

Ghafoor Ameri

Clarksburg, Maryland | (202) 440-6897 | ghafoor.amerizada@gmail.com

Summary

Detail-oriented IT professional with extensive hands-on experience in hardware repair, technical troubleshooting, and end-user support. Skilled in diagnosing, repairing, and maintaining Chromebooks, laptops, and desktop systems across diverse environments. Proven ability to manage asset inventories, document repairs, and communicate effectively with non-technical staff. Committed to ensuring optimal system performance and supporting school-based technology needs through efficiency, precision, and excellent customer service.

EDUCATION

Montgomery College , Rockville, MD	January 2025-December 2025
Associate of Science in Computer Science	
Prince George's Community College (PGCC) , Largo, MD	January 2024-January 2025

Associate of Science in Computer Science

Charkh Bargar High School, Kabul, Afghanistan

December 2019

WORK EXPERIENCE

Prince George's Community College, Largo, MD

Computer Technician	May 2024 – January 2025
<ul style="list-style-type: none">Performed diagnostics and repairs on laptops and desktop computers, including component replacement and reimaging.Assisted in network setup, printer installation, and system configuration for classrooms and administrative offices.Maintained accurate repair and asset tracking records, contributing to inventory audits.Supported faculty and staff by troubleshooting hardware and software issues in person and remotely.Ensured devices met performance standards before deployment to end users.	

DC Prep, Washington, DC

June 2024 – September 2024

IT Intern

- Installed and maintained educational technology, including Chromebooks and network devices.
- Troubleshoot system performance, connectivity, and software installation issues.
- Assisted with device management through tracking systems and documentation tools.
- Collaborated with IT staff to streamline maintenance and improve technical support response times.

Prince George's Community College, Largo, MD

January 2023-May 2023

Front Desk Agent

- Delivered professional front-line technical assistance to students and staff.
- Managed scheduling, ticket tracking, and documentation for system access requests.

UN-IOM, Doha, Qatar

May 2022- July 2022

Warehouse Assistant

- Executed data entry tasks, ensuring accuracy and compliance with reporting requirements.
- Maintained inventory documentation, supporting audit and accountability measures.

Medair, Daikundi, Afghanistan

March 2021- March 2022

Senior Assistant

- Collected and entered program data, ensuring accuracy in reports and compliance with deadlines.
- Supported administrative functions and data-driven decision-making processes.

Projects

- **Bank Account Inheritance Program (Java):** Developed class-based architecture using OOP principles.
- **Python Data Analyzer:** Automated cleaning and visualization of CSV data sets using Pandas.
- **Network Simulation Lab:** Configured local network setups and tested connectivity protocols.

TECHNICAL SKILLS

- **Programming:** Python, Java, C++, JavaScript, SQL
- **Tools & Frameworks:** Git/GitHub, VS Code, Eclipse, MySQL Workbench
- **Concepts:** Data Structures, Algorithms, Object-Oriented Programming, DevSecOps Fundamentals
- **Cloud & Automation:** Basic AWS usage, Linux commands, Process Automation (Scripting in Python)
- **Other Technical Skills:** Debugging, Software Testing, Version Control, Documentation
- **Soft Skills:** Problem Solving, Analytical Thinking, Team Collaboration, Communication