifiers

Claim ID: CLM-004

Subscriber ID: SUB-1004

Patient Name: Priya Shah

## Summary & Cues

Acknowledgement of Appeal receipt. Tracking details and timelines are provided.  
No determination decision included in this packet.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Receipt acknowledgement: R

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POSTAL: none

## Identifiers

Claim ID: CLM-004

Subscriber ID: SUB-1004

Patient Name: Priya Shah

## Summary & Cues

Acknowledgement of Appeal receipt. Tracking details and timelines are provided.  
No determination decision included in this packet.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Receipt acknowledgement: R

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POSTAL: END OF MAIL PIECE

## Identifiers

Claim ID: CLM-004

Subscriber ID: SUB-1004

Patient Name: Priya Shah

## Summary & Cues

Acknowledgement of Appeal receipt. Tracking details and timelines are provided.  
No determination decision included in this packet.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: External Appeal Denial

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POSTAL: START OF MAIL PIECE

## Identifiers

Claim ID: CLM-005

Subscriber ID: SUB-1005

Date of Service: 2024-07-11

Patient Name: Noah Williams

## Summary & Cues

External review outcome denies the request, upholding prior determination.  
Contains policy/clinical criteria rationale and rights information.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: External Appeal Denial

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POSTAL: none

## Identifiers

Claim ID: CLM-005

Subscriber ID: SUB-1005

Date of Service: 2024-07-11

Patient Name: Noah Williams

## Summary & Cues

External review outcome denies the request, upholding prior determination.  
Contains policy/clinical criteria rationale and rights information.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: External Appeal Denial

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POSTAL: none

## Identifiers

Claim ID: CLM-005

Subscriber ID: SUB-1005

Date of Service: 2024-07-11

Patient Name: Noah Williams

## Summary & Cues

External review outcome denies the request, upholding prior determination.  
Contains policy/clinical criteria rationale and rights information.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: External Appeal Denial

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POSTAL: END OF MAIL PIECE

## Identifiers

Claim ID: CLM-005

Subscriber ID: SUB-1005

Date of Service: 2024-07-11

Patient Name: Noah Williams

## Summary & Cues

External review outcome denies the request, upholding prior determination.  
Contains policy/clinical criteria rationale and rights information.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Refund Request: Refund requ

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POSTAL: START OF MAIL PIECE

## Identifiers

Claim ID: CLM-006  
Subscriber ID: SUB-1006  
Date of Service: 2024-06-30  
Patient Name: Sofia Martinez

## Summary & Cues

Plan requests a refund/recoupment due to overpayment or audit outcome, listing amount, remittance address, and timeframe to remit.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Refund Request: Refund requ

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POSTAL: none

## Identifiers

Claim ID: CLM-006

Subscriber ID: SUB-1006

Date of Service: 2024-06-30

Patient Name: Sofia Martinez

## Summary & Cues

Plan requests a refund/recoupment due to overpayment or audit outcome, listing amount, remittance address, and timeframe to remit.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Refund Request: Refund requ

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POSTAL: none

## Identifiers

Claim ID: CLM-006

Subscriber ID: SUB-1006

Date of Service: 2024-06-30

Patient Name: Sofia Martinez

## Summary & Cues

Plan requests a refund/recoupment due to overpayment or audit outcome, listing amount, remittance address, and timeframe to remit.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: Refund Request: Refund requ

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POSTAL: none

## Identifiers

Claim ID: CLM-006

Subscriber ID: SUB-1006

Date of Service: 2024-06-30

Patient Name: Sofia Martinez

## Summary & Cues

Plan requests a refund/recoupment due to overpayment or audit outcome, listing amount, remittance address, and timeframe to remit.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: Refund Request: Refund requ

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POSTAL: END OF MAIL PIECE

## Identifiers

Claim ID: CLM-006  
Subscriber ID: SUB-1006  
Date of Service: 2024-06-30  
Patient Name: Sofia Martinez

## Summary & Cues

Plan requests a refund/recoupment due to overpayment or audit outcome, listing amount, remittance address, and timeframe to remit.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: LOA Request from Payor

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POSTAL: START OF MAIL PIECE

## Identifiers

MR ID: MR-7810

Subscriber ID: SUB-1007

Patient Name: Emily Chen

## Summary & Cues

Payer requests a Letter of Authorization (LOA) to proceed (e.g., discuss PHI, appeal on member's behalf). Template and return instructions included.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: LOA Request from Payor

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POSTAL: none

## Identifiers

MR ID: MR-7810

Subscriber ID: SUB-1007

Patient Name: Emily Chen

## Summary & Cues

Payer requests a Letter of Authorization (LOA) to proceed (e.g., discuss PHI, appeal on member's behalf). Template and return instructions included.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: LOA Request from Payor

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POSTAL: none

## Identifiers

MR ID: MR-7810

Subscriber ID: SUB-1007

Patient Name: Emily Chen

## Summary & Cues

Payer requests a Letter of Authorization (LOA) to proceed (e.g., discuss PHI, appeal on member's behalf). Template and return instructions included.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.



# Correspondence: LOA Request from Payor

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POSTAL: none

## Identifiers

MR ID: MR-7810

Subscriber ID: SUB-1007

Patient Name: Emily Chen

## Summary & Cues

Payer requests a Letter of Authorization (LOA) to proceed (e.g., discuss PHI, appeal on member's behalf). Template and return instructions included.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.

# Correspondence: LOA Request from Payor

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POSTAL: END OF MAIL PIECE

## Identifiers

MR ID: MR-7810

Subscriber ID: SUB-1007

Patient Name: Emily Chen

## Summary & Cues

Payer requests a Letter of Authorization (LOA) to proceed (e.g., discuss PHI, appeal on member's behalf). Template and return instructions included.

This synthetic page is intended for OCR/classifier testing only. Content may include cues such as 'EOB', 'refund request', 'external appeal denial', 'timely filing', 'medical records request', or 'LOA request', depending on the section.