## The X Education company which is trying to solve their business problem of getting the lead and converting that is addressed in this case study

- 1. Read and understand the data given in two spread sheets
- 2. Understand the data structure, information about data like data types, missing values
- 3. Perform EDA:
  - a. Investigate the missing values and impute that with suitable method viz, mean, mode, median etcc
  - b. Check outliers in data and take suitable action
  - c. Check data imbalance and treat that
  - d. Cleaned data to investigate the relationship of variables with that of TARGET variable in this case it is "CONVERTED or NOT CONVERTED"
- 4. Get the train and test set by splitting the cleaned data set
- 5. Using sklearn library performed RFE and selected 15 features.
- 6. Using stats module perform Logistic Regression.
- 7. The different models are built based on VIF, coefficients, p-value and VIF
- 8. This process was done iteratively so as to get low VIF (i.e., less than 5) and low p-value (i.e., less than 0.05)
- 9. So, 2 iterations were performed
- 10. With this model the confusion matrix is created for train data and then Accuracy, precision, recall, sensitivity and specificity is calculated
- 11. This process is done for different probability cut off (0.1-0.9 range) and then optimum value of that is calculated based on RoC curve.
- 12. RoC curve:
  - a. It shows the trade-off between sensitivity and specificity
  - b. The higher the area of curve the more accurate is the prediction.
  - c. If the curve is closer to 45 Degree line, then it is less accurate.
- 13. Finally, optimum value of probability cut off is achieved at 0.25.
- 14. Some of the key criteria based on which decision were made are sensitivity, specificity, precision, recall. But there always a trade-off for these two quantities. Hence according to business problem at hand the criteria need to be chosen. For this creating confusion matrix is key.
- 15. Then similar approach has been taken care for test data set. This is done by transform the test data
- 16. Then lead score is calculated and what are variable which could affect for conversion is analysed
- 17. The lead score is evaluated as lead conversion score = (conversion probability \* 100). This gives value between 0 to 100. If the lead score is higher then there is possibility of converting this led to a potential customer and other can be revisited by understanding the business scenarios
- 18. Also, few variables which need more attention from business owner has also been enumerated.

## This case study helps to learns:

- 1. How to formulate problem statement.
- 2. How to understand data and understand its nature
- 3. How to perform EDA, Cleaning data, data imputations, checking outlier and treating them
- 4. Skleran and statsmodule usage.

- 5. How to perform regression analysis and get the best models based on certain critical criteria viz. sensitivity and specificity or precision and recall
- 6. This case study also helps to understand the perspective of other team member and his inputs were valuable for solving business problems