

Ghaea Tam

[pronounced Gaia]

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[portfolio](#) | [github: ghaea](#)

RECENT PROJECTS

- ♦ [ProPair](#): Built in partnership with a Ruby on Rails Dev, ProPair is a hub for developers to post projects and pair program with anyone, anytime, anywhere. Built the front end with Backbone.
- ♦ [Concentration](#): Built using Backbone. The player needs to find 8 matching cards to win the game.
- ♦ [Form Validation](#): Built using Angular \$scope.\$watch to validate form while user is typing in content.
- ♦ [TransitApp](#): Built a TransitScreen-like app using WMATA and Capital Bikeshare API's. Built the front end using jQuery while a partner built the backend with Ruby & Sinatra.
- ♦ [Surf & Paddle](#): Convert mockup into a website using HTML and CSS

SKILLS

HTML, CSS, LESS, JavaScript, jQuery, handlebars, underscore, Backbone, Angular

EXPERIENCE

THE CONTAINER STORE

Inventory Coordinator, Reston, VA

December 2014 - May 2015

- ♦ Audited customer orders and resolve discrepancies
- ♦ Lead new sales service to increase the average ticket by 2000% with 100% customer conversion

Visual Sales-Merchandising, Reston, VA

August 2013 - December 2014

- ♦ One of seven senior employees selected to open new store location
- ♦ Served as trainer, coach, and mentor to store leadership, including 27 employees
- ♦ Provided constructive feedback to superiors on new store leadership structure
- ♦ Led partnership with Visual Sales team to create an efficient system to complete time sensitive tasks

Visual Sales-Merchandising, Arlington, VA

July 2011 - August 2013

- ♦ Managed team of 24 employees in the setup of campaigns, special events, and directives while continuously completing directives 24 hours ahead of deadline
- ♦ Partnered with store managers in leading initiatives to optimize best practices for merchandise processing based on team performance and unique layout of store. Identified a variety of inefficiencies and subsequently led the team in reducing daily completion time by 30 minutes within three weeks.
- ♦ Mentored 10 individuals on the merchandise processing team. Developed coaching form to share observations and actionable for follow up of individuals to share with leadership team

Inventory Coordinator, Arlington, VA

February 2010 - July 2011

- ♦ Sole Point-of-Contact regarding inventory discrepancies for Arlington location
- ♦ Managed supply inventory levels based on volume of business and current sales campaign
- ♦ Created action plan to reduce annual inventory loss from 1.4% to 1%. Developed weekly reporting process to inform staff of count results and methods for further reducing inventory loss

EDUCATION

THE IRON YARD - Washington, DC

Front End Engineering, May - August 2015

UNIVERSITY OF ILLINOIS AT URBANA-CHAMPAIGN

B.S. Architectural Studies, May 2009