Ghias Naser

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Objective:

I seek gainful employment as a software engineer that allows me to use the skills I have learned in a meaningful way by solving complex problems and contributing to my employer's organization.

Skills:

- C++	- PL/SQL	- Linux
- Java	- System Integration	- Troubleshooting
- Java Script	- HTML	- Oracle DB

Education:

Damascus University   *2009-2013*
- Bachelors of Science in **Information Technology, Software Engineering**

Academic Projects:

- **MBanking** - Built Android App. allowing bank customers to manage accounts
- **Compiler** - Developed compiler for Cool Language using C++

Relevant Experience:

Store Manager   *March 2016-Present*
- Introduce online product shipping and stocking
- Keep inventory, perform administrative tasks for storefront
- Manage team members working at Point of Sales

Senior Software Engineer   *Jul 2013-Feb 2016*
- Install, Setup, and write Code Script for EAI
- Manage, Maintain, and develop PL/SQL for EAI Database
- Write Linux Script for handling and flow errors, decreasing time per task by 40%
- Prepare Error Dictionary for non-engineer personnel, providing team members with a means to handle minor errors
- Train new team members on current script and procedures regarding troubleshooting and flow management

Customer Care Service   *Oct 2009-Nov 2011*
- Developed CRM application (CX) for more efficient online customer interface
- Investigate and correct customer financial difficulties via CRM
- Responsive troubleshooting that would arise during the workday and coordinate these troubles to headquarters office to deal with code-errors