

Little's Law, Operational Laws

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Design of Computer Systems**

Queueing Theory in Action

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Little's Law, Operational Laws

- **Theorem 6.1 (Little's Law for Open Systems)** *For any ergodic open system we have that*
- $E[N] = \lambda E[T]$

where $E[N]$ is the expected number of jobs in the system, λ is the average arrival rate into the system, and $E[T]$ is the mean time jobs spend in the system.

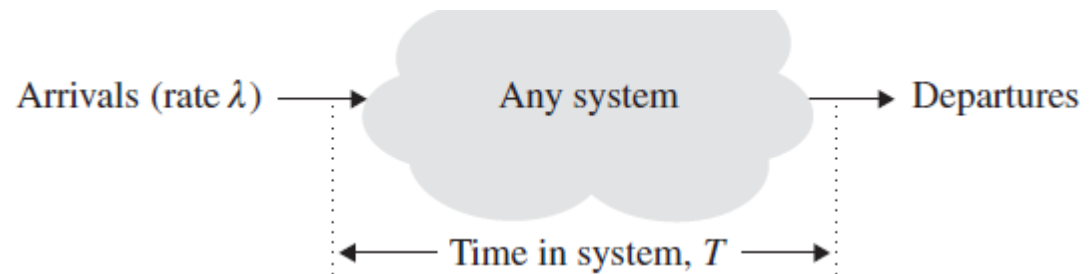


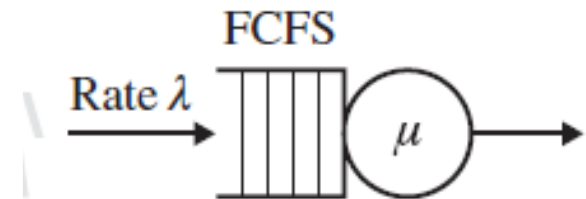
Figure 1. Setup for Little's Law

Little's Law, Operational Laws

- Note: that Little's Law makes no assumptions about the arrival process, the service time distributions at the servers, the network topology, the service order, or anything!
- In studying Markov chains, we see many techniques for computing $E[N]$.
- Applying Little's Law will then immediately yield $E[T]$.

Little's Law, Operational Laws

- Consider a single FCFS queue, shown in Fig 2.
- A customer arrives and sees $\mathbf{E}[N]$ jobs in the system.
- The expected time for each customer to complete is $1/\lambda$ (not $1/\mu$), since the average rate of completions is λ . Hence the expected time until the customer leaves is $\mathbf{E}[T] \approx (1/\lambda) \cdot \mathbf{E}[N]$
- **Fig2.** Little's Law applied to a single server



Little's Law, Operational Laws

- **Theorem 2 (Little's Law for Closed Systems)**

Given any ergodic closed system,

$$N = X \cdot E[T],$$

where N is a constant equal to the multiprogramming level, X is the throughput (i.e., the rate of completions for the system), and $E[T]$ is the mean time jobs spend in the system.

Little's Law, Operational Laws

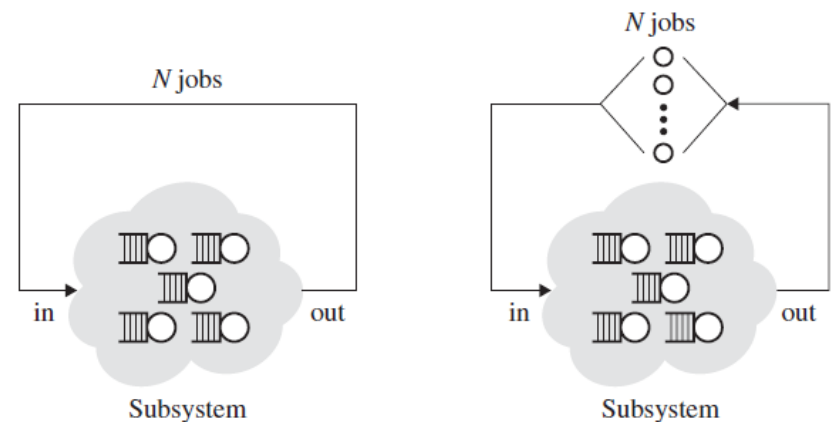
- Fig3 shows a batch system and an interactive (terminal-driven) system.
- Note that for the interactive system (right), the time in system, T , is the time to go from “out” to “out,” whereas response time, R , is the time from “in” to “out.”
- Specifically, for a *closed interactive system*, we define

$$E[T] = E[R] + E[Z]$$

where $E[Z]$ is the average think time

$E[T]$ is the average time in system,

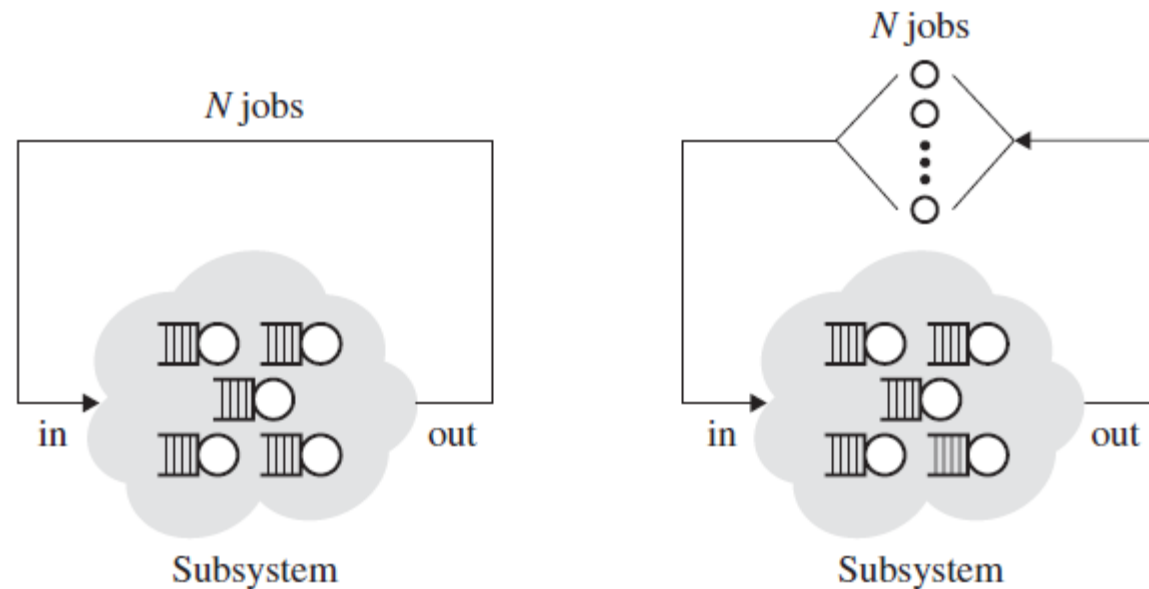
$E[R]$ is the average response time.



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- Note: for open systems and closed batch systems, we refer to $E[T]$ as mean response time,
- whereas for closed interactive systems $E[T]$ represents the mean time in system and $E[R]$ is the mean response time, since response time does not include thinking.
- for an *open system*, throughput and mean response time are uncorrelated.
- By contrast, Little's Law tells us that, for a *closed* system, X and $E[T]$ are inversely related, as are X and $E[R]$.
- ***Thus in a closed system, improving response time results in improved throughput and vice versa.***

Little's Law, Operational Laws



- **Fig3.** Closed systems: A batch system (left) and an interactive system (right).

Proof of Little's Law for Open Systems

Let

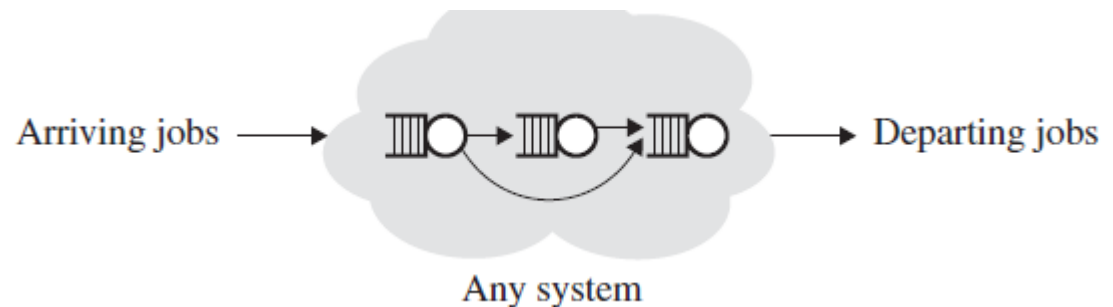
$A(t)$ = the number of arrivals by time t

$C(t)$ = the number of system completions (departures) by time t .

- Little's Law is actually stated as a relationship between time averages

Let $\lambda = \lim_{t \rightarrow \infty} \frac{A(t)}{t}$ and $X = \lim_{t \rightarrow \infty} \frac{C(t)}{t}$

- it is typically the case that $\lambda = X$ (one could have $\lambda > X$ if some arrivals get dropped, or if some jobs get stuck and never complete for some reason).



- **Figure 4.** Open system.

Proof of Little's Law for Open Systems

- **Theorem 3 (Little's Law for Open Systems Restated)** *Given any system where $\bar{N}^{\text{Time Avg}}$, $\bar{T}^{\text{Time Avg}}$, λ , and X exist and where $\lambda = X$, then*
$$\bar{N}^{\text{Time Avg}} = \lambda \cdot \bar{T}^{\text{Time Avg}}$$
- It is an equality between *time averages*, not *ensemble averages*. (i.e. the time-average number in system for sample path ω is equal to λ times the time-average time in system for that sample path.)

Proof of Little's Law for Open Systems

- For *ergodic*, the time average converges to the ensemble average with prob. 1; i.e., on almost every sample path, the time average on that sample path will be equal to the ensemble average over all paths.
- Thus, assuming ergodicity, we can apply Little's Law in an ensemble-average sense, which we will do.

Proof of Little's Law for Open Systems

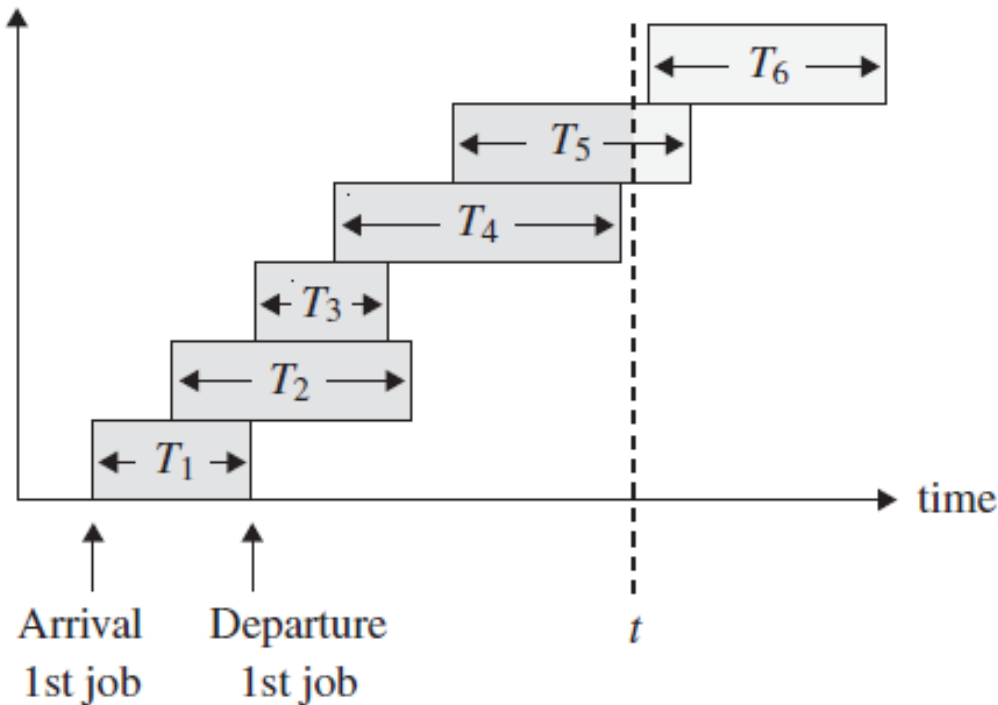
- The requirements in Theorem3 are all subsumed (induced, concluded) by the assumption that the system is *ergodic*, (in ergodic systems the above limits all exist)
- Also the average arrival rate and completion rate are equal, since the system empties infinitely often.
- Furthermore, in ergodic systems the time average is equal to the ensemble (or “true”) average.
- Thus it is sufficient to require that the system is ergodic for Little's Law, as stated in Theorem1, to hold.

Proof of Little's Law for Open Systems

- *Proof (Theorem3)*
- T_i : the time that the i th arrival to the system spends in the system.
- for any time t , consider the area, A , contained within all the rectangles in Figure 5, up to time t (this includes most of the rectangle labeled $T5$).
- 2 views of this area, A ,
- by summing *horizontally*
- equivalently, by summing *vertically*.

Proof of Little's Law for Open Systems

- **Figure 5.** Graph of arrivals in an open system.
- the area under the curve = A ,



Proof of Little's Law for Open Systems

the area under the curve = A ,

$A(t)$ = the number of arrivals by time t

$C(t)$ = the number of system completions (departures) by time t .

- horizontal view: summing up the T_i 's as follows:

- $$\sum_{i \in C(t)} T_i \leq A \leq \sum_{i \in A(t)} T_i$$

$\sum_{i \in C(t)} T_i$: sum of the time in system of those jobs that have completed by time t ,

$\sum_{i \in A(t)} T_i$: sum of the time in system of those jobs that have arrived by time t .

Proof of Little's Law for Open Systems

- vertical view of A : adds up the number of jobs in system at any moment in time, $N(s)$, where s ranges from 0 to t . =

$$A = \int_0^t N(s) ds$$

Combining these two views, we have

$$\sum_{i \in C(t)} T_i \leq \int_0^t N(s) ds \leq \sum_{i \in A(t)} T_i$$

Proof of Little's Law for Open Systems

- Dividing by t throughout, we get

$$\frac{\sum_{i \in C(t)} T_i}{t} \leq \frac{\int_0^t N(s) ds}{t} \leq \frac{\sum_{i \in A(t)} T_i}{t}$$

- or, equivalently

$$\frac{\sum_{i \in C(t)} T_i}{C(t)} \frac{C(t)}{t} \leq \frac{\int_0^t N(s) ds}{t} \leq \frac{\sum_{i \in A(t)} T_i}{A(t)} \frac{A(t)}{t}$$

Proof of Little's Law for Open Systems

- Taking limits as $t \rightarrow \infty$,

$$\lim_{t \rightarrow \infty} \frac{\sum_{i \in C(t)} T_i}{C(t)} \lim_{t \rightarrow \infty} \frac{C(t)}{t} \leq \bar{N}^{\text{TimeAvg}}$$

$$\leq \lim_{t \rightarrow \infty} \frac{\sum_{i \in A(t)} T_i}{A(t)} \lim_{t \rightarrow \infty} \frac{A(t)}{t}$$

$$\rightarrow \bar{T}^{\text{TimeAvg}} \cdot X \leq \bar{N}^{\text{TimeAvg}} \leq \bar{T}^{\text{TimeAvg}} \cdot \lambda$$

we are given that X and λ are equal. Therefore

$$\bar{N}^{\text{TimeAvg}} = \lambda \cdot \bar{T}^{\text{TimeAvg}} \quad \square$$

Little's Law for Open Systems

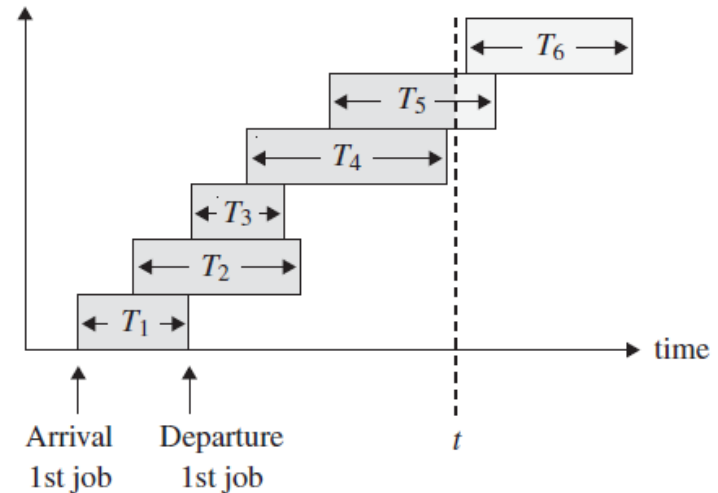
- **Q:** Does this argument depend on service order?

A: No. Observe that the second arrival departs *after* the third arrival departs.

- **Q:** Does this argument depend on number of servers?

A: No, this argument holds for any system.

- You may apply the little's law to any parts of the system including the server and queue itself.



Little's Law for Open Systems-Queue

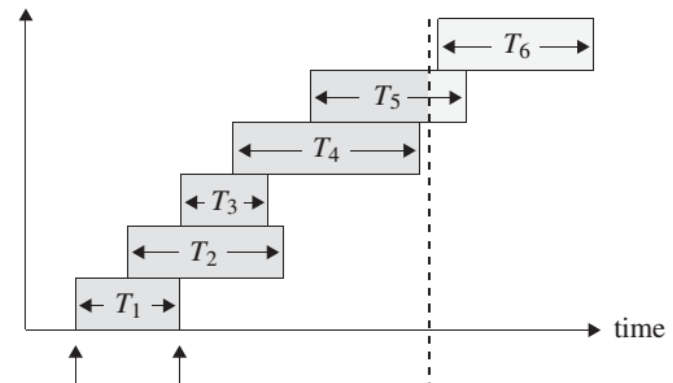
- **Corollary 4 (Little's Law for Time in Queue)** *Given any system where $\bar{N}_Q^{\text{Time Avg}}$, $\bar{T}_Q^{\text{Time Avg}}$, λ , and X exist and where $\lambda = X$, then*

$$\bar{N}_Q^{\text{Time Avg}} = \lambda \cdot \bar{T}_Q^{\text{Time Avg}}$$

where N_Q represents the number of jobs in queue in the system and T_Q represents the time jobs spend in queues.

- *proof*: Same proof as for Theorem 3, except that now instead of drawing T_i , we draw $T_Q(i)$, i.e. the time of the i th arrival in queues (wasted time).

- Note that $T_Q(i)$ may not be a solid rectangle. It may be made up of **several rectangles** because the i th job might be in queue for a while, then in service, then waiting in some other queue, then in service, again, etc.

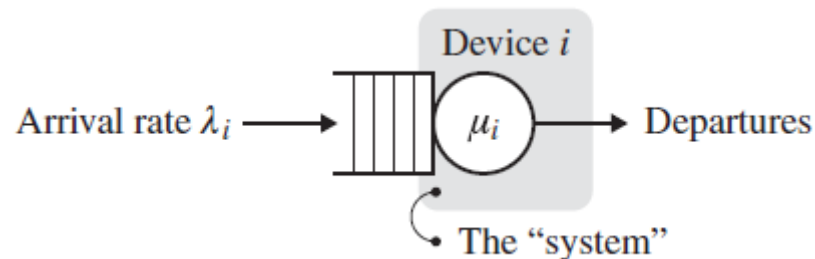


Little's Law for Open Systems- Utilization Law

- **Corollary 5 (Utilization Law)** *Consider a single device i with average arrival rate λ_i jobs/sec and average service rate μ_i jobs/sec, where $\lambda_i < \mu_i$.*
- *Let ρ_i denote the long-run fraction of time that the device is busy.*
- *Then*
$$\rho_i == \frac{\text{Average service time required by a job}}{\text{Average time between arrivals}}$$
$$= \frac{1/\mu_i}{1/\lambda_i} = \frac{\lambda_i}{\mu_i}$$
- We refer to ρ_i as the “device utilization” or “device load.”
- Observe that, given ergodicity, ρ_i represents both the **long-run fraction of time (time average)** that device i is busy and also the **limiting probability (ensemble average)** that device i is busy.

Little's Law for Open Systems- Utilization Law

- **Proof:** Let the “system” consist of the server, as shown in the shaded box of Figure 6. Now the number of jobs in the “system” is always just 0 or 1.



- **Figure 6.** Using Little's Law to prove the Utilization Law

Little's Law for Open Systems-server

- **Question:** What is the expected number of jobs in the system (server) as we have defined it?
- **Answer:** The number of jobs in the system is 1 when the device is busy (this happens with probability ρ_i) and is 0 when the device is idle (with probability $1 - \rho_i$).
- Hence the **expected number** of jobs in the **server**= $((1 \times \rho_i + 0 \times (1 - \rho_i))) = \rho_i$.
- So, applying Little's Law, we have

ρ_i = Expected number jobs in service facility for device i
= (Arrival rate into service facility) \cdot (Mean time in service facility)

$$= \lambda_i \cdot \mathbf{E}[\text{Service time at device } i] = \lambda_i \cdot \frac{1}{\mu_i} \quad \blacksquare$$

Little's Law for Open Systems-server

- We often express the Utilization Law as

$$\rho_i = \lambda_i \mathbf{E}[S_i] = X_i \mathbf{E}[S_i]$$

- where ρ_i , λ_i , X_i , and $\mathbf{E}[S_i]$ are the load, average arrival rate, average throughput, and average service requirement at device i , respectively.
- **Question:** Suppose we are only interested in “red” jobs, where “red” denotes some type of jobs. Can we apply Little's Law to just “red” jobs? Prove it.
- **Answer:** Yes.
- $\mathbf{E}[\text{Number of red jobs in system}] = \lambda_{\text{red}} \cdot \mathbf{E}[\text{Time spent in system by red jobs}]$
- The proof is exactly the same as before, but only the T_i 's corresponding to the red jobs are included in Figure 5.