

SAMSUNG

# REFRIGERATOR

## FRENCH DOOR REFRIGERATOR

MODEL NAME : RF28HMEDBSR

RF28HMEDBBC

RF28HMEDBWW

RF25HMEDBSR

RF25HMEDBBC

RF25HMEDBWW

MODEL CODE : RF28HMEDBSR/AA

RF28HMEDBBC/AA

RF28HMEDBWW/AA

RF25HMEDBSR/AA

RF25HMEDBBC/AA

RF25HMEDBWW/AA

# SERVICE *Manual*

## REFRIGERATOR



RF28\*\*/RF25\*\*

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## **WARNING**

### **IMPORTANT SAFETY NOTICE**

The service guide is for service men with adequate backgrounds of electrical, electronic, and mechanical experience. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or dealer cannot be responsible for the interpretation of this information.

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## 1. Precautions(Safety Warnings)

- Unplug the appliance before the changing or repairing the electric parts.
  - Be careful the electric shock.
- When exchanging the parts, use the correct parts.
  - Check the model name, rating voltage, rating current, running temperature symbols.
- When troubleshooting, connect firmly the types of harness.
  - Make not to be separated when some power is imposed.
- Check the traces of water infiltration at the electric parts.
  - If there is a trace of water infiltration, exchange or tape the parts.
- Check the assemble status of parts after troubleshooting.
  - It must be in the same assembled state when compared with the state before disassembly.
- Check the use circumstance of refrigerator.
  - If the refrigerator is installed at the place that is damp or wet, or status of installation is unstable, change the installation place.
- Ground the refrigerator properly
  - Particularly, Be sure to earth when there is a risk of an electric leakage by humidity or wetness.
- Do not use multi plugs in a plug socket at the same time.
  - Check if the power cord and socket is damaged, pressed, squeezed, or fired.
  - If the plug or plug socket is damaged, repair or exchange it immediately.
- Do not allow consumers to repair the appliance by themselves.
- Do not store other materials except the foods.
  - Drugs or scientific materials : difficult to keep precise temperature.
  - The inflammables(alcohol, benzene, ether, LP gas, butane gas etc.): have risk of explosion.

## Precautions(Safety Warnings)

*Read all instructions before repairing the product and follow the instructions in order to prevent danger or property damage.  
Plug out and remove all the items in refrigerator prior to repair.*

### CAUTION/WARNING SYMBOLS DISPLAYED

	<b>Warning</b>	<i>Indicates that a danger of death or serious injury exists.</i>
	<b>Caution</b>	<i>Indicates that a risk of personal injury or material damage exists.</i>

### SYMBOLS

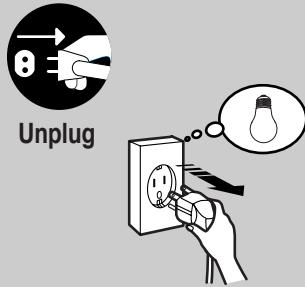
	<i>means "Prohibited".</i>
	<i>means "Do not disassemble".</i>
	<i>means "No contact".</i>
	<i>means "Warning or Caution".</i>
	<i>means "Unplug the unit before performing service".</i>
	<i>means "Earth or Ground".</i>



## Warning & Caution

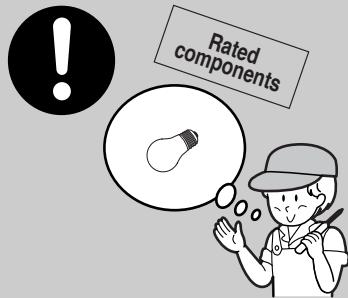
**Plug out to exchange the interior lamp.**

- It may cause electric shock.



**Use the rated components on the replacement.**

- Check the correct model, rated voltage, rated current, operating temperature and so on.



**On repair, make sure that the wires such as harness are bundled tightly.**

- Bundle tightly wires in order not to be detached by the external force and then not to be wetted.



**On repair, remove completely dust or other things of housing parts, harness parts, and check parts.**

- Cleaning may prevent the possible fire by tracking or short.



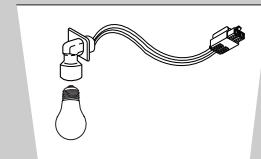
**After repair, check the assembled state of components.**

- It must be in the same assembled state when compared with the state before disassembly.



**Check if there is any trace indicating the permeation of water.**

- If there is that kind of trace, change the related components or do the necessary treatment such as taping using the insulating tape.

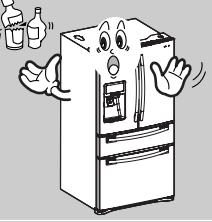
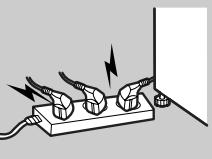
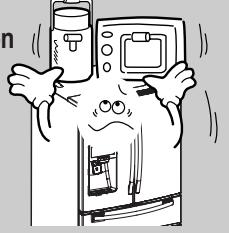
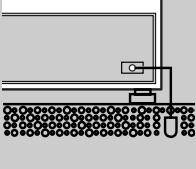


## Precautions(Safety Warnings)

\* Please let users know following warnings & cautions in detail.



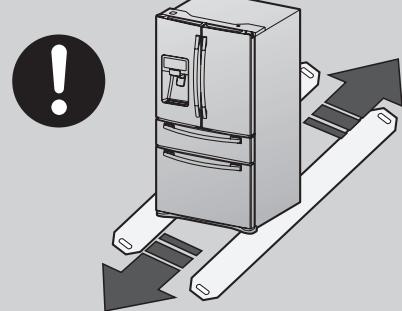
# Warning & Caution

<p><b>Do not allow users to put bottles or kinds of glass in the freezer.</b></p> <ul style="list-style-type: none"> <li>• Freezing of the contents may inflict a wound.</li> </ul> <div style="text-align: center;">     </div>	<p><b>Do not allow users to store narrow and lengthy bottles or foods in a small multi-purpose room.</b></p> <ul style="list-style-type: none"> <li>• It may hurt you when refrigerator door is opened and closed resulting in falling stuff down.</li> </ul> <div style="text-align: center;">     </div>	<p><b>Do not allow users to store pharmaceutical products, scientific materials, etc., in the refrigerator.</b></p> <ul style="list-style-type: none"> <li>• The products which need precise temperature control should not be stored in the refrigerator.</li> </ul> <div style="text-align: center;">     </div>
<p><b>Do not allow users to plug several appliances into the same power receptable.</b></p> <ul style="list-style-type: none"> <li>• May cause abnormal generation of heat or fire.</li> </ul> <div style="text-align: center;">     </div> <p><b>Prohibition</b></p>	<p><b>Do not allow users to disassemble, repair or alter.</b></p> <ul style="list-style-type: none"> <li>• It may cause fire or abnormal operation which leads to injury.</li> </ul> <div style="text-align: center;">     </div> <p><b>Do not disassemble</b></p>	<p><b>Do not allow users to bend the power cord with excessive force or do not have the power cord pressed by heavy article.</b></p> <ul style="list-style-type: none"> <li>• May cause fire.</li> </ul> <div style="text-align: center;">     </div>
<p><b>Do not allow users to store articles on the product.</b></p> <ul style="list-style-type: none"> <li>• Opening or closing the door may cause things to fall down, which may cause injury.</li> </ul> <div style="text-align: center;">     </div> <p><b>Prohibition</b></p>	<p><b>Do not allow users to install the refrigerator in the wet place or the place where water splashes.</b></p> <ul style="list-style-type: none"> <li>• Deterioration of insulation of electric parts may cause electric shock or fire.</li> </ul> <div style="text-align: center;">     </div>	<p><b>Make sure of the earth.</b></p> <ul style="list-style-type: none"> <li>• Be sure the product is properly grounded.</li> </ul> <div style="text-align: center;">     </div> <p><b>Earth</b></p>

## Precautions(Safety Warnings)

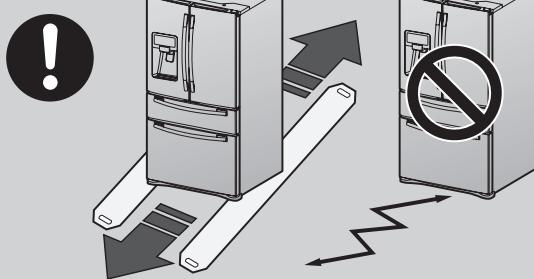
### FLOORING

For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator, or approximately 660lbs(299kg).



### MOVING

Protect the finish of the flooring. Cut a large section of the cardboard carton and place under the refrigerator where you are working. When moving, be sure to pull the unit straight out and push back in straight.



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## Product Specifications

### 2-1) Introduction of Main Function

A newly developed SAMSUNG French door refrigerator in 2014 has the following characteristics.

	<b>Surround Multi Flow</b> <ul style="list-style-type: none"><li>Uniform cooling for each shelf and even in corner in fresh food compartment by centerpositioned fan and duct with multiple flow effluences.</li></ul>
	<b>Twin Cooling System</b> <ul style="list-style-type: none"><li>The refrigerator and the freezer have two evaporators. Given this independent system, the freezer and the refrigerator are cooled individually as required and are, therefore, more efficient. Food odor from the refrigerator does not affect food in the freezer due to separate air flow circulation.</li></ul>
	<b>Flex Zone</b> <ul style="list-style-type: none"><li>The Flex Zone is a full-width independent mid drawer with adjustable temperature control.</li></ul>
	<b>Counter Height Design</b> <ul style="list-style-type: none"><li>The Independent Mid Drawer(Flex zone) is counter Height to fit contemporary kitchen.</li></ul>
	<b>One Lever Dispenser</b> <ul style="list-style-type: none"><li>One lever dispenser can be get ice or water easily.</li></ul>
	<b>Secure Auto Close Door System</b> <ul style="list-style-type: none"><li>Secure Auto Close Door System</li><li>Cool tight doors</li><li>Energy saving</li><li>Preventing sweat on fridge doors</li></ul>

## Product Specifications

### ► Changing Items

NO	Item	Details	New Model
1	Ez-Open Handle System	The freezer door and Mid drawer (Flex zone) open and close easily.	
2	Emotional Lighting	The lighting helps you find groceries easier by lighting down when you open Mid drawer(Flex zone) and freezer door.	
3	Smart Divider	<ul style="list-style-type: none"> <li>– Easy rail partition can divide off 4 independent spaces easily.</li> <li>– The rail partition allows you to divide the space of the convertible room easier.</li> </ul>	
4	Slim Water Filtration System	Slim water filter is placed between crispers for changing filter conveniently without removing items from Refrigerator.	
5	Touch Sensor Lighting	The display change more wider and apply Blue LED lighting. And Touch Sensor Lighting make the refrigerator graceful.	

# Product Specifications

## 2-2) Specifications

### ELECTRICAL SPECIFICATIONS

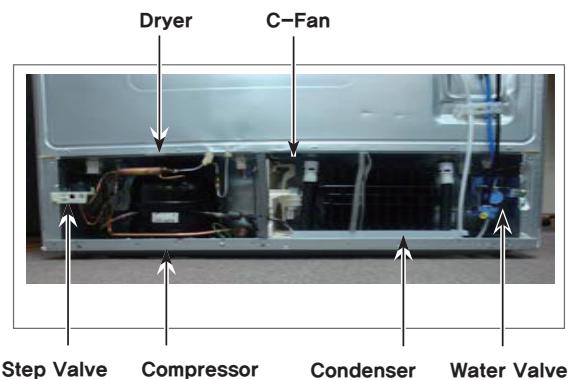
Defrost Control	From 12 to 22 hrs(comp.run time)
Thermo Bimetal Protector	140°F(60°C)(off) 104°F(40°C)(on)
Defrost Thermistor(502AT)	F: 50°F(10°C)(off) R: 59°F(15°C )(on)
Electrical RatingAC115V 60Hz	11.6 Amps
Maximum Current Leakage	0.25 mA
Maximum Ground Path Resistance	0.1 Ohm
Energy Consumption	562kWh/year

### NO LOAD PERFORMANCE

Ambient Temperature	70°F(21°C)	90°F(32°C)
Refrigerator	34°F(1°C)~46°F(7°C)	34°F(1°C)~46°F(7°C)
Flex Zone	29°F(-1°C)~42°F(5°C)	29°F(-1°C)~42°F(5°C)
Freezer	-8°F(-22°C)~8°F(-14°C)	-8°F(-22°C)~8°F(-14°C)
Run Time, %	< 60	< 80

### REFRIGERATION SYSTEM

Refrigerant Charge (R134a)	5.64 oz(160g)
MKV190C-L2B	1314 Btu/hr(0.385kw)
Compressor oil	Freol α 15c
R Capillary tube(Dia, Length)	0.032",118"(0.82mm,3500mm)
F Capillary tube(Dia, Length)	0.032",118"(0.82mm,3500mm)

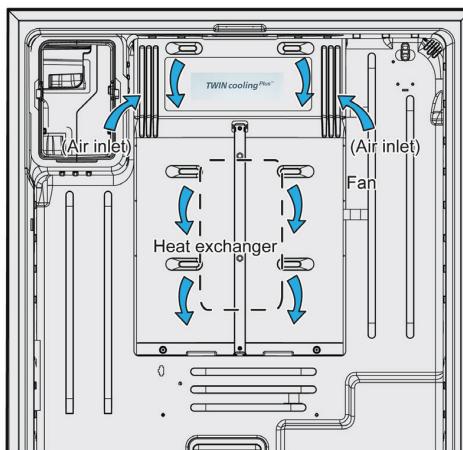


### INSTALLATION

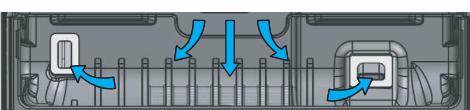
Clearance must be provided for air circulation

AT TOP	2" (50mm)
AT SIDES	3¾"(95mm)
AT REAR	2" (50mm)

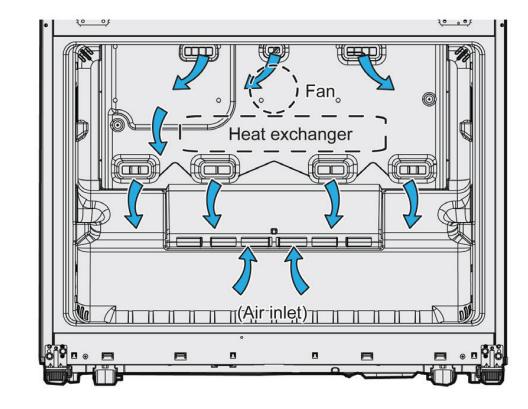
### REFRIGERATOR



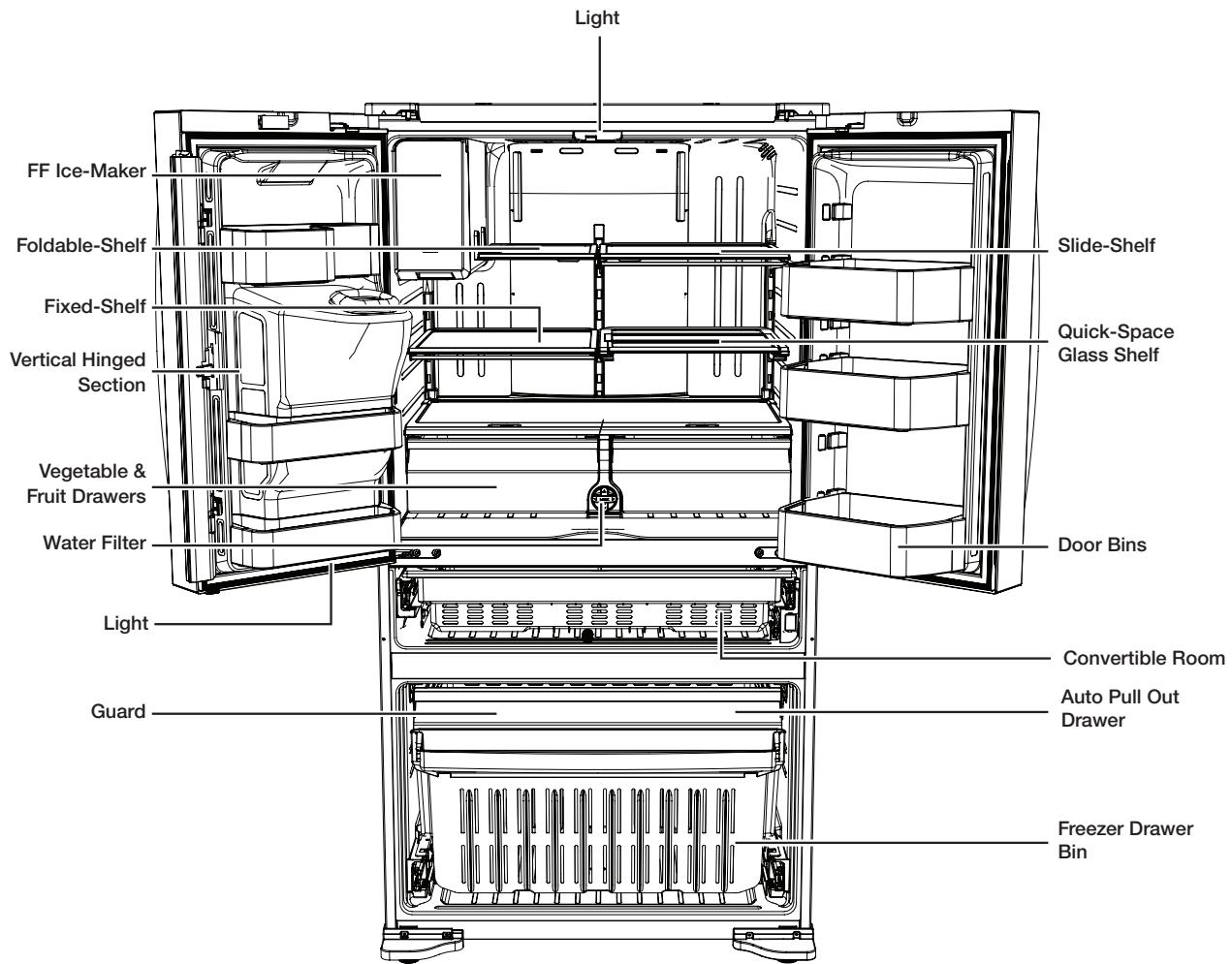
### FLEX ZONE



### FREEZER



### 2-3) Interior Views



## Product Specifications

### 2-4) Model Specification & Specification Chart

ITEM	Model	RF28HM*	RF25HM*
		Ice & Water Dispenser	
External size	W	35 6/8 Inch (908mm)	32 3/4 Inch (830mm)
	D	On Cabinet	29 1/2 Inch (751mm)
		W/O Handle	34 Inch (864mm)
		With Handle	36 1/2 Inch (926mm)
	H	W/O Hinge Cap	68 7/8 Inch (1749mm)
		With Hinge Cap	70 Inch (1777mm)
Net Capacity	Total	27.93 Cu.ft (791 ℥ )	24.69 Cu.ft (699.2 ℥ )
	Freezer	8.42 Cu.ft (238.5 ℥ )	7.29 Cu.ft (206.5 ℥ )
	Flex Zone	3.80 Cu.ft (107.7 ℥ )	3.39 Cu.ft (96 ℥ )
	Refrigerator	15.71 Cu.ft (444.9 ℥ )	14.01 Cu.ft (396.8 ℥ )
Efficiency of Volume		60%	
Weight	Set	374.8 Pounds (170 kg)	332.9 Pounds (151 kg)
	Packing	403.4 Pounds (183 kg)	355 Pounds (161 kg)
Packing	Width	38 1/4 Inch (972mm)	35 1/4 Inch (894mm)
	Depth	36 7/8 Inch (937mm)	36 1/4 Inch (920mm)
	Height	76 5/8 Inch(1946mm)	76 3/8 Inch (1939mm)
Compressor		Reciprocate	
Rated Frequency and Frequency		AC 115V/60Hz	
Refrigerant		R-134a	
Foaming Agent		C-Pentane	
Refrigerant Input Amount		5.64 oz (160g)	
Type Refrigerator		Indirect Cooling Method Refrigerator	
Motor Rated Consumption Power		120W	
Electric Heater Rated Consumption Power		507.8W	

COLOR			
	Cabinet (Both Side)	Door	Molding
Black	All Black	Empire Black	I Black
Real STS	Noble STS	Versailles Stainless	Creamy STS
White	Snow White	Snow White	Snow White
Platinum STS	Noble STS	Stainless Platinum	Creamy STS

## Product Specifications

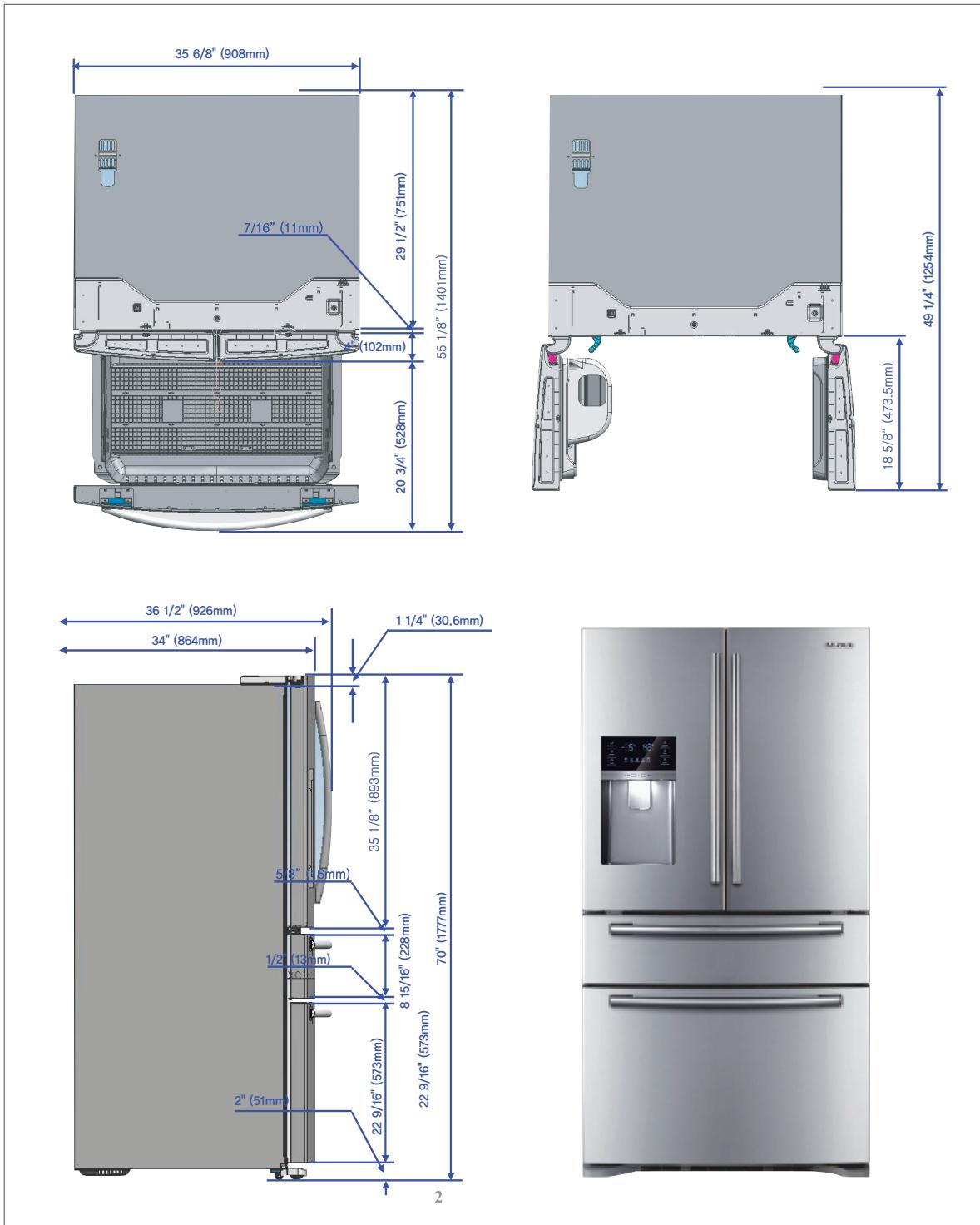
Items			Specification	
Model			RF28HM*	RF25HM*
Components for Freezer	Compressor	Model	MKV190C-L2B	
		Starting type	BLDC	
		Oil Charge	FREOL α – 15c	
	Evaporator	Freezer	SPLIT FIN TYPE	
		Refrigerator	SPLIT FIN TYPE	
	Condenser		Forced and Natural Convection Type	
	Dryer		Molecular shieve XH-9	
	Capillary tube(Dia x Length)		R : 0.032" x 118" (0.82mm x 3500mm) / F : 0.032" x 118" (0.82mm x 3500mm)	
	Refrigerant		R-134a	
Room Temperature Sensor Components	Freezer	Model	Temperature Selection	ON(°F)      OFF(°F)
		THERMISTOR (F-SENSOR) 502AT	-8°F(-22°C)	-5°F(-20°C)      -11°F(-24°C)
			-2°F(-19°C)	1°F(-17°C)      -5°F(-21°C)
			8°F(-14°C)	11°F(-12°C)      5°F(-15°C)
	Flex	Model	Temperature Selection	ON(°F)      OFF(°F)
		THERMISTOR (F-SENSOR) 502AT	29°F(-1°C)	32°F(0°C)      26°F(-3°C)
			42°F(5°C)	45°F(7°C)      39°F(4°C)
	Refrigerator	Model	Temperature Selection	ON(°F)      OFF(°F)
		THERMISTOR (R-SENSOR) 502AT	34°F(1°C)	36°F(2°C)      32°F(0°C)
			38°F(3°C)	40°F(4°C)      36°F(2°C)
			46°F(7°C)	48°F(8°C)      44°F(6°C)
Defrost Related Components	Defrost Cycle	First Defrost Cycle (Concurrent defrost of F and R)		
		6hr ±10min		
		Defrost Cycle(FRE)		
		12~23hr(vary according to the conditions used)		
	Defrost Sensor	Defrost Cycle(REF)		
		6~11hr(vary according to the conditions used)		
		Pause time		
		12 ±1min		
	F/R Bimetal-thermo Protector	F/R Defrost–Sensor	Model	THERMISTOR (502AT)
			SPEC	5.0 kΩ at 77°F(25°C)
			Rated	AC 125V, 6A
			Operating temperature	Off : 140°F(60°C) / On : 104°F(40°C)

## Product Specifications

Items		Specification	
Model		RF28HM*	RF25HM*
Defrost Heater(FRE)		Heated at F Defrost AC 120V, 230W	
Defrost Heater(REF)		Heated at R Defrost AC120V, 120W	
Heater-Ice Maker		F/S : AC 120V, 141W	
DISPENSER Heater		Interlock with French Heater AC 120V, 2.5W	
FRENCH Heater		— AC 120V, 10W	
Heater Water Pipe		— DC12V, 2.3W	
Heater Ice room		— DC12V, 2W	
Bimetal Thermo For Preventing of Refrigerator Heater		AC 125V 6A Off : 140°F(60°C), On : 104°F(40°C)	
Over Load Relay	Model	4TM445PHBYY-82	
	Temp.ON	257± 41°F(125± 5°C)	
	Temp.OFF	156.2± 48.2°F(69± 9°C)	
Rated Voltage		AC 115V/ 60Hz	
Motor BLDC (FRE)		DC12V, 2.1W / DREP5020LC	
Motor BLDC (REF)		DC12V, 1.92W / 3612JL-04W-S49-G51	
Motor BLDC (CIRCUIT)		DC12V, 1.7W / DRCP8020LA	
Motor BLDC (ICE ROOM)		DC12V, 3.2W / DREP5020LB	
Auger Motor		AC120V, 102W / ISG-3240SSJ	
Geared Motor (ICE MAKER)		DC12V / GSP-24RW-001F	
Geared Motor (DISPENSER)		AC120V, 3.5W / MVCD18AR19	
Motor DAMPER		DC12V / NSBY001TJ1	
Lamp LED(FRE)		DC 12V / 85 ~ 130mA	
Lamp LED(REF)		DC 12V, 85~130mA DC 12V, 40~80mA	
Lamp LED(VEG)		DC 12V / 95~145mA	
Lamp LED(MID)		DC 12V / 85 ~ 130mA	
Door Switch	FRE	DC 200V 1.5A / MS-406-SS-01 (1EA)	
	REF	DC200V 1.5A / MS-406-SS-01 (2EA)	
	REF (ICE ROOM)	125VAC 5A, 250VAC 2.5A	
	MID	DC 200V 1.5A / MS-406-SS-01 (1EA)	
Power Cord		AC 125V 15A	
Earth Screw		BSBN (BRASS SCREW)	

## 2-5) Dimensions of Refrigerator (Inches)

**Model : RF28HM\***



## Product Specifications

Model : RF25HM\*



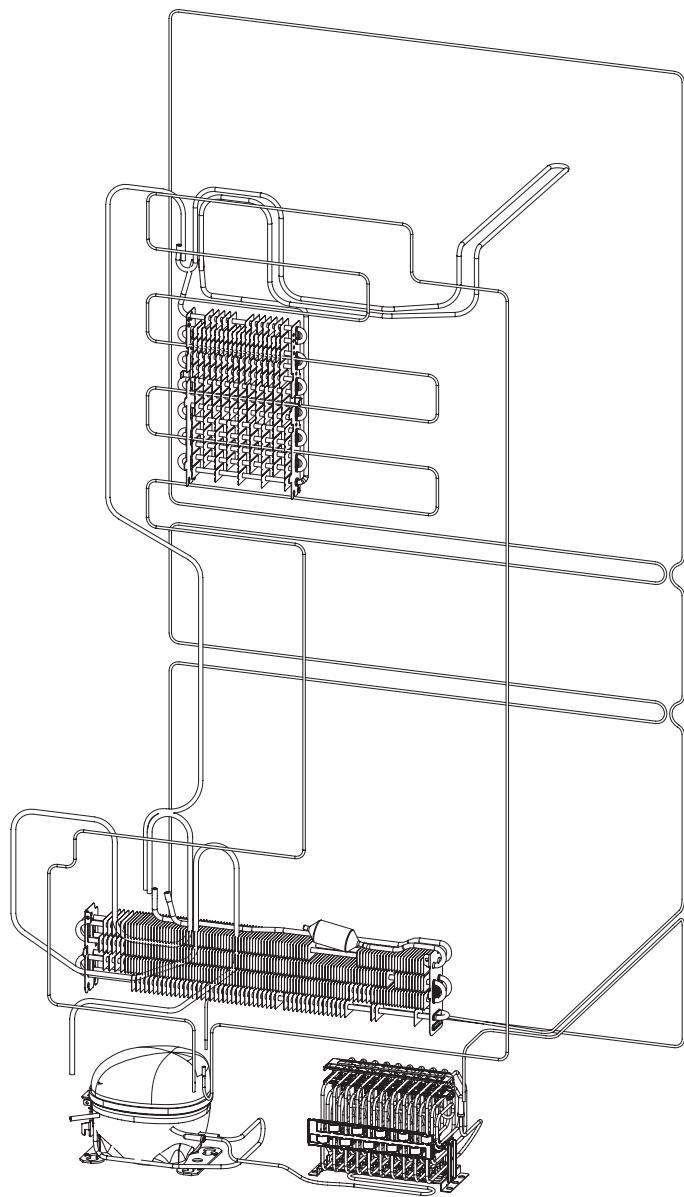
### 2-6) Optional Material Specification

	Part Name	Part Code	AMOUNT
	ASSY-PACKING SUB	DA99-03490L	1
	LED LAMP REF	DA97-12606A	1
	LED LAMP CASE-VEG R, L	DA41-00519S	1
	LED LAMP FRE	DA41-00676G	1
	LED LAMP MID	DA41-00676G	1
	LED LAMP REF(SIDE)	DA41-00519Q	2

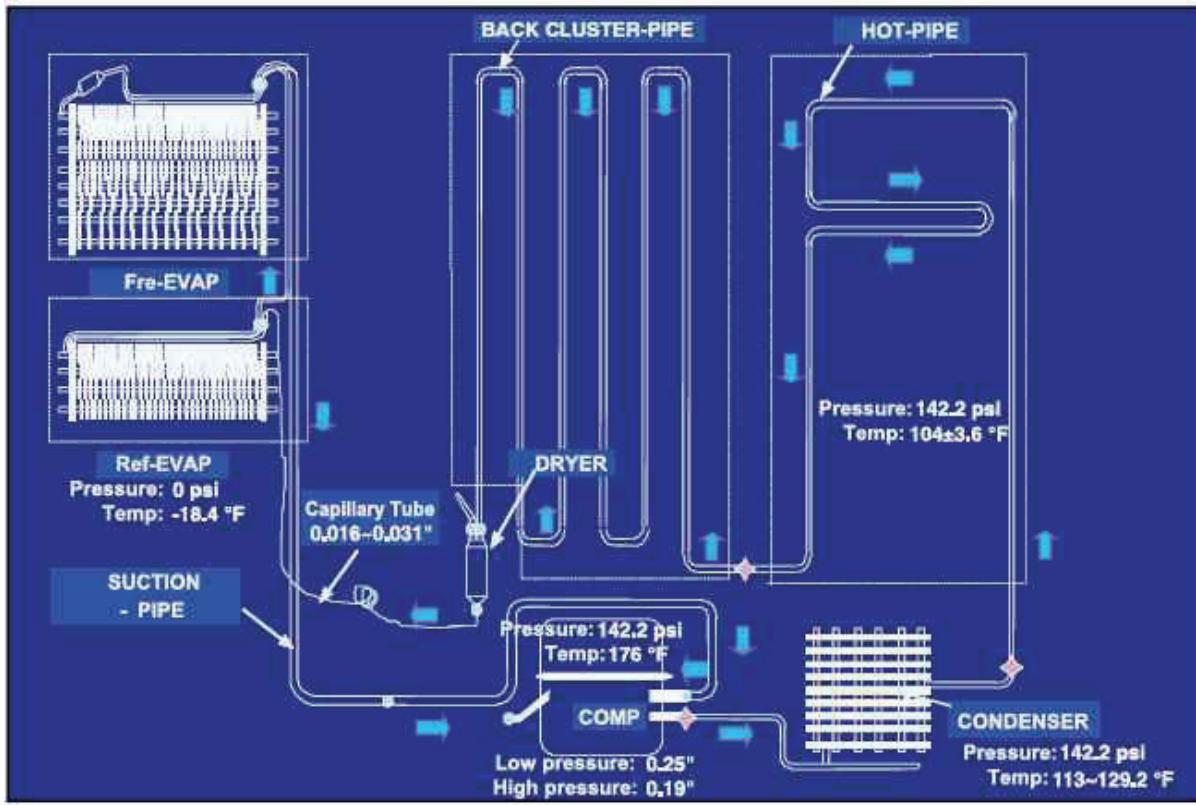
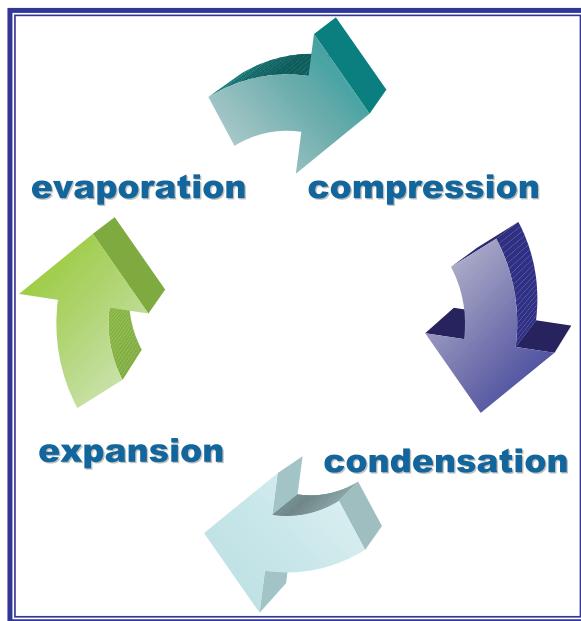
## Product Specifications

### 2-7) Refrigerant Route in Refrigeration cycle

Compressor → Condenser → Hot Pipe → Back Cluster Pipe → Dryer → Capillary Tube → Refrigerator Evaporator → Pipe Direct Ice → Freezer Evaporator → Suction Pipe → Compressor



### 2-7-1. PRINCIPLE OF FREEZEER



## Product Specifications

### 2-7-2. Operation theory of refrigeration cycle components

#### ■ Condenser

1) Role: A device which radiates heat to the outside (water/air) to make liquid state for the high temperature / high pressure gas refrigerant discharged from compressor

#### 2) Types

A. Air-cooling Type : Condense air by circulating naturally or manually.

1) Natural Convection Type : Used for the household refrigerator which has small condensing capacity.

2) Manual Convection Type : Circulate air manually by FAN-Motor (Large capacity)

B. Water-cooling Type : Make cooling water pass through the pipe in the condenser (Large capacity)

#### ※ Location

① CLUSTER heat-radiating type : All Pipes effective for radiating heat are formed in the right/left, and front side of refrigerator with hard urethanes and radiate heat through the whole surfaces of cabinet to ambient air.

② Install the condenser on the outside of the product. (An old model)

③ Make them cluster at the lower part of product and radiate heat manually by fan.

☞ Radiate condensed potential heat up to liquefy completely and make change the state without changing the gas temperature itself.

#### ※ Pipe thickness

① Low pressure: 6.3mm ② High pressure : 4.7mm ③ Capillary : About 0.4-0.8mm

※ Condenser length (Based on 300 ℥ ) : 26.5 M

① Assistance : 5 M ② HOT-PIPE: 6.6 M ③ CLUSTER-PIPE: 15 M

#### ■ Capillary

1. Role: A device which makes low temperature and pressure refrigerant by reducing the pressure the normal temperature / high pressure liquid refrigerant condensed from condenser, and supply it to the evaporator.

A. To evaporate more lower temperature in case of evaporation.

B. It flows to the evaporator without back flowing to condenser, if compressor stops, and the difference of pressure between high pressure and low pressure is small so it is easy to operate the compressor again.

#### 2. Outline

A. Thickness : About 0.4-0.8 $\beta/\Delta E$

B. Length : It is changeable to low temperature and pressure ( $10 > \Delta T / \beta \leq$ ) depends on the 2M of thin and long copper pipe wall resistance.

### ■ Evaporator

1. Role: As the low pressure liquid refrigerant flowed from capillary absorbs heat inside of the refrigerator, it becomes low pressure gas and refrigerate the foods.
2. Theory: The low pressure refrigerant flowed to evaporator operates cooling which takes ambient evaporated potential heat with maintaining the evaporation up to evaporate completely.

#### 3.Types of Evaporator

- A. ROLL-BOND Evaporator → Direct Cooling ONE-DOOR Type
  - ☞ Rolled and adhere the 2 aluminum plate and then make refrigerant passage.
- B. PIN-PIPE Type → Indirect cooling TWO-DOOR Type
  - ☞ a small aluminum plate on the aluminum pipe to increase the cooling effect.

### ■ Compressor

1. Role: It operates same as pump which pull out the subterranean water. It inhales the low temperature and pressure refrigerant gas (flowed out) from evaporator and make high temperature and pressure refrigerant liquid in the compressor and send it to the condenser.
2. Type of Condenser
  - a. Back-and-forth motion type: A method that piston makes back-and-forth motion through shaft and cylinder of motor rotation and compresses. ※ Used for household refrigerant
  - b. Rotary Type: A method that inhales the refrigerant gas through the gap between the outside of rotor electric attached on the shaft and the inside of cylinder and compresses.
  - c. Centrifugal Type
3. Please insert the explanation of inverter comp operation theory.

### ■ Dryer

1. Role: Absorb the moisture from the refrigerant that refrigeration cycle circulates and eliminate the foreign substance.
2. Structure: If even some moisture is included refrigerant is impossible to circulate by freezing the small capillary outlet, so silica gel or molecular sieve is (included and) sealed to absorb the internal moisture, and install a minute net to eliminate the foreign substance.

## Product Specifications

### ※ .Influence of moisture

- ① Moisture precipitation – Blocked by ice
- ② Refrigerant and reaction
- ③ Life reduction of oil
- ④ Acceleration of oxidization
- ⑤ Copper plating phenomenon
- ⑥ Gas dissolution by the interaction of synthetic insulating material (insulator)

### ※ .Influence of foreign substance

- ① Increase of condensed temperature.
- ② Increase of temperature.
- ③ Decrease of cooling efficiency
- ④ Shorten the life by friction between oil and foreign substance in the compressor.

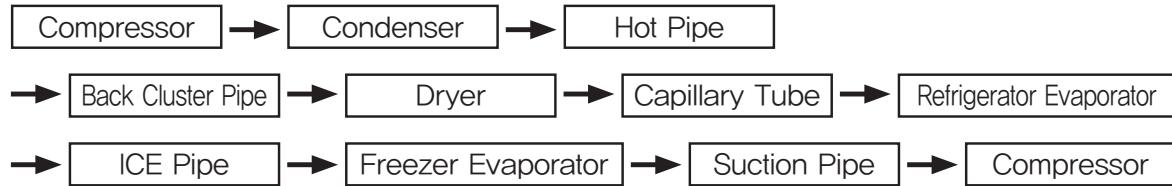
### ■ Accumulator

1. Role : To send a pure refrigerant gas to compressor by removing completely the refrigerant liquid from evaporator.

※ If a refrigerant liquid go into the compressor, overload is occurred.

### 2-7-3. Refrigeration Cycle Type

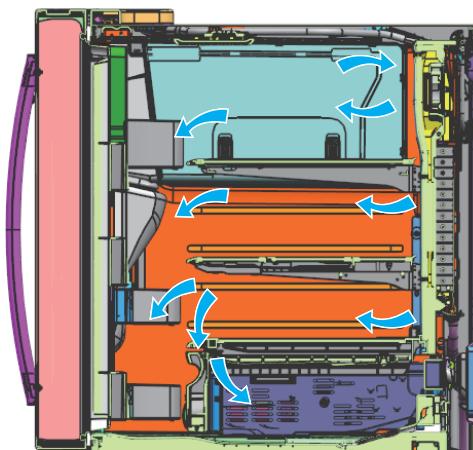
#### HM Cycle



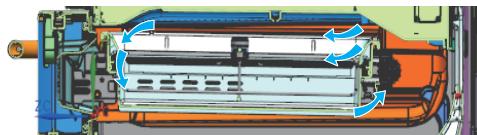
## Product Specifications

### 2-8) Cooling Air Circulation

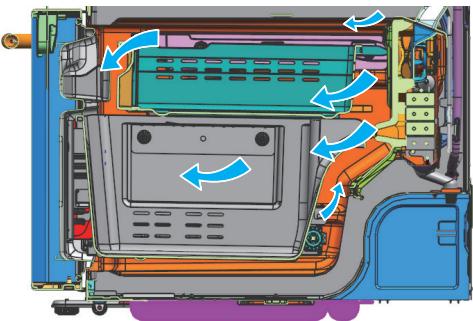
Refrigerator



Flex Zone



Freezer



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## Disassembly and Reassembly

### 3-1) PRECAUTION

- Unplug the refrigerator before cleaning and making repairs.
- Remove any foreign matter or dust from the power plug pins.
  - Otherwise there is a risk of fire.
- Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not plug several appliances into the same multiple power board. The refrigerator should always be plugged into its own individual electrical which has a voltage rating that matched the rating plate.
  - This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
- Do not install the refrigerator in a damp place or place where it may come in contact with water.
  - Deteriorated insulation of electrical parts may cause an electric shock or fire.
- The refrigerator must be grounded.
  - You must ground the refrigerator to prevent any power leakages or electric shocks caused by current leakage from the refrigerator.
- Do not put bottles or glass containers in the freezer.
  - When the contents freeze, the glass may break and cause personal injury.
- Do not store volatile or flammable substances in the refrigerator.
  - The storage of benzene, thinner, alcohol, ether, LP gas and other such products may cause explosions.

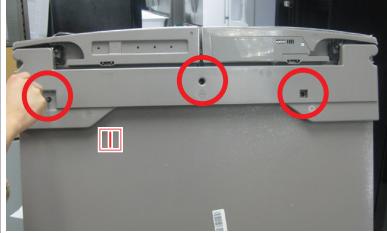
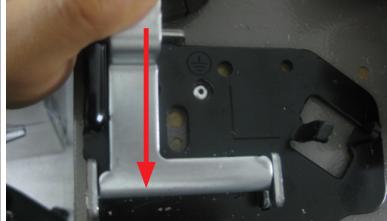
#### – Required Tools

IMAGE	ITEM	USE
	Phillips Head Driver	Use for assembling and disassembling of screw
	Flat Head Driver	Use for assembling and disassembling of HomeBar, Dispenser, Deli Cartessen Box, Main PBA etc...
	Hex Wrench ø2mm	Use for assembling and disassembling of Handle
	Socket Wrench ø10mm	Use for assembling and disassembling of Door Hinge

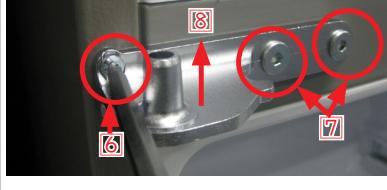
#### – Water whitening phenomenon

All water provided to refrigerators flows through the core filter which is an alkaline water filter. In this process, the pressure in the water that has flowed out of the filter gets increased, and massive oxygen and nitrogen become saturated. When this water flows out in the air, the pressure plummets and the oxygen and nitrogen get supersaturated so that they turn into gas bubbles. The water could look misty due to these oxygen bubbles. It is not because dust or chemicals, just a few seconds later, it will be clean again.

### 3-2) Refrigerator Door

Part Name	How To Do	Descriptive Picture
Refrigerator Door	<p>1. Remove the 3 screws holding down the Top Table and remove the Top Table (①)</p>	
	<p>2. Disconnect the electrical (②) above the upper left door hinge To disconnect the connector (②) more easily, press the end of the hook (③) and pull connector.</p> <p><b>CAUTION</b> Make sure unit is unplugged.</p>	 
	<p>3. As shown in the picture, Remove water tube from hinge (④) by holding at the both sides of the Tube Fitting and pulling it out. And, remove the Tube Fitting (⑤) by pulling the water hose after pushing in the locking ring tab at the end of the Tube Fitting.</p>	 
	<p>4. After pulling the Hinge Lever, remove the Hinge.</p>	

## Disassembly and Reassembly

Part Name	How To Do	Descriptive Picture
Refrigerator Door	<p>5. Lift the door straightly up to remove.</p> <p> CAUTION Be careful not to drop the door.</p>	
	<p>6. Lift the grommet hinge straightly up to remove.</p>	
	<p>7. With a Philips head screwdriver, remove the screw (6) attached to the lower left and right door hinges. With a 0.4in Hex wrench, remove the 2 flat head screws (7). Remove the lower left and right door hinges (8).</p>	

## Disassembly and Reassembly

### 3-3) Door Handle Refrigerator

Part Name	How To Do	Descriptive Picture
Door Handle Fridge	<ol style="list-style-type: none"><li>1. Loose Set Screw with 0.1in Hex wrench and pull front the handle.</li><li>2. Remove the cover vinyl of door.</li></ol>	 

## Disassembly and Reassembly

### 3-4) Door Handle Freezer & Flex zone

Part Name	How To Do	Descriptive Picture
<b>Door Handle Freezer</b>	<ol style="list-style-type: none"><li>1. Loosen the Set Screw situated at the bottom right of the appliance about 0.1in by using Hex wrench.</li><li>2. Pull the Set handle out by moving it to the right side.   <b>CAUTION</b> Be careful not to scratch or break the parts</li></ol>	  

## Disassembly and Reassembly

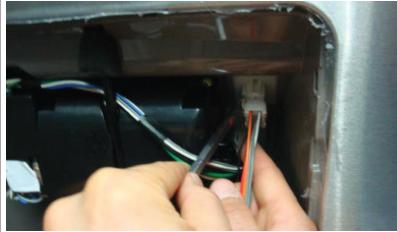
### 3-5) Refrigerator Light

Part Name	How To Do	Descriptive Picture
Refrigerator Light	1. Press the tabs on the back of the Lamp Cover and take it off.	
	2. Remove the 2 screws And separate the LED panel.	

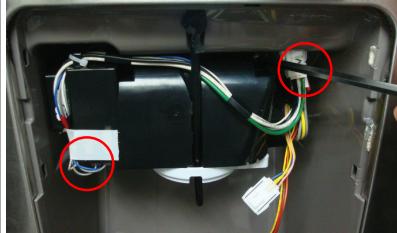
### 3-6) Cover-Display & Water-Dispenser

Part Name	How To Do	Descriptive Picture
Cover-Display	<ol style="list-style-type: none"><li>1. Remove a screw under the display cover.</li><li>2. Remove the display cover by pulling it up. Put the thumbs on the surface door and hold the bottom of the Display Panel with four fingers. And then, pull out the Display Panel as shown in the photo to remove it.</li></ol> <p><b>CAUTION</b> Take care not to break the Locking Tabs.</p>	 

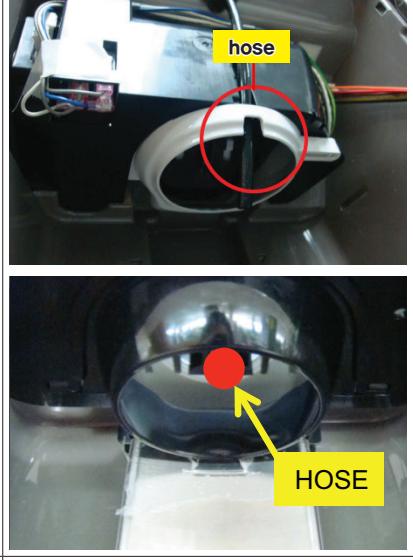
## Disassembly and Reassembly

Part Name	How To Do	Descriptive Picture
Cover-Display	3. Disengage the housing connect of display cover.	

### 3-7) Water-Dispenser (RF25HM\*\*)

Part Name	How To Do	Descriptive Picture
Water-Dispenser	1. Disengage the Housing Connectors by pushing a flat-blade screwdriver.	
	2. Remove 2 screws of the Case Ice Route Assy.	
	3. Pull the Case Ice Route Assy.	

## Disassembly and Reassembly

Part Name	How To Do	Descriptive Picture
<b>Water-Dispenser</b>	<p>1. Assembly shall be in order from the disassembly. Case-Ice and Route shall be assembled inside of hose. Otherwise, assemble cannot be accomplished.</p>	
	<p>2. When assembling Cover-Display, first insert it from leftside and then assemble to rightside. Otherwise, the hook can be broken.</p>	

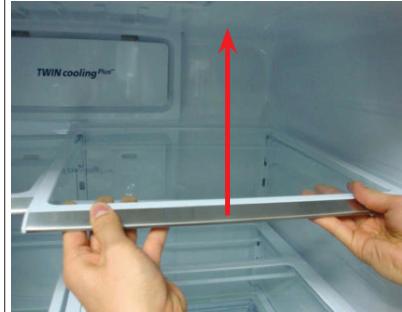
## Disassembly and Reassembly

### 3-8) Water-Dispenser (RF28HM\*\*)

Part Name	How To Do	Descriptive Picture
<b>Water-Dispenser (Ice/Water model )</b>	1. Disengage the Housing Connector by pushing a flat-blade screwdriver.	
	2. Remove 2 screws of the Case Ice Route Assy.	
	3. Pull the Case Ice Route Assy.	
	4. Assembly shall be in order from the disassembly. Make sure to fix the hose to the Case Ice Route before assembling the Display.	
	5. When assembling Cover-Display, first insert it from upper side and then assemble to bottom side. Otherwise, the hook can be broken.	

## Disassembly and Reassembly

### 3-9) Glass Shelf

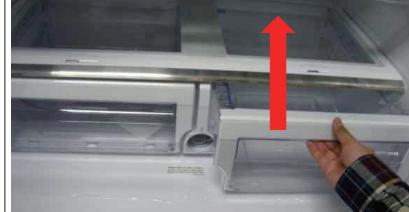
Part Name	How To Do	Descriptive Picture
Glass Shelf	Remove the shelf by lifting the front part of the shelf up and pulling it out.	

## Disassembly and Reassembly

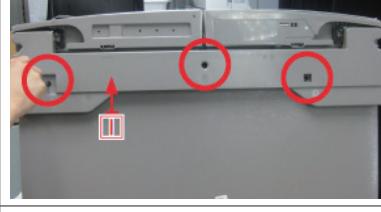
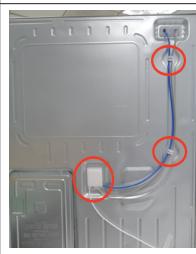
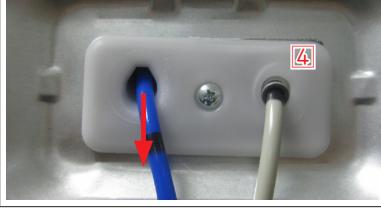
### 3-10) Foldable Glass Shelf

Part Name	How To Do	Descriptive Picture
<b>Foldable Glass Shelf</b>	<ol style="list-style-type: none"><li>1. Remove the Cap.</li><li>2. Remove 2 screws of the Folderble Glass Shelf.</li></ol>	

### 3-11) Vegetable & Fruit Drawers Shelf

Part Name	How To Do	Descriptive Picture
<b>Vegetable &amp; Fruit Shelf</b>	<ol style="list-style-type: none"><li>1. Remove the vegetable &amp; fruit drawer by pulling the roller part and lifting it up.</li></ol>	
	<ol style="list-style-type: none"><li>2. While pressing the button on the left of the shelf in txhe picture, lift up the Vegetable &amp; Fruit Drawer Shelf. (Refer to the picture)</li></ol>	
	<ol style="list-style-type: none"><li>3. Remove the vegetable &amp; fruit drawer shelf by pulling it out. (Refer to the picture)</li></ol>	

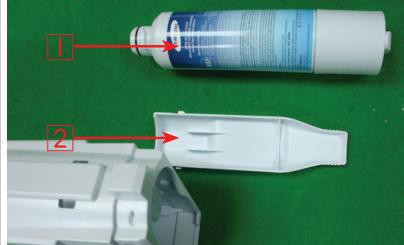
### 3-12) Case Water Filter

Part Name	How To Do	Descriptive Picture
	To disassemble the Case Water Filter, remove the water filter and all drawers and shelves.	
	1. Remove the 3 screws holding down the Top Table and remove the Top Table (1).	
<b>Case Water Filter</b>	2. a. Remove Cover Tube Fitting (1). b. Remove the Water tube (blue) from the tube fitting by pushing in on the locking ring (2) and pulling out the tube.	 
	3. Remove three screws securing the water tubes.	
	4. a. Pull the Water blue hose out. b. Push the Tube Fitting (4) and pull the grey hose out.	

## Disassembly and Reassembly

Part Name	How To Do	Descriptive Picture
<b>Case Water Filter</b>	5. Disconnect the 2 Housing connectors (5).	
	6. Lift and pull the Case Water Filter out.	

### 3-13) Water Tank

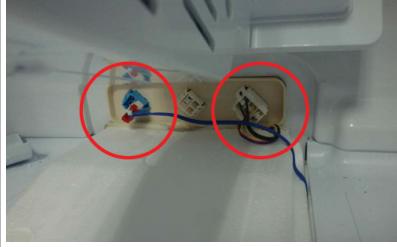
Part Name	How To Do	Descriptive Picture
<b>Water Tank</b>	Before disassembling the Water Tank take the water filter(1) and water tray(2) out.	
	1. Remove 2 screws beside.	
	2. a. Lose the hooks by pushing the flat-blade driver.	

## Disassembly and Reassembly

Part Name	How To Do	Descriptive Picture
<b>Water Tank</b>	b. Lose the hooks by pushing the flat-blade driver.	
	3. Cut the sponge stick on the Case Water tank, and divide Case Water Tank.	
	4. Remove the tube clips(③) and disconnect the water tank hoses by pulling the fitting tube.	 
	5. Be careful when you connect the hoses. White hoses(④) go to the In mark( → ). Other hoses(⑤) go to the out mark ( ← ).	

## Disassembly and Reassembly

### 3-14) Motor Damper

Part Name	How To Do	Descriptive Picture
<b>Motor Damper</b>	1. Remove the 2 screws under the water filter case and take off the cover damper(②).	
	2. Disengage 2 housing connector.	
	3. Take off the Motor Damper by pulling a flat-blade screwdriver .	

### 3-15) Water Filter (Assembly & Disassembly)

Part Name	How To Do	Descriptive Picture
<b>Water Filter</b>	1. Turn the water filter count-clockwise. (Refer to the picture)	
	2. Remove the water filter by pulling it. (Refer to the picture)	
	3. Push the water filter directly.	
	4. Turn the water filter clockwise until it locked.	



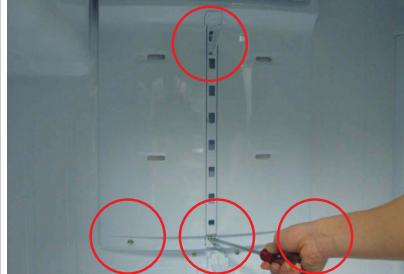
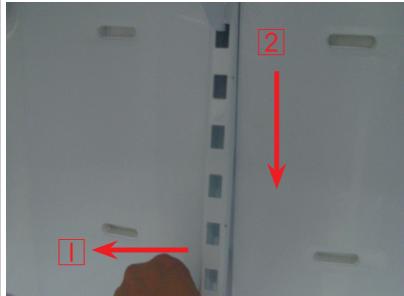
Be sure to flush the dispenser thoroughly (approx. 6 to 7 minutes), otherwise water may drip from the dispenser. This means that there is still air in the line.

## Disassembly and Reassembly

### 3-16) Vertical Hinged Section

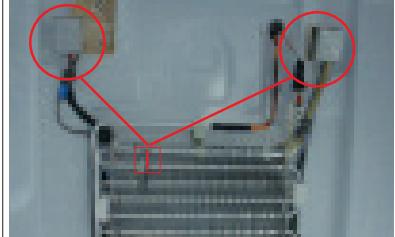
Part Name	How To Do	Descriptive Picture
Vertical Hinged Section	<ol style="list-style-type: none"><li>Remove 2 screw cap parts with a flat-blade(–) screwdriver. (Refer to the picture)</li></ol> <p><b>CAUTION</b> Be careful not to scratch or break the parts</p>	
	<ol style="list-style-type: none"><li>Unscrew 2 screws.</li></ol>	
	<ol style="list-style-type: none"><li>Disengage the internal housing connector of the vertical hinge.</li></ol>	
	<ol style="list-style-type: none"><li>Remove the vertical hinged section by lifting the vertical hinge up. (Refer to the picture)</li></ol>	

### 3-17) Evaporator Cover In Refrigerator

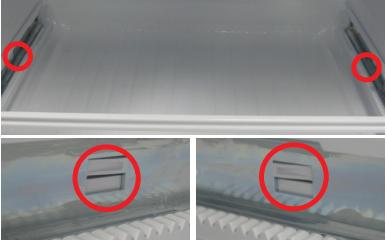
Part Name	How To Do	Descriptive Picture
<b>Evaporator Cover In Refrigerator</b>	<p>1. Remove the angle cap with a flat-blade screwdriver. (Refer to the picture)</p> <p> <b>CAUTION</b> Be careful not to scratch or break the parts</p>	
	<p>2. Unscrew 4 screws.</p>	
	<p>3. Remove the the lower part of angle mid by pulling it out and pushing it down. (Refer to the picture)</p>	
	<p>4. Remove the hook by pulling it from the lower part and pushing the cover down. (Refer to the picture)</p>	
	<p>5. Disconnect the 2 housing connectors. (Refer to the picture)</p> <p> <b>CAUTION</b> Continues a work after confirming that fan operation stops.</p>	

## Disassembly and Reassembly

### 3-18) Evaporator In Refrigerator

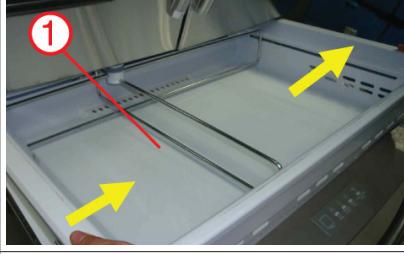
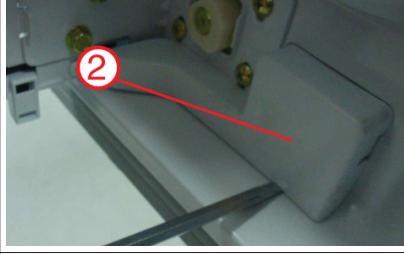
Part Name	How To Do	Descriptive Picture
<b>Evaporator In Refrigerator</b>	<p>1. Remove the the housing cover by pushing both lateral sides of the housing cover (1) and pulling it out.          (Refer to the picture)</p>	 
	<p>2. Disconnect the housing connector part on left side.          (Refer to the picture)</p>	
	<p>3. Disconnect the housing connector on right side.</p>	
	<p>4. Remove the evaporator by lifting the bottom side of it up and pulling it out.          (Refer to the picture)</p>	

### 3-19) Freezer Door

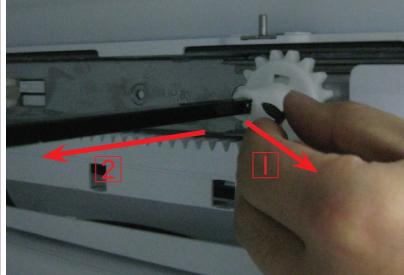
Part Name	How To Do	Descriptive Picture
<b>Freezer Door</b>	1. Pull out the Pull Out Drawer by maximum.	
	2. After lifting the Pull Out Drawer up holding both sides, remove it at the rail system.	
	3. After lifting the Freezer Guard up holding both sides, remove it at the rail system.  <b>CAUTION</b> The box may get scratch on its side by getting twisted left and right when disassembling the drawer box.	
	4. Press the fixing hook of rail system.	
	5. After holding and pulling out the top of Freezer Door, remove it at the rail system.	
	  <b>CAUTION</b> Make sure there is no scratch at the end of Sliding Rail by being dented from the floor .	

## Disassembly and Reassembly

### 3-20) Convertible Door

Part Name	How To Do	Descriptive Picture
Mid drawer	1. Pull the and remove the convertible room (②) by pulling it to your body with both hands, open to full extension.	
	2. Remove the cover housing (②) by a flat-blade screwdriver.	
	3. Disengage the housing.	
	4. Unscrew 4 bolts. (2 bolts each on the both sides)	
	5. Lifting up the convertible door. remove the convertible door from the rail.	

### 3-21) Flex Zone Door

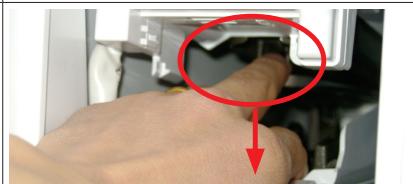
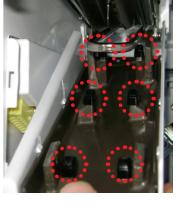
Part Name	How To Do	Descriptive Picture
Mid drawer	6. Remove the shaft gear(②) by pull the pin(②) out.	 A close-up photograph showing a hand holding a screwdriver and pulling a small metal pin out of a hole in a white plastic gear assembly. Red arrows point to the pin and the gear.
	7. Remove the screw and pull out The rail.	 A close-up photograph showing a screw being unscrewed from a dark-colored rail. A red arrow points to the screw.

## Disassembly and Reassembly

### 3-22) Ice-Maker

Part Name	How To Do	Descriptive Picture
<b>Ice Maker</b>	<p>1. When pressing the Energy-Saver and the Fridge buttons on the Display together for 8 seconds at the same time, it will convert to the Test Mode and the entire Display function will be off.</p> <p>2. When pressing any button within 15 seconds after it is shifted to the Test Mode, its function will change in the following order. Manual operation1(FF) Manual operation2(0F-r) → manual defrost of fresh food compartments(rd) → manual defrost of fresh and freezer compartments(fd) → cancel(Display all off).</p> <ul style="list-style-type: none"> <li>• Set unit to Fd for 5 minutes. This will allow for easy removal of the ice maker.</li> </ul>	
	<p>3. Lift up the Ice Bucket and pull it out.</p>	
	<p>4. Remove the screw from the Wire Housing Cover.</p>	
	<p>5. Remove the Wire Housing Cover.</p>	
	<p>6. Disconnect the Ice Maker Housing Connector.</p>	

## Disassembly and Reassembly

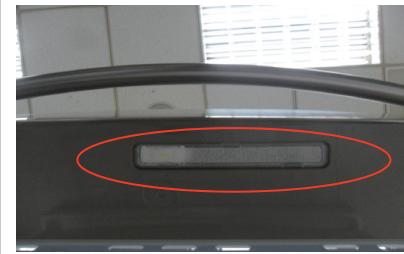
Part Name	How To Do	Descriptive Picture
Ice Maker	7. Remove the screw from the Duct Tray–ice.	
	8. With a flat blade screwdriver, push the duct to the right and remove it from the locking tab. (Refer to the image.)	
	9. With a flat blade screwdriver, pry down on the refrigerant tube to separate it from the bottom of the ice maker. (Refer to the image.)	
	10. Push down the refrigerant pipe slightly and separate the refrigerant pipe and the Ice Maker Assembly completely.	
	11. While pressing the Hook, pull out the Ice Maker.	
	12. While pushing down the Duct–Tray–ice, pull out the Ice Maker carefully and remove it. ※ When removing the ice maker, be careful not to damage the grommets on the tray or the refrigerant tube. (Refer to the dotted parts on the right side photo.)	 
	※ If the ice maker is frozen, it can be melt by using the steam heater.	 

## Disassembly and Reassembly

### 3-23) Flex Zone Light

Part Name	How To Do	Descriptive Picture
Flex Zone Light	<ol style="list-style-type: none"><li>1. Remove the cover Flex zone lamp (①) by a flat-blade screwdriver.</li></ol>	
	<ol style="list-style-type: none"><li>2. Disengage the housing.</li></ol>	

### 3-24) Freezer Light

Part Name	How To Do	Descriptive Picture
Freezer Light	<ol style="list-style-type: none"><li>1. Remove the cover Freezer lamp like the way disassembling the Flex zone lamp.</li></ol>	
	<ol style="list-style-type: none"><li>2. Disengage the housing.</li></ol>	

### 3-25) Side Light

Part Name	How To Do	Descriptive Picture
<b>Refrigerator Light</b>	1. Remove the cover Side lamp(③) by a flat-blade screwdriver.	
	2. Separate the Side lamp from the case.	
	3. Disengage the housing.	

### 3-26) Door Switch In Freezer

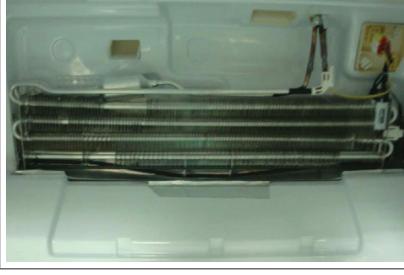
Part Name	How To Do	Descriptive Picture
<b>Door Switch In Freezer</b>	1. Remove the cover Freezer lamp like the way disassembling the Flex zone lamp.	
	2. Disengage the housing.	

## Disassembly and Reassembly

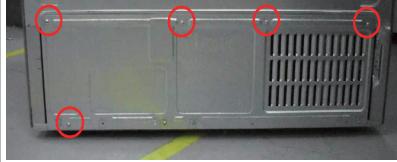
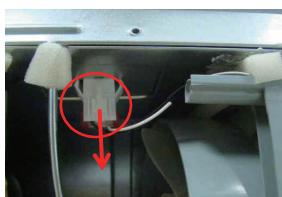
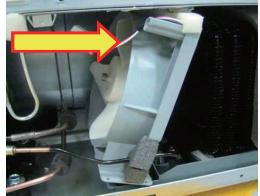
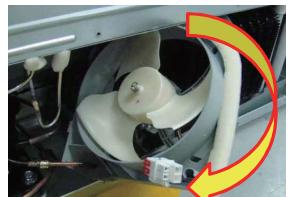
### 3-27) Evaporator Cover In Freezer

Part Name	How To Do	Descriptive Picture
<b>Evaporator Cover In Freezer</b>	1. Remove the freezer door and freezer drawer by pulling out the drawer and then unscrewing 2 screws.	
	2. Lift up the evaporator cover.	
	3. Disengage the 3 housing connectors and remove the evaporator cover.	

### 3-28) Evaporator In Freezer

Part Name	How To Do	Descriptive Picture
<b>Evaporator In Freezer</b>	1. Remove the housing connector part left one.	
	2. Remove the evaporator by pulling the lower part of the evaporator while lifting it up.	

### 3-29) Comp Cooling Fan

Part Name	How To Do	Descriptive Picture
<b>Comp Cooling Fan</b>	1. Unscrew 5 screws of COVER COMP.   <b>CAUTION</b> Be careful not to damage from the inner hole of cover comp.	
	2. Remove the DRAIN HOSE.	
	3. Remove 1 screw.	
	4. Disengage the HOUSING CONNECTOR. (Refer to the picture)	
	5. Pull it forward and lean against the DRAIN HOSE.	
	6. Rotate it based on the PIPE.	
	7. The FAN is disassembled. / Assembly it in reverse order.	

## Disassembly and Reassembly

### 3-30) Comp Cooling Fan Motor

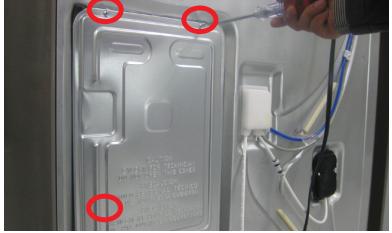
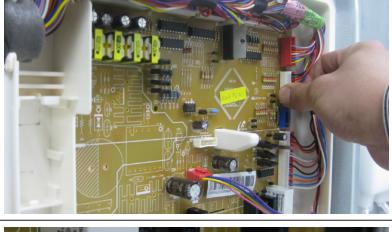
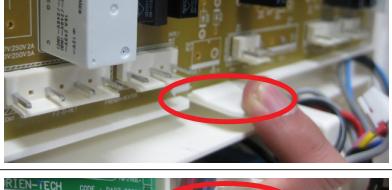
Part Name	How To Do	Descriptive Picture
<b>Comp Cooling Fan Motor</b>	1. Remove the screw with a flat blade screwdriver.	
	2. Remove the motor fan by pulling the fan out while graping the motor part.	
	3. Unscrew 2 screws fixed in the motor.	
	4. Remove the BRACKET MOTOR with a flat blade screwdriver.	
	5. Remove the MOTOR after pulling the BRACKET MOTOR out.	

## Disassembly and Reassembly

### 3-31) Machine Compartment

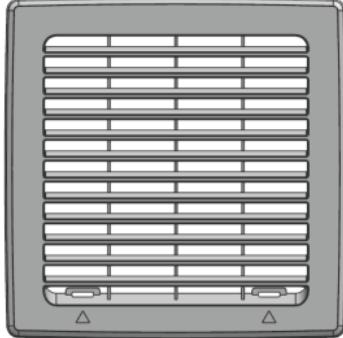
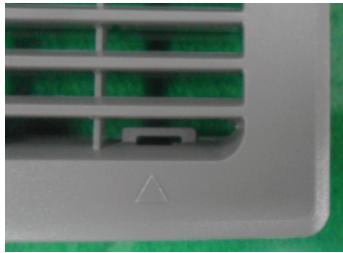
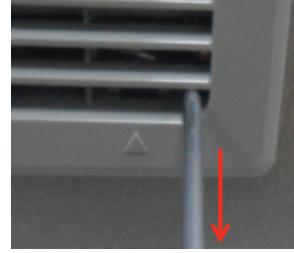
Part Name	How To Do	Descriptive Picture
<b>Relay O/L</b>	1. Disengage the housing connector.	
	2. Remove Cover Relay.	
	3. Remove the relay O/L with a flat-blade screwdriver. (Refer to the picture)	

### 3-32) Electric Box

Part Name	How To Do	Descriptive Picture
<b>PBA Main</b>	1. Remove the 2 screw attached to the upper left and right Case PCB Panel with a phillips screwdriver(+).	
	2. Disengage all housing connectors from the main PCB.   Before doing the above, make sure that the unit is unplugged.	
	3. Press the lower locking hook down and remove the Main PBA by pulling it out. (Refer to the picture)	
<b>PBA INVERTER</b>	1. Remove the INVERTER PBA by lifting the upper part of the hook up.	

## Disassembly and Reassembly

### 3-33) Cover-Unit

Part Name	How To Do	Descriptive Picture
	Supplies : A general hexagonal wrench ( Thickness is under 6mm )	 
Cover-Unit	1. Check the hook on the mark of “△”.	
	2. Inset the wrench to the side of hook on the mark of “△”	
	3. Pull with the arrow direction and remove it.	

## 4. TROUBLESHOOTING

4-1) Function for failure diagnosis .....	61
4-2) Diagnostic method according to the trouble symptom(Flow Chart) .....	75

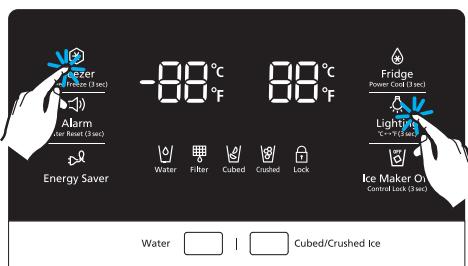
## TROUBLESHOOTING

### 4-1) Function for failure diagnosis

#### 4-1-1. Test mode (manual operation / manual defrost function)

- If Freezer Key + Lighting Key on the front of panel are pressed simultaneously for 8 seconds , it will be changed to the test mode and all displays on the front of panel will be off.
- If any key on the front of panel is pressed within 15 seconds after the test mode, it will be operated as below sequence : Manual operation1(FF) Manual operation2(OF r) -> manual defrost of fresh food compartments(rd) -> manual defrost of fresh and freezer compartments(Fd) -> cancel(Display all off)
- If any key on the front of panel is not pressed within 15 seconds after the test mode, the test mode will be canceled and it will be returned to previous mode.

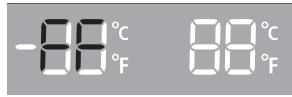
##### 1) Manual operation function



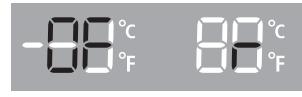
Freezer Key + Lighting Key are pressed simultaneously for 8 seconds, (displays are all off) It will be changed to the test mode (manual operation) by pressing any key.

- 1-1) If any key is pressed once in test mode, blinks "FF" on the display and it indicates the refrigerator has entered the manual operation. At this moment, buzzer beeps as an alarm.
- 1-2) If any key is pressed once at the manual operation1 status, OF-r will be displayed. FF and OF-r means manual operation 1 and 2 separately. These 2 functions operate with same RPM of COMP.
- 1-3) If manual operation is selected, compressor will run at once without 7 minutes delay in any mode. If the refrigerator is on the defrost cycle at the moment, defrost will be finished and manual operation will begin. (Be careful if manual operation get started at the moment of compressor off, over load could be occurred)

Compulsion working 1 : 3600RPM



Compulsion working 2 : 3600RPM



- 1-4) If manual operation works, compressor & f-fan operate continuously for 24 hours and fresh food compartment will be controlled by the setting temperature.
- 1-5) When the manual operation runs, setting temperature will be selected automatically as below: freezer compartment -8°F(-23°C), fresh food compartment 34°F(1°C).
- 1-6) During manual operation, Freezer Key & Power Cool function will not be work.  
If a function is selected, the power function icon of the selected function will be off automatically after 10 seconds.
- 1-7) Manual operation can be canceled by removing power from the unit, then resupplying power.
- 1-8) Alarm(0.25 sec ON/ 0.75 sec OFF) will beep continuously until manual operation is completed and there is no function to make the sound stop.

### 2) Forced Defrost



- 2-1) When you press any key one more time at Fridge off Forced Operation [OF r], rd lights up on the Display Panel. At this time, the Forcd Operation stops immediately and R-Defrost will be performed at the same time.
- 2-2) When you press any key one more time at Forced R-Defrost [rd], Fd lights up on the Display Panel. At this time, FR-Defrost will be performed at the same time.
- 2-3) At this time, it will send out "Beep" sound for 2 seconds and then it will perform Forced F/R Defrost while sending out "0.5 sec On and 0.5 sec Off" sound.

### 3) Test cancel mode

- 3-1) During the simultaneous defrosting of fresh food and freezer compartments, if the display panel change to the test mode and test button is pressed one more time, defrosting of fresh food and freezer compartments will be canceled and the unit will return to the normal operation.  
Or, all test functions will be canceled by turning main power ON and OFF.

### 4-1-2. Display function of Communication error

#### 1) Display function when Panel ↔ MAIN MICOM communication has error

- 1-1) If there is no answer for 10 seconds after the panel micom received the requirement of communication, "PC- Er or PC-Ch" display on the panel PCB will be ON/OFF alternately until the communication error is canceled. (0.5 sec ALL ON, 0.5 sec ALL OFF alternately)



- 1-2) "PC- Er or PC-Ch" display on the Flex Zone Temp. Display will be ON/OFF alternately until the communication error is canceled. (0.5 sec ALL ON, 0.5 sec ALL OFF alternately)

#### 2) Display function when Panel ↔ MAIN MICOM OPTION has error

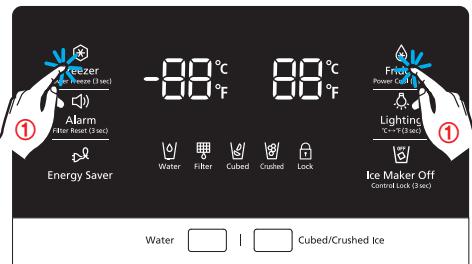
- 2-1) "oP-Er or oP-Ch" code is repeatedly ON/OFF until Option error settles down.

## TROUBLESHOOTING

### 4-1-3. Self-diagnostic function

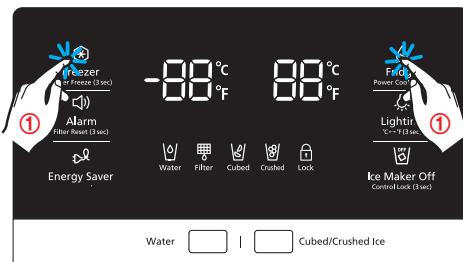
#### 1) Self-diagnostic function in the Initial power ON

- 1-1) Micom operates self-diagnostic function to check the temperature sensor condition within 1 second when the refrigerator turned On initially.
- 1-2) If bad sensor is detected by the self-diagnostic function, the applicable display LED will blink for 0.5 sec. At this moment, there is no beep sound.(Refer to self-diagnostic CHECK LIST)
- 1-3) Self-diagnostic button is recognized only when the error is displayed by the bad sensor. Display does not operate normally but temperature control will be controlled by the emergency operation.
- 1-4) When the error is detected by self-diagnosis, the error can be canceled automatically if all troubled sensors are corrected or Self-diagnostic function key (Freezer Key + Fridge Key ) are pressed simultaneously for 8 seconds.  
(Return to normal display mode)



① If Freezer Key + Fridge Key are pressed simultaneously for 8 seconds, the error mode by self-diagnosis will be canceled.

#### 2) Self-diagnostic function during normal operation



② If Freezer Key + Fridge Key are pressed simultaneously for 8 seconds, the self-diagnosis function will be selected.

- 2-1) If Freezer Key + Fridge Key are pressed simultaneously for 6 seconds during normal operation, the temperature setting display will operate for 2 seconds (ON/OFF 0.5sec each).  
If Freezer Key + Fridge Key are pressed simultaneously for 8 seconds (including above 2 seconds), self-diagnostic function will be selected.
- 2-2) At this moment, self-diagnostic function will be returned with buzzer sound 'ding-dong'.  
If there is an error, display of error will be operated for 30 seconds and then return to normal condition whether problem is corrected or not.  
(Refer to self-diagnosis CHECK LIST)
- 2-3) Input by button is not accepted during self-diagnostic function.

## TROUBLESHOOTING

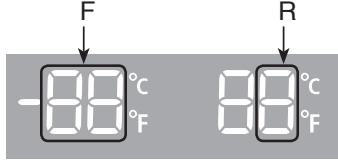
※ R Self-diagnostics check list

LED		Item	Trouble contents	Diagnostic method
F	R			
88	E or C	FZ-Sensor Error	Display error : separation of sensor housing part, contact error, disconnection, short circuit. Display error of detecting temperature of sensor : more than 149°F(+65°C) or less than -58°F(-50°C)	The voltage of MAIN PCB CN30- "3" N76-1": shall be between 4.5V~1.0V
88		FF-Sensor Error		The voltage of MAIN PCB CN30- "6" N76-1": shall be between 4.5V~1.0V
89		FZ-DEF-Sensor Error		The voltage of MAIN PCB CN30- "5" N76-1": shall be between 4.5V~1.0V
89		FF-DEF-Sensor Error		The voltage of MAIN PCB CN30- "8" N76-1": shall be between 4.5V~1.0V
88		Ambient-Sensor Error		The voltage of MAIN PCB CN78- "8" CN78-12": shall be between 4.5V~1.0V
88		Flex room-Sensor Error		The voltage of MAIN PCB CN78- "9" CN76-1": shall be between 4.5V~1.0V
88		Humidity-Sensor Error	Separation of sensor housing part, contact error, disconnection, short circuit	The voltage of MAIN PCB CN30- "1" CN30-7": shall be between 4.5V~1.0V
89		Ice Maker(FF) Sensor Error	Display error : separation of sensor housing part, contact error, disconnection, short circuit.	The voltage of MAIN PCB CN90- "1" CN90-7": shall be between 4.5V~1.0V
89		Ice Room Sensor Error	Display error of detecting temperature of sensor : more than 149°F(+65°C) or less than -58°F(-50°C)	The voltage of MAIN PCB CN78- "10" CN78-1": shall be between 4.5V~1.0V
88		FZ-FAN Error	Display error during operation of applicable fan motor : Feed back signal line contact error, motor wire separation, motor error	The voltage of MAIN PCB CN76- "3"(Yellow) CN76-1"(Gray): shall be between 7V~12V
88		FF-FAN Error	Display error during operation of applicable fan motor : Feed back signal line contact error, motor wire separation, motor error	The voltage of MAIN PCB CN76- "4"(Orange) CN76-1"(Gray): shall be between 7V~12V
88		C-FAN Error	Display error during operation of applicable fan motor : Feed back signal line contact error, motor wire separation, motor error	The voltage of MAIN PCB CN76- "5"(Sky-blue) CN76-1"(Gray): shall be between 7V~12V
88		FZ-DEF Error	Separation of freezer compartment defrost heater housing part, contact error, disconnection, short circuit or temperature fuse error. Display error : the defrosting does not finish though freezer compartment defrost is heating continuously for more than 70 minutes.	After separating MAIN PCB CN70 wire from PCB, resistance value between CN70 Brown CN70 Gray shall be 63(230) ohm ± 7%. (Resistance value is varied by input power) 0 ohm : heater short, ∞ ohm : wire/bimetal open (Must power off)
88		FF-DEF Error	Separation of fresh food compartment defrost heater housing part, contact error, disconnection, short circuit or temperature fuse error. Display error : the defrosting does not finish though fresh food compartment defrost is heating continuously for more than 80 minutes.	After separating MAIN PCB CN70 wire from PCB, resistance value between CN70 White CN70 Gray shall be 120(440) ohm±7%. (Resistance value is varied by input power) 0 ohm : heater short, ∞ ohm : wire/bimetal open (Must power off)

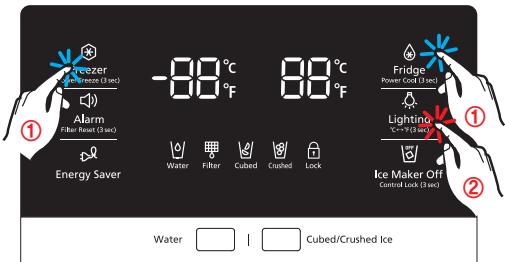
## TROUBLESHOOTING

※ R Self-diagnostics check list

LED	Item	Trouble contents	Diagnostic method
F	R		
88	E or C	Flex Zone-Damper-Heater Error	After separating MAIN PCB CN77 wire from PCB, resistance value between Black ↔ Brown wire shall be $135\text{ ohm} \pm 7\%$ . 0 ohm : heater short, $\infty$ Ohm : wire / bimetal Open.
88		Ice Maker(FF) Function Error	After changing the Ice Maker(R), plug the refrigerator power code again, and check the operation.
88		Ice Room-FAN Error	The voltage of MAIN PCB CN76—"2"(Black) ↔ CN76—"1" (Gray): shall be between 7V~12V
88		Main mycom ↔ Display "41-E" message and make a buzzing sound when the communication between displays does not work.	Actually, If there is not a problem, it is desirable to replace Main and Panel PCB With the oscilloscope after a cable problem confirming.
88		Ice Duct Heater Error	After separating MAIN PCB CN70 wire from PCB, resistance value between CN70 Brown ↔ CN70 Gray shall be $63(230)\text{ ohm} \pm 7\%$ . (Resistance value is varied by input power) 0 ohm : heater short, $\infty$ ohm : wire/bimetal open (Must power off)
88		Ice Room Bucket Heater Error	After separating MAIN PCB CN79 wire from PCB, resistance value between Yellow ↔ Pink wire shall be $135\text{ ohm} \pm 7\%$ . 0 ohm : heater short, $\infty$ Ohm : wire / bimetal Open.
88		Comp starting Failure Error	Check if there is a short between compressor terminals. Check IPM Voltage [Under 13.5V]
88		IPM Fault Error	Check if there is a short between IPM Pins [#1~33] Check the Compressor and the Cycle
88		Comp Abnormal current Detection Error	Check the Compressor connections Check the voltage of Resistance of R308 [0.09Ohm] Check the Compressor and the Cycle
88		Motor Locked Over RPM Error	Check the voltage of Resistance of R308 [Short/Open] Check the voltage of both of C103 terminals [Unstable Voltage] Check the Compressor and the Cycle
88		Comp under voltage Error	Check the voltage of Resistance of R513 [Short/Open]
88		Comp over voltage Error	Check the voltage of Resistance of R501, R505, R509 [Short/Open]

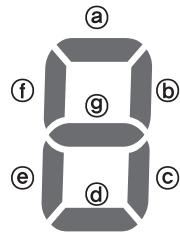
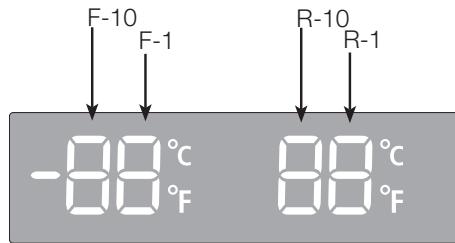


## 4-1-4. Display function of Load condition



- ① If Freezer Key + Fridge Key are pressed simultaneously for 6 seconds, ALL ON/OFF will blink with 0.5interval for 2 seconds.
- ② If take the finger off from above keys and press Lighting, load condition mode will be started.

- 1) If Freezer Key + Fridge Key are pressed simultaneously for 6 seconds during normal operation, the temperature setting display of fresh food and freezer compartments will blink ALL ON/OFF with 0.5 for 2 seconds.
- 2) At this moment, If Lighting Key after Freezer Key + Fridge Key is pressed, load condition display mode will be returned with alarm. At LED all on state, only load condition display will blink ON/OFF with 0.5 seconds interval.
- 3) Load condition display mode shows the load that micom signal is outputting.  
However, It means that micom signal is outputting, it does not mean whether load is operating or not. That is to say that though load operation is displayed, load could not be operated by actual load error or PCB relay error etc. (This function would be applied at A/S.)
- 4) Load condition display function will maintain for 30 seconds and then normal condition will be returned automatically.
- 5) Load condition display is as below. Only the load control LED will blink with 0.5interval in "Display LED"

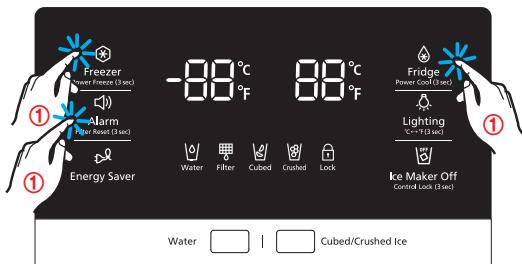


## TROUBLESHOOTING

※ Load mode Check list

Display LED	Display contents	Operation contents	Etc
R-1-ⓐ	R-FAN High	When FF compartment FAN operates with high speed, applicable LED Blink	
R-1-ⓑ	R-FAN Low	When FF compartment FAN operates with low speed, applicable LED Blink	
R-1-ⓒ	R-DEF Heater	When FF compartment defrost heater operates, LED Blink	
R-1-ⓓ	START MODE	When refrigerator is plugged initially, LED Blink	
R-1-ⓔ	Overload condition	When ambient temperature is more than 93°F(35°C), LED Blink	
R-1-ⓕ	Low temperature condition	When ambient temperature is less than 72°F(21°C), LED Blink	
R-1-ⓔ, ⓑ (ALL LED Off)	Normal Condition	When ambient temperature is between 73°F(22°C) and 91°F(34°C)	
R-1-ⓖ	Exhibition Mode	LED Blink at the display mode.	
F-1-ⓐ	COMP.	When COMP operates, applicable LED Blink	
F-1-ⓑ	F-FAN High	When FZ compartment FAN operates with high speed, applicable LED Blink	
F-1-ⓒ	F-FAN Low	When FZ compartment FAN operates with low speed, applicable LED Blink	
F-1-ⓓ	F-DEF Heater	When FZ compartment defrost heater operates, LED Blink	
F-1-ⓔ	C-FAN High	When C-FAN operates with high speed, applicable LED Blink	
F-1-ⓕ	C-FAN Low	When C-FAN operates with low speed, applicable LED Blink	
R-10-ⓐ	Damper Open	When damper open, applicable LED Blink	
R-10-ⓒ	I-DEF HEATER (Ice Maker HEATER)	When ice maker heater operates, LED Blink	
R-10-ⓓ	Full Ice	When the Ice Maker's Bucket is full, applicable LED Blink	
F-10-ⓐ	Ice Room-FAN High	When Ice Room-FAN operates with high speed, applicable LED Blink	
F-10-ⓔ	Ice Room-FAN Low	When Ice Room-FAN operates with low speed, applicable LED Blink	
F-10-ⓖ	French Heater	When French Heater operates, applicable LED Blink	

### 4-1-5. Cooling OFF mode setting function



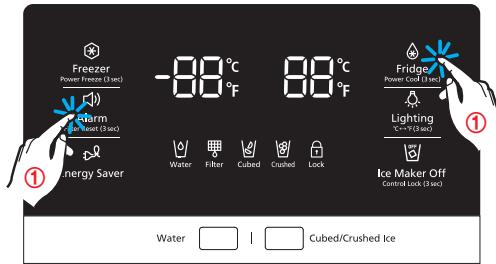
- ① If Freezer Key + Fridge Key + Alarm Key are pressed for 5 seconds, Cooling Off mode will be started.
- 1) If Freezer Key + Fridge Key + Alarm Key are pressed simultaneously for 5 seconds during normal operation, Cooling Off mode will be started with buzzer sound(ding-dong).
  - 2) If above Freezer Key + Fridge Key + Alarm Key are pressed one more time, Cooling Off mode will be canceled.
  - 3) If Cooling Off mode is selected, blinks "O-FF" on the temperature setting display of the panel and it indicates the refrigerator has entered the Cooling Off mode.
  - 4) During Cooling Off mode, if fresh food and freezer compartments sensors are higher than 149°F (65°C) Cooling Off mode will be canceled automatically and freezing operation will be returned.  
(There is no buzzer sound when the Cooling Off mode is canceled by the temperature)
  - 5) Operation contents of Cooling Off mode
    - Display, Fan motor and etc operate normally, not to operate compressor only.
    - Defrost is not operated. (including french heater)
    - Display function of the initial real temperature is finished.
    - Under the condition of Cooling Off mode, Cooling Off mode will be operated when Power On after Power OFF.

## TROUBLESHOOTING

### 4-1-6. Option setting function

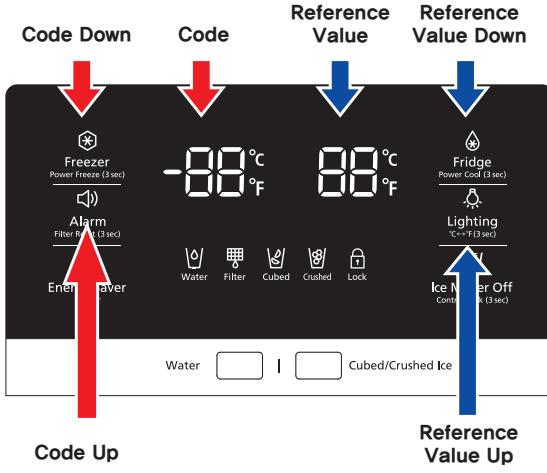
- If Alarm Key + Fridge Key are pressed simultaneously for 12 seconds during normal operation, fresh food and freezer compartments temperature display will be changed to option setting mode.

#### KEY operation method for changing to option mode



- ① If Alarm Key + Fridge Key are pressed simultaneously for 12 seconds, option setting mode will be started.

#### KEY control method after converting to option mode

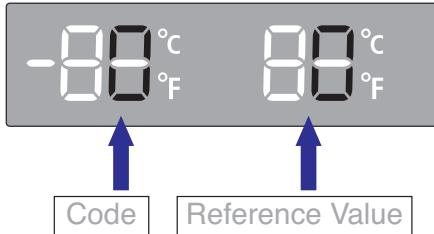


※ Key control in option mode

Freezer Key	Code Down key
Alarm Key	Code Up key
Fridge Key	Reference Value down key
Lighting Key	Reference Value Up key

- If the display changes to option setting mode, all displays will be off except freezer and fridge compartments temperature display as below.

(Fresh food and freezer compartments case will be explained only because all options are operated with the same method according to the option table.)



- 1) For example, if you want to change freezer compartment standard temperature to -4°F(-2°C) by operating option, do as below. This function is for changing the standard temperature.

In -2°F(-19°C) of current temperature of freezer compartment, if you make the temperature lower to -4°F(-2°C) by the option, the standard temperature would be controlled -6°F(-21°C)

Therefore, if you change the setting of temperature option to -2°F(-19°C) on the panel, the appliance will be operated with -6°F(-21°C). It means that standard temperature is controlled -4°F(-2°C) less than setting temperature in the display.



Basically, all the data in option has cleared from the factory.  
Therefore, almost all setting value are "0".

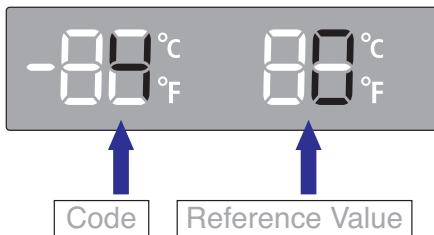
**NOTE** But, some setting values could be changed for the purpose of improving performance.  
You need to check the product manual and/or specification.

- 2) After changing to the option mode, fresh food compartment "0" , freezer compartment "0" will be displayed.

( Basically fresh food compartment "0", freezer "0" would be set at shipping process, but setting value could be changed for the purpose of improving product at mass producing process.)

- If fresh food compartment "0" shows only, temperature reference value of freezer compartment will be set and current freezer compartment temperature code will be displayed on the freezer temperature display.

- 3) If freezer compartment "4" is set as below freezer compartment code after fresh food compartment "0" is set, standard temperature of freezer compartment will be lower than -4°F(-2.0°C).  
(Refer to the picture "changing the freezer compartment temperature")



: If you wait for 20 seconds after completing the setting, MICOM will save the setting value to the EEPROM and normal display will be returned and the option setting mode will be canceled.

- 4) Option changing method as above is the same as all RFG29\*\* model.

- 5) By the same method as above, it is possible to control the fresh food compartment temperature, water supply, ice-maker harvest temperature/time, defrost return time, hysteresis by temperature, notch gap by temperature etc.

- 6) Option function is set in the EEPROM at shipping process in the factory.

You would better not to change the option of your own.

Completing the setting is that option function return to normal display after 20 seconds.

Do not turn off the appliance before returning to the normal display mode.



Option setting function exists in the other items.  
We will skip the explanation of the other functions by the option because it is associated with refrigerator control function and is not needed at SERVICE.  
(Please do not set the other options except above SERVICE Manual.)

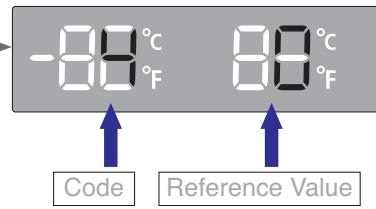
## TROUBLESHOOTING

### 4-1-7. Option TABLE

#### 1) Temperature changing table of freezer compartment

Set item	Freezer Temp Shift
Reference	Fridge Room 7-SEG
Value	0

Setting value	
FZ compartment Code	Temp. compensation
0	0°F(0.0°C)
1	-1°F(-0.5°C)
2	-2°F(-1.0°C)
3	-3°F(-1.5°C)
4	<b>-4°F(-2.0°C)</b>
5	-5°F(-2.5°C)
6	-6°F(-3.0°C)
7	-7°F(-3.5°C)
8	+1°F(+0.5°C)
9	+2°F(+1.0°C)
10	+3°F(+1.5°C)
11	+4°F(+2.0°C)
12	+5°F(+2.5°C)
13	+6°F(+3.0°C)
14	+7°F(+3.5°C)
15	+8°F(+4.0°C)

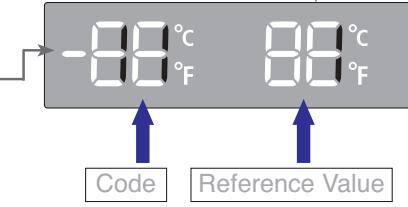


ex) If you want to change the freezer standard temperature to -4°F (-2°C)

#### 2) Temperature changing table of fresh food compartment

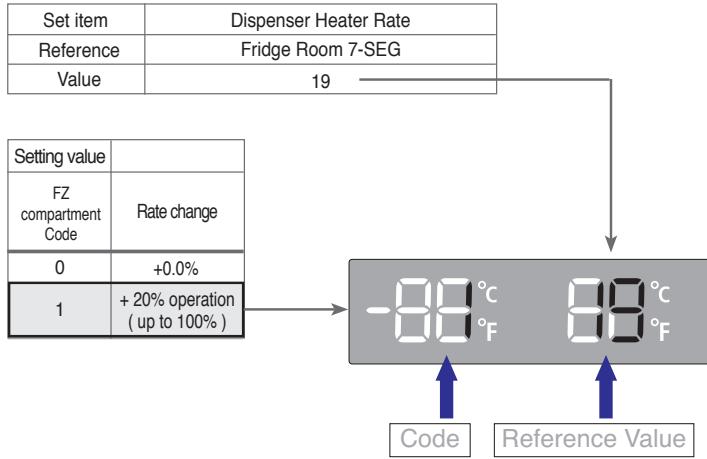
Set item	fresh food Temp Shift
Reference	Fridge Room 7-SEG
Value	1

Setting value	
FZ compartment Code	Temp. compensation
0	0°F(0.0°C)
1	-1°F(-0.5°C)
2	-2°F(-1.0°C)
3	-3°F(-1.5°C)
4	-4°F(-2.0°C)
5	-5°F(-2.5°C)
6	-6°F(-3.0°C)
7	-7°F(-3.5°C)
8	+1°F(+0.5°C)
9	+2°F(+1.0°C)
10	+3°F(+1.5°C)
11	<b>+4°F(+2.0°C)</b>
12	+5°F(+2.5°C)
13	+6°F(+3.0°C)
14	+7°F(+3.5°C)
15	+8°F(+4.0°C)



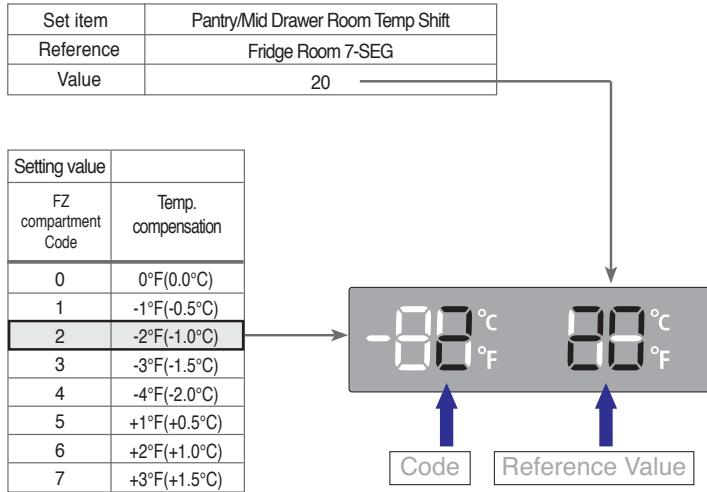
ex) If you want to change the fresh food compartment standard temperature to 4°F (2°C)

### 3) Operation rate changing table of dispenser heater



ex) If you want to change the dispenser heater operation rate to +20%

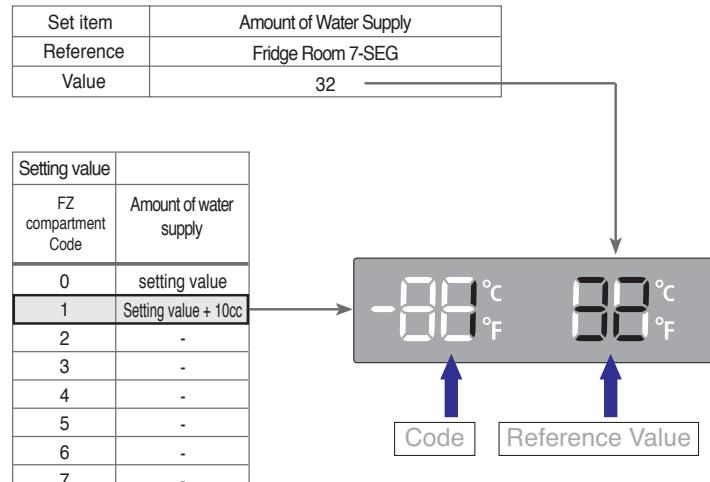
### 4) Temperature changing table of Pantry/Mid Drawer Room



ex) If you want to change the mid drawer room temperature to -2°F(-1.0°C)

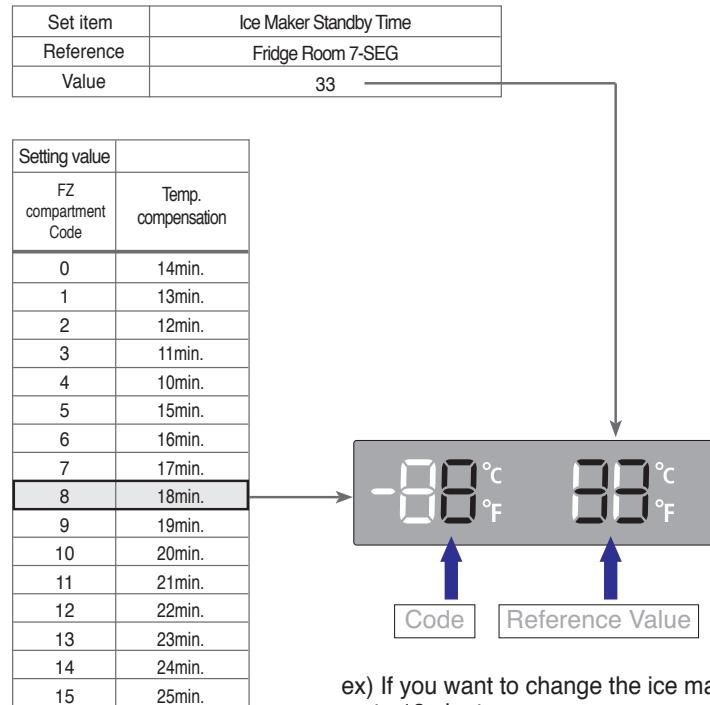
## TROUBLESHOOTING

### 5) Amount of water supply to ice tray



ex) If you want to change the amount of water supply to ice tray to Setting value + 10cc

### 6) Time changing table of ice maker dropping standby time

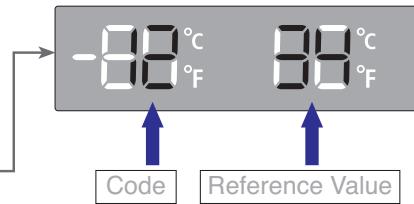


ex) If you want to change the ice maker dropping standby time to 18minutes.

### 7) Temperature changing table of ice room

Set item	Ice Room Temp Shift
Reference	Fridge Room 7-SEG
Value	34

Setting value	
FZ compartment Code	Temp. compensation
0	0°F(0.0°C)
1	-1°F(-0.5°C)
2	-2°F(-1.0°C)
3	-3°F(-1.5°C)
4	-4°F(-2.0°C)
5	-5°F(-2.5°C)
6	-6°F(-3.0°C)
7	-7°F(-3.5°C)
8	+1°F(+0.5°C)
9	+2°F(+1.0°C)
10	+3°F(+1.5°C)
11	+4°F(+2.0°C)
12	+5°F(+2.5°C)
13	+6°F(+3.0°C)
14	+7°F(+3.5°C)
15	+8°F(+4.0°C)

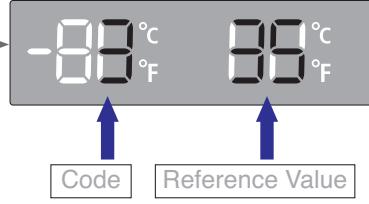


ex) If you want to change the ice room standard temperature to +5°F(+2.5°C)

### 8) Temperature changing table of Ice Maker Dropping Temperature

Set item	Ice Maker Dropping Temperature
Reference	Fridge Room 7-SEG
Value	35

Setting value	
FZ compartment Code	Temp. compensation
0	-13°C
1	-12°C
2	-11°C
3	-10°C
4	-14°C
5	-15°C
6	-16°C
7	-17°C



ex) If you want to change the mid drawer room temperature to -2°F(-1.0°C)

## TROUBLESHOOTING

### 4-2) Diagnostic method according to the trouble symptom(Flow Chart)

#### DATA1.Temperature table

Resistance value and MICOM port voltage of sensor according to the temperature

SENSOR CHIP : based on PX41C, PX41C, 502AT/ 103\*\* (ICE MAKER SENSOR(MOLD)/FULL UP, 20Kohm  
 ( Actual measurement = value of the table below X 2 )

°C	°F	Voltage	Resistance	°C	°F	Voltage	Resistance	°C	°F	Voltage	Resistance
-50	-58	4.694	153319	-5	23	3.107	16419	40	104	1.153	2997
-49	-56.2	4.677	144794	-4	24.8	3.057	15731	41	105.8	1.124	2899
-48	-54.4	4.659	136798	-3	26.6	3.006	15076	42	107.6	1.095	2805
-47	-52.6	4.641	129294	-2	28.4	2.955	14452	43	109.4	1.068	2714
-46	-50.8	4.622	122248	-1	30.2	2.904	13857	44	111.2	1.040	2627
-45	-49	4.602	115631	0	32	2.853	13290	45	113	1.014	2543
-44	-47.2	4.581	109413	1	33.8	2.802	12749	46	114.8	0.988	2462
-43	-45.4	4.560	103569	2	35.6	2.751	12233	47	116.6	0.963	2384
-42	-43.6	4.537	98073	3	37.4	2.700	11741	48	118.4	0.938	2309
-41	-41.8	4.514	92903	4	39.2	2.649	11271	49	120.2	0.914	2237
-40	-40	4.490	88037	5	41	2.599	10823	50	122	0.891	2167
-39	-38.2	4.465	83456	6	42.8	2.548	10395	51	123.8	0.868	2100
-38	-36.4	4.439	79142	7	44.6	2.498	9986	52	125.6	0.846	2036
-37	-34.6	4.412	75077	8	46.4	2.449	9596	53	127.4	0.824	1973
-36	-32.8	4.385	71246	9	48.2	2.399	9223	54	129.2	0.803	1913
-35	-31	4.356	67634	10	50	2.350	8867	55	131	0.783	1855
-34	-29.2	4.326	64227	11	51.8	2.301	8526	56	132.8	0.762	1799
-33	-27.4	4.296	61012	12	53.6	2.253	8200	57	134.6	0.743	1745
-32	-25.6	4.264	57977	13	55.4	2.205	7888	58	136.4	0.724	1693
-31	-23.8	4.232	55112	14	57.2	2.158	7590	59	138.2	0.706	1642
-30	-22	4.199	52406	15	59	2.111	7305	60	140	0.688	1594
-29	-20.2	4.165	49848	16	60.8	2.064	7032	61	141.8	0.670	1547
-28	-18.4	4.129	47431	17	62.6	2.019	6771	62	143.6	0.653	1502
-27	-16.6	4.093	45146	18	64.4	1.974	6521	63	145.4	0.636	1458
-26	-14.8	4.056	42984	19	66.2	1.929	6281	64	147.2	0.620	1416
-25	-13	4.018	40938	20	68	1.885	6052	65	149	0.604	1375
-24	-11.2	3.980	39002	21	69.8	1.842	5832	66	150.8	0.589	1335
-23	-9.4	3.940	37169	22	71.6	1.799	5621	67	152.6	0.574	1297
-22	-7.6	3.899	35433	23	73.4	1.757	5419	68	154.4	0.560	1260
-21	-5.8	3.858	33788	24	75.2	1.716	5225	69	156.2	0.546	1225
-20	-4	3.816	32230	25	77	1.675	5039	70	158	0.532	1190
-19	-2.2	3.773	30752	26	78.8	1.636	4861	71	159.8	0.519	1157
-18	-0.4	3.729	29350	27	80.6	1.596	4690	72	161.6	0.506	1125
-17	1.4	3.685	28021	28	82.4	1.558	4526	73	163.4	0.493	1093
-16	3.2	3.640	26760	29	84.2	1.520	4369	74	165.2	0.481	1063
-15	5	3.594	25562	30	86	1.483	4218	75	167	0.469	1034
-14	6.8	3.548	24425	31	87.8	1.447	4072	76	168.8	0.457	1006
-13	8.6	3.501	23345	32	89.6	1.412	3933	77	170.6	0.446	978
-12	10.4	3.453	22320	33	91.4	1.377	3799	78	172.4	0.435	952
-11	12.2	3.405	21345	34	93.2	1.343	3670	79	174.2	0.424	926
-10	14	3.356	20418	35	95	1.309	3547	80	176	0.414	902
-9	15.8	3.307	19537	36	96.8	1.277	3428	81	177.8	0.404	877
-8	17.6	3.258	18698	37	98.6	1.253	3344	82	179.6	0.394	854
-7	19.4	3.208	17901	38	100.4	1.213	3204	83	181.4	0.384	832
-6	21.2	3.158	17142	39	102.2	1.183	3098	84	183.2	0.375	810

## TROUBLESHOOTING

DATA2. Humidity Sensor table

- Voltage output table @23°..., 5Vdc --- HTG3515CH/HTG3535CH

RH(Temperature compensate ) = RH (Relative Humidity ) + ( Temp(°C) °© 23°C) x 0.05

°C	°F	Voltage	Resistance	°C	°F	Voltage	Resistance	°C	°F	Voltage	Resistance
0	909	186	744	46	2246	460	1839	92	3452	706	2827
1	943	193	772	47	2272	465	1861	93	3478	712	2848
2	977	200	800	48	2298	470	1882	94	3504	717	2870
3	1010	207	827	49	2324	475	1903	95	3530	722	2891
4	1043	213	854	50	2350	481	1925	96	3566	730	2920
5	1076	220	881	51	2376	486	1946	97	3595	735	2944
6	1109	227	908	52	2402	491	1967	98	3624	741	2968
7	1141	233	935	53	2428	497	1989	99	3653	747	2992
8	1173	240	961	54	2454	502	2010	100	3683	754	3016
9	1205	247	987	55	2480	507	2031				
10	1235	253	1011	56	2505	513	2052				
11	1266	259	1037	57	2530	518	2072				
12	1297	265	1062	58	2555	523	2093				
13	1328	272	1088	59	2580	528	2113				
14	1359	278	1113	60	2605	533	2133				
15	1390	284	1138	61	2630	538	2154				
16	1420	291	1163	62	2655	543	2174				
17	1450	297	1188	63	2680	548	2195				
18	1480	303	1212	64	2705	553	2215				
19	1510	309	1237	65	2730	559	2236				
20	1540	315	1261	66	2756	564	2257				
21	1569	321	1285	67	2782	569	2278				
22	1598	327	1309	68	2808	575	2300				
23	1627	333	1333	69	2834	580	2321				
24	1656	339	1356	70	2860	585	2342				
25	1685	345	1380	71	2886	590	2364				
26	1713	350	1403	72	2912	596	2385				
27	1741	356	1426	73	2938	601	2406				
28	1769	362	1449	74	2964	606	2428				
29	1797	368	1472	75	2990	612	2449				
30	1825	373	1495	76	3017	617	2471				
31	1852	379	1517	77	3044	623	2493				
32	1879	384	1539	78	3071	628	2515				
33	1906	390	1561	79	3098	634	2537				
34	1933	395	1583	80	3125	639	2559				
35	1960	401	1605	81	3152	645	2581				
36	1986	406	1627	82	3179	650	2604				
37	2012	412	1648	83	3206	656	2626				
38	2038	417	1669	84	3233	661	2648				
39	2064	422	1690	85	3260	667	2670				
40	2090	428	1712	86	3288	673	2693				
41	2116	433	1733	87	3316	678	2716				
42	2142	438	1754	88	3344	684	2739				
43	2168	444	1776	89	3372	690	2762				
44	2194	449	1797	90	3400	696	2785				
45	2220	454	1818	91	3426	701	2806				

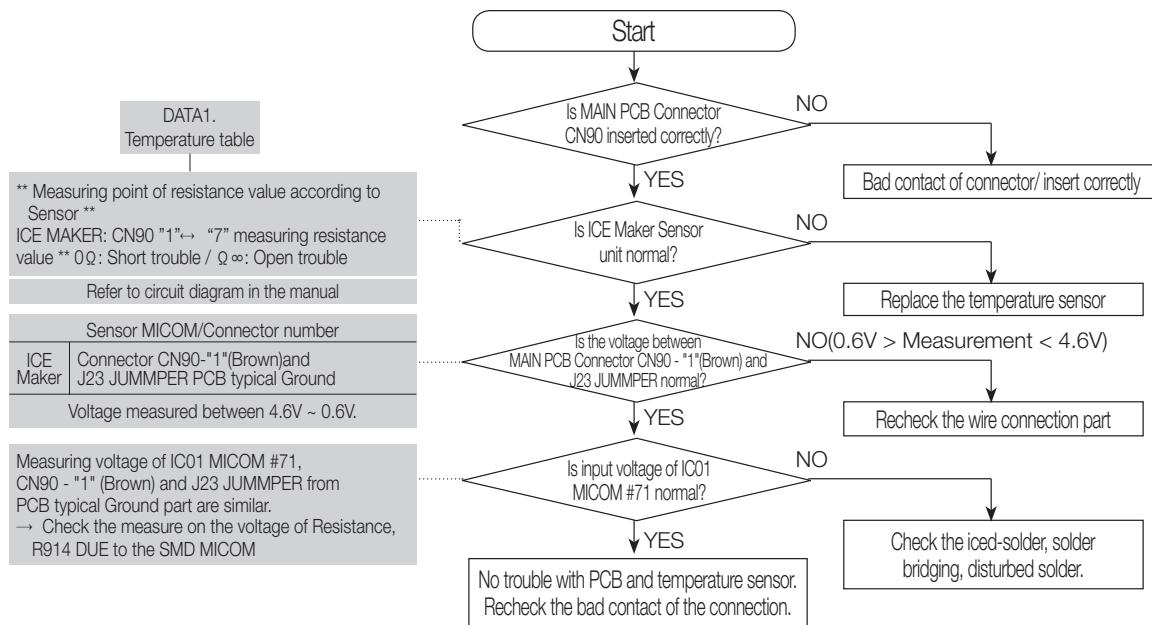
# TROUBLESHOOTING

## 4-2-1. If the trouble is detected by self-diagnosis

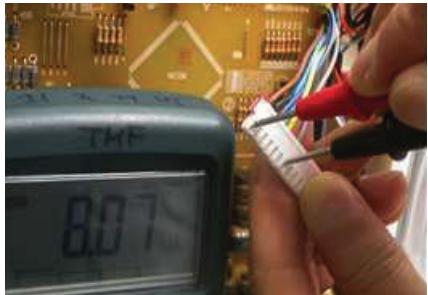
- The error of sensor will be displayed on the front of display. when the error of sensor is detected at initial power ON, the appliance will not operate and display of abnormal sensor part will blink.
- The appliance will not stop operating when the error of sensor is detected during operation of the appliance.  
But normal freezing might be not operated if the appliance is operated by the emergency operation mode. You would better to check the appliance according to the self-diagnosis of the manual.

### 1) If ICE Maker(R) Sensor has troubled

ERROR Code



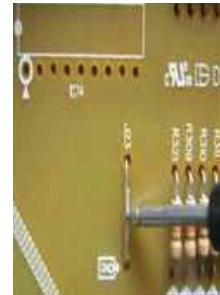
- Checking method of ICE Maker Sensor resistance CN90 "1"(Brown) ↔ "7"(Gray)  
- Compare the temperature table after the measure.



- Checking method of ICE Maker Sensor resistance  
- Measure the voltage of Resistance R914(IC01 MICOM #71) on PCB or CN90 "#1"(Brown) ↔ J23 JUMPPER  
- Compare the temperature table after the measure.  
Measuring voltage of CN90-#1"(Brown) ↔ J23 JUMPPER are as below.

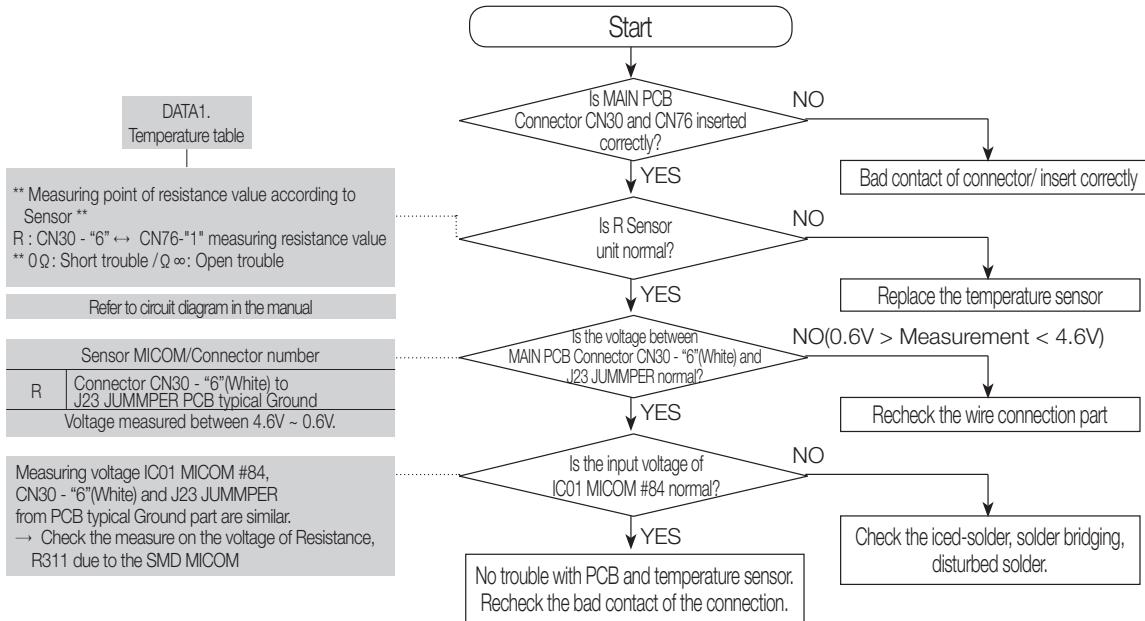


PCB Typical Ground  
J23 JUMPPER



## 2) If R Sensor has trouble

ERROR Code



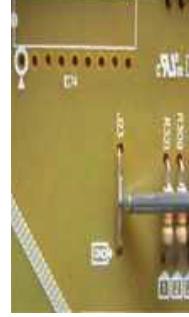
Checking method of R Sensor resistance  
CN30 - "6"(White) ↔ CN76-"1"(Gray) Compare the temperature table after measurement.



Checking method of R Sensor resistance  
- Measure the voltage of Resistance R311(IC01 MICOM #84) on PCB or CN30 - "6"(White) ↔ J23 JUMPPER  
- Compare the temperature table after measurement.  
Measuring voltage of CN30 - "6"(White) ↔ J23 JUMPPER are as below.



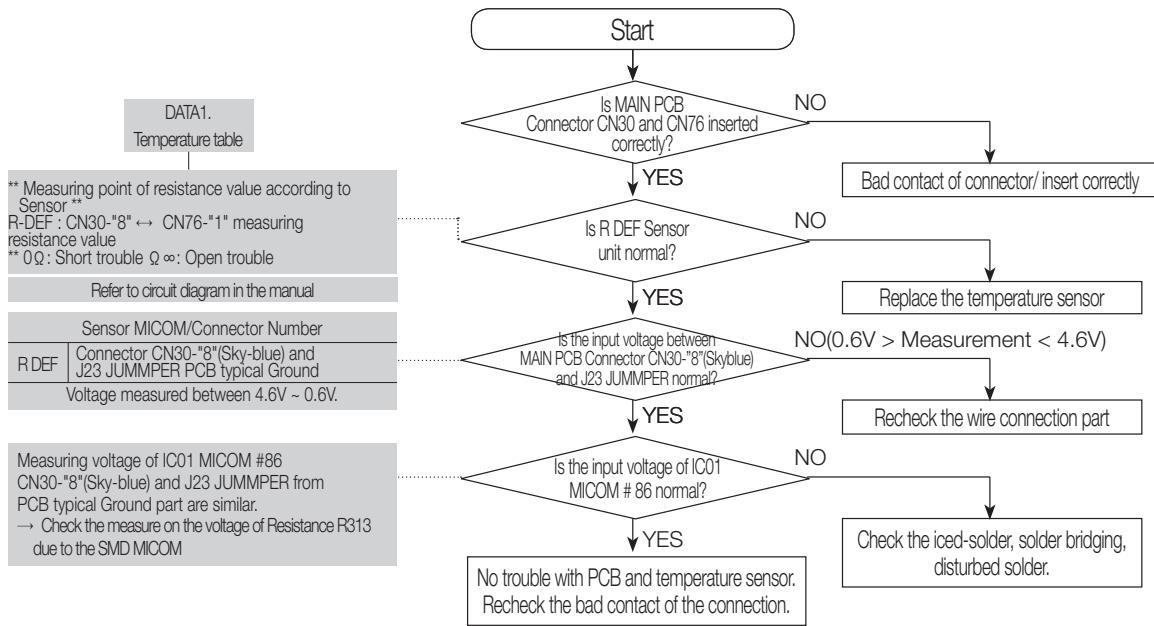
PCB Typical Ground  
J23 JUMPPER



## TROUBLESHOOTING

### 3) If R DEF Sensor has trouble

ERROR Code



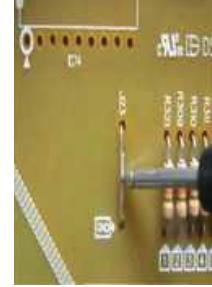
- Checking method of R Sensor resistance CN30-“8”(Sky-blue) ↔ CN76-“1”(Gray)  
- Compare the temperature table after measurement.



- Checking method of R DEF Sensor resistance  
- Measure the voltage of Resistance R313(IC01 MICOM #86) on PCB or CN30-“8”(Sky-blue) ↔ J23 JUMPPER  
- Compare the temperature table after measurement.  
Measuring voltage of CN30-“8”(Sky-blue) ↔ J23 JUMPPER are as below.

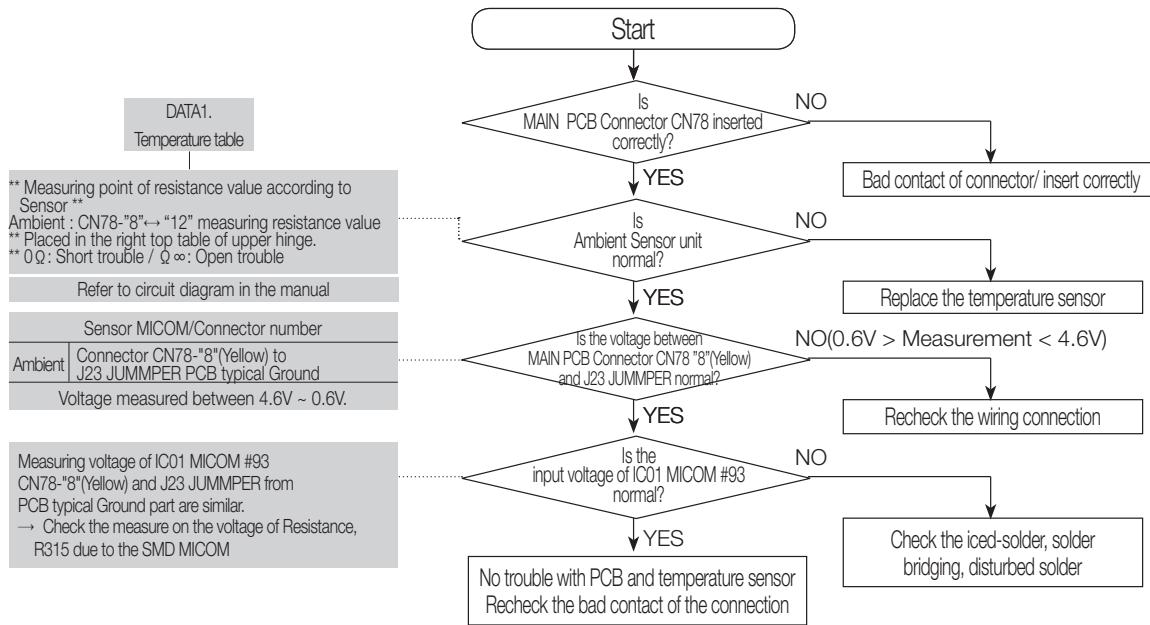


PCB Typical Ground  
J23 JUMPPER



## 4) If Ambient Sensor has trouble

ERROR Code



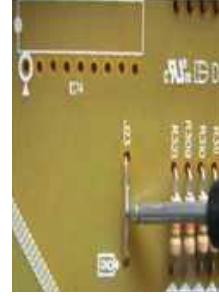
Checking method of Ambient Sensor resistance  
CN78-"8"(Yellow) ↔ "12"(Yellow)  
- Compare the temperature table after measurement.



Checking method of Ambient Sensor voltage  
- Measure the voltage of Resistance R315(IC01 MICOM #93) on PCB or CN78-"8"(Yellow) ↔ J23 JUMPPER  
- Compare the temperature table after measurement.  
Measuring voltage of CN78-"8"(Yellow) ↔ J23 JUMPPER are as below



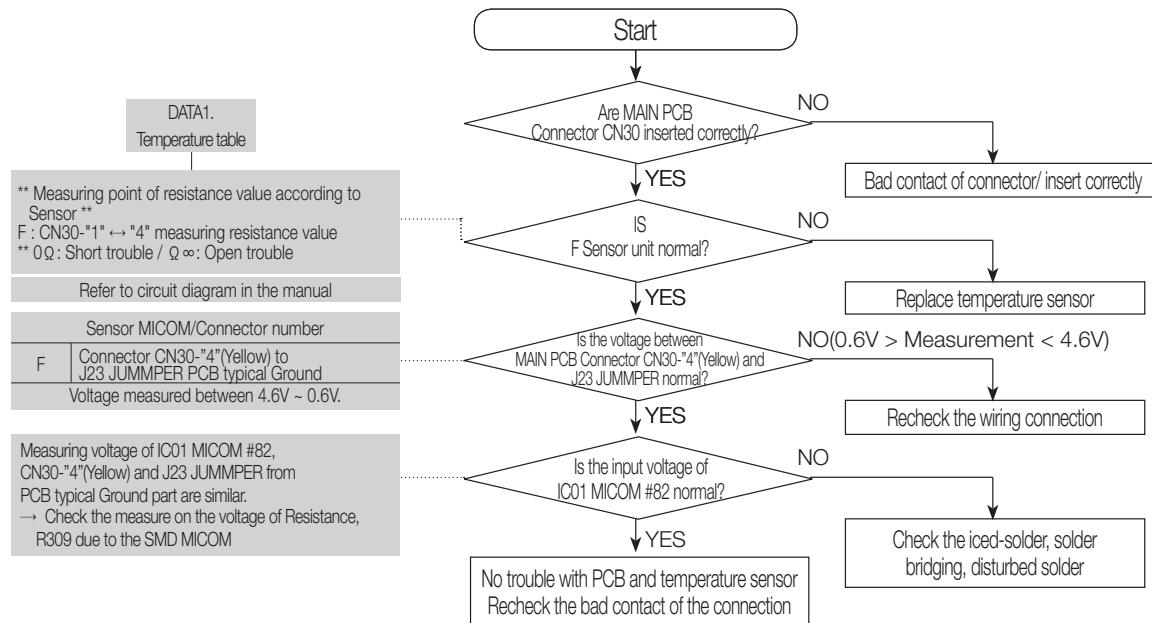
PCB Typical Ground  
J23 JUMPPER



# TROUBLESHOOTING

## 5) If F Sensor has trouble

ERROR Code



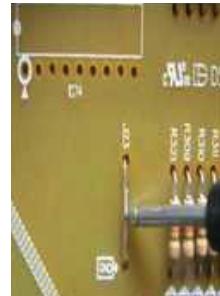
Checking method of F Sensor resistance  
CN30-“1”(Yellow) ↔ “4” (Yellow)  
- Compare the temperature table after measurement.



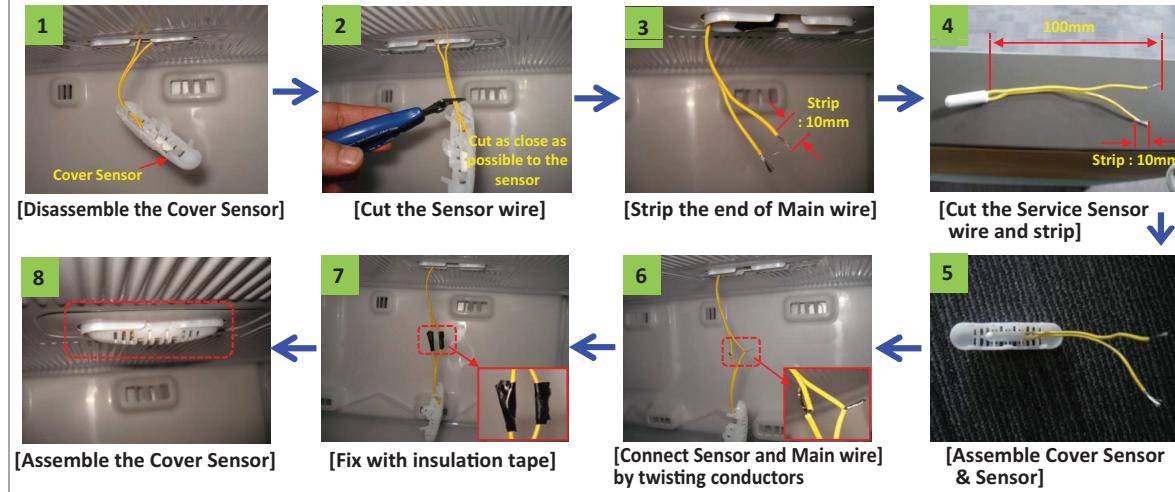
Checking method of F Sensor voltage  
- Measure the voltage of Resistanc, R309(IC01 MICOM #82) on PCB or CN30-“4”(Yellow)↔J23 JUMPPER  
- Compare the temperature table after measurement.  
Measuring voltage of CN30-“4”(Yellow)↔J23 JUMPPER are as below.



PCB Typical Ground  
J23 JUMPPER

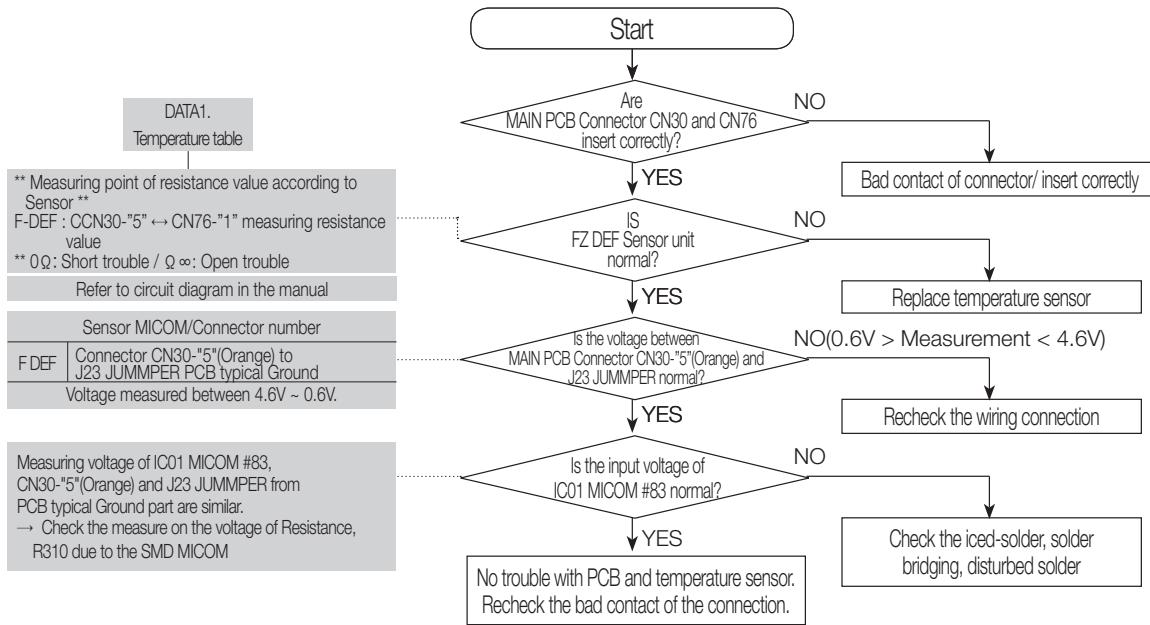


### How to change Sensor



## 6) If F DEF Sensor has trouble

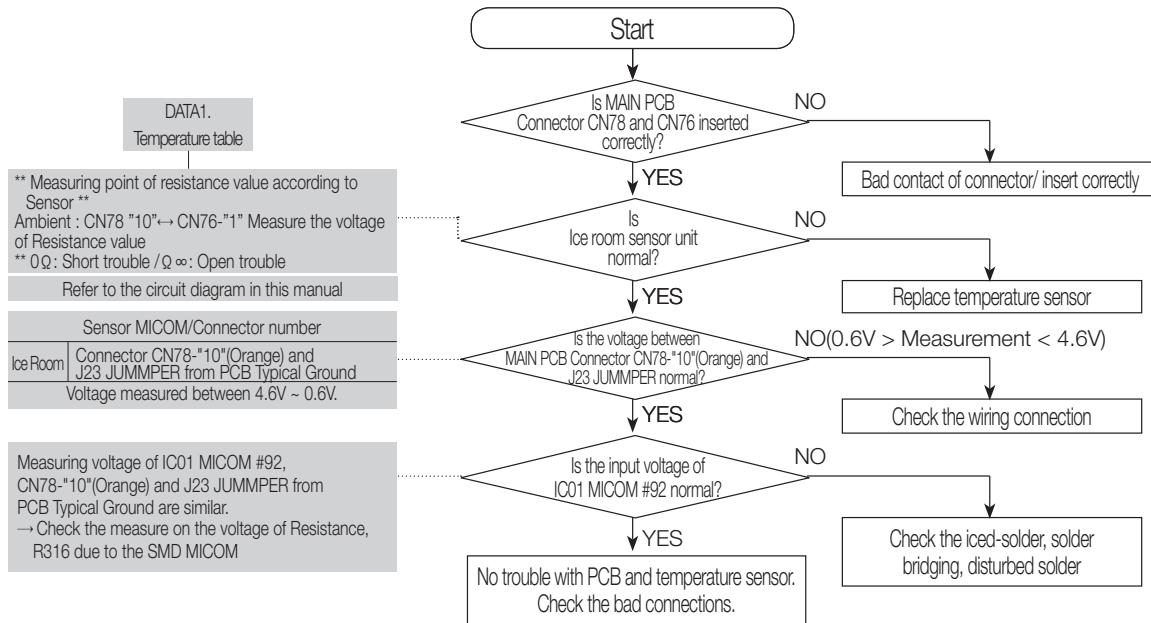
ERROR Code



# TROUBLESHOOTING

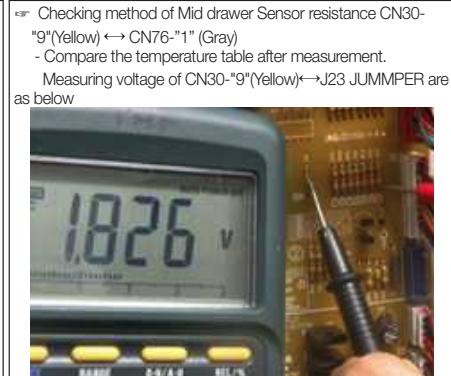
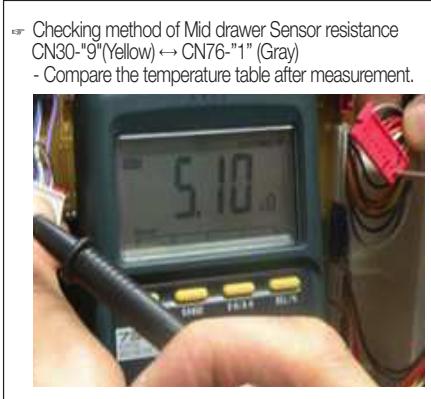
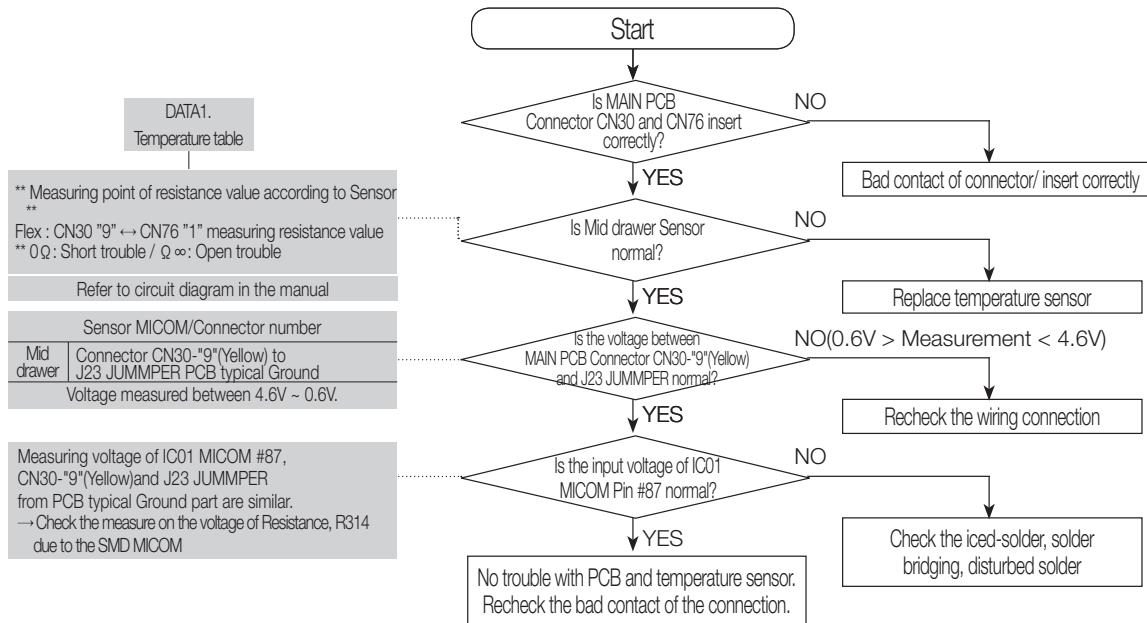
## 7) If Ice Room Sensor has trouble

ERROR Code



## 8) Mid Drawer Sensor has trouble

ERROR Code



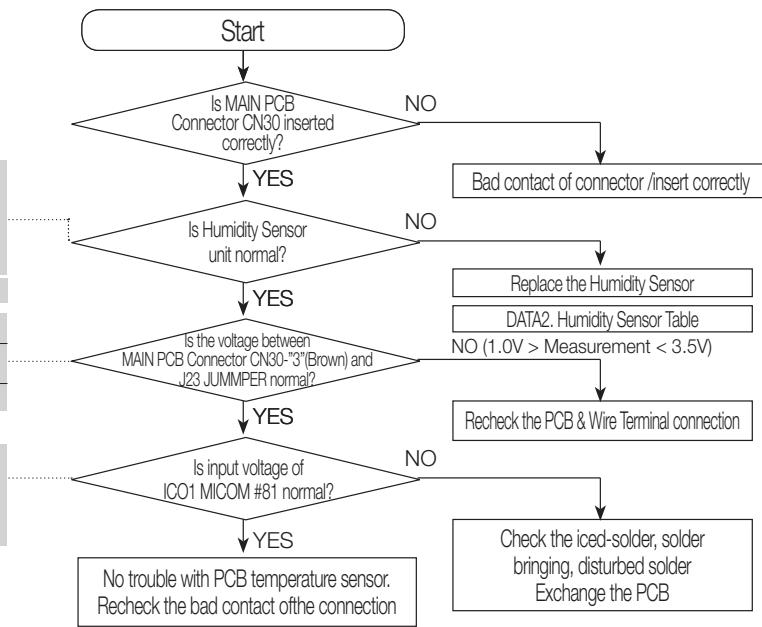
## TROUBLESHOOTING

### 9) If Humidity Sensor has trouble

ERROR Code



\*\* Measuring point of resistance value according to Sensor  
Humidity : CN30 "1" ↔ "3"  
Resistance value with opened : about 50Ω  
\*\* 0Ω: Short trouble / ∞: Open trouble  
Refer to circuit diagram in the manual  
Sensor MICOM/Connector number  
Humidity | Connector CN30-3"(brown) to J23 JUMPPER PCB typical Ground  
Voltage measured between 3.5V ~ 1.0V  
  
Measuring voltage of ICO1 MICOM #81, CN30-3"(Brown) and J23 JUMPPER from PCB typical Ground part are similar.  
→ Check the voltage of Resistance, R321



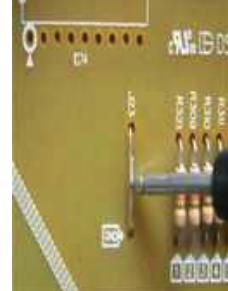
Checking method of Humidity Sensor resistance CN30-3"(Brown) ↔ "1"(Gray)  
- Compare the temperature table after the measure.



Checking method of Humidity Sensor voltage.  
- Measure the voltage of Resistance, R321(ICO1 MICOM #81) on PCB or CN30-3"(Brown) ↔ J23 JUMPPER.  
- Compare the temperature table after the measure.  
Measuring voltage of CN30-3"(Brown) ↔ J23 JUMPPER are below

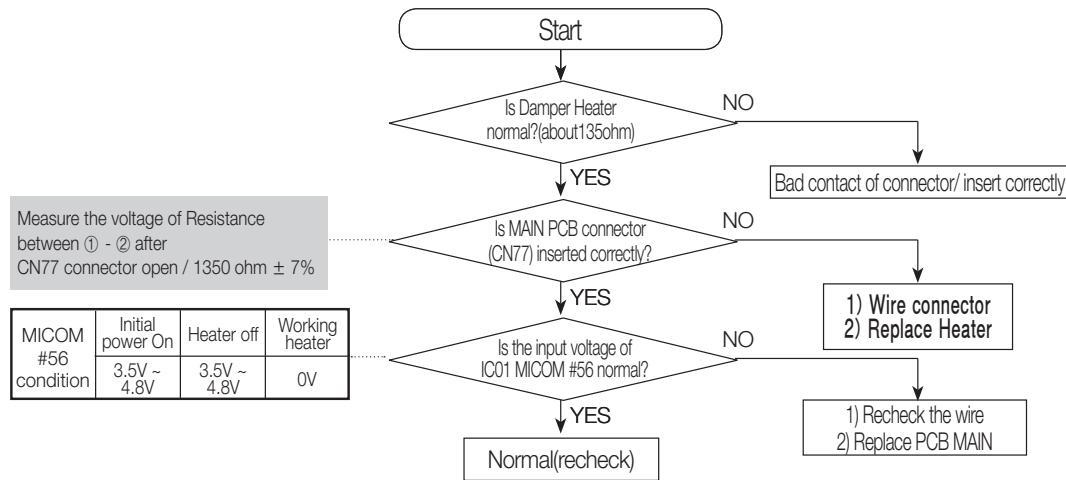


PCB Typical Ground  
J23 JUMPPER



## 10) Mid Drawer Room Damper Heater has trouble (OPTION)

ERROR Code



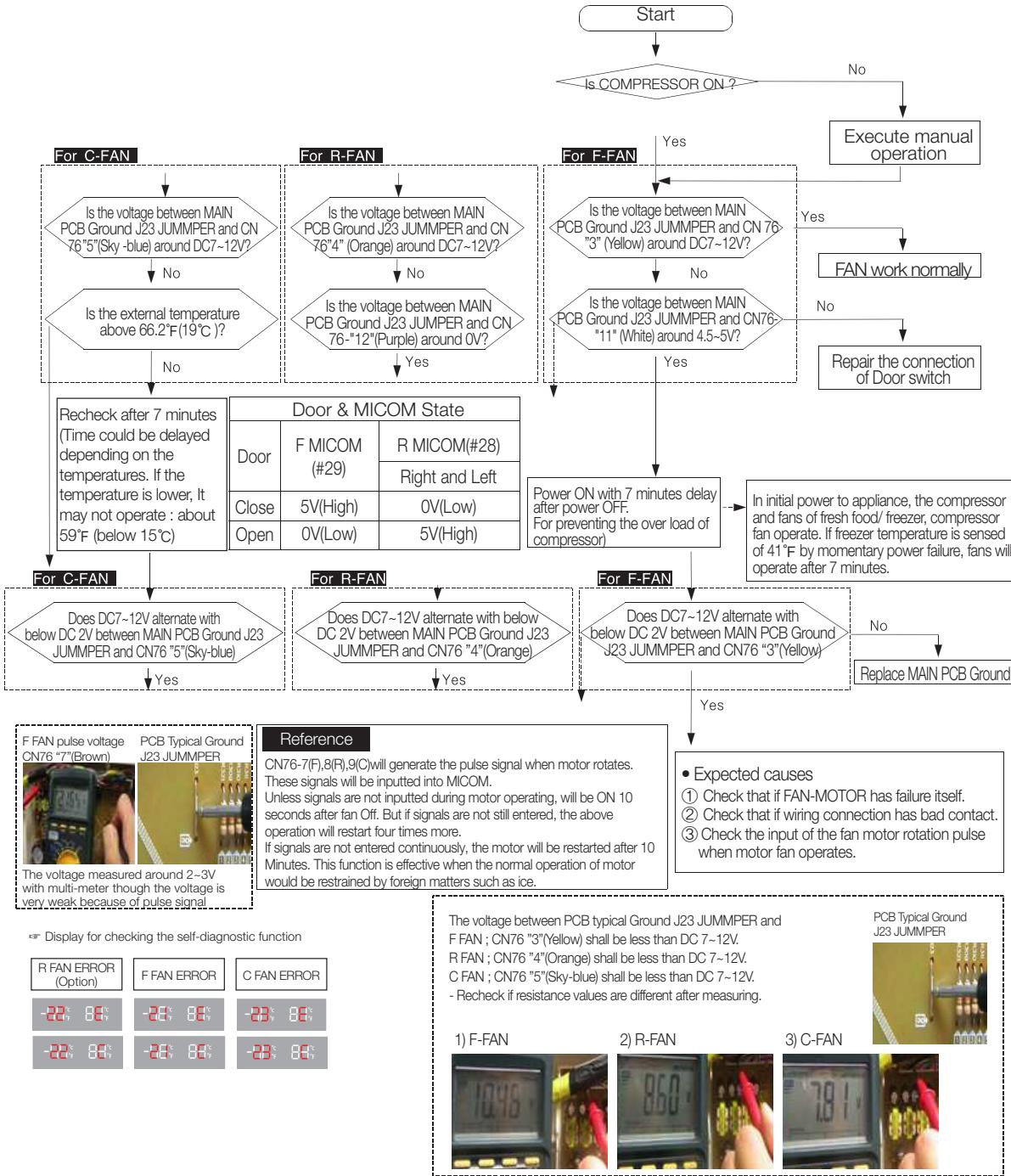
☞ Checking method of Flex Zone Room Damper resistance CN77-"1"(Black) ↔ "2"(Brown)  
 \*\*  $\infty$ : Open (wire disconnection, heater disconnection) trouble /  $0\Omega$ : Short trouble



# TROUBLESHOOTING

#### **4–2–2. If FAN does not operate**

- The refrigerator of this model has BLDC FAN motor. BLDC motor is driven by DC 7~12V.
  - On the normal condition of COMP ON, it operates together with F-FAN motor.  
If door is opened and closed once at a high ambient temperature, it will be operated after 1 minute delay.  
Therefore, you are advised not to taken it for an error.
  - If there is a trouble, you should select the self-diagnostic function to check the trouble before power off.



## 4-2-3. If ICE Room Fan does not operate

- This refrigerator has BLDC FAN motor. BLDC motor is driven by DC7~12V.
- When COMP ON, normally operates with F-FAN motor.
- If there is any trouble, you should select the self-diagnostic function to check the trouble before power off.

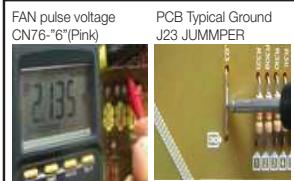
- When pressing the ICE TEST S/W for a certain period of time (over 1.5sec), the function is accomplished. After beginning of TEST mode, ice maker heater turns on for initial 2 minutes, if the ice making temperature is below 0°C.
- If it exceeds 0°C, ice maker heater turns on for initial 30 seconds.
- After Ice maker heater turns on for 30 seconds, it turns off and then Ice maker motor turns on.
- As the Ice maker motor turns on, TEST MODE COUNT operates. (6 minutes count)

**Condition**

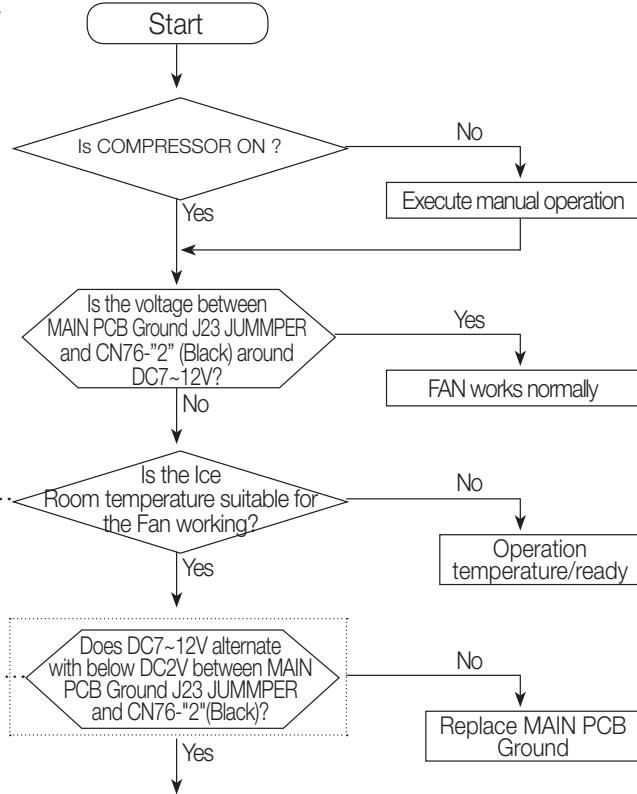
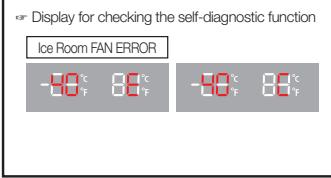
- Ambient temperature : 32°C/75%
- Notch : 2°F/38°F(-19.0°C/3.3°C)
- Initial full of ice bucket capacity : 794 g, 58ea

**Reference**

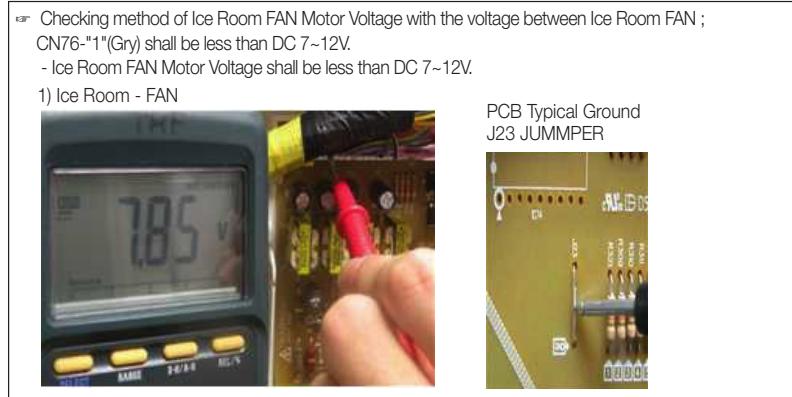
CN76 "6" will generate the pulse signal when motor rotates. These signals will be input into MICOM. Unless signals are not input during motor operating, will be ON 10seconds after fan OFF. But if signals are not still taken, the above operation will be retried four times more. If signals are not taken continuously, the motor will be restarted after 10 minutes. This function is against the case that motor movement would be restrained by foreign matters like ice.



The voltage is variable due to pulse signal but measured about 2~3V with the Multi-Meter.



※ Predicted Cause  
① FAN-MOTOR troubles itself  
② Bad wiring connections.  
③ Wrong Input of the fan motor rotation pulse



## TROUBLESHOOTING

### 4-2-4. When ICE MAKER(FF) does not operate

1. Water will be automatically supplied to the Ice Maker depending on temperature & time conditions, and ice will be produced to dispense.
2. Power is applied to one end of the wires. So, make sure to refer to its Exploded View whenever doing the disassembly.
3. The operation of the Ice Maker shall be done after pressing the Ice Maker Test Button. (Fridge Ice Maker) It is not possible to check when the power is off.
4. Since both of the PCB and the Ice Maker are located at the front and the back each other, make sure to have two people check them.
5. It may cause burn when the Ice Maker Heater heats up. So, please take an extra caution.
6. The Ice Maker has a counter-clockwise rotation function. So, its counter-clockwise rotation is normal.

Displays ERROR Code

-88 °C    88 °F

-88 °C    88 °F

Operation Condition while Motor is rotating  
Micom(IC01) Operation Status

	Stand-by	On
Motor Load (#74)	0V	5V
Heater Load (#118)	0V	5V
Heater operates differently according to the conditions. Test Mode operation will be 30 sec.		

Micom(IC01) Operation Status		
#7 (Test Switch)	Stand-by	On
	5v	0V

Micom(IC01) Operation Status			
	Standby	Rotation	Before finishing
#73 (Blade Ice Scoop)	0V	4.9V	4.9V
			0V

Ice maker Operation Status				
Home → Motor CCW Rotation → Motor CW Rotation → Water Supply → Normal ('Ding Dong' Sound)				

Start

Ice Maker rotates when pressing the Ice Maker testing switch (over 1.5 sec)?

No

- 1) Check & Replace ICE MAKER KIT
- 2) Check Main PCB Input Signal & Replace it (Micom IC01 Pin #7 - "0V")

Yes

Input Voltage of IC01 MICO #73 is normal?

No

- 1) Check Wire Connection
- 2) Check & Replace ICE MAKER KIT
- 3) Check & Replace MAIN PCB

Yes

Is the water supplied in 6 minutes (After detecting the full bucket and its horizontality)?

No

- 1) Check & Replace Water Valve \* Refer to Water Valve Operating Conditions
- 2) Check & Replace Main PCB

Yes

Is the ICE Maker Sensor normal?

No

- 1) Check & Repair ICE Maker Sensor \* Refer to it when ICE Maker Sensor is defective

Yes

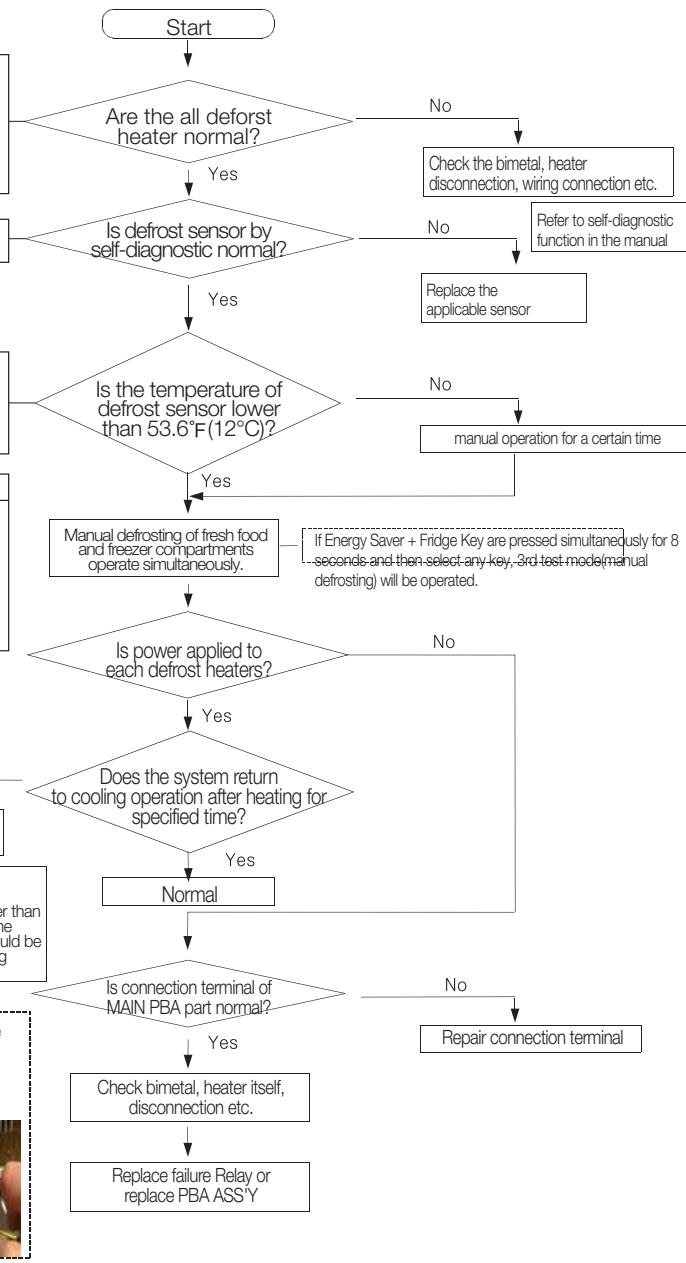
PCB & Ice Maker Related Parts are normal.  
Check all the Wire Connections again.

## 4-2-5. If defrost does not operate (F,R DEF Heater)

R DEF ERROR



F DEF ERROR

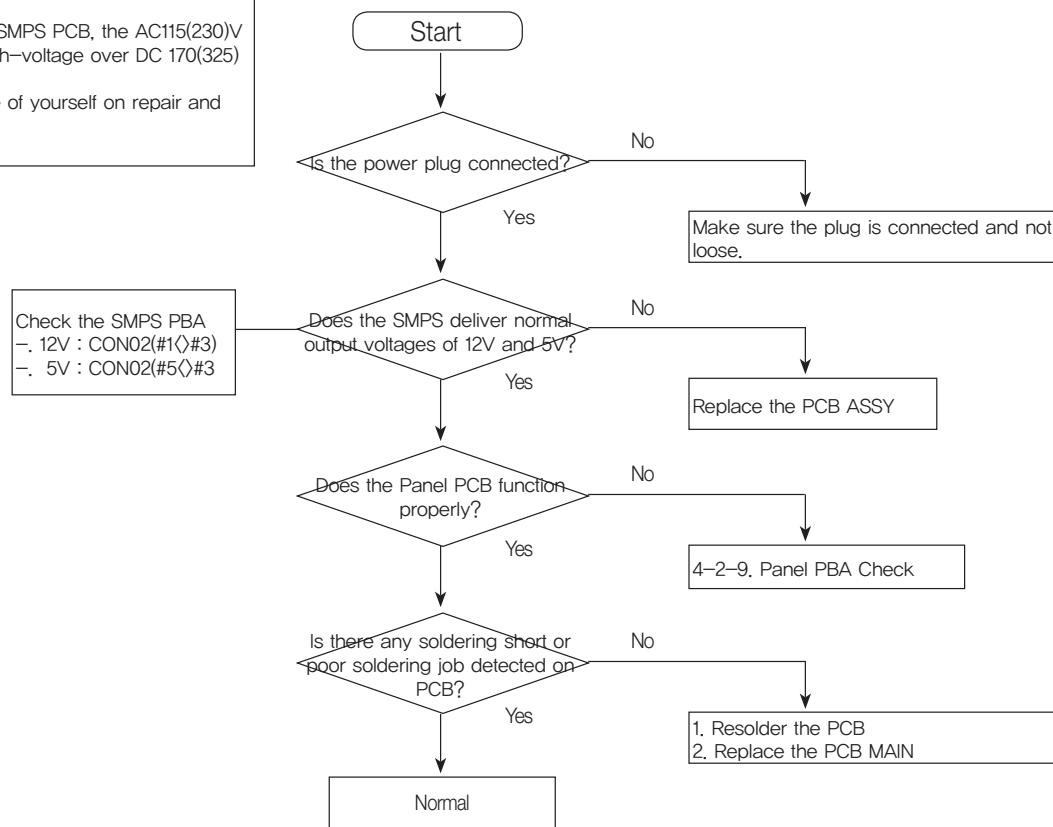


## TROUBLESHOOTING

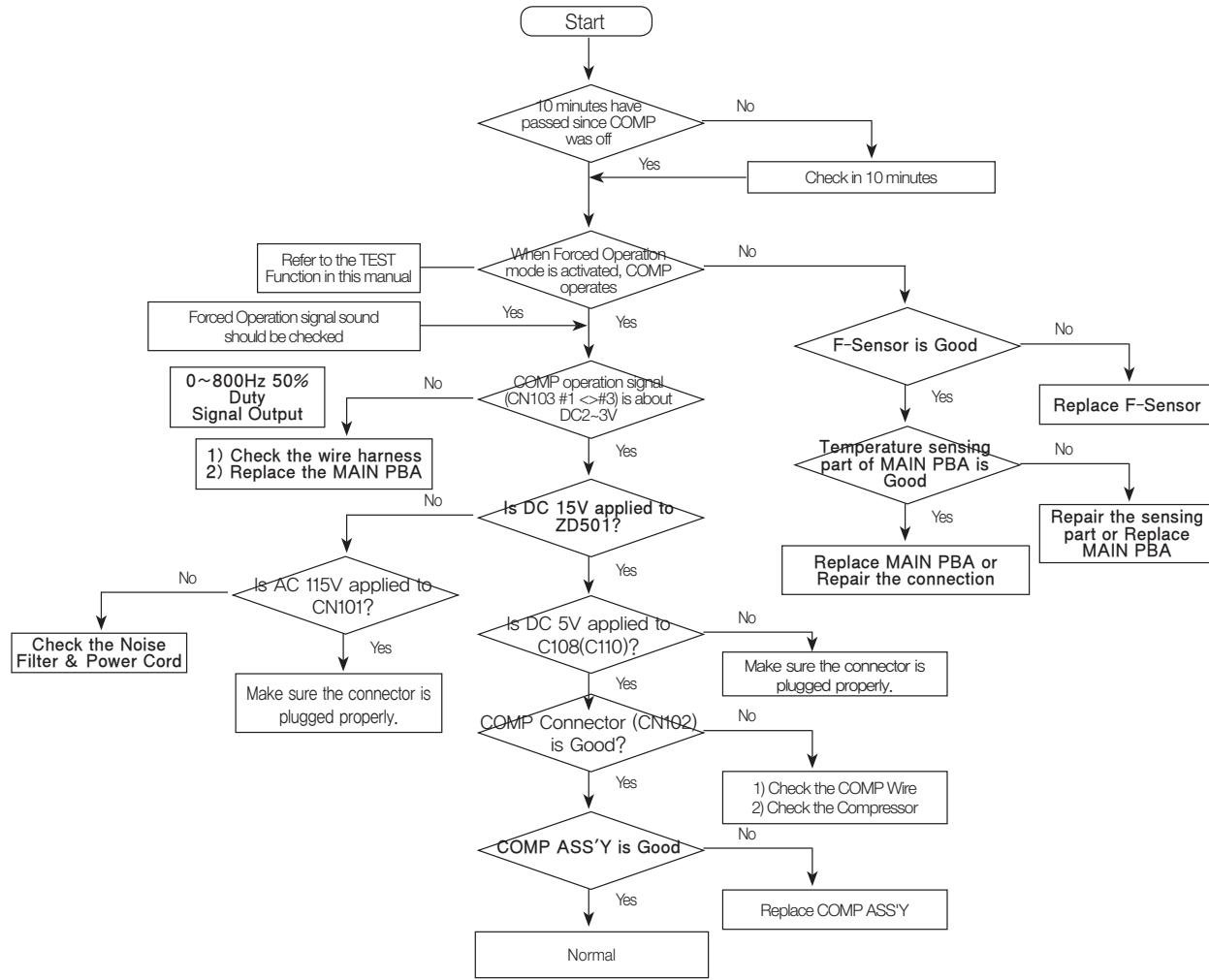
### 4-2-6. When Power is not applied

#### Caution

At the power of SMPS PCB, the AC115(230)V power and a high-voltage over DC 170(325)V are occurred.  
Please take care of yourself on repair and measurement.



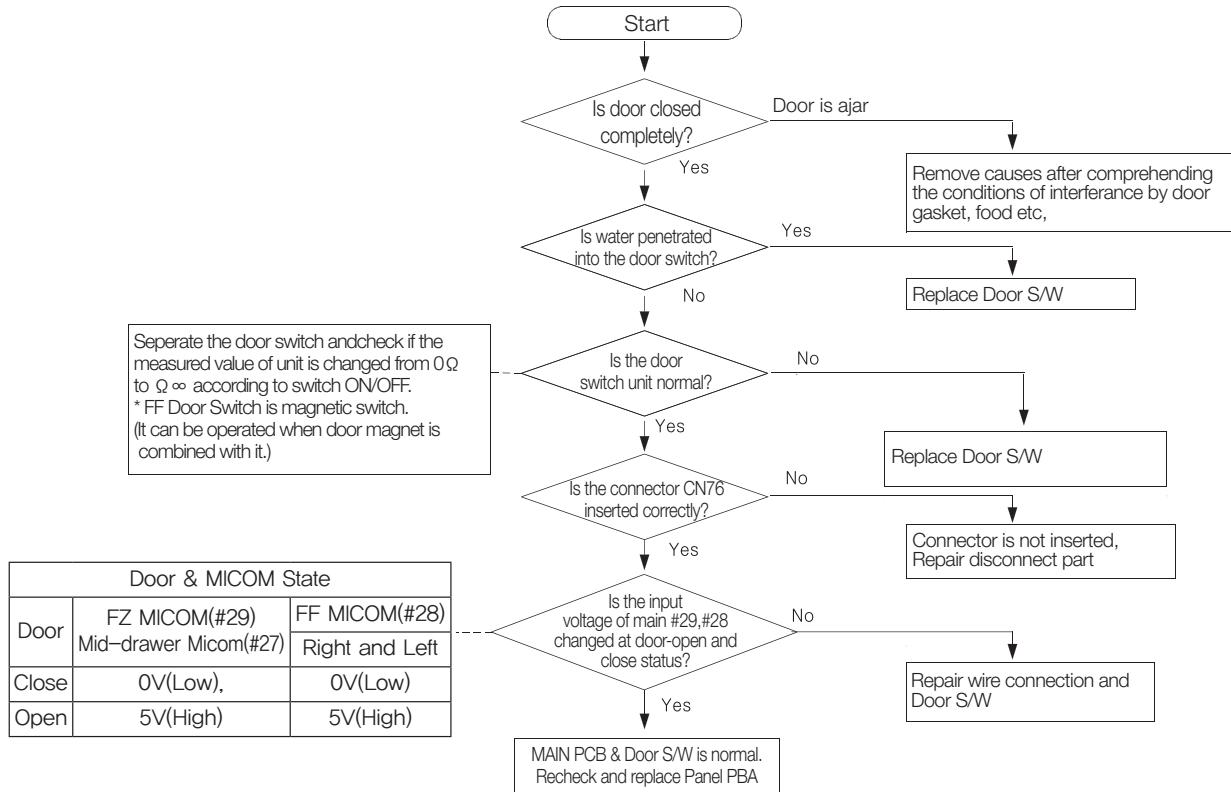
## 4-2-7. When Compressor does not run (Inverter COMP.)



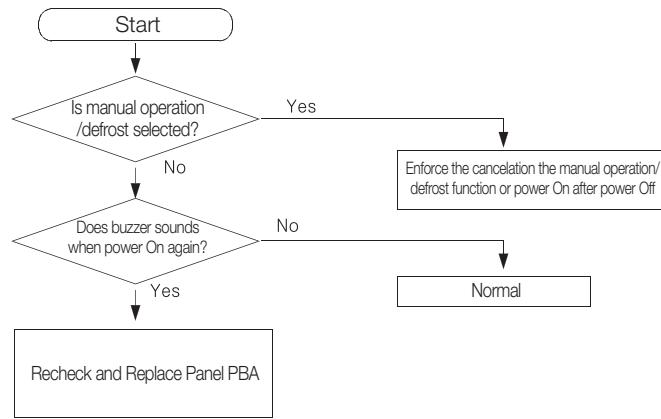
## TROUBLESHOOTING

### 4-2-8. When alarm sounds continuously without stop(related with buzzer sound)

- ① If 'ding-dong' sound continuously



- ② If 'beep-beep' sounds continuously



## TROUBLESHOOTING

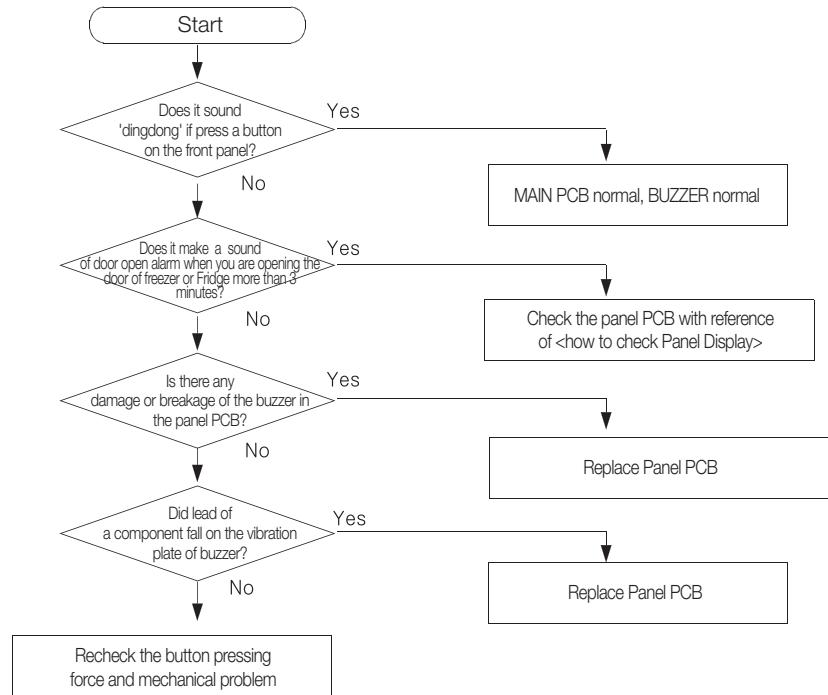
### ③ If buzzer does not sound

Buzzer is installed on the panel PCB in this model.

If buzzer does not sound even though the button is pressed, manual operation is started and door is opened, it should separate panel PCB and check the breakage of buzzer and bad soldering.

It is very hard to repair the panel PCB because it consists of SMD assemblies.

It is recommended to replace PCB assembly when the failure associated with panel is occurred except the minor error such as switch pressing error, surface peeling off and so on.

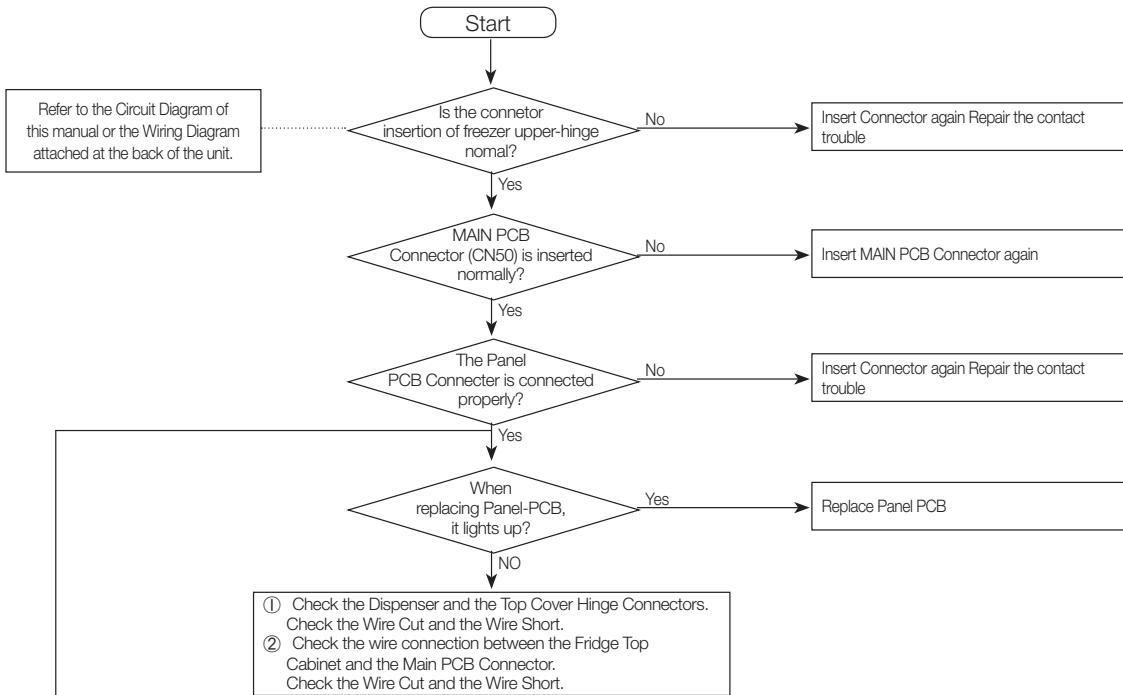


## TROUBLESHOOTING

### 4-2-9. When the Panel PBA does not operate normally

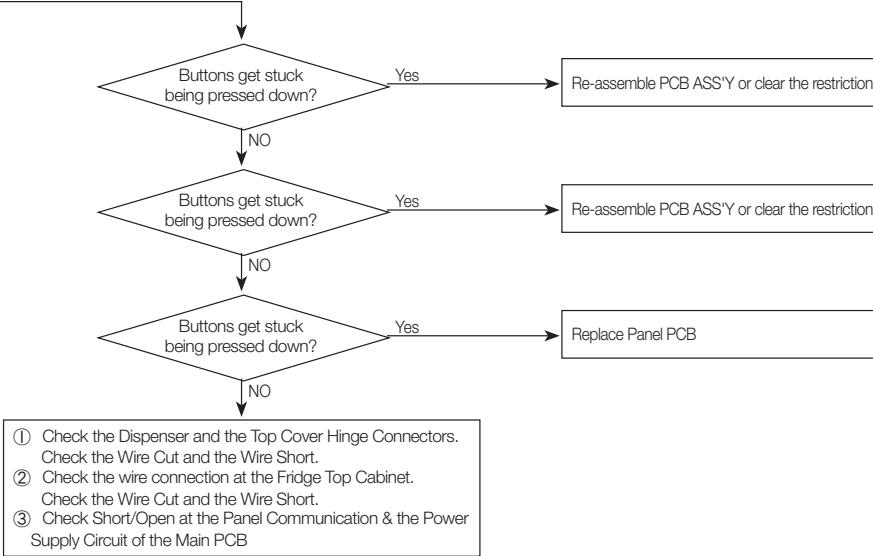
- ① When the entire or a certain section of the Panel PCB does not light up

- There is a MICOM embedded in the Panel PCB. So, take care when doing repairs. And, except the Solder Touch, replace the PCB.



- ② When the Panel PCB buttons do not work

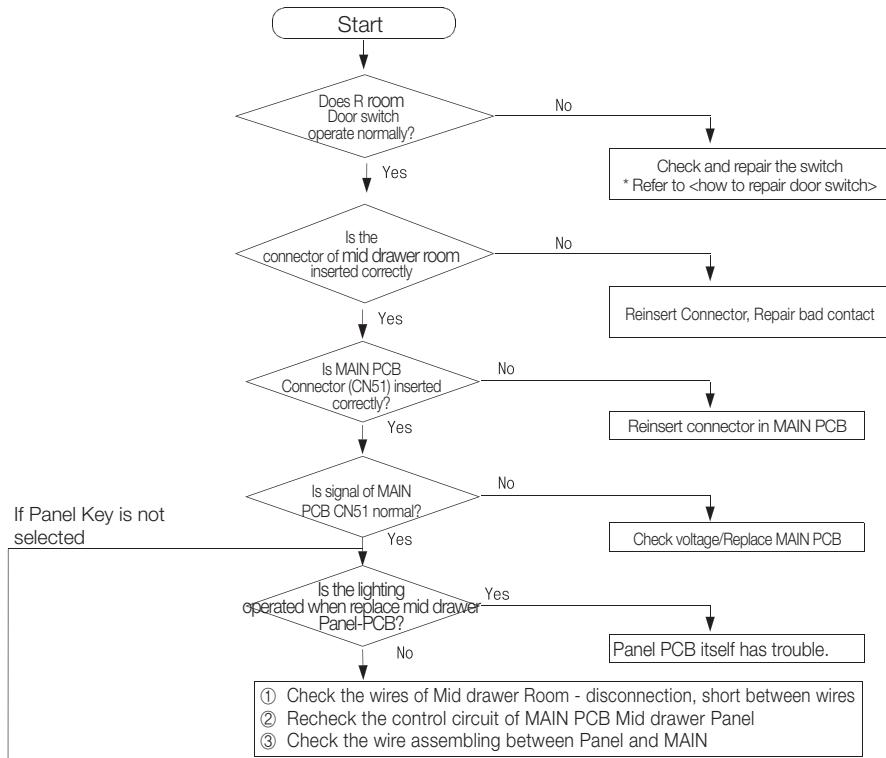
\* When it keeps troubling after check with the above procedures  
[Check after turning off the unit and turning it on again]



Since all Touch is used for the Panel PCB Switch, be sure to turn off the unit and turn it on again after doing a repair. [It is to adjust the sensitivity of the Touch Panel.]

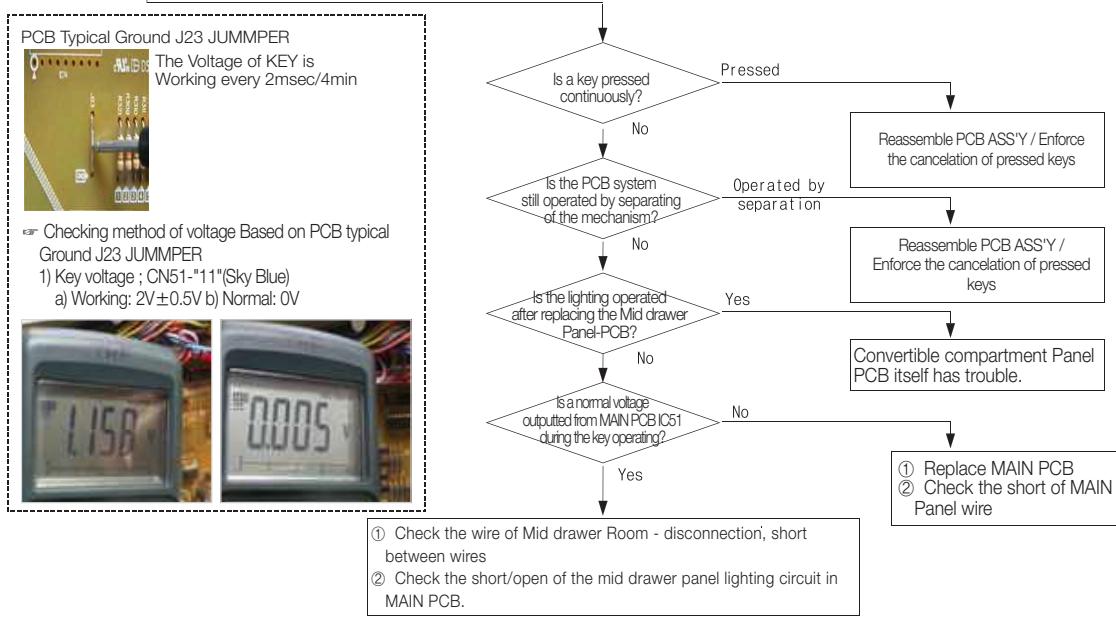
## 4-2-10. If Mid drawer Panel PCB is not working normally

You should check the display after door opening because the display of this model operates only when the fresh food compartment door is opened.



← ② If Panel PCB Key is not selected

\* If it is not repaired with the above basic checking method



## TROUBLESHOOTING

### 4-2-11. When refrigerator ROOM Lamp does not light up

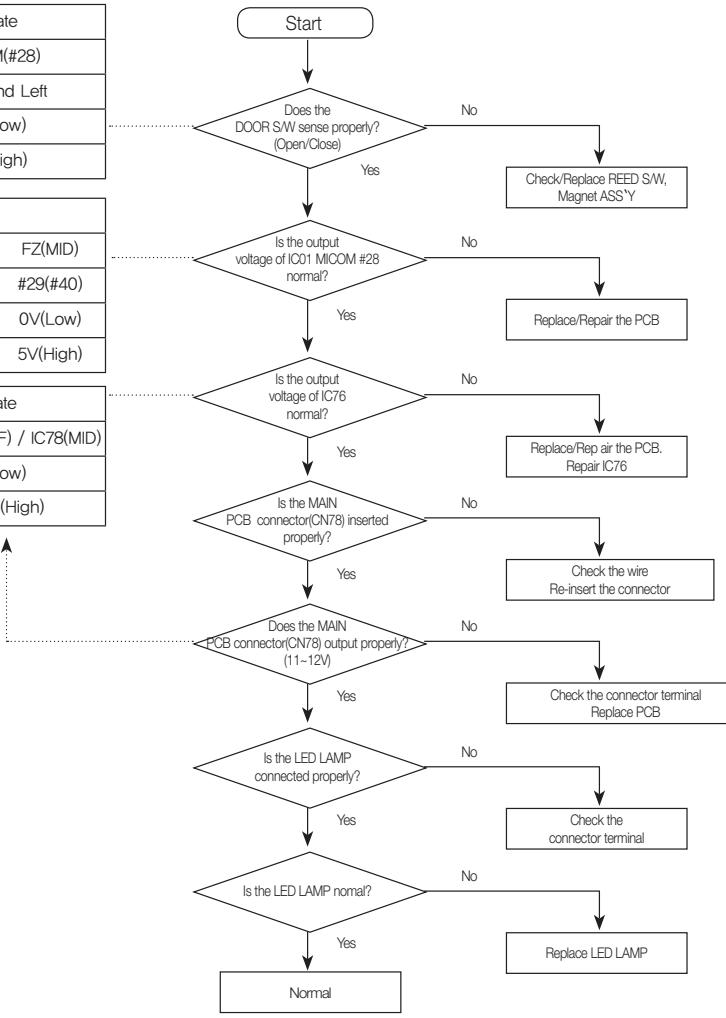
When controlling the refrigerator light with Regulator(12V) : LED LAMP  
 → Applying to the F/R Room compartment (Option)

\* If the Vegetable Lamp does not work properly, check the R compartment LED Lamp because it is connected with the R compartment LED Lamp in parallel. Refer to the circuit diagram to repair.

Door & MICOM State	
Door	MICOM(#28)
Right and Left	
Close	0V(Low)
Open	5V(High)

MICOM State		
Door	FF	FZ(MID)
#28	#29(#40)	
Close	0V(Low)	0V(Low)
Open	5V(High)	5V(High)

IC76(R)/IC77(F) State	
IC	IC76(R) / IC77(F) / IC78(MID)
0V(Low)	0V(Low)
5V(High)	11~12V(High)



#### 1) Measuring output voltage

- Measuring the voltage of PCB typical Ground J23 JUMPPER and IC76 voltage (CN78-\*3\*(Red)/R LED), IC77 voltage (CN78-\*1\*(Brown)/F LED)

R LED Lamp ON



R LED Lamp OFF



#### Checking method of Door switch voltage.

- Measuring voltage of CN76-\*12\*(Purple) ↔ PCB typical Ground J23 JUMPPER



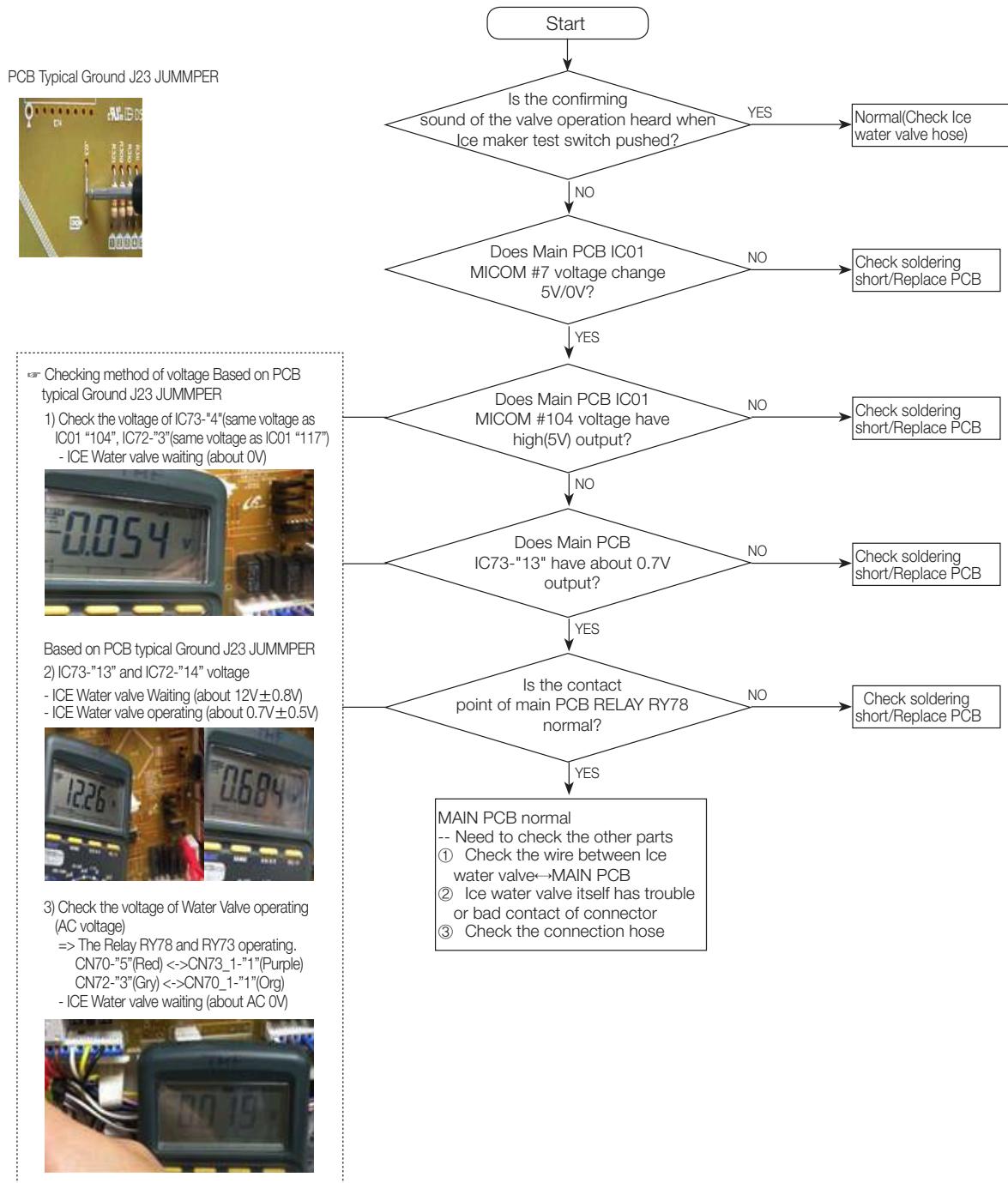
PCB Typical Ground J23 JUMPPER



## 4-2-12. If ICE Water is not supplied

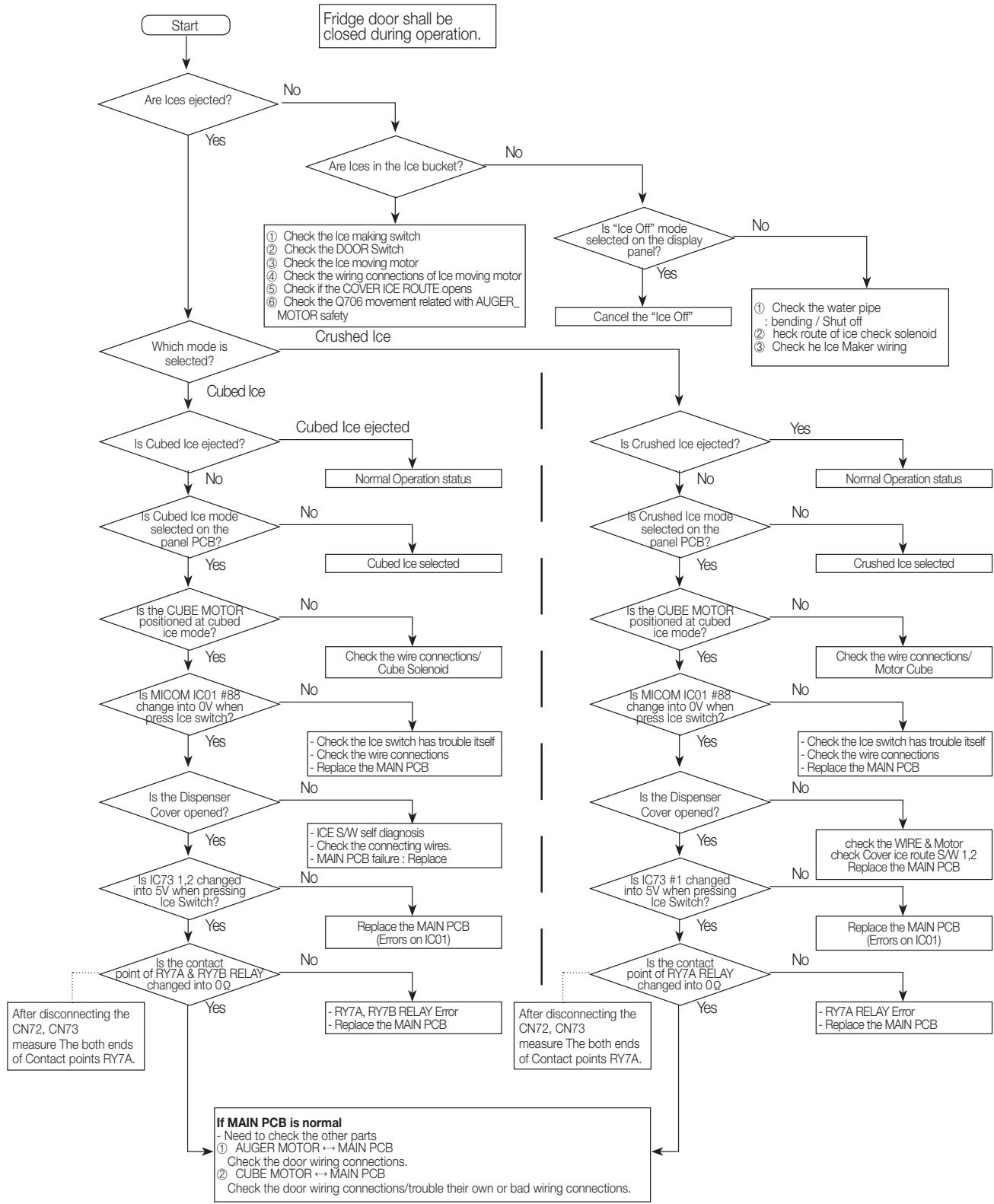
1. Please shut the water supplying prior to repair.
2. Power is applied to the one end of wires. Be careful when disassembling not to get an electric shock.

### 2) Ice Water(R) Valve



## TROUBLESHOOTING

### 4-2-13. If Cubed or Crushed Ice is not supplied

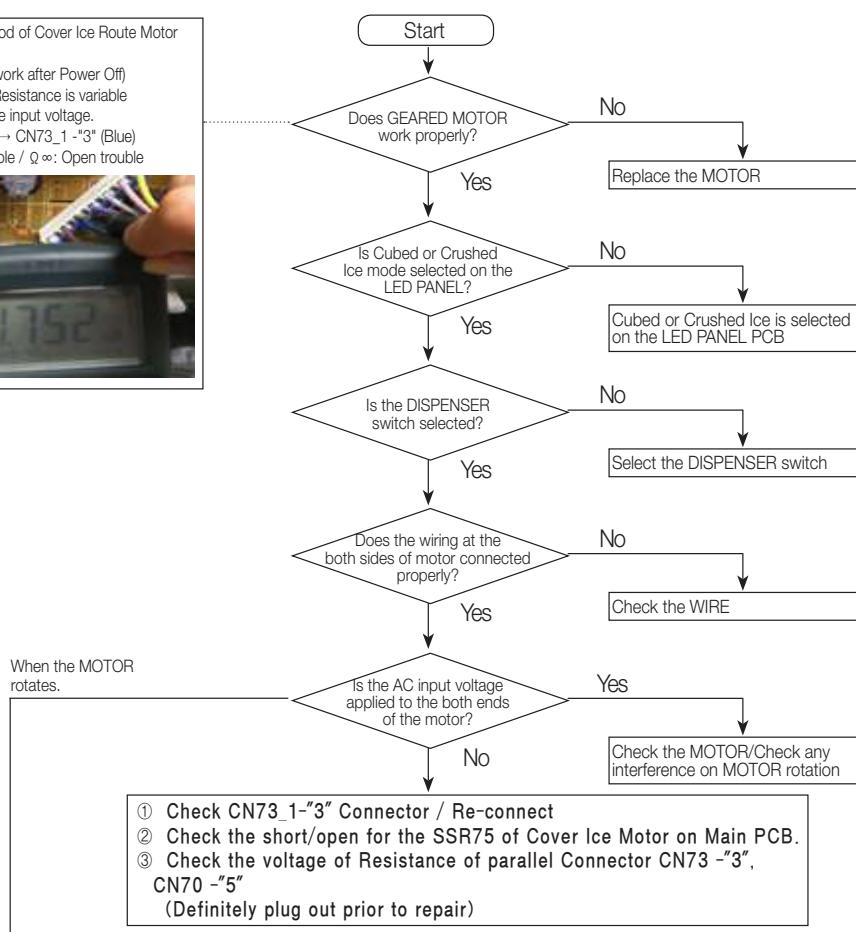


## 4-2-14. If Cover Ice Route Motor(Geard Motor) is not working normally

**Caution**

1. When replacing the Cover Ice Motor, pull out the plug to avoid an electric shock.
2. Be careful! When disassemble the Cover Ice Motor, spring can jump out and may cause personal injury.
3. Motor will rotate continuously when the Motor Switch is not sensed.

☞ Checking Method of Cover Ice Route Motor Resistance  
 (Make sure to work after Power Off)  
 the voltage of Resistance is variable according to the input voltage.  
 CN70 -"5" (Red) ↔ CN73\_1 -"3" (Blue)  
 \*\* 0Ω: Short trouble / ∞: Open trouble

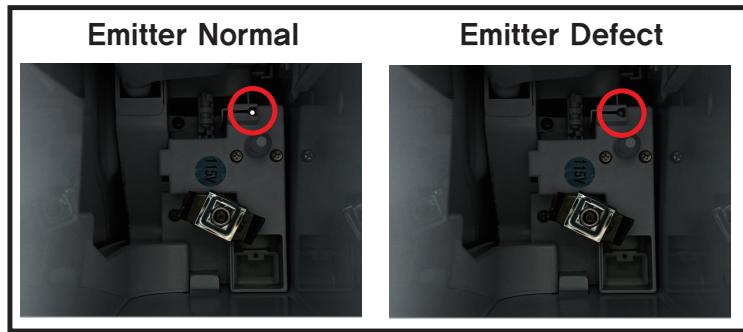
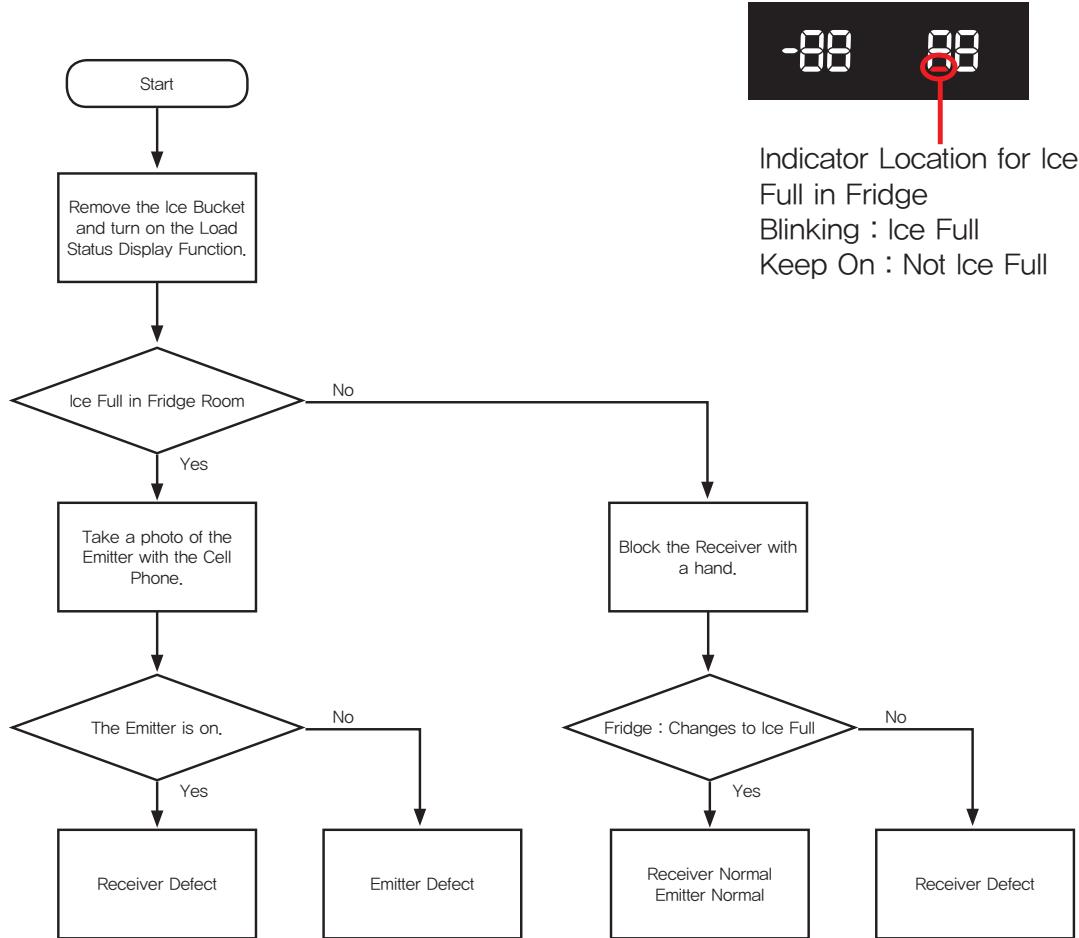
Operating Condition of Dispenser Open/Close		
CN50 - Switch 1,2 Operating		
	Close	Open
Ice Route Switch 1 CN50 - "9" (Purple)	0V	5V
Ice Route Switch 2 CN50 - "10" (White)	0V	5V

- ① Main PCB - Check the wire OPEN/SHORT between the Cover Ice Motor Rotation sensing switches.
- ② Check the short of Cover Ice Motor Control Circuit SSR75 in the MAIN PCB.
- ③ Replace the MAIN PCB or the Dispenser Cover Motor.

## TROUBLESHOOTING

### 4-2-15. IR Sensor Trouble-Shooting

1. When the IR sensor is defective, ice is not produced even if there is no Ice Maker Error, Ice Maker Sensor Error or the Ice Maker Function Error. (When turning on the Self Diagnosis Function, it does not produce ice even if there is no 14E(C), 15E(C) or 39E(C) being displayed.)
2. Proceed with the Fridge Door being open and the Ice Bucket being removed.



### 4-2-16. LED blinking frequency depending on protecting functions

If Failure Condition is detected during compressor is operating, immediately stop Compressor operating and stand by 5 minutes. During this 5 minutes, RPM command signal is not available. It means, even if available RPM command signal is applied to the compressor, it does not work and keep standing by.

Blinking time is 1 second and dwell time is 2 seconds.

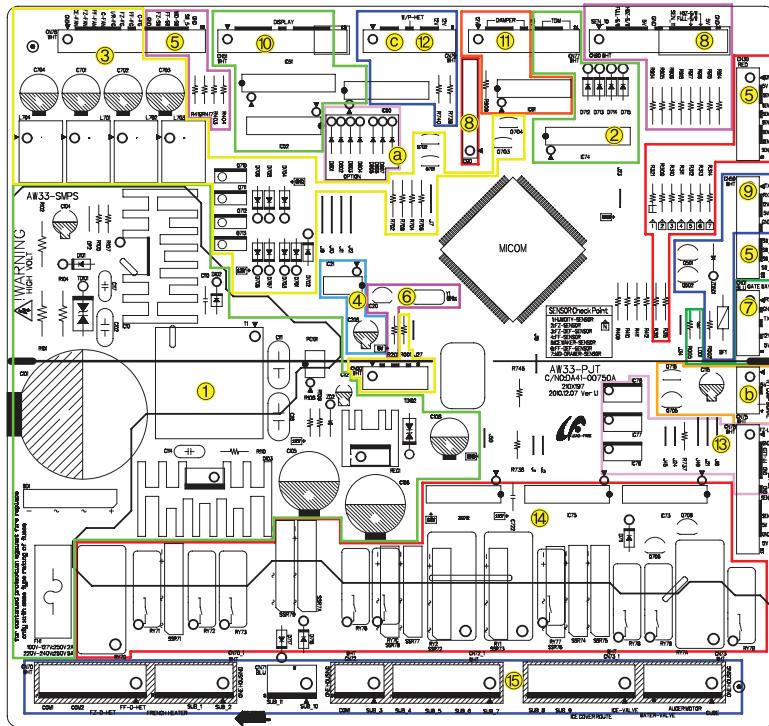
LED Blinking Frequency	Protecting Functions	Remarks
	Normal Operation	N/A
	Starting Failure	<ol style="list-style-type: none"><li>1. Short between COMP U,V, and W phase(CN04)</li><li>2. Short among IPM Pins(No. #1 ~ 26)</li><li>3. Drop the IPM operating Voltage under DC 13.5V</li><li>4. Other cases, check the COMP, cycle, etc.</li></ol>
	IPM Fault	<ol style="list-style-type: none"><li>1. Open the COMP wire(CN04)</li><li>2. Bad condition of R1(ex. Bad soldering.)</li><li>3. Other cases, check the COMP, cycle, etc.</li></ol>
	Abnormal Current Detection	<ol style="list-style-type: none"><li>1. Operating the locked rotor COMP within 5 second.</li><li>2. Operating the COMP under 1000 RPM more than 5 second.</li><li>3. Occur the huge change of input voltage in a moment</li><li>4. Other cases, check the COMP, cycle, etc.</li></ol>
	Motor Locked / Over RPM	<ol style="list-style-type: none"><li>1. Drop the input voltage under AC 53V</li><li>2. Short resistor R312(DC link resistor)</li></ol>
	Under Voltage	<ol style="list-style-type: none"><li>1. Increase the input voltage over AC 155V</li><li>2. Short resistor among R309, R310 and R311(DC link resistor)</li></ol>
	Over Voltage	

LED blinking frequency depending on protecting functions

## 5. PCB DIAGRAM

5-1) PBA Layout with part position .....	104
5-2) PBA Layout with part position (Inverter Board).....	105
5-3) Connector Layout with part position (Main Board).....	106
5-4) Connector Layout with part position (Inverter Board) .....	107

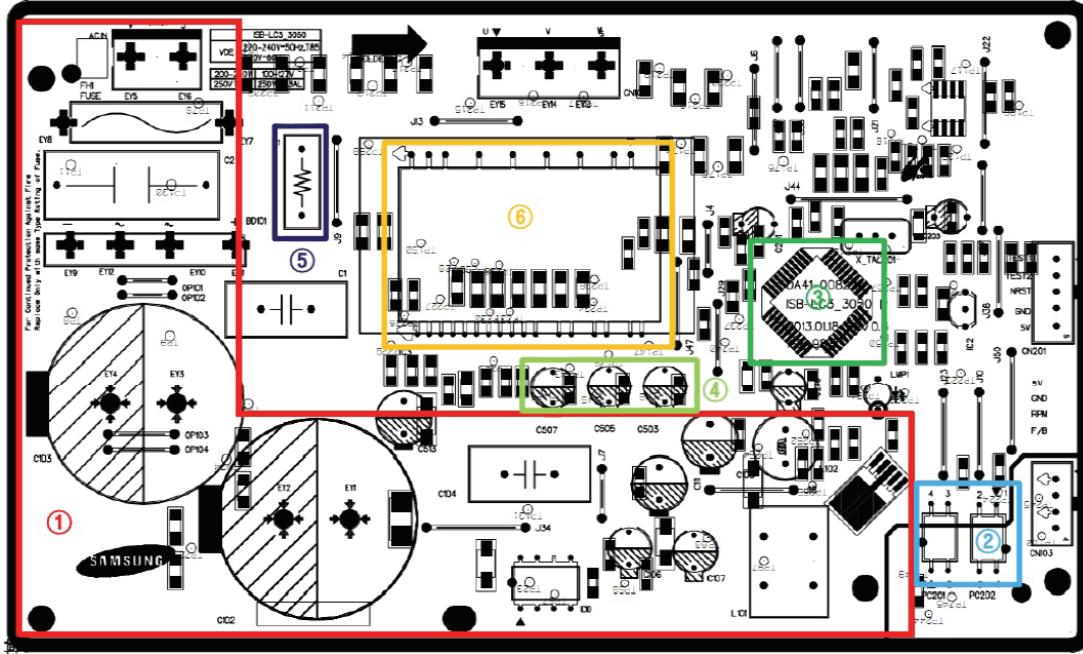
5-1) PBA Layout with part position



1. DC12V, 5V, GND supplied from SMPS PCB (Not Used)
2. Circuit for controlling Step-Valve (3-Way Valve) \* Option
3. FAN MOTOR control part : To supply the power from 8.3V ~ 12V according to the motor types. (F,R,C,ICE)
4. EEPROM : Save and record every kinds of data.
5. Transmit inputted signals from every sensor into MICOM after eliminate the noise.
6. Micom : control the regrigerator Ceramic resonator : generate the basic frequency of Micom operation.  
Reset IC : make Micom reset if input voltage of Micom is detected less than the specified voltage
7. PLC input/output
  - PLC (Power Line communication) \* Option (PLC module is not inserted unless specified occasion)
8. Operate ICE-MAKER, supply power to MOTOR, and sense the variation of switch.
9. Main Micom ↔ Panel Micom serial communication circuit – Dispenser option input part (Water & Cover Ice route switch)
10. Mid drawer Room display control part : display LED, detect KEY state.
11. Control Mid drawer Room damper & Damper heater
12. Water Tank Heater Controls (also controls other options)
13. LED LAMP Control Circuit (F,R room Lamp)
14. Relay parts that controls AC load and receives Micom operating signal through Sink IC.
15. Connector with AC load
  - a. Diode option setting area
  - b. Inverter COMP controlling signal
  - c. Flow Sensor controlling signal

## PCB DIAGRAM

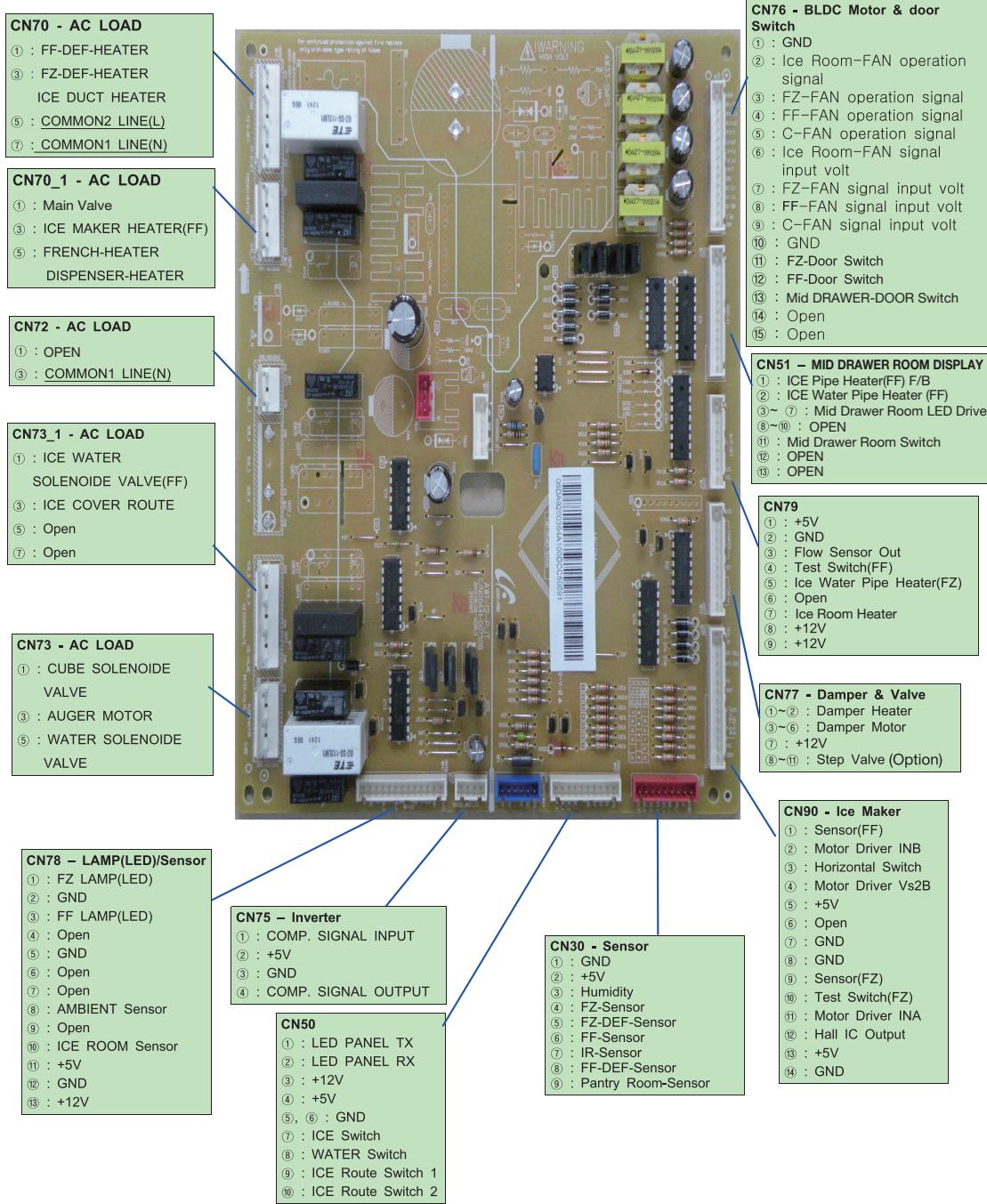
### 5-2) PBA Layout with part position (Inverter Board)



1. PCB Power Supply : From the AC Input Voltage(115V), it supplies DC 15V and 5V to the Inverter circuit for the Compressor control.
2. COMP Driving / Feedback Circuit  
It receives the COMP operation signals from the Main PBA and feedbacks the inverter errors to the Main PBA.
3. Micom (MN103SFC2D)
4. BOOTSTRAP Charger : It is an independent power circuit for the driving of the IMP High-Phase IGBT.
5. Current Pickup Circuit : It pickups the currents taken by the Shunt resistance and does the PWM DUTY control.
6. IPM (FNE41060)

5-3) Connector Layout with part position (Main Board)

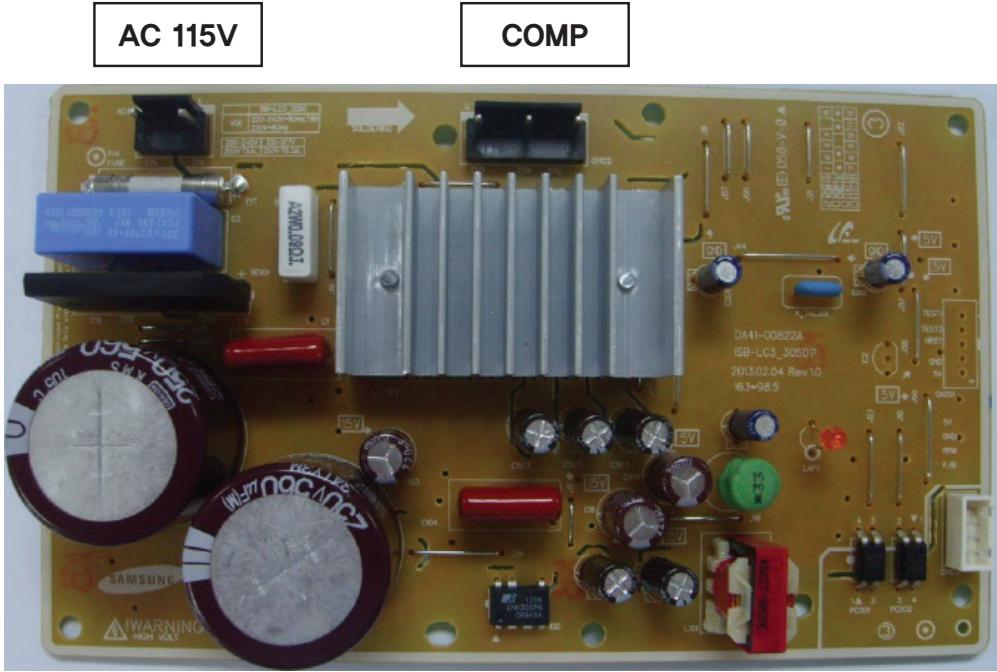
5-3-1. RF28\*\* / RF25HM\*\*



## PCB DIAGRAM

### 5-4) Connector Layout with part position (Inverter Board)

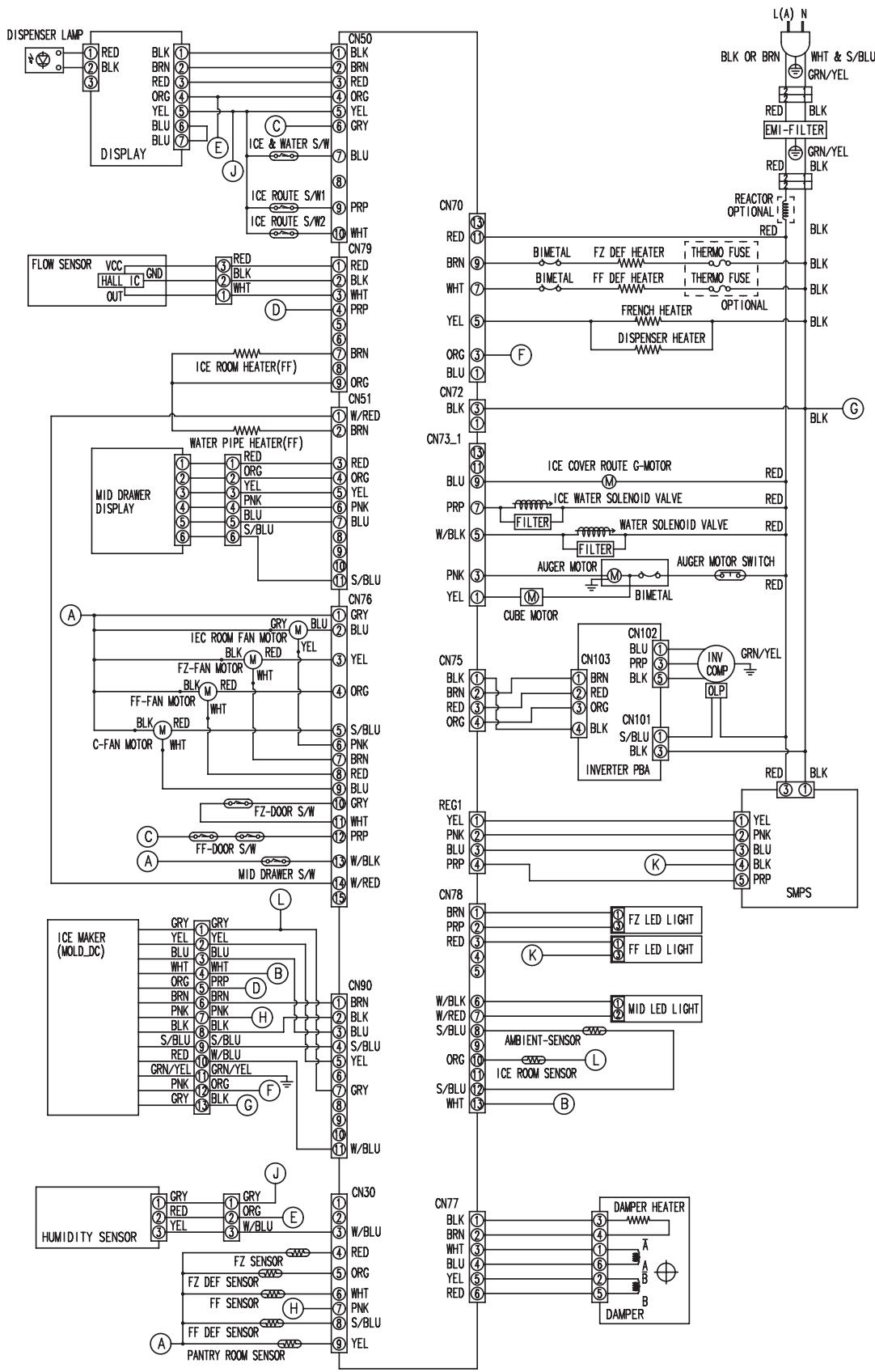
#### 5-4-1. RF28\*\* / RF25HM\*\*



- ① : DC 5V
- ② : GND
- ③ : COMP. RPM
- ④ : COMP. Feedback

## 6. Wiring Diagram

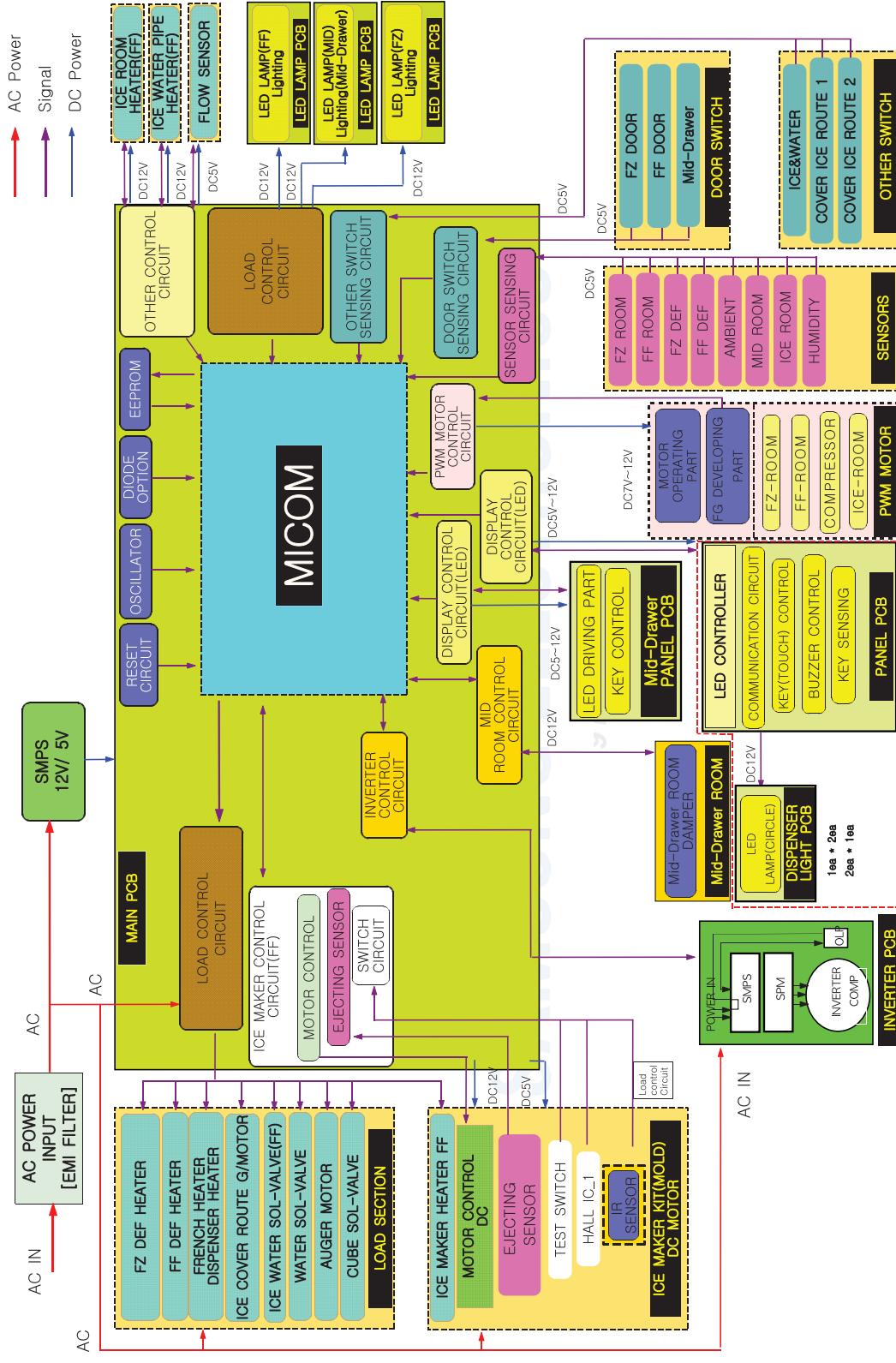
### 6-1) Model : RF28\*\* / RF25HM\*\*



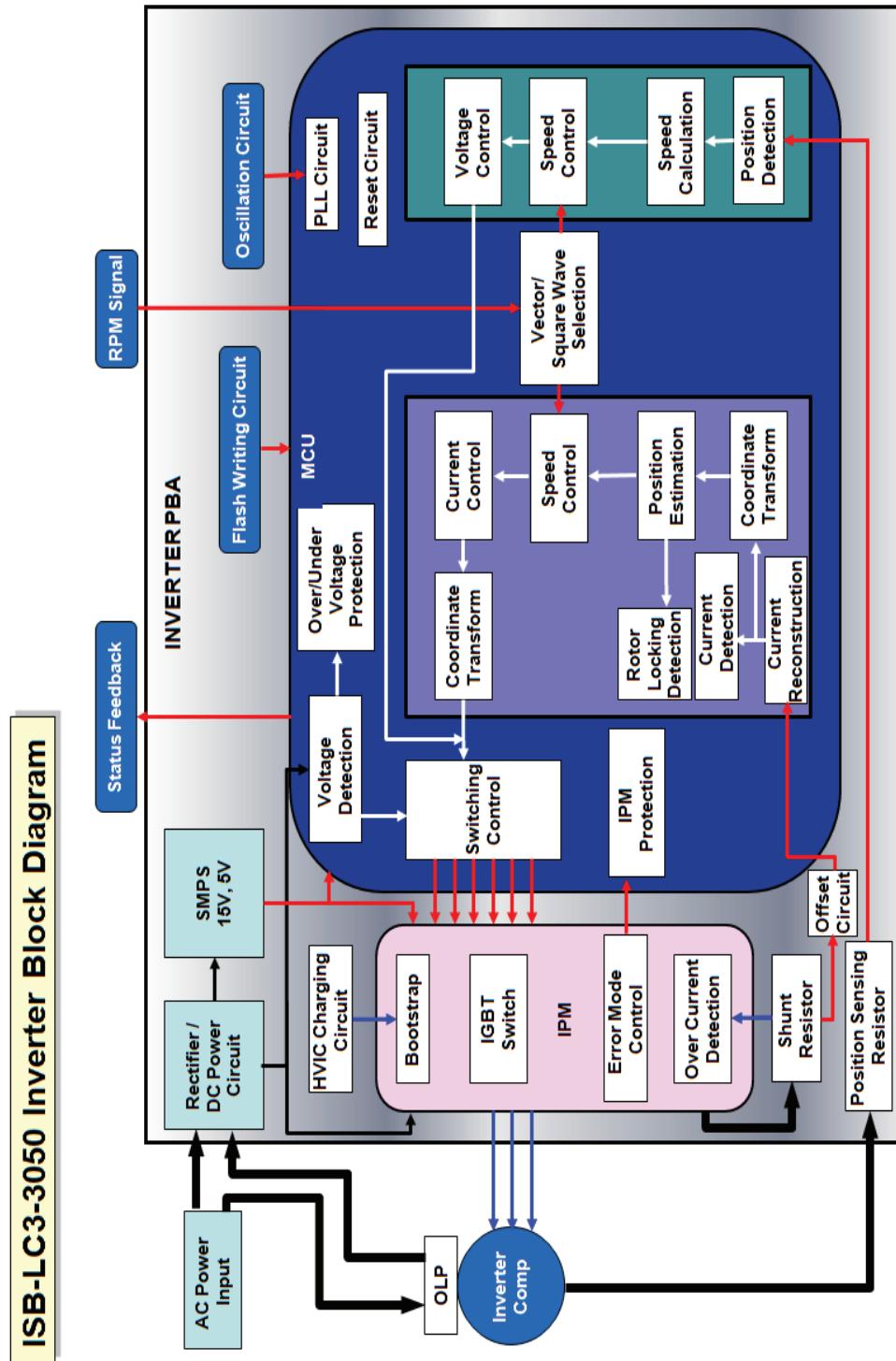
## 7. Block Diagram

### 7-1) Whole block diagram

7-1-1. MODEL : RF28HM\*\* / RF25HM\*\*



## 7-1-2. MODEL : RF28HM\*\* / RF25HM\*\*



## **8. Model code table**

## 8-1) RF28HM\*\*

Digit		1		2		3		4		5		6		7		8		9		10		11		12		13		14	
		A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	A	
REF		Product Type		Capacity		Year		A/1		Feature1		Feature2		Feature3		Feature4		Exterior Color		/		Buyer							
R	F	3	1	F	M	E	S	B	R	Model Code																			
A	A	A	A	A	A	A	A	A	A	1000		2000		3000		4000		5000		6000		7000		8000		9000			

■ PJT Option & Model

8-2) RF25HM\*\*

REF	Digit	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Model Code	A	A	1	1	A/1	A/1	A/1	A	A	A	A	A	A	A	A
RF	Product Type	Capacity	Year	Feature1	Feature2	Feature3	Feature4	Exterior Color	/	Buyer					
R	F	3	1	F	M	S	B	S	R	/	A	A	A	A	A

RF-H260A (OPUS1 PJT)	R	F	2	5	H	M	E	D	B	S	R	/	A	A	A
※ Capa. : TBD															

H	2014	M	4Door+F/S	E	Easy Handle	D	Ice&Water Dispenser	B	Basic	SR	Real Stainless
										BC	Empire Black
										WW	Snow White
										SL	ALF (Stainless Look)

■ PJT Option & Model

Model	Sparkling Water	Ice&Water Disp.	Twin ice Maker	2013 E-Star	Ice Master	Flex Zone	Easy Handle	Remark
RF25FMEDB***/*	○		○		○	○	○	



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Refrigerator Division 2013  
Printed in Korea